

SONY.

Business and Professional Group

Confidential Sony Electronics Inc. Internal and Reseller Use Only.
Unauthorized Copying Prohibited.

Office Addresses

This Sony Business and Professional Group Reseller Price Schedule includes products available for resale by Authorized Resellers based on the type of contract executed. However, Sony Business and Professional Group may sell other products not listed in this book.

The Reseller Price Schedules from time to time may be amended by the Division by adding or deleting products.

If you have any questions about products not listed in this price book, contact your Sony Account Manager or Regional Office.

Office Addresses:

Executive Office
Sony Electronics Inc.
9 West 57th Street
New York, NY 10019
(212) 371-5800

Headquarters
Sony Business and Professional Group
One Sony Drive
Park Ridge, NJ 07656
(201) 930-1000

Regional Sales Office:

Northeastern Region
123 West Tryon Avenue
Teaneck, NJ 07666
(201) 833-5200

Southeastern Region
3175A Northwoods Parkway
Norcross, GA 30071
(770) 662-9888

Western Region
10833 Valley View Street
Cypress, CA 90630-0016
(714) 229-8100

Branch Office:
9901 Business Parkway
Lanham, MD 20706
(301) 577-4850

Branch Office:
3300 Zanker Road
San Jose, CA 95134-1940
(408) 955-1600

Midwestern Region
1200 N. Arlington Heights Road
Itasca, IL 60143
(630) 773-6014

Southwestern Region
8400 Esters Boulevard, Suite 500
Irving, TX 75063-2214
(972) 915-3100

Technical Support:

Equipment Related Repair Support

Authorized Sony Resellers must contact their Regional Technical Supervisors for Service and repair related matters.

Parts Support

National parts Center
8281 N.W. 107th Terrace
Kansas, City, MO 64153
(816) 891-7550

Subscriptions and Technical Publications

Sony Electronics Inc.
Attn: Technical Publications
3300 Zanker Road
San Jose, CA 95134-1940
(408) 432-1600

Manuals

National Parts Center
Publications Department
8281 N.W. 107th Terrace
Kansas City, MO 64153
(816) 891-7550

Technical Training Center

Sony Business and Professional Group
10833 Valley View Street
Cypress, CA 90630-0016
(714) 229-9100

Sony Training Services

3300 Zanker Road - MD# SJ2A6
San Jose, CA 951341940
(408) 955-4231
Fax: (408) 955-5340

Sony Business and Professional Group
123 West Tryon Avenue
Teaneck, NJ 07666
(201) 833-5708

Effective April 1, 1998

Regional Service Centers Providing Service Contract Repairs

Sony Operations and Technical Services

Regional Service Center
10833 Valley View Street
Cypress, CA 90630-0016
(714) 229-4100

Sony Operations and Technical Services

Regional Service Center
3175A Northwoods Parkway
Norcross, GA 30071
(770) 263-8016

Sony Operations and Technical Services

Regional Service Center
1200 N. Arlington Heights Road
Itasca, IL 60143
(630) 773-6037

Sony Operations and Technical Services

Regional Service Center
123 West Tryon Avenue
Teaneck, NJ 07666
(201) 833-5300

Sony Operations and Technical Services

Regional Service Center
9901 Business Parkway
Lanham, MD 20706
(301) 459-3676

Sony Operations and Technical Services

Regional Service Center
8400 Esters Boulevard, Suite 500
Irving, TX 75063-2658
(972) 915-3100

Technical Publications

The Technical Information Services Department (formerly The Technical Publications Department) offers two types of subscriptions to Business and Professional Group Service literature. The first type of subscription, which is required for all servicing resellers, provides monthly distribution of new service manuals, service manual supplements/corrections and Technical Bulletins. The second type of subscription, which is available to all end-users, provides monthly distribution of only Technical Bulletins.

For further information, contact your Sony Distribution Account Manager, Sony Technical Supervisor or Sony Technical Publications, 3300 Zanker Road, San Jose, CA 95134-1940. **(408) 432-1600.**

Additional copies of service manuals or instruction manuals, can be purchased by contacting Sony National Parts Center-Publications Department, 8281 N.W. 107th Terrace, Kansas City, MO 6413. (816) 891-7550. Additional copies of technical bulletins can be obtained by calling Technical Publications at (408) 955-4258.

Technical Training Class Room Courses

Sony Professional Video Technical Department offers complete comprehensive classroom style training with laboratory sessions on our complete line of Business and Professional Group Products.

For further information or training schedule, contact either your Sony Distribution Account Manager, Sony Technical Supervisor or Sony Professional Video Technical Training Department which is located at 3300 Zanker road, San Jose, CA 95134-1940. **(408) 432-1600.**

Replacement/Parts

Order all your Sony parts from Sony National Parts Center (or Authorized Sony Parts Distributor), 8281 N.W. 107th Terrace, Kansas City, MO 64153. (816) 891-7550.