This equipment returns answer-supervision signals on all DID calls forwarded back to the public switched telephone network. Permissible exceptions are:

- A call is unanswered
- A busy tone is received
- A reorder tone is received

**Trademarks**

DEFINITY is a registered trademark of Lucent Technologies in the U.S. and throughout the world.

AUDIX is a registered trademark of Lucent Technologies.

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For additional documents, refer to the section entitled, “Related Documents” in “About This Book.”

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**Warranty**

Lucent Technologies provides a limited warranty on this product. Refer to the “Limited use Software License Agreement” card provided with your package.

**European Union Declaration of Conformity**

Lucent Technologies Business Communications Systems declares that XXX equipment specified in this document conforms to the referenced European Union (EU) Directives and Harmonized Standards listed below:

- EMC Directive 89/336/EEC
- Low Voltage Directive 73/23/EEC

The “CE” mark affixed to the equipment means that it conforms to the above Directives.

**Disclaimer**

Intellectual property related to this product and registered to AT&T Corporation has been transferred to Lucent Technologies Incorporated. Any references within this text to American Telephone and Telegraph Corporation or AT&T should be interpreted as references to Lucent Technologies Incorporated. The exception is cross references to books published prior to December 31, 1996, which retain their original AT&T titles.

**Heritage**

Lucent Technologies - formed as a result of AT&T’s planned restructuring - designs, builds, and delivers a wide range of public and private networks, communication systems and software, consumer and business telephone systems, and microelectronics components. The world-renowned Bell Laboratories is the research and development arm for the company.

**Acknowledgment**

This document was prepared by the Product Documentation Development group, Lucent Technologies, Denver, CO and Columbus,
Voice Messaging
Outcalling Quick Reference

Notice

Every effort was made to ensure that the information on this brochure is complete and accurate at the time of printing. However, information is subject to change.

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Prepared by

AT&T Product Documentation Development Department
Denver, Colorado
Outcalling allows you to have your AT&T voice messaging system call you at another number to notify you of new messages. You may also set up outcalling to notify you of priority messages only. For example, you might be working at home or in another office to finish an important project. In that case, you might only want to be disturbed for important (priority) messages from your supervisor or key associates who have permission to send priority messages. You can also have the system call your pager.
**SET NUMBER AND TURN OUTCALLING ON/OFF**

a) Press 6

b) Enter #

Outcalling Number

Turn on?

No 6

Yes 9

1 For all calls

2 For priority calls only

**NOTE:** Enter all numbers just as you might normally dial them. Start with 9 for example, to get an outside line if necessary.

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**TURN OUTCALLING ON/OFF ONLY**

a) Press 6

b) Listen Number & Status

Turn on?

No 6

Yes 8

1 For all calls

2 For priority calls only

**NOTE:** The system saves your outcalling number even when you turn outcalling off. You can always turn it on again without re-entering the number, unless you want to change it.

For a detailed description of dialing conventions, press 63 from the Activity Menu.

Your message waiting indicator operates normally with outcalling.
**Dialog Conventions**

You must always approve an outcalling number by pressing #. However, an off-premises number or pager number may also require pauses (using *) or a pound sign (#) as an actual part of the number.

- enter * — To include a 1.5 second pause at any point in the dialed number
- enter # — To include a pound sign (#) at the beginning of the number
- enter **#** — To include pound sign other than at the beginning of the number. (The * tells the system to include # in the number. In this case, the system does not register * as a pause)

**Example:** Say that for the system to reach your pager with an outcall, it may need to dial a 9, wait 3 seconds, dial a seven-digit number, then dial # and a three-digit number. You would enter the following: 9 * 1234567 * #123 and approve it with #.

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**Set Outcalling Time**

a) Press 6
b) Press 2

c) Enter
   - Starting Time (405 = 4:05)

d) Enter
   - AM or PM, then #

e) Enter
   - Ending Time (905 = 9:05)
f) Enter
   - AM or PM, then #

# Approve

**NOTE:** Your system administrator sets the business hours and possible outcally times. For example, as a practical courtesy, the administrator may have defined the outcalling hours so that no outcalls are placed between 10 PM and 7 AM.