

**JVC**®

**JVC COMPANY OF AMERICA**  
DIVISION OF JVC AMERICAS CORP.

DIRECTORY FOR  
WARRANTY INFORMATION  
MARCH 2005

***T* HIS MANUAL IS A REFERENCE GUIDE FOR INFORMATIONAL PURPOSES ONLY. IN ACCORDANCE WITH FTC REGULATIONS EFFECTIVE JULY 3, 1975, SEE COMPLETE WRITTEN WARRANTY ENCLOSED WITH EACH JVC PRODUCT FOR SPECIFIC TERMS AND CONDITIONS.**

**CUSTOMER INFORMATION** – Should you require product information such as operational instructions, product hook-up, or the need to discuss an issue regarding your JVC product please contact:

**JVC Service & Engineering Company of America  
1700 Valley Road, Wayne, NJ 07470-2144  
(800) 252-5722  
<http://www.jvc.com>**

**CUSTOMER REPAIR INFORMATION** – Should you require product repair, please contact your nearest Authorized Service Center. To locate your nearest Authorized Service Center call 1-800-252-5722 or visit us on the web at [www.jvc.com](http://www.jvc.com). Sophisticated electronic products may require occasional service. Just as quality is a keyword in the engineering and production of the wide array of JVC products, service is the key to maintaining and high level of performance for which JVC is world famous. JVC Service and Engineering stands behind our products.

**NATIONAL HEADQUARTERS  
JVC SERVICE & ENGINEERING COMPANY OF AMERICA  
DIVISION OF JVC AMERICAS CORP  
1700 Valley Road, Wayne, NJ 07470-2144  
<http://www.jvc.com>**

## JVC WARRANTY INFORMATION

	<b>LABOR</b>	<b>PARTS</b>
<b>AUDIO PRODUCTS</b>		
<b>RECEIVERS</b>	<b>2 YEARS</b>	<b>2 YEARS</b>
<b>AMPLIFIERS</b>	<b>2 YEARS</b>	<b>2 YEARS</b>
<b>TUNERS</b>	<b>2 YEARS</b>	<b>2 YEARS</b>
<b>COMPACT DISC PLAYER</b>	<b>1 YEAR</b>	<b>1 YEAR</b>
<b>TAPE DECKS</b>	<b>1 YEAR</b>	<b>1 YEAR</b>
<b>TURNTABLES</b>	<b>1 YEAR</b>	<b>1 YEAR</b>
<b>COMPACT COMPONENT SYSTEMS</b>	<b>1 YEAR</b>	<b>1 YEAR</b>
<b>PORTABLE AUDIO</b>	<b>90 DAYS</b>	<b>90 DAYS</b>
<b>MOBILE AUDIO PRODUCTS</b>		
<b>RECEIVER WITH CASSETTE OR CD</b>	<b>1 YEAR</b>	<b>1 YEAR</b>
<b>AMPLIFIER</b>	<b>1 YEAR</b>	<b>1 YEAR</b>
<b>CD CHANGER</b>	<b>1 YEAR</b>	<b>1 YEAR</b>
<b>ARSENAL SERIES RECEIVERS</b>	<b>2 YEARS</b>	<b>2 YEARS</b>
<b>SIRIUS SATELLITE RADIO</b>	<b>1 YEAR</b>	<b>1 YEAR</b>

## JVC WARRANTY INFORMATION

	LABOR	PARTS	CRT
<b>VIDEO PRODUCTS</b>			
VCR	90 DAYS	1 YEAR	
CAMCORDERS	90 DAYS	1 YEAR	
DVD PLAYERS	90 DAYS	1 YEAR	
DVD RECORDERS	90 DAYS	1 YEAR	
<b>DISPLAY PRODUCTS</b>			
CRT DIRECT-VIEW COLOR TELEVISION *	1 YEAR	1 YEAR	2 YEARS
2005 CRT DIRECT-VIEW COLOR TELEVISION *	90 DAYS	1 YEAR	2 YEARS
CRT COMBINATION TELEVISION * (TV/VCR or TV/DVD COMBO)	90 DAYS	1 YEAR	2 YEARS
PROJECTION TELEVISION	1 YEAR	1 YEAR	
PLASMA DISPLAY	1 YEAR	1 YEAR	
LCD DIRECT VIEW *	1 YEAR	1 YEAR	
HDILA REAR PROJECTION	1 YEAR	1 YEAR	

\* Products having a screen size 27" and above are covered on an in-home basis.

**NOTE:** Accessories that are included with JVC products such as audio rack, microphone, cartridge, headphone, battery, etc. are not covered by warranty.

# JVC WARRANTY INFORMATION

CARRY-IN SERVICE      PARTS

---

## RECORDING MEDIA

VHS & SVHS  
T/TCL/ST                      LIFETIME WARRANTY

VHS-C&SVHS-C  
TC/STC/TCC                      LIFETIME WARRANTY

D-VHS  
DF/DFC                      LIFETIME WARRANTY

8MM  
P6                      LIFETIME WARRANTY

MINI DV  
MDV                      LIFETIME WARRANTY

AUDIO CASSETTES  
AF/G                      LIFETIME WARRANTY

MINIDISCS  
MD                      LIFETIME WARRANTY

CDR  
CRD/CDRW                      LIFETIME WARRANTY

DV  
VDR                      LIFETIME WARRANTY



# LIMITED WARRANTY

SAMPLE

JVC Company of America (JVC) warrants this product and all parts thereof, except as set forth below ONLY TO THE ORIGINAL RETAIL PURCHASER to be FREE FROM DEFECTIVE MATERIALS AND WORKMANSHIP from the date of the original purchase for the period shown below. ("The Warranty Period")

PARTS	LABOR
-------	-------

**THIS LIMITED WARRANTY IS VALID ONLY IN THE FIFTY (50) UNITED STATES, THE DISTRICT OF COLUMBIA AND IN THE COMMONWEALTH OF PUERTO RICO.**

**WHAT WE WILL DO:**

If this product is found to be defective within the warranty period, JVC will repair or replace defective parts with new or rebuilt equivalents at no charge to the original owner. Such repair and replacement services shall be rendered by JVC during normal business hours at JVC authorized service centers. Parts used for replacement are warranted only for the remainder of the Warranty Period. All products may be brought to a JVC authorized service center on a carry-in basis. Color televisions with a screen size of 27" or greater qualify for in-home service. In such cases, a technician will come to your home and either repair the TV there or remove and return it if it cannot be repaired in your home.

**WHAT YOU MUST DO FOR WARRANTY SERVICE:**

**Please do not return your product to the retailer**  
Instead, return your product to the JVC authorized service center nearest you. If shipping the product to the service center, please be sure to package it carefully, preferably in the original packaging, and include a brief description of the problem(s). Please call 1-800-252-5722 to locate the nearest JVC authorized service center. Service locations can also be obtained from our website <http://www.jvc.com>. If your product qualifies for in-home service, the service representative will require clear access to the product.

If you have any questions concerning your JVC Product, please contact our Customer Relations Department at 800 -252-5722

**WHAT IS NOT COVERED:**

This limited warranty provided by JVC does not cover:

1. Products which have been subject to abuse, accident, alteration, modification, tampering, negligence, misuse, faulty installation, lack of reasonable care, or if repaired or serviced by anyone other than a service facility authorized by JVC to render such service, or if affixed to any attachment not provided with the products, or if the model or serial number has been altered, tampered with, defaced or removed;
2. Initial installation, installation and removal from cabinets or mounting systems.
3. Operational adjustments covered in the Owner's Manual, normal maintenance, video and audio head cleaning;
4. Damage that occurs in shipment, due to act of God, and cosmetic damage;
5. Signal reception problems and failures due to line power surge;
6. Video Pickup-up Tubes/CCD Image Sensors are covered for 90 days from the date of purchase;
7. Accessories
8. Batteries (except that Rechargeable Batteries are covered for 90 days from the date of purchase).
9. Products used for commercial purposes, including, but not limited to rental.

There are no express warranties except as listed above.

THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTY HEREIN.

JVC SHALL NOT BE LIABLE FOR ANY LOSS OF USE OF THE PRODUCT, INCONVIENCE, OR ANY OTHER DAMAGES, WHETHER DIRECT, INCIDENTAL OR CONSEQUENTIAL (INCLUDING, WITHOUT LIMITATION, DAMAGE TO TAPES, RECORDS OR DISCS) RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE, ARE LIMITED TO THE WARRANTY PERIOD SET FORTH ABOVE.

Some states do not allow the exclusion of incidental or consequential damages or limitations on how long an implied warranty lasts, so these limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

**JVC Company of America**  
DIVISION OF JVC AMERICAS CORP.

<http://www.jvc.com>

1700 Valley Road  
Wayne, New Jersey 07470

For customer use:

Enter below the Model No. and Serial No. which is located either on the rear, bottom or side of the cabinet.

Retain this information for future reference.

Model No.: \_\_\_\_\_ Serial No.: \_\_\_\_\_

Purchase Date : \_\_\_\_\_ Name Of Dealer : \_\_\_\_\_