

3. EXCEPTIONS TO LIMITED WARRANTY: Sony shall have no liability or obligation to Purchaser with respect to any Product requiring service during the warranty period which is subjected to any of the following: abuse, improper use; negligence, accident, modification, failure of the end-user to follow the operating procedures outlined in the user's manual, failure of the end-user to follow the maintenance procedures in the service manual for the Product where a schedule is specified for regular replacement or maintenance or cleaning of certain parts (based on usage) and the end-user has failed to follow such schedule; attempted repair by non-qualified personnel; operation of the Product outside of the published environmental and electrical parameters, or if such Product's original identification (trademark, serial number) markings have been defaced, altered, or removed. Sony excludes from warranty coverage Products sold AS IS and/or WITH ALL FAULTS and excludes used Products which have not been sold by Sony to the Purchaser. Sony also excludes from warranty coverage Products located outside of the United States and Puerto Rico, and consumable items such as fuses and batteries.

All software and accompanying documentation furnished with, or as part of the Product is furnished "ASIS" (i.e., without any warranty of any kind), except where expressly provided otherwise in any documentation or license agreement furnished with the Product.

4. PROOF OF PURCHASE: The Purchaser's dated bill of sale must be retained as evidence of the date of purchase and to establish warranty eligibility.

DISCLAIMER OF WARRANTY

EXCEPT FOR THE FOREGOING WARRANTIES, SONY HEREBY DISCLAIMS AND EXCLUDES ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO ANY AND/OR ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND/OR ANY WARRANTY WITH REGARD TO ANY CLAIM OF INFRINGEMENT THAT MAY BE PROVIDED IN SECTION 2-312(3) OF THE UNIFORM COMMERCIAL CODE AND/OR IN ANY OTHER COMPARABLE STATE STATUTE. SONY HEREBY DISCLAIMS ANY REPRESENTATIONS OR WARRANTY THAT THE PRODUCT IS COMPATIBLE WITH ANY COMBINATION OF NON-SONY PRODUCTS PURCHASER MAY CHOOSE TO CONNECT TO THE PRODUCT.

LIMITATION OF LIABILITY

THE LIABILITY OF SONY, IF ANY, AND PURCHASER'S SOLE AND EXCLUSIVE REMEDY FOR DAMAGES FOR ANY CLAIM OF ANY KIND WHATSOEVER, REGARDLESS OF THE LEGAL THEORY AND WHETHER ARISING IN TORT OR CONTRACT, SHALL NOT BE GREATER THAN THE ACTUAL PURCHASE PRICE OF THE PRODUCT WITH RESPECT TO WHICH SUCH CLAIM IS MADE. IN NO EVENT SHALL SONY BE LIABLE TO PURCHASER FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND INCLUDING, BUT NOT LIMITED TO, COMPENSATION, REIMBURSEMENT OR DAMAGES ON ACCOUNT OF THE LOSS OF PRESENT OR PROSPECTIVE PROFITS OR FOR ANY OTHER REASON WHATSOEVER.

For further information and the name of the nearest authorized Sony service facility contact:

Sony Electronics Inc.
Business and Professional Group
Customer and Engineering Services
3300 Zarker Road, San Jose, California 95134-1901
(408) 432-1600

SONY®

BUSINESS AND PROFESSIONAL GROUP

THIS PRODUCT IS FOR PROFESSIONAL USE

LIMITED WARRANTY

SONY ELECTRONICS INC. ("Sony") warrants this Product to be free from defects in material or workmanship as follows:

A. Labor: For a period of ninety (90) days from the date of purchase, Sony will, at no charge, repair this Product if determined by Sony to be defective. After the warranty period, the Purchaser must pay all labor charges.

B. Parts: For a period of one (1) year from the date of purchase Sony will, at no charge, supply new or rebuilt replacements for parts determined by Sony to be defective. After the warranty period, the Purchaser must pay all parts charges.

C. Exceptions: Exceptions or limitations to the preceding labor and parts warranty coverage on selected Products are as follows:

PRODUCT	WARRANTY COVERAGE
<ul style="list-style-type: none"> DVW/DNW Recorder/Player 	<ul style="list-style-type: none"> Labor: 1 year Parts: 1 year, except DNW Rotary Upper Drum or DVW Mid-Drum Assembly which is warranted for 1,500 operating hours or 1 year, whichever occurs first. Full credit towards replacement provided during first 1,000 hours. Thereafter, credit towards replacement prorated as follows: $\text{Credit} = \frac{\text{Current Assy Price} \times (1,500 \text{ Hours} - \text{Actual Head Usage Hours})}{500 \text{ Hours}}$
<ul style="list-style-type: none"> BVW/PVW/UVW Recorder/Player 	<ul style="list-style-type: none"> Labor: 1 year Parts: 1 year, except Rotary Upper Drum Assembly which is warranted for 1,500 operating hours or 1 year, whichever occurs first. Full credit towards replacement provided during first 500 hours. Thereafter, credit towards replacement prorated as follows: $\text{Credit} = \frac{\text{Current Assy Price} \times (1,500 \text{ Hours} - \text{Actual Head Usage Hours})}{1,000 \text{ Hours}}$
<ul style="list-style-type: none"> DNW/DNV/DVW/BVW/BV/PVW/UVW Dockable Camcorder VTR & One-piece Camcorder 	<ul style="list-style-type: none"> Labor: 1 year Parts: 1 year, except a.) Camcorder Camera CCD Prism Block which is warranted for 2 years, and b.) Rotary Upper Drum Assembly which is warranted for 1,000 operating hours or 1 year, whichever occurs first. Full credit towards replacement provided during first 500 hours. Thereafter, credit towards replacement prorated as follows: $\text{Credit} = \frac{\text{Current Assy Price} \times (1,000 \text{ Hours} - \text{Actual Head Usage Hours})}{500 \text{ Hours}}$
<ul style="list-style-type: none"> D1/D2 Recorder/Player 	<ul style="list-style-type: none"> Parts: 1 year, except D1/D2 Rotary Upper Drum Assembly or DTF Mid-Drum Assembly which is warranted for 1,000 operating hours or 6 months, whichever occurs first. Full credit towards replacement provided during first 100 hours. Thereafter, credit towards replacement prorated as follows: $\text{Credit} = \frac{\text{Current Assy Price} \times (1,000 \text{ Hours} - \text{Actual Head Usage Hours})}{900 \text{ Hours}}$

PRODUCT**WARRANTY COVERAGE**

- DIR series
 - Parts: 1 year, except DIR Rotary Upper Drum Assembly which is warranted for 500 operating hours or 3 months, whichever occurs first. Full credit towards replacement provided during first 50 hours. Thereafter, credit towards replacement prorated as follows:

 Credit = $\frac{\text{Current Assy Price} \times (500 \text{ Hours} - \text{Actual Head Usage Hours})}{450 \text{ Hours}}$
- DTF/ADI
GY Series Data Storage
ADI Series Data
Recorder
 - Parts: 1 year, except a.) GY-10D and ADI-1150D Inner Drum Assembly which is warranted for 1,000 operating hours or 1 year, whichever occurs first and b.) GY-2120 Upper Drum Assembly which is warranted for 2000 operating hours or 1 year, whichever occurs first. Full credit towards GY-2120 Upper Drum replacement provided during first 1,000 hours. Thereafter, credit towards replacement prorated as follows:

 Credit = $\frac{\text{Current Assy Price} \times (2,000 \text{ Hours} - \text{Actual Head Usage Hours})}{1,000 \text{ Hours}}$
- DASH
 - Parts: 1 year, except Record/Playback Head which is warranted for 3,000 operating hours or 3 years, whichever occurs first. Full credit towards replacement provided during first 1,000 hours. Thereafter, credit toward replacement prorated as follows:

 Credit = $\frac{\text{Current Assy Price} \times (3,000 \text{ Hours} - \text{Actual Head Usage Hours})}{2,000 \text{ Hours}}$
- U-matic/8mm/Hi-8mm/
S-VHS Recorder/Player
 - Parts: 1 year, except Upper Drum Assembly which is warranted for ninety (90) days.
- Videodisc/CD Recorder/
Player/Changer
 - Parts: 1 year or 3000 hours of operation, whichever occurs first.
- DVCAM/DSR Recorder/
Player/Camcorder
 - Labor: 1 year
 - Parts: 1 year, except a.) VTR Drum Assembly which is warranted for ninety (90) days, b.) DSR-85 VTR Drum Assembly which is warranted for 1,500 Drum rotation hours or ninety (90) days, whichever occurs first, and c.) Camcorder CCD Prism Block Assembly which is warranted for 2 years.
- EVV VTR/
BVW Camcorder
 - Parts: 1 year, except a.) VTR Drum Assembly which is warranted for ninety (90) days, and b.) CCD Prism Block Assembly which is warranted for 2 years.
- BVP/DXC Camera
 - Labor: 1 year
 - Parts: 1 year, except CCD Prism Block Assembly which is warranted for 2 years.
- BVM/PVM/RVP/VP
Monitor/Projector
 - Labor: 3 years
 - Parts: 3 years, except a.) Color Picture Tube which is warranted for 2 years, and b.) LCD Projector Lamp which is warranted for 90 days.
- UP Printer
 - Labor: 90 days, except UP-5500 which is warranted for one (1) year.
 - Parts: 1 year, except a.) Thermal Head which is warranted for 90 days, and b.) UP-5500 printer Thermal Head which is warranted for 1 year or 10,000 prints, whichever occurs first.

PRODUCT**WARRANTY COVERAGE**

- UP/UP-D "MD" suffix
Printer/UP-D Printer
 - Labor: 1 year
 - Parts: 1 year, except a.) Thermal Head which is warranted for ninety (90) days, and b.) UP-5600MD, UP-D8800 printer Thermal Head which is warranted for 1 year or 10,000 prints, whichever occurs first.
- Wired Microphone,
• VHS Recorder/Player
(excluding duplication
models)
 - Labor: 1 year
- CCP Audio Duplication
• SX Audio Conferencing
 - Labor: 1 year
 - Parts: 1 year, except CCP Ferrite Head which is warranted for 2 years.
- LL
Learning Systems
 - Labor: 2 years
 - Parts: 2 years, except LL Control Console circuit boards which are warranted for 3 years.
- ES-7 EditStation
 - Labor: 1 year
 - Parts: 1 year, except Hard Disk Drive which is warranted for 5 years.
- STAS-10/SIU-80
FlexSys
 - Labor: 1 year
 - Parts: 1 year, except Hard Disk Drive which is warranted for 5 years.
- VST/VS/R/VSH
Videostore
 - Labor: 2 years
 - Parts: 2 years, except Hard Disk Drive which is warranted for 5 years.

During the labor warranty period, to repair the Product, Purchaser will either return the defective Product, freight prepaid, or deliver it to a Sony Service Center or to a service facility authorized by Sony. The Product to be repaired is to be returned in either its original carton or a similar package affording an equal degree of protection. Sony will return the repaired Product freight prepaid to Purchaser. All freight costs associated with replacement of warranty parts after expiration of the original labor warranty period are the responsibility of the Purchaser. Sony is not obligated to provide Purchaser with a substitute unit during the warranty period or at any time. For an additional fee, Sony field service and support at the Purchaser's location is available to Purchaser at Sony's prevailing per incident billable rates for such service subject to availability.

The limited warranty stated on this card is subject to all of the following terms and conditions.

TERMS AND CONDITIONS

1. NOTIFICATION OF CLAIMS: WARRANTY SERVICE: If Purchaser believes that the Product is defective in material or workmanship, then written notice with an explanation of the claim shall be given promptly by Purchaser to Sony but all claims for warranty service must be made within the warranty period. **If after investigation Sony determines that the reported problem was not covered by the warranty, Purchaser shall pay Sony for the cost of investigating the problem at its then prevailing per incident billable rate.** No repair or replacement of any Product or part thereof shall extend the warranty period as to the entire Product. The specific warranty on the repaired part only shall be in effect for a period of ninety (90) days following the repair or replacement of that part or the remaining period of the Product parts warranty, whichever is greater.

2. EXCLUSIVE REMEDY: ACCEPTANCE: Purchaser's exclusive remedy and Sony's sole obligation is to supply (or pay for) all labor necessary to repair any Product found to be defective within the warranty period and to supply, at no extra charge, new or rebuilt replacements for defective parts. If repair or replacement fails to remedy the defect, then, and only in such event, shall Sony refund to Purchaser the purchase price for such Product. Purchaser's failure to make a claim as provided in paragraph 1 above or continued use of the Product shall constitute an unqualified acceptance of such Product and a waiver by Purchaser of all claims thereto.