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Introduction

MultiVOIPManager is an SNMP manager that centralizes control and configuration of your company's MultiVOIPs wherever they are. Through it you can upgrade and reset MultiVOIPs, change MultiVOIP configurations, monitor connections, terminate calls, and review usage patterns.

Installing and Starting MultiVOIPManager

MultiVOIPManager is included on your MultiVOIP's system CD. It can be installed on any computer that is running Windows 3.1 and above or Windows NT 4.0 and above and has an Internet connection.

To install and start MultiVOIPManager

1. Insert the MultiVOIP system CD into the management computer's CD-ROM drive. If AutoRun is enabled, the MultiVOIP installation screen appears. If AutoRun is not enabled, use Windows Explorer to find AutoRun.exe in the root directory of the CD, and then double-click it.

2. On the MultiVOIP installation screen, click MultiVOIP Manager. The MultiVOIPManager Setup wizard appears.

3. Follow the instructions that appear on the screen.

4. When MultiVOIPManager is installed, launch MultiVOIP-Manager by double-clicking its icon on the Desktop.
Initial Configuration of MultiVOIPManager

In MultiVOIPManager, your MultiVOIPs and VOIP channels are displayed and selected in a window called the Explorer. Initially, the Explorer is empty except for the VOIP View icon. Before you can use MultiVOIPManager, you must first add the MultiVOIPs you want to control or monitor.

To add a MultiVOIP to the Explorer

1. Select the VOIP View icon by clicking it.
2. Click the Add button. The Add IP Site dialog box appears:
3. Type the requested information into the **Add IP Site** dialog box:

**IP Address**: The IP address of the MultiVOIP.

**Long Name**: The name you want to appear in the Explorer and in titles of windows that display site information.

**Short Name**: A three-character name that identifies the MultiVOIP site in the **VOIP-Channel** column of the Fault and Status Events window.

**Events Directory**: The path where event logs for the IP site are stored. This path is created automatically when the IP site is created, and appears only in the **Edit** version of the **IP Site** dialog box.

**Community settings**: These settings must match the Set Community and Get Community names of the MultiVOIP you are adding. The default is **public**.

4. Click **OK**. If the MultiVOIP does not immediately appear in the Explorer, double-click the VOIP View icon. Multi-VOIPManager automatically searches for the MultiVOIP. If it finds it, the MultiVOIP icon is colored to show that it has connected. If it cannot find it, the icon is grayed out.
5. Repeat steps 1–4 for each MultiVOIP. The Explorer window should now appear similar to that shown in the following illustration.

For more information about MultiVOIPManager, see the online help.