

# DVD Video Player



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# PHILIPS

# Return your Warranty Registration card today to ensure you receive all the benefits you're entitled to.

• Once your Philips purchase is registered, you're eligible to receive all the privileges of owning a Philips product.

• So complete and return the Warranty Registration Card enclosed with your purchase at once. And take advantage of these important benefits.

## Warranty Verification

Registering your product within 10 days confirms your right to maximum protection under the terms and conditions of your Philips warranty.

## Owner Confirmation

Your completed Warranty Registration Card serves as verification of ownership in the event of product theft or loss.

## Model Registration

Returning your Warranty Registration Card right away guarantees you'll receive all the information and special offers which you qualify for as the owner of your model.

# PHILIPS

**Congratulations on your purchase, and welcome to the "family!"**

**Dear Philips product owner:**

Thank you for your confidence in Philips. You've selected one of the best-built, best-backed products available today. And we'll do everything in our power to keep you happy with your purchase for many years to come.

As a member of the Philips "family," you're entitled to protection by one of the most comprehensive warranties and outstanding service networks in the industry.

What's more, your purchase guarantees you'll receive all the information and special offers for which you qualify, plus easy access to accessories from our convenient home shopping network.

And most importantly you can count on our uncompromising commitment to your total satisfaction.

All of this is our way of saying welcome—and thanks for investing in a Philips product.

Sincerely,




Robert Minkhorst  
President and Chief Executive Officer


**P.S. Remember, to get the most from your Philips product, you must return your Warranty Registration Card within 10 days. So please mail it to us right now!**



Know these *safety* symbols



 This "bolt of lightning" indicates uninsulated material within your unit may cause an electrical shock. For the safety of everyone in your household, please do not remove product covering.

 The "exclamation point" calls attention to features for which you should read the enclosed literature closely to prevent operating and maintenance problems.

**WARNING:** TO PREVENT FIRE OR SHOCK HAZARD, DO NOT EXPOSE THIS EQUIPMENT TO RAIN OR MOISTURE.

**CAUTION:** To prevent electric shock, match wide blade of plug to wide slot, and fully insert.

### For Customer Use

Enter below the Serial No. which is located on the rear of the cabinet. Retain this information for future reference.

Model No. \_\_\_\_\_

Serial No. \_\_\_\_\_

# Index and General Information

The region code for this DVD Video Player is 1.



Since DVD movies are released at different times in different regions of the world, all players have region codes and discs can have an optional region code. If you load a disc of a different region code into your player, you will see the region code notice on the screen. The disc will not play and should be unloaded.

**NOTE:**  
**PICTURES SHOWN MAY BE DIFFERENT BETWEEN COUNTRIES.**

**NEVER MAKE OR CHANGE CONNECTIONS WITH THE POWER SWITCHED ON.**

**(WARNING LOCATION: INSIDE ON LASER COVERSHEILD OR THE BACKPLATE OF SET)**

## LASER

Type	Semiconductor laser GaAlAs
Wave length	650 nm (DVD) 780 nm (VCD/CD)
Output Power	7 mW (DVD) 10 mW (VCD/CD)
Beam divergence	60 degree

## WARNING

To reduce the risk of fire or electric shock, do not expose this appliance to rain or moisture.

## CAUTION

Use of controls or adjustments or performance of procedures other than herein may result in hazardous radiation exposure.

The set complies with the FCC-Rules, Part 15 and with 21 CFR 1040.10.

## Canada

This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus as set out in the Radio Interference Regulations of the Canadian Department of Communications.

For Customer Use:

Read carefully the information located at the bottom of your DVD Video player and enter below the Serial No. Retain this information for future reference.

Model No. DVD VIDEO 712

Serial No. \_\_\_\_\_

English ----- 5

Français ----- 25

Español ----- 43

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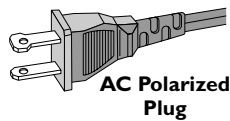
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TruSurround and the SRS symbol are trademarks of SRS Labs., Inc. TruSurround technology is manufactured under license from SRS Labs., Inc.

**TruSurround™**  
by **SRS** (●)®

# IMPORTANT SAFETY INSTRUCTIONS

1. **Read these instructions.**
2. **Keep these instructions.**
3. **Heed all warnings.**
4. **Follow all instructions.**
5. **Do not use this apparatus near water.**
6. **Clean only with a dry cloth.**
7. **Do not block any of the ventilation openings. Install in accordance with the manufacturers instructions.**
8. **Do not install near any heat sources** such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. **Do not defeat the safety purpose** of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. When the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. **Protect the power cord** from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.



11. **Only use attachments/accessories** specified by the manufacturer.
12.  **Use only with a cart,** stand, tripod, bracket, or table specified by the manufacturer or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.
13. **Unplug this apparatus** during lightning storms or when unused for long periods of time.
14. **Refer all servicing** to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as if the power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, or when the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
15. **Battery usage CAUTION** – To prevent battery leakage which may result in bodily injury or damage to the unit:
  - Install **all** batteries correctly, **+** and **-** as marked on the unit.
  - Do not mix batteries (**old** and **new** or **carbon** and **alkaline**, etc.).
  - Remove batteries when the unit is not used for a long time.

**EL 6475-E002: 01/3**

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## Specifications

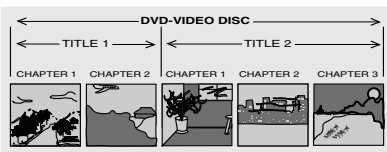
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## Philips DVD Video Introduction

Your Philips DVD Video player will play digital video discs conforming to the universal DVD Video standard. The unique features on DVD Video, such as selection of sound track, subtitle languages and different camera angles (again depending on the disc), are all supported. In addition to DVD Video discs, you will be able to play all Video CDs and Audio CDs.

### DVD Video

You will recognize DVD Video discs by the logo shown. Depending on the material on the disc (a movie, video clips, a drama series, etc.) the disc may have one or more Titles.



### Video CD

You will recognize Video CDs by the logo shown.



### Super Video CD (SVCD)

SVCDs are based on the Super-VCD IO Standard, referring to the Standard of Electronics Industry of the People's Republic of China.

### Audio CD

Audio CDs contain music tracks only. You will recognize Audio CDs by the logo shown.



### MP3 (MPEG Audio Layer 3)

This player supports the MP3 format which contains compressed music tracks.

#### Note:

- Only the first session of multisession discs is supported.

## Unpacking

First check and identify the contents of your DVD Video player package.

You should have the following items.

- DVD Video player
- Remote Control with batteries
- Audio cable
- Video cable
- Instructions for use

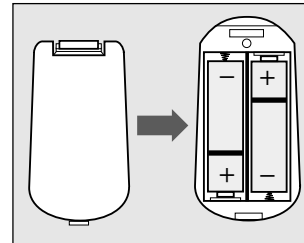
If any item is damaged or missing, contact your retailer or Philips.

Keep the packaging material for future transportation.

## Remote Control Battery Installation

- Insert batteries as indicated inside the battery compartment.

**Caution: Do not mix old and new batteries. Never mix different types of batteries (standard, alkaline, etc.).**



## Environmental Information

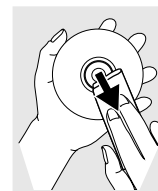
- Your system consists of materials which can be recycled and reused if disassembled by a specialized company. Please observe the local regulations regarding the disposal of packaging materials, exhausted batteries and old equipment.

## Safety Information

- Do not expose the system to excessive moisture, rain, sand, or heat sources.
- Place the player on a firm, flat surface.
- Keep the player away from domestic heating equipment and direct sunlight.
- In a cabinet, allow about 2.5 cm (1 inch) of free space all around the player for adequate ventilation.
- If the DVD Video player cannot read CDs/DVDs correctly, use a commonly available cleaning CD/DVD to clean the lens before taking the DVD Video player to be repaired. Other cleaning methods may destroy the lens. Always keep the tray closed to avoid dust on the lens.
- The lens may cloud over when the DVD Video player is suddenly moved from cold to warm surroundings. Playing a CD/DVD is not possible then. Leave the power on for about one hour with no disc in the unit until normal playback is possible.

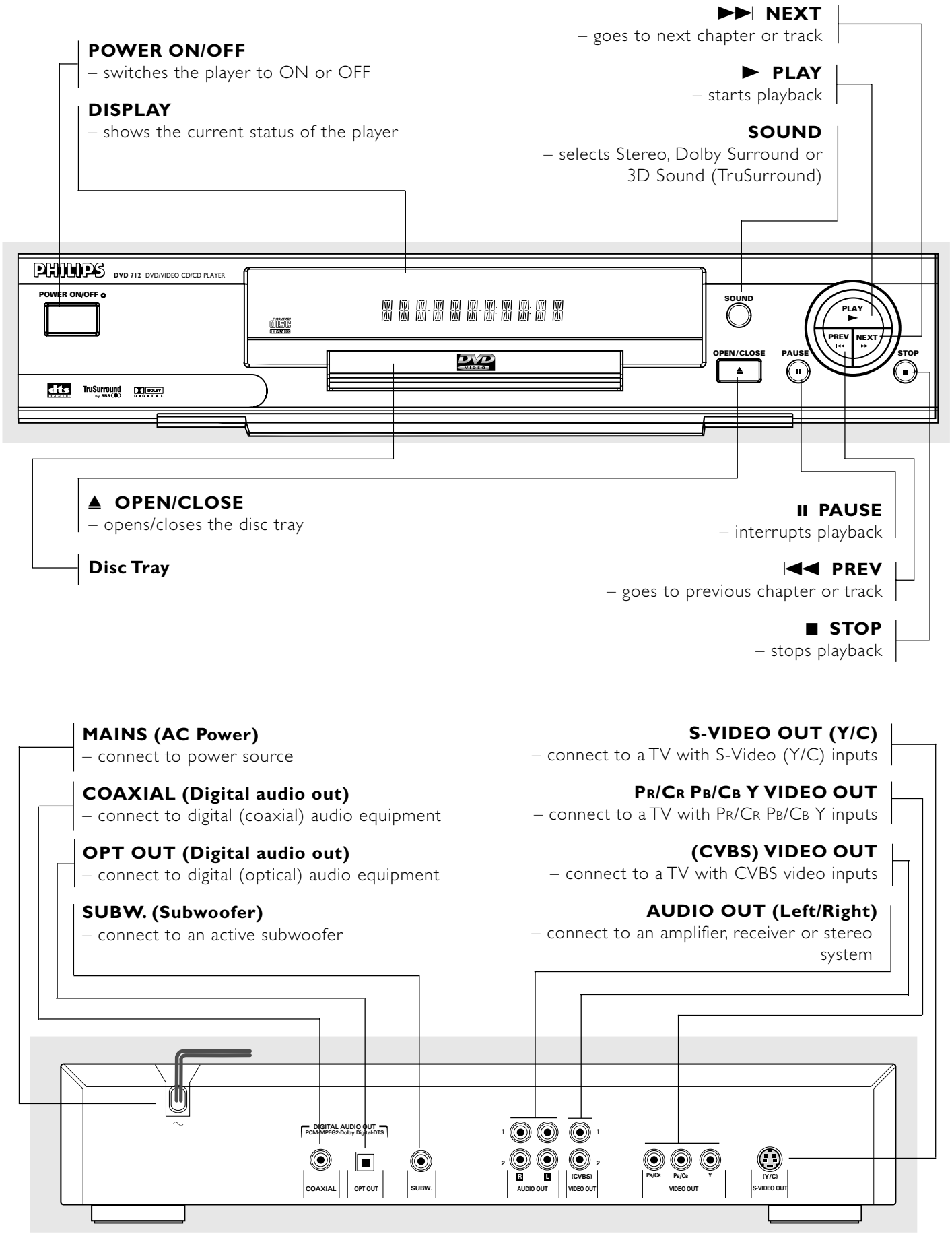
## Cleaning Discs

- When a disc becomes dirty, clean it with a cleaning cloth. Wipe the disc from the center out, in a straight line.
- Do not use solvents such as benzine, thinner, commercially available cleaners, or anti-static spray intended for analog discs.



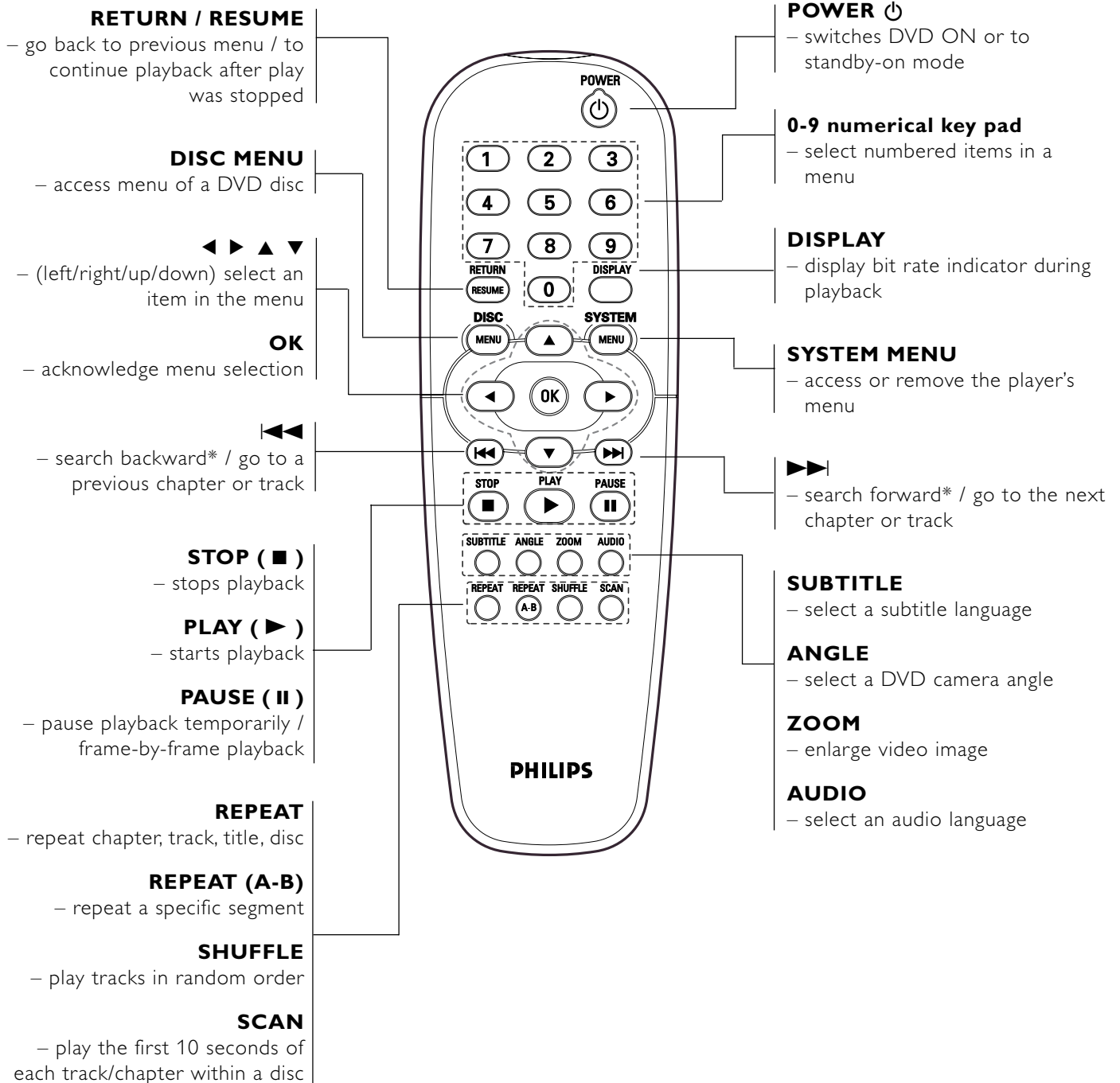
# Functional Overview

## Front and Rear Panels



**Caution:** Do not touch the inner pins of the jacks on the rear panel. Electrostatic discharge may cause permanent damage to the unit.

## Remote Control



\* Press and hold key for about two seconds



# Preparation

## General Notes

- Depending on your TV and other equipment you wish to connect, there are various ways you could connect the player. Use only one of the connections described below.
- Please refer to the manuals of your TV, VCR, Stereo System or other devices as necessary to make the best connections.
- For better sound reproduction, connect the player's audio out jacks to the audio in jacks of your amplifier; receiver, stereo or audio/video equipment. See 'Connecting to Optional Equipment'.

### Caution:

– **Make sure the DVD player is connected directly to the TV. Set the TV to the correct video input channel.**

– **Do not connect the player's audio out jack to the phono in jack of your audio system.**

– **Do not connect your DVD player to the TV via your VCR. The DVD image could be distorted by the copy protection system.**

## Connecting to a TV

- Make one of the following connections, depending on the capabilities of your existing equipment.

### Component Video (Pr/Cr Pb/Cb Y) connection

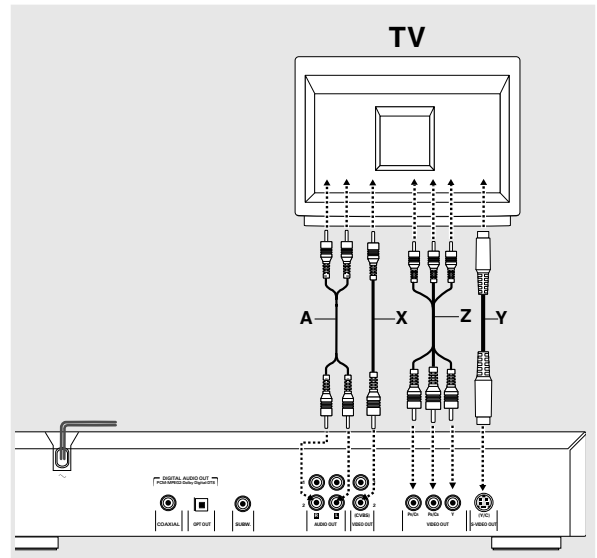
- 1 Connect the Pr/Cr Pb/Cb Y VIDEO OUT jacks on the DVD player to the corresponding in jacks on the TV using an optional Pr/Cr Pb/Cb Y cable (**Z**).
- 2 Connect the Left and Right AUDIO OUT jacks of the DVD player to the audio left/right in jacks on the TV (**A**).

### S-Video (Y/C) connection

- 1 Connect the Y/C S-VIDEO OUT jack on the DVD player to the S-Video in jack on the TV using an optional S-Video cable (**Y**).
- 2 Connect the Left and Right AUDIO OUT jacks of the DVD player to the audio left/right in jacks on the TV (**A**).

### CVBS connection

- 1 Connect the (CVBS) VIDEO OUT jack on the DVD player to the video in jack on the TV using the video cable supplied (**X**).
- 2 Connect the Left and Right AUDIO OUT jacks of the DVD player to the audio left/right in jacks on the TV (**A**).



## Connecting to Optional Equipment

### Connecting to an amplifier equipped with two channel analog stereo or Dolby Surround

- 1 Connect the Left and Right AUDIO OUT jacks of the DVD player to the audio left and right in jacks on your amplifier, receiver or stereo system, using the supplied audio cable (**A**).

### Connecting to an amplifier equipped with two channel digital stereo (PCM) or to an Audio/Video receiver equipped with a multi-channel decoder (Dolby Digital™, MPEG 2 or DTS)

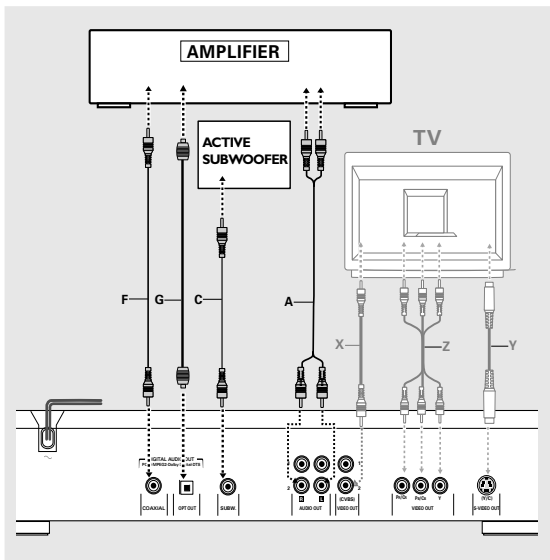
- 1 Connect the player's digital audio out jack (optical **G** or coaxial **F**) to the corresponding digital audio in on your amplifier. Use an optional digital (optical **G** or coaxial **F**) audio cable.
- 2 You will need to activate the player's digital output (see 'Personal Preferences').

## Digital Multi-channel sound

The digital multi-channel connection provides the best sound quality. For this you need a multi-channel Audio/Video receiver that supports one or more of the audio formats supported by your DVD player (MPEG 2, Dolby Digital™ or DTS). Check the receiver manual and the logos on the front of the receiver.

## Connecting to an active subwoofer

- 1 Connect the active subwoofer to the SUBWOOFER OUT audio out jack (C). The subwoofer reproduces just the low bass sound effect (e.g. explosions, the rumble of spaceships, etc.). Be sure to follow the instructions supplied with the subwoofer.



### Note:

- If the audio format of the digital output does not match the capabilities of your receiver, the receiver will produce a strong, distorted sound or no sound at all.
- Six Channel Digital Surround Sound via digital connection can only be obtained if your receiver has a Digital Multi-channel decoder.
- To see the selected audio format of the current DVD in the Status Window, press SYSTEM MENU.

## NTSC/PAL Settings

You can switch the NTSC/PAL setting of the DVD player to match the video signal of your TV. This setting only affects the television's on-screen display that shows the stop and setup modes. You may select either NTSC or PAL. To change the DVD player setting to PAL or NTSC, follow the steps below.

- 1 Press the POWER ON/OFF button on the front panel of the DVD player to turn OFF the DVD player.
- 2 Press and hold ■ and ►►| on the front of the DVD player. While holding ■ and ►►|, press POWER ON/OFF.
- 3 After PAL or NTSC appears on the display of the DVD player, release ■ and ►►| at the same time. The PAL or NTSC indicator that appears on the display indicates the current setting.
- 4 To change the setting, press ►►| within three seconds. The new setting (PAL or NTSC) will appear on the display.

## NTSC/PAL Conversion

This player is equipped with a NTSC/PAL conversion feature to convert the video output of the disc to match your TV system. The conversions supported are as below:

Type	Disc Format	Output format Selected mode		
		NTSC	PAL	AUTO
DVD	NTSC	NTSC	PAL	NTSC
	PAL	Not Supported	PAL	PAL
VCD	NTSC	NTSC	PAL	NTSC
	PAL	NTSC	PAL	PAL


- 1 In the Preference Menu, select **TV System**.
- 2 Press ▲ or ▼ to select PAL, NTSC or AUTO.

### Notes:

- AUTO can only be selected when using a TV that has both the NTSC and PAL systems.
- This is applicable for CVBS output on cinch and SCART only
- Slight picture distortions may occur due to this conversion. This is normal. Thus, the AUTO format is most suitable for the best picture quality.

## General Explanation

### About this manual

This manual gives the basic instructions for operating the DVD player. Some DVDs require specific operation or allow only limited operation during playback. When this occurs, the symbol  appears on the TV screen, indicating that the operation is not permitted by the player or the disc.

### Remote control operation

- Unless stated, all operations can be performed by the remote control. Always point the remote control directly at the player, making sure there are no obstructions between the remote and the player. Corresponding keys on the front panel of the player can also be used.






### Menu bar operation

- A number of operations can be done with the menu bar on the screen. The menu bar can be accessed by pressing the cursor keys on the remote control.
- Pressing SYSTEM MENU while the menu bar is displayed will clear the menu bar from the screen.
- The selected item will be highlighted, and the appropriate cursor keys to operate it will be displayed below the icon.
- The symbols < or > indicate more items are available at the left/right of the menu bar. Press ◀ or ▶ to select these items.






## Menu Bar/Status Window

As there are multiple menu bars, the items on the menu bar are arranged according to usage and availability of direct access keys. Pressing the SYSTEM MENU keys repeatedly will toggle through menu bar 1, menu bar 2, menu bar 3 and OFF.





#### Menu bar 1

-  Personal Preferences
-  Subtitle Language
-  Audio Language
-  Color
-  Sound















#### Menu bar 2

-  Step by step playback
-  Slow motion
-  Fast motion
-  Angle
-  Zoom

#### Menu bar 3

-  Title
-  Chapter
-  Time Search
-  Favorite Track Selection (FTS)

## Temporary Feedback Field Icons

-  Scan
-  Repeat All
-  Repeat Title
-  Repeat Track
-  Repeat Chapter
-  Shuffle
-  Shuffle Repeat
-  Repeat A to end
-  Repeat A-B
-  Angle
-  Child Lock On
-  Child Safe
-  Resume
-  Action prohibited

## Personal Preferences

You can set your own personal preferences on the player.

### General operation:

- Press SYSTEM MENU on the remote control.
- Select **TM** in the menu bar.  
→ The Personal Preferences menu appears.
- Use the **◀ ▶ ▲ ▼** keys to toggle through the menus, submenus and submenu options.  
→ When a menu item is selected, the cursor keys (on the remote control) to operate the item are displayed next to the item.
- Press OK to confirm and return to the main menu.  
The following items can be adapted:

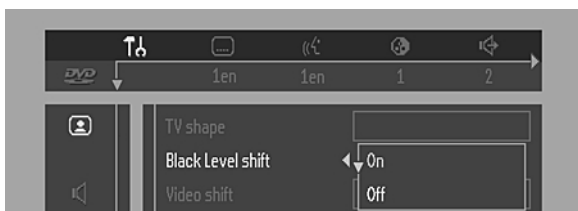
### Picture

#### – TV Shape

If you have a wide screen (16:9) TV, select 16:9.  
If you have a regular (4:3) TV, select 4:3.  
If you have a 4:3 TV, you can also select between: Letterbox for a 'wide-screen' picture with black bars at the top and bottom of the screen, or Pan Scan, for a full-height picture with the sides trimmed. If a disc supports the format, the picture will be shown accordingly.

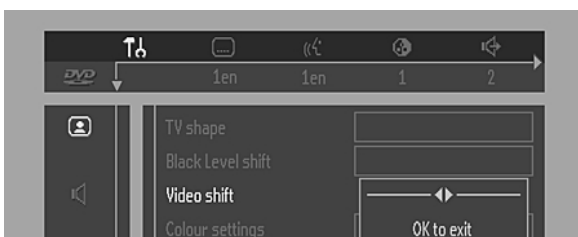
#### – Black level shift (NTSC users only)

Select ON for adapting the color dynamics to obtain richer contrasts.



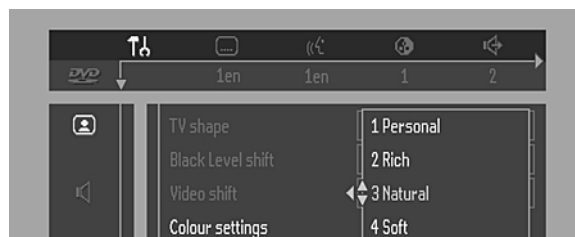
#### – Video shift

The factory centers the video on your TV screen. Use this setting to personalize the position of the picture on your TV by moving it to the left or right.



#### – Color settings

You can select one of five predefined sets of color settings and one set (Personal) which you can define yourself.



#### – Personal color

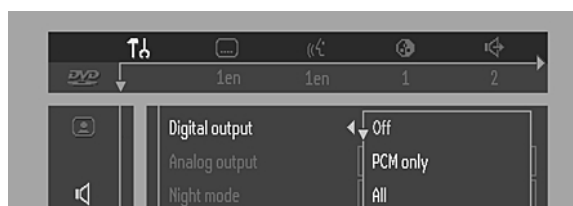
Allows you to fine-tune the selected color settings saturation, brightness and contrast.

### Sound

#### – Digital output

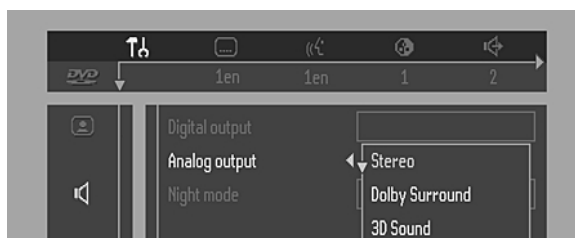
Factory setting: ALL. This means coaxial output is on. If you are not connecting to equipment with a digital input, change the setting to OFF.

If your equipment doesn't include a digital multi-channel decoder, set the digital output to PCM only (Pulse Code Modulation).



#### – Analog output

Select Stereo, Dolby Surround or 3D Sound (TruSurround) to match your system's playback capability.





## Loading Discs

- 1 Press OPEN/CLOSE on the front of the player to open the disc tray.
- 2 Load your chosen disc in the tray, label side up.
- 3 Press OPEN/CLOSE again to close the tray.  
→ **READY** appears in the status window and on the player display, and playback starts automatically.

**Note:**

– If 'Child Lock' is set to ON and the disc inserted is not authorized, the 4-digit code must be entered and/or the disc must be authorized (see 'Access Control').

## Playing a DVD Video and Video CD

### Playing a disc

- After inserting the disc and closing the tray, playback starts automatically. The status window of the player display shows the type of disc loaded, as well as the disc's information and playing time.
- The disc may invite you to select an item from a menu. If the selections are numbered, press the appropriate numerical key; if not, use the **▼▲◀▶** keys to highlight your selection, then press **OK**.
- The number of the current title and chapter are displayed.
- Playback may stop at the end of the Title and you may return to the DVD disc menu. To go to the next title, press **▶**.
- To stop playback, press **■**.  
→ The default screen will appear, giving information about the current status.
- You can resume playback from the point at which you stopped playback. Press **▶**; when you see the Resume icon **▶** on the screen, press **▶** again.  
→ The RESUME feature applies not only to the disc in the player, but also to the last four discs you have played. Simply reload the disc and press **RESUME** on the remote control. Or, press **▶** when you see the Resume icon **▶** on the screen, then press **▶** again.



**Note:**

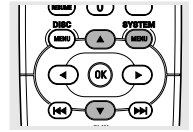
– DVDs may have a region code. Your player will not play discs that have a region code different from the region code of your player.

## General Features

**Note:**

– Unless stated, all operations described are based on remote control use. Some operations can be carried out using the menu bar on the screen.

### Moving to another title/ chapter



When a disc has more than one title or chapter, you can move to another title/chapter as follows:

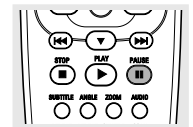
- Press **SYSTEM MENU**, then select **T** or **C** in the menu bar.
- Press **▲** or **▼** to select a title/chapter.

### Slow Motion

- Select **▶** (SLOW MOTION) in the menu bar.
- Use the **▼** keys to enter the SLOW MOTION menu.  
→ Playback will pause.
- Use the cursor keys **◀▶** to select the required speed: -1, -1/2, -1/4 or -1/8 (backward), or +1/8, +1/4, +1/2 or +1 (forward).
- Select 1 to play the disc at normal speed again.
- If **||** is pressed, the speed will be set to zero (PAUSE).
- To exit slow motion mode, press **▶** or **▲**.

### Still Picture and Frame-by-frame playback

- Select **▶** (STEP) in the menu bar.
- Use the **▼** key to enter the step by step menu.  
→ Playback will pause.
- Use the cursor keys **◀▶** to select the previous or next picture frame.
- To exit step by step playback, press **▶** or **▲**.

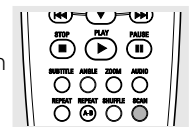


You can also step forward by pressing **||** repeatedly on the remote control.







### Scan

Scanning plays the first 10 seconds of each chapter/track on the disc.

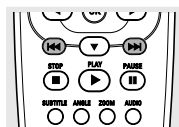
- Press **SCAN**.
- To continue playback at your chosen chapter/track, press **SCAN** again or press **▶**.



## Search

- Select  (FAST MOTION) in the menu bar.
- Use the  keys to enter the FAST MOTION menu.
- Use the   keys to select the required speed: -32, -8 or -4 (backward), or +4, +8, +32 (forward).
- Select 1 to play the disc at normal speed again.
- To exit FAST MOTION mode, press  or .

To search forward or backward through different speeds, you can also hold down   or  .

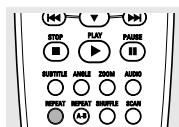


## Repeat

### DVD Video Discs

#### Repeat chapter/title/disc

- To repeat the current chapter, press REPEAT.  
→ **REPEAT CHPT** appears on the player display.
- To repeat the current title, press REPEAT a second time.  
→ **REPEAT TITL** appears on the display.
- To repeat the entire disc, press REPEAT a third time.  
→ **REPEAT** appears on the display.
- To exit Repeat mode, press REPEAT a fourth time.



### Video CDs

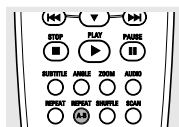
#### Repeat track/disc

- To repeat the current track, press REPEAT.  
→ **REPEAT TRK** appears on the player display.
- To repeat the entire disc, press REPEAT a second time.  
→ **REPEAT** appears on the display and the TV screen.
- To exit Repeat mode, press REPEAT a third time.

## Repeat A-B

To repeat a specific portion of a title:

- Press REPEAT A-B at your chosen starting point.  
→ **A-** appears briefly on the screen.
- Press REPEAT A-B again at your chosen end point.  
→ **REPEAT A-B** appears briefly on the display, and the repeat sequence begins. (**REPEAT A-B** is displayed on the front panel of the player)
- To cancel the sequence and continue playback, press REPEAT A-B.



## Shuffle

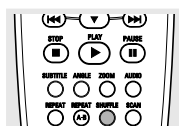
### DVD Video discs

This shuffles the playing order of chapters within a title, if the title has more than one chapter:

- Press SHUFFLE during playback.  
→ **SHUFFLE** appears on the TV screen for about two seconds.
- To return to normal playback, press SHUFFLE again.



### Video CDs

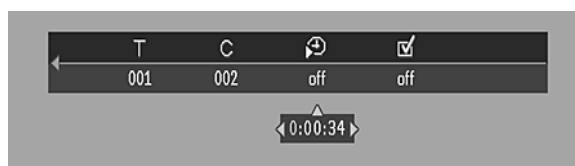
- Press SHUFFLE during playback.  
→ **SHUFFLE** appears on the TV screen for about two seconds.
- To return to normal playback, press SHUFFLE again.



## Time search









The Time Search function allows you to start playing at any chosen time on the disc.

- Select  (TIME SEARCH) in the menu bar.
- Press .  
→ Playback will pause.  
→ A time edit box appears on the screen, showing the elapsed playing time of the current disc.
- Use the numeric keys to enter the required start time. Enter hours, minutes and seconds from left to right in the box.  
→ Each time an item has been entered, the next item will be highlighted.
- Press OK to confirm the start time.  
→ The time edit box will disappear and playback starts from the selected time on the disc.



## Zoom

The Zoom function allows you to enlarge the video image and to pan through the enlarged image.

- Select  (**ZOOM**).
- Press / to activate the **ZOOM** function and select the required zoom factor: 1.33 or 2 or 4.  
→ Playback will pause.  
→ The selected zoom factor appears below the Zoom icon in the menu bar, and 'Press OK to pan' appears below the menu bar.  
→ The picture will change accordingly.
- Press OK to confirm the selection.  
→ The panning icons appear on the screen.
- Use the     keys to pan across the screen.
- When OK is pressed only the zoomed picture will be shown on the screen.
- To exit **ZOOM** mode:  
– Press  to resume playback.



## FTS-Video

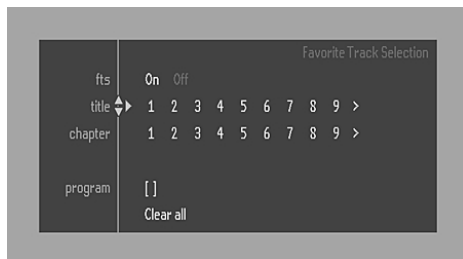
- The FTS-Video function allows you to store your favorite titles and chapters (DVD) and favorite tracks and indexes (VCD) for a particular disc in the player memory.
- FTS program can contain 20 items (titles, chapters etc.).
- A programmed FTS will be placed on top of the list when playback is activated. When the list is full, a new program will replace the last program on the list.
- The program can be selected and played at any time.

### Storing an FTS-Video Program

- While playback is stopped, select **VIDEO FTS**  in the menu bar.
- Press **▼** to open the menu.  
→ The **VIDEO FTS** menu appears.
- Press **▶** or **◀** to select ON or OFF.

### Storing titles/tracks

- Press **▼** to select **TITLES**.
- Use **▶** and **◀** to select the required title.
- Press OK if you wish to store the entire title.  
→ The title number will be added to the list of selections.



### Storing chapters/indexes

- Press **▼** on the selected title number.  
→ The title number will be marked and the highlight moves to the first available chapter number for this title.
- Use **▶** and **◀** to select the required chapter number.
- Press OK to confirm the selection.  
→ The title/chapter selection will be added to the list of selections.
- Press SYSTEM MENU to exit the **VIDEO FTS**  menu.

### Erasing an FTS-Video Program

- While playback is stopped, select **VIDEO FTS**  in the menu bar.
- Use **▼** to select **PROGRAM**.
- Use **▶** and **◀** to select the required number.
- Press OK to erase the selection.
- Press SYSTEM MENU to exit.

### Erasing all selections

- While playback is stopped, select **VIDEO FTS**  in the menu bar.
- Use **▼** to select **CLEAR ALL**.
- Press OK.  
→ All selections will be erased.
- Press SYSTEM MENU to exit.

## Special DVD Features

### Checking the contents of DVD Video discs: Menus

DVDs may contain menus to navigate the disc and access special features. To use the menu, press the appropriate numerical key or use the **▼**, **▲**, **▶**, **◀** keys to highlight your selection, then press OK.

### Title/Disc menu

- Press **DISC MENU**.  
→ If the current title has a menu, the menu will appear on the screen. Otherwise, the disc menu will be displayed.
- The menu can list camera angles, spoken language and subtitle options, and chapters for the title.
- To remove the title menu, press **DISC MENU** again.

### Camera Angle

If the disc contains sequences recorded from different camera angles, the angle icon appears, showing the number of available angles and the angle being shown currently. You can then change the camera angle if you wish.

- Use the **▲/▼** keys to select the required angle.  
→ After a while, playback changes to the selected angle. The angle icon remains displayed until multiple angles are no longer available.



### Changing the audio language

- Select **⏮** (**AUDIO**) in the menu bar.
- Press **AUDIO** or **▲/▼** repeatedly to see the different languages.



### Subtitles

- Select **⏮** (**SUBTITLE**) in the menu bar.
- Press **SUBTITLE** or **▲/▼** repeatedly to see the different subtitles.





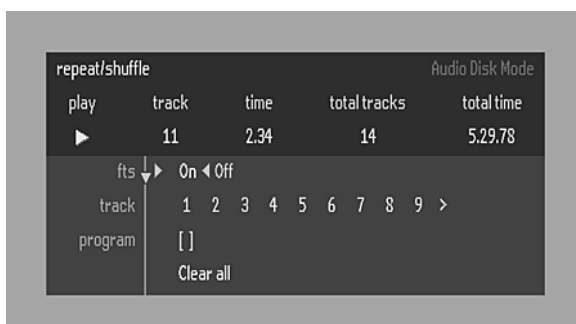
## Special Video CD & SVCD Features

### Playback Control (PBC)

- Load a Video CD with PBC and press ►.
- Go through the menu with the keys indicated on the TV screen until your chosen passage starts to play. If a **PBC** menu consists of a list of titles, you can select a title directly.
- Enter your choice with the numerical keys (0-9).
- Press RETURN to go back to the previous menu.
- You may also select **PBC OFF** under Personal Preferences.

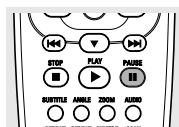
### Playing an Audio CD

- After loading the disc, playback starts automatically.
- If the TV is on, the Audio CD screen appears.
- The number of tracks and the total playing time of the disc will be shown on the TV screen.
- During playback, the current track number and its elapsed playing time will be shown on the TV screen and on the player display.
- Playback will stop at the end of the disc.
- To stop playback at any other time, press ■.



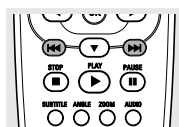
### Pause

- Press **II** during playback.
- To return to playback, press ►.



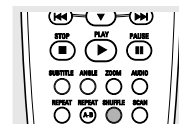
### Search

- To search forward or backward through the disc at four times the normal speed, hold down **◀◀** or **▶▶** for about one second during playback.
  - Search begins, and sound is partially muted.
- To step up to eight times the normal speed, press **◀◀◀** or **▶▶▶** again.
  - Search goes to eight times the speed, and the sound is muted.
- To return to four times the normal speed, press **◀◀** or **▶▶** again.
- If the TV is on, search speed and direction are indicated on the screen each time **◀◀** or **▶▶** is pressed.
- To end the search, press ► to resume playback or press ■ to stop playback.



### Moving to another track

- Press **◀◀** or **▶▶** briefly during playback to go to the next track or to return to the beginning of the current track.
- Press **◀◀** twice briefly to step back to the previous track.
- To go directly to any track, enter the track number using the numerical keys (0-9).

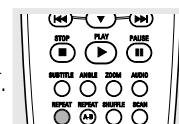


### Shuffle

- Press **SHUFFLE** during playback.
  - The playing order of the tracks is changed.
- To return to normal playback, press **SHUFFLE** again.

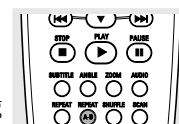
### Repeat track/disc

- To repeat the current track, press REPEAT.
  - **REPEAT TRK** appears on the display.
- To repeat the entire disc, press REPEAT a second time.
  - **REPEAT** appears on the display.
- To exit Repeat mode, press REPEAT a third time.



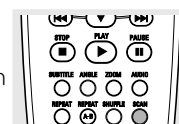
### Repeat A-B

- Press REPEAT A-B at your chosen starting point.
  - **A-** appears on the player display.
- Press REPEAT A-B again at your chosen end point.
  - **A-B** appears on the display, and the sequence begins to play repeatedly.
- To cancel the sequence and continue playback, press REPEAT A-B.



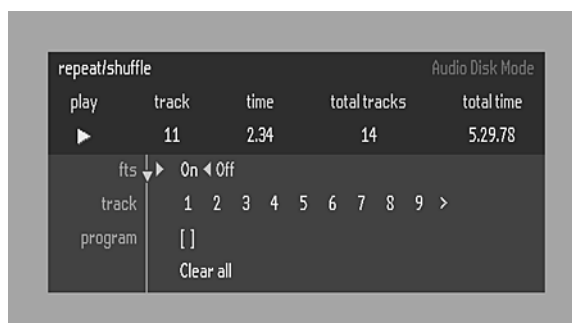
### Scan

- Scanning plays the first 10 seconds of each track on the disc.
- Press **SCAN**.
- To continue playback at your chosen track, press **SCAN** again or press ►.



## Favorite Track Selection (FTS) Program

- The FTS Program allows you to store your favorite tracks for a particular disc in the player memory.
- Each FTS Program can contain 20 tracks.



## Storing an FTS Program

- 1 Load a disc and stop playback.
- 2 Use ▼ to go to the list of available tracks.
- 3 Use ► or ◀ to select tracks from the list.  
To go directly to any track, enter the track number using the numerical keys (0-9).
- 4 Store each track by pressing OK.
  - The track numbers will be added to the list.
  - The number of tracks and the playing time of the program will be shown on the TV screen and the player display.

When your FTS Program is complete, press ► to start playback or, press ▲ to go back to Stop mode. In either case, the FTS Program will be automatically memorized.

### Switching FTS ON/OFF

- 1 Use ▲ ▼ to move and select desired tracks.
- 2 Use ► or ◀ to select either ON or OFF.

### Erasing a track from an FTS Program

- 1 Use ▼ to go to the list of selected tracks.
- 2 Use ► and ◀ to select the track number you wish to erase.
- 3 Press OK.
  - The track number will be erased from the list of selected tracks.

### Erasing the complete program

- 1 Use ▼ to select **CLEAR ALL**, then press OK.
  - The complete FTS Program for the disc will be erased.

## MP3 Disc Features

### Support following MP3-CD formats (ISO9660 format):

- Max. 30 characters
- Max. nested directory is 8 levels
- The max. ALB number is 32
- Supported VBR bit-rate
- Supported sampling frequencies for MP3 disc are: 32 kHz, 44.1 kHz, 48 kHz
- Supported Bit-rates of MP3 disc are: 32, 64, 96, 128, 192, 256 (kbps)

### Following formats can't be supported

- The files like \*.WMA, \*.AAC, \*.DLF, \*.M3U, \*.PLS
- Chinese filename
- The non-session closed discs
- The discs recorded under UDF format

Downloading MP3 files from the Internet or copying songs from your own legal discs is a delicate process.

Sound Quality	Bit Rate	Approximate Reduction Ratio	Approximate total MP3-CD time	Comment
AM radio	32 kbps	40 : 1	40 hrs	Sound quality significantly affected - not recommended.
FM radio	64 kbps	20 : 1	20 hrs	
<b>Near-CD</b>	<b>96 kbps</b>	<b>15 : 1</b>	<b>15 hrs</b>	<b>Balanced sound quality - compression rate</b>
<b>CD-like</b>	<b>128 kbps</b>	<b>10 : 1</b>	<b>10 hrs</b>	
CD*	256 kbps	5 : 1	5 hrs	Compression rate low - suggest to play CDs instead
CD*	320 kbps	3 : 1	3 hrs	

**You may experience an occasional “skip” while listening to your MP3 files. This is normal.**

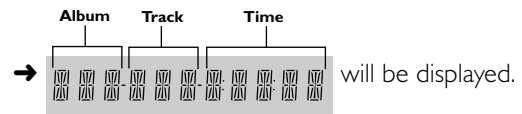
### Additional note for MP3 disc Playback:

- In compliance with the SDMI, digital-out is muted while playing MP3 discs.
- Due to the recording nature of Digital Audio MP3 (DAM), only Digital Audio music will play.
- The disc reading time may exceed 10 seconds due to the large number of songs compiled into one disc.
- Only the first session of multisession discs is supported.

### Album/Title

This feature allows you to view and select the next or previous MP3 disc Album/Title.

- 1 Press ▲/▼ to scroll through the previous or next Album.
- 2 Press ◀/▶ to scroll through the previous or next Track.



- 3 You can also select the desired album/track number directly using the numeric keys on the remote control.

### Note:

- **In STOP mode:** numbers are used for ALBUM selection.
- **In PLAY mode:** numbers are used for TRACK selection.
- Only the following functions are possible for MP3 discs:
  - STOP / PLAY / PAUSE
  - SKIP NEXT / PREVIOUS
  - REPEAT (TRACK / ALBUM / DISC)

### MP3 Discs - Album/Track/Disc

- To repeat a track, press REPEAT.
  - **REPEAT TRK** appears on the display.
- To repeat an album, press REPEAT a second time.
  - **REPEAT ALBM** appears on the player display.
- To repeat the entire disc, press REPEAT a third time.
  - **REPEAT DISC** appears on the player display.

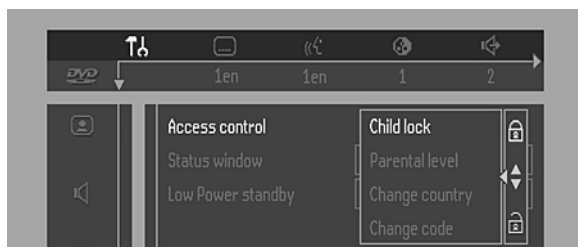
## Access Control: Child Lock (DVD Video and Video CD)

### Activating/deactivating the Child Lock

- 1 When disc playback is stopped, select **ACCESS CONTROL** in the features menu using the ▲/▼ keys.
- 2 Enter a 4-digit code of your own choice.
- 3 Enter the code a second time.
- 4 Move to **"CHILD LOCK"** using the ▲/▼ keys.
- 5 Move to **LOCK/UNLOCK** using the ► key.
- 6 Select **LOCK** using the ▲/▼ keys.
- 7 Press OK or ◀ to confirm, then press ◀ again to exit the menu.  
→ Now unauthorized discs will not be played unless the 4-digit code is entered.
- 8 Select **UNLOCK** to deactivate the **CHILD LOCK**.

*Note: Confirmation of the 4-digit code is necessary when:*

- The code is entered for the very first time (see above),
- The code is changed (see 'Changing the 4-digit code'),
- The code is cancelled (see 'Changing the 4-digit code').

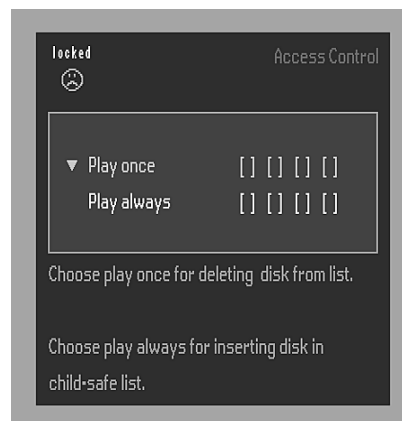


### Authorizing discs

- Insert the disc. See 'Loading discs'.  
→ The 'child protect' dialog will appear.  
You will be asked to enter your secret code for 'Playback Once' or 'Playback Always'. If you select 'Playback Once', the disc can be played as long as it is in the player and the player is ON. If you select 'Playback Always', the disc will become child safe (authorized) and can always be played, even if the Child Lock is set to ON.

*Notes:*

- The player memory maintains a list of 120 authorized ('Child safe') disc titles. A disc will be placed in the list when 'Playback Always' is selected in the 'child protect' dialog.
- Each time a 'child safe' disc is played, it will be placed on top of the list. When the list is full and a new disc is added, the last disc in the list will be removed from the list.
- Double-sided DVDs may have a different ID for each side. In order to make the disc 'child safe', each side has to be authorized.
- Multi-volume VCDs may have a different ID for each volume. In order to make the complete set 'child safe', each volume has to be authorized.

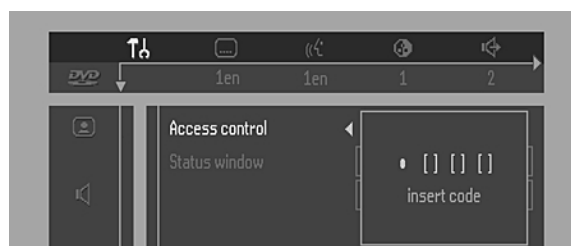


### Deauthorizing discs

- Insert the disc. See 'Loading discs'.  
→ Playback starts automatically.
- Press ■ while ☺ is visible.  
→ The ☹ will appear and the disc is now deauthorized.

## Access Control: Parental Control (DVD Video only)

Movies on DVDs may contain scenes not suitable for children. Therefore, discs may contain 'Parental Control' information which applies to the complete disc or to certain scenes on the disc. These scenes are rated from 1 to 8, and alternative, more suitable scenes are available on the disc. Ratings are country dependent. The 'Parental Control' feature allows you to prevent discs from being played by your children or to have certain discs played with alternative scenes.



## Activating/Deactivating Parental Control

- 1 When disc playback is stopped, select **ACCESS CONTROL** in the features menu using the ▲/▼ keys.
- 2 Enter your 4-digit code. If necessary, enter the code a second time.
- 3 Move to **Parental Control** using the ▲/▼ keys.
- 4 Move to **VALUE ADJUSTMENT** (1-8) using the ► key.
- 5 Then use the ▲/▼ keys or the numerical keys on the remote control to select a rating from 1 to 8 for the disc inserted.

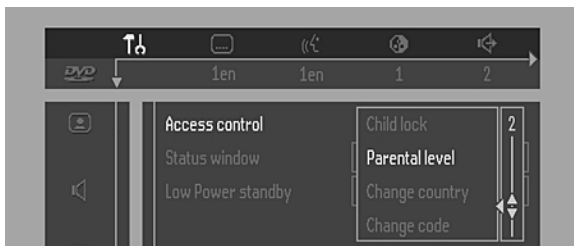
### Rating 0 (displayed as '– –'):

Parental Control is not activated. The Disc will be played in full.

### Ratings 1 to 8:

The disc contains scenes not suitable for children. If you set a rating for the player, all scenes with the same rating or lower will be played. Higher rated scenes will not be played unless an alternative is available on the disc. The alternative must have the same rating or a lower one. If no suitable alternative is found, playback will stop and the 4-digit code has to be entered.

- 6 Press OK or ◀ to confirm, then press ◀ again to exit the menu.



## Country

- 1 When disc playback is stopped, select **ACCESS CONTROL** in the features menu using the ▲/▼ keys.
- 2 Enter the 4-digit code.
- 3 Move to **CHANGE COUNTRY** using the ▼ key.
- 4 Press the ► key.
- 5 Select a country using ▲/▼.
- 6 Press OK or ◀ to confirm, then press ◀ again to exit the menu.

## Changing the 4-digit code

- 1 When disc playback is stopped, select **ACCESS CONTROL** in the features menu using the ▲/▼ keys.
- 2 Enter the old code.
- 3 Move to **CHANGE CODE** using the ▼ key.
- 4 Press the ► key.
- 5 Enter the new 4-digit code.
- 6 Enter the code a second time and reconfirm by pressing OK.
- 7 Press ◀ to exit the menu.

## If you forget your 4 digit code

- 1 Press ■ to exit the 'Child Protect' screen.
- 2 Select **ACCESS CONTROL** in the features menu using the ▲/▼ keys.
- 3 The 4-digit code can be cancelled by pressing ■ four times in the 'Access Control' dialog.
- 4 You can then enter a new code (twice!) as described above (Changing the 4 digit code).

## Parental Control Disclaimer

This DVD player features the **PARENTAL CONTROL** system which is intended to activate when playing DVD discs furnished with certain software coding. This is according to technical standards adopted by the set maker and disc content industries.

Please note that the **PARENTAL CONTROL** system will not operate a DVD disc which is not furnished with the appropriate software coding. Also note that at the time of release of this DVD player, certain aspects of the technical standards had not been settled between set makers and the disc industries.

On this basis, Philips cannot guarantee the functioning of the **PARENTAL CONTROL** system and denies any liability associated with unintended watching of disc content.

If in doubt, please make sure the disc plays according to your **PARENTAL CONTROL** settings before you allow children access to the player.

# Before Requesting Service

If it appears that the DVD Video player is faulty, first consult this checklist. Something may have been overlooked. Under no circumstances should you attempt to repair the system yourself; this will invalidate the warranty.

Look for the specific symptom(s). Then perform only the actions listed to remedy the specific symptom(s).

Symptom	Remedy
<b>No power</b>	<ul style="list-style-type: none"><li>– Make sure the power cord is properly connected.</li><li>– Check if there is power at the AC outlet by plugging in another appliance.</li></ul>
<b>No picture</b>	<ul style="list-style-type: none"><li>– Check if the TV is switched on.</li><li>– Check the video connection.</li></ul>
<b>Distorted picture</b>	<ul style="list-style-type: none"><li>– Check the disc for fingerprints and clean the disc with a soft cloth, wiping from the center to the edge in a straight line.</li><li>– Sometimes a small amount of picture distortion may appear. This is not a malfunction.</li></ul>
<b>Completely distorted picture or no color with player menu</b>	<ul style="list-style-type: none"><li>– If the picture is distorted completely or if the picture rolls vertically, make sure the NTSC/PAL setting at the DVD player matches the video signal of your television.</li><li>– If your TV video signal is NTSC, select the NTSC setting at the DVD player.</li><li>– If your video signal is PAL, select the PAL setting. - See NTSC/PAL SETTINGS.</li></ul>
<b>Distorted or black/white picture with DVD or Video CD</b>	<ul style="list-style-type: none"><li>– The disc format does not match your TV's video signal (PAL/NTSC).</li></ul>
<b>No sound</b>	<ul style="list-style-type: none"><li>– Check audio connections.</li><li>– If you are using a HiFi amplifier, try another sound source.</li></ul>
<b>Distorted sound from HiFi amplifier</b>	<ul style="list-style-type: none"><li>– Check to make sure that no audio connections are made to the amplifier's phono input.</li></ul>
<b>No audio at digital output</b>	<ul style="list-style-type: none"><li>– Check the digital connections.</li><li>– Check the settings menu to make sure the digital output is set to ALL or PCM.</li><li>– Check if the audio format of the selected audio language matches your receiver capabilities.</li></ul>
<b>Disc can't be played</b>	<ul style="list-style-type: none"><li>– Ensure the disc label is facing up.</li><li>– Clean the disc.</li><li>– Check if the disc is defective by trying another disc.</li><li>– Check to see if the disc is defective, badly scratched or warped (not flat).</li></ul>
<b>No return to start-up screen when disc is removed</b>	<ul style="list-style-type: none"><li>– Reset the unit by switching the player off, then on again.</li><li>– Check to see if the program requires another disc to be loaded.</li></ul>
<b>The player does not respond to the remote control</b>	<ul style="list-style-type: none"><li>– Aim the remote control directly at the sensor on the front of the player.</li><li>– Remove any obstacles between the player and the remote control.</li><li>– Inspect or replace the batteries in the remote control.</li></ul>
<b>Buttons do not work</b>	<ul style="list-style-type: none"><li>– In order to completely reset the player, unplug the AC cord from the AC outlet. (Please ensure that the set is not in Initial Setup mode.)</li></ul>
<b>Player does not respond to some operating commands during playback</b>	<ul style="list-style-type: none"><li>– Operations may not be permitted by the disc. Refer to the instructions of the disc.</li></ul>
<b>DVD Video player cannot read CDs/DVDs</b>	<ul style="list-style-type: none"><li>– Use a commonly available cleaning CD/DVD to clean the lens before sending the DVD Video player for repair.</li></ul>

# Specifications

## PLAYBACK SYSTEM

DVD Video  
Video CD & SVCD  
CD (CD-Recordable and CD-Rewritable)  
DVD+RW  
MP3

## OPTICAL READOUT SYSTEM

Lasertype Semiconductor AlGaAs  
Numerical Aperture 0.60 (DVD)  
0.45 (VCD/CD)  
Wavelength 650 nm (DVD)  
780 nm (VCD/CD)

## DVD DISC FORMAT

Medium Optical Disc  
Diameter 12cm (8cm)  
Playing time 2.15 h\*  
(12cm) Dual layer 4 h\*  
Two side 4.30 h\*  
Single layer  
Two side 8 h\*  
Dual layer

## VIDEO FORMAT

DA Converter 10 bits  
Signal handling Components  
Digital Compression MPEG2 for DVD,  
MPEG1 for VCD

## TV STANDARD

	(PAL/50Hz)	(NTSC/60Hz)
Number of lines	625	525
Playback	Multistandard	(PAL/NTSC)

## DVD

	720 pixels	720 pixels
Horizontal Resolution	720 pixels	720 pixels
Vertical Resolution	576 lines	480 lines

## VCD

	352 pixels	352 pixels
Horizontal Resolution	352 pixels	352 pixels
Vertical Resolution	288 lines	240 lines

## VIDEO PERFORMANCE

Video output 1Vpp into 75 ohm  
S-Video output Y: 1 Vpp into 75 ohm  
C: 0.3 Vpp into 75 ohm  
Component video output Y: 1 Vpp into 75 ohm  
Pb/Cb Pr/Cr: 0.7 Vpp into 75 ohm  
Black Level Shift On/Off  
Video Shift Left/Right

## AUDIO FORMAT

Digital	MPEG	Compressed Digital
	DTS/Dolby Digital	
	PCM	16, 20, 24 bits fs, 44.1, 48, 96 kHz

Analog Sound Stereo  
Dolby Pro Logic downmix from Dolby Digital multi-channel sound  
3D Sound (TruSurround) for virtual 5.1 channel sound on 2 speakers

## AUDIO PERFORMANCE

DA Converter	24 bits	
DVD	fs 96 kHz	4 Hz - 44 kHz
	fs 48 kHz	4 Hz - 22 kHz
Video CD	fs 44.1 kHz	4 Hz - 20 kHz
CD	fs 44.1 kHz	4 Hz - 20 kHz
Signal-Noise (1kHz)		100 dB
Dynamic Range (1kHz)		97 dB
Crosstalk (1kHz)		110 dB
Distortion and Noise (1kHz)		88 dB
MPEG MP3		MPEG Audio L3

## CONNECTIONS

Y Output	Cinch (green)
Pb/Cb Output	Cinch (blue)
Pr/Cr Output	Cinch (red)
S-Video Output	Mini DIN, 4 pins
Video Output	Cinch (yellow)
Audio L+R output	Cinch (white/red)
Subwoofer output	Cinch (black)
Digital Output	1 coaxial, 1 optical IEC958 for CDDA / LPCM IEC1937 for MPEG1/2, Dolby Digital and DTS

## CABINET

Dimensions (w x h x d)	17.12 x 3.62 x 12.60 inch 435 x 92 x 320 mm
Weight	Approximately 8.8 pounds Approximately 4 Kg

## GENERAL FUNCTIONALITY

Stop / Play / Pause  
Fast Forward / Backward  
Time Search  
Step Forward / Backward  
Slow Motion  
Title / Chapter / Track Select  
Skip Next / Previous  
Repeat (Chapter / Title / All) or (Track / All)  
A-B Repeat  
Shuffle  
Scan  
New enhanced user graphical interface  
Perfect Still with digital multi-tap filter  
Zoom (x1.33, x2, x4) with picture enhancement  
Smart Picture for convenient personal color setting  
NTSC/PAL Conversion  
Screen Saver (Dim 75% after 15 minutes)  
3D Sound (TruSurround)  
Virtual Jog Shuttle  
Audio and video bit rate indicator

## DVD FUNCTIONALITY

Multi-angle Selection  
Audio Selection (one out of maximum eight languages)  
Subtitles Selection (one out of maximum 32 languages)  
Aspect Ratio conversion (16:9, 4:3 Letterbox, 4:3 Pan Scan)  
Parental Control and Child Lock  
Disc Menu support (Title Menu and Access Control)  
Resume (5 discs) after stop / standby  
Programming Titles/chapters with Favorite Track Selection

## VIDEO CD FUNCTIONALITY

Playback Control for VCD 2.0 discs  
Child Lock  
Resume (5 discs) after stop / standby  
Programming Tracks with Favorite Track Selection

## AUDIO CD FUNCTIONALITY

Time Display (Total / Track / Remaining Track Time)  
Full audio functionality with remote control  
Programming with Favorite Track Selection

## MP3 FUNCTIONALITY

Time Display (Track)  
Album and Track Selection  
Repeat (Disc / Album / Track)

\* typical playing time for movie with 2 spoken languages and 3 subtitle languages

**Specifications subject to change without prior notice**

# Limited Warranty

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## Digital Video Disc Player

90 days Free Exchange / 91 days–One Year Reduced-Cost Exchange

### WHO IS COVERED?

You must have proof of the date of purchase to exchange your product. A sales receipt or other document showing the date that you purchased the product is considered such proof.

### WHAT IS COVERED?

Warranty coverage begins the day you buy your product. For 90 days thereafter, you may exchange the defective product for a new or renewed product at the store from which it was purchased or through Philips. Either exchange is made at no cost to you.

From 91 days to one year from the date of purchase, you will pay a preset exchange fee to obtain a new or renewed product. Follow the exchange procedures on the next page. This exchange opportunity ends one year after the date of purchase. The replacement product is covered only for the warranty period of the original product. When the warranty on the original product expires, the warranty on all replaced products also expires.

### WHAT IS EXCLUDED?

Your warranty does not cover:

- shipping charges to return defective product.
- labor charges for installation or setup of the product, adjustment of customer controls on the product, and installation or repair of antenna systems outside of the product.
- product repair and/or part replacement because of improper installation, abuse, neglect, misuse, accident, unauthorized repair or other cause not within the control of Philips Consumer Electronics.
- a product that requires modification or adaptation to enable it to operate in any country other than the country for which it was designed, manufactured, approved and/or authorized, or repair of products damaged by these modifications.
- incidental or consequential damages resulting from the product. (Some states do not allow the exclusion of incidental or consequential damages, so the above exclusion may not apply to you. This includes, but is not limited to, prerecorded material, whether copyrighted or not copyrighted.)
- a product that is used for commercial or institutional purposes (including but not limited to rental purposes).

### WHERE IS EXCHANGE AVAILABLE?

Warranty exchange is available in all countries where the product is officially distributed by Philips Consumer Electronics. In countries where Philips Consumer Electronics does not distribute the product, the local Philips service organization will attempt to exchange the product, although there may be a delay if the appropriate product is not readily available.

### MAKE SURE YOU KEEP...

Please keep your sales receipt or other document

showing proof of date of purchase. Attach it to the owner's manual and keep both nearby. Also keep the original box and packing material in case you need to return your product.

### BEFORE EXCHANGING THE PRODUCT...

Please check your owner's manual before exchanging the product. Adjustments of the controls discussed there may save you time and money.

### LIMITATION OF LIABILITY AND REMEDY...

Philips is not liable under any circumstances for any direct, indirect, special, incidental, or consequential damages, howsoever incurred, even if notified of the possibility of such damages.

To the extent permitted by local law, the remedies provided in this warranty statement are your sole and exclusive remedy.

This limited warranty gives you specific legal rights, and you may also have other rights which vary from state/province to state/province.

### TO EXCHANGE YOUR PRODUCT IN THE U.S.A., PUERTO RICO, OR U.S. VIRGIN ISLANDS...

Follow the instructions stated previously in the "What is Covered" section, or refer to the exchange instructions on the next page.

In the U.S.A., Puerto Rico, and U.S. Virgin Islands, all implied warranties, including the implied warranties of non-infringement, merchantability and fitness for a particular purpose, are specifically disclaimed, and to the extent inconsistent with law of the locality of the user, limited in duration to the duration of this express warranty. Because some states do not allow limitations on how long an implied warranty may last, this limitation may not apply to you.

### TO EXCHANGE A PRODUCT IN CANADA...

Please contact Philips at:

1-800-661-6162 (French Speaking)

1-800-363-7278 (English Speaking)

In Canada, this warranty is given in lieu of all other warranties. There are no other warranties, express or implied, including any implied warranties of merchantability or fitness for a particular purpose.

### TO GET OUT-OF-WARRANTY EXCHANGE...

In the U.S.A., Puerto Rico, or U.S. Virgin Islands, contact Philips Service Solutions Group at 1-800-531-0039 to obtain the cost of out-of-warranty exchange.

### REMEMBER...

Please record below the model and serial numbers found on the product. Also, please fill out and mail your warranty registration card promptly. It will be easier for us to notify you if necessary.

MODEL # \_\_\_\_\_

SERIAL # \_\_\_\_\_

# Limited Warranty (cont'd)

## EXCHANGE INSTRUCTIONS

If your product is defective, you may be able to exchange it at the store from which it was purchased. Most stores display a Return Policy. If not, ask the manager or sales associate how many days you have to exchange a product with them. After the store's return period has expired, or if the store does not have an exchange program, you may exchange the product with Philips if you have your original sales receipt.

To exchange your product with Philips (per the warranty conditions stated previously), remember:

- If you exchange the product within 90 days of the original purchase, there is no cost to you.
- If you exchange the product more than 90 days after but less than one year after the day of original purchase, contact Philips Service Solutions Group (PSSG) at 1-800-531-0039 to determine the preset cost for exchange.
- After 12 months from the day of original purchase, contact PSSG at 1-800-531-0039 for information regarding out-of-warranty exchange.
- If you do not have your original sales receipt, or if you have any questions, call PSSG at 1-800-531-0039.

To obtain a replacement product from Philips:

1. Contact PSSG at 1-800-531-0039 to determine the cost for exchange.
2. Complete the Exchange Form below.
3. Pack the product and its accessories in the original box or a suitable alternative. You will receive replacement accessories with your replacement product. For packing details, call 1-800-531-0039.
4. Put the completed Exchange Form, a copy of the original sales receipt, and the proper payment amount into an envelope. DO NOT SEND CASH. Do not staple or clip these items together. Label the envelope "Return Documents Enclosed." Place this envelope in the box with the product.
5. Seal the box with packing tape and return the product via United Parcel Service (UPS), insured and freight prepaid, to:

Philips Recovery Center  
 Rojas 6  
 12420 Mercantile Avenue  
 El Paso, TX 79928  
 ATTENTION: DVD PLAYER EXCHANGE

A replacement will be sent to you via UPS within 48 business hours of Philips' receipt of the product.

## EXCHANGE FORM

Your Address (street address to which replacement should be delivered, no P.O. boxes allowed):

Name: \_\_\_\_\_

Street Address: \_\_\_\_\_ Apt. #: \_\_\_\_\_

City: \_\_\_\_\_ State/Province: \_\_\_\_\_ Zip Code/Postal Code: \_\_\_\_\_

Phone (day): \_\_\_\_\_ Phone (night): \_\_\_\_\_

Exchange Fee: \_\_\_\_\_ + Sales Tax: \_\_\_\_\_ = Total: \_\_\_\_\_

Method of Payment: (Check one. Please, no cash or CODs.)

\_\_\_\_\_ Check/Money order      Check/Money order No. \_\_\_\_\_

_____ American Express	Account number	Expiration date
_____ Visa	_____	_____
_____ Novus/Discover	_____	_____
_____ Mastercard	_____	_____

Signature: \_\_\_\_\_

Detailed reason for return, use additional paper if necessary: \_\_\_\_\_

Model Number \_\_\_\_\_ Serial Number \_\_\_\_\_

Remember, the return box should include the following:

- The product,
- Accessories supplied with the product, and
- Completed Exchange Form and sales receipt,
- Payment, if applicable.