

# JVC<sup>®</sup>

## COLOR TELEVISION

### USER'S GUIDE

*For models:*  
**AV-20320**  
**AV-20321**  
**C-20310**  
**C-13310**  
**C-13311**



Illustration of AV-20320 and RM-C205

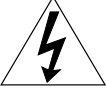

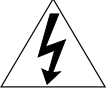

#### **IMPORTANT NOTE TO THE CUSTOMER**

In the space below, enter the model number and serial number of your television (located at the rear of the television cabinet). Staple your sales receipt or invoice to the inside cover of this guide. Keep this user's guide in a convenient place for future reference. Keep the carton and original packaging for future use.

Serial Number

Model Number  
LCT1146-001A-A  
0102-TN-FAA-JIM

## IMPORTANT SAFETY PRECAUTIONS

|   |  |   |
|---|--|---|
|    | <b>CAUTION</b><br><b>RISK OF ELECTRIC SHOCK</b><br><b>DO NOT OPEN</b>  |  |
| <b>CAUTION:</b> To reduce the risk of electric shock.<br>Do not remove cover (or back).<br>No user serviceable parts inside.<br>Refer servicing to qualified service personnel. |  |   |
|    | The lightning flash with arrowhead symbol, within an equilateral triangle is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons. |   |
|    | The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.   |   |

**WARNING:** TO PREVENT FIRE OR SHOCK HAZARDS, DO NOT EXPOSE THIS TV SET TO RAIN OR MOISTURE.

**CAUTION:** TO INSURE PERSONAL SAFETY, OBSERVE THE FOLLOWING RULES REGARDING THE USE OF THIS UNIT.

1. Operate only from the power source specified on the unit.
2. Avoid damaging the AC plug and power cord.
3. Avoid Improper installation and never position the unit where good ventilation is unattainable.
4. Do not allow objects or liquid into the cabinet openings.
5. In the event of trouble, unplug the unit and call a service technician. Do not attempt to repair it yourself or remove the rear cover.

Changes or modifications not approved by JVC could void the warranty.

- \* When you don't use this TV set for a long period of time, be sure to disconnect both the power plug from the AC outlet and antenna for your safety.
- \* To prevent electric shock do not use this polarized plug with an extension cord, receptacle or other outlet unless the blades can be fully inserted to prevent blade exposure.

## IMPORTANT SAFEGUARDS

### CAUTION:

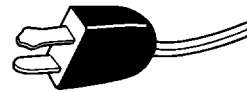
#### Please read and retain for your safety.

Electrical energy can perform many useful functions. This TV set has been engineered and manufactured to assure your personal safety. But **improper use can result in potential electrical shock or fire hazards**. In order not to defeat the safeguards incorporated in this TV set, observe the following basic rules for its installation, use and servicing. And also follow all warnings and instructions marked on your TV set.

### INSTALLATION

- 1 Your TV set is equipped with a polarized AC line plug (one blade of the plug is wider than the other). This safety feature allows the plug to fit into the power outlet only one way. Should you be unable to insert the plug fully into the outlet, try reversing the plug. Should it still fail to fit, contact your electrician.
- 2 Operate the TV set only from a power source as indicated on the TV set or refer to the operating instructions for this information. If you are not sure of the type of power supply to your home, consult your TV set dealer or local power company. For battery operation, refer to the operating instructions.
- 3 Overloaded AC outlets and extension cords are dangerous, and so are frayed power cords and broken plugs. They may result in a shock or fire hazard. Call your service technician for replacement.
- 4 Do not allow anything to rest on or roll over the power cord, and do not place the TV set where power cord is subject to traffic or abuse. This may result in a shock or fire hazard.
- 5 Do not use this TV set near water — for example, near a bathtub, washbowl, kitchen sink, or laundry tub, in a wet basement, or near swimming pool, etc.
- 6 If an outside antenna is connected to the TV set, be sure the antenna system is grounded so as to provide some protection against voltage surges and built-up static charges. Section 810 of the National Electrical Code provides information with respect to proper grounding of the mast and supporting structure, grounding of the lead-in wire to an antenna discharge unit, size of grounding conductors, location of antenna discharge unit, connection requirements for the grounding electrode.

(POLARIZED-TYPE)

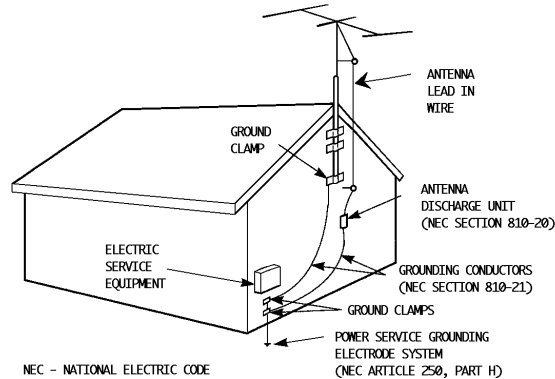


### IMPORTANT RECYCLING INFORMATION

**This product utilizes both a Cathode Ray Tube (CRT) and other components that contain lead. Disposal of these materials may be regulated in your community due to environmental considerations. For disposal or recycling information, please contact your local authorities, or the Electronic Industries Alliance: <http://www.eiae.org>**

- 7 An outside antenna system should not be located in the vicinity of overhead power lines or other electric light or power circuits, or where it can fall into such power lines or circuits. When installing an outside antenna system, extreme care should be taken to keep from touching such power lines or circuits as contact with them might be fatal.

**EXAMPLE OF ANTENNA GROUNDING AS PER NATIONAL ELECTRICAL CODE**



- 8 TV sets are provided with ventilation openings in the cabinet to allow heat generated during operation to be released.

**Therefore:**

- Never block the bottom ventilation slots of a portable TV set by placing it on a bed, sofa, rug, etc.
- Never place a TV set in a “built-in” enclosure unless proper ventilation is provided.
- Never cover the openings with a cloth or other material.
- Never place the TV set near or over a radiator or heat register.

- 9 To avoid personal injury:

- Do not place a TV set on a sloping shelf unless properly secured.
- Use only a cart or stand recommended by the TV set manufacturer.
- Do not try to roll a cart with small casters across thresholds or deep pile carpets.
- Wall or shelf mounting should follow the manufacturer’s instructions, and should use a mounting kit approved by the manufacturer.

**USE**

- 10 Caution children about dropping or pushing objects into the TV set through cabinet openings. Some internal parts carry hazardous voltages and contact can result in a fire or electrical shock.
- 11 Unplug the TV set from the wall outlet before cleaning. Do not use liquid or an aerosol cleaner.
- 12 Never add accessories to a TV set that has not been designed for this purpose. Such additions may result in a hazard.

- 13 For added protection of the TV set during a lightning storm or when the TV set is to be left unattended for an extended period of time, unplug it from the wall outlet and disconnect the antenna. This will prevent damage to product due to lightning storms or power line surges.
- 14 A TV set and cart combination should be moved with care. Quick stops, excessive force, and uneven surfaces may cause the TV set and cart combination to overturn.



### SERVICE

- 15 Unplug this TV set from the wall outlet and refer servicing to qualified service personnel under the following conditions:
  - A. When the power cord or plug is damaged or frayed.
  - B. If liquid has been spilled into the TV set.
  - C. If the TV set has been exposed to rain or water.
  - D. If the TV set does not operate normally by following the operating instructions. Adjust only those controls that are covered in the operating instructions as improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the TV set to normal operation.
  - E. If the TV set has been dropped or damaged in any way.
  - F. When the TV set exhibits a distinct change in performance — this indicates a need for service.
- 16 Do not attempt to service this TV set yourself as opening or removing covers may expose you to dangerous voltage or other hazards. Refer all servicing to qualified service personnel.
- 17 When replacement parts are required, have the service technician verify in writing that the replacement parts he uses have the same safety characteristics as the original parts. Use of manufacturer's specified replacement parts can prevent fire, shock, or other hazards.
- 18 Upon completion of any service or repairs to this TV set, please ask the service technician to perform the safety check described in the manufacturer's service literature.
- 19 When a TV set reaches the end of its useful life, improper disposal could result in a picture tube implosion. Ask a qualified service technician to dispose of the TV set.
- 20 Note to CATV system installer.  
 This reminder is provided to call the CATV system installer's attention to Article 820-40 of the NEC that provides guidelines for proper grounding and, in particular, specifies that the cable ground shall be connected to the grounding system of the building, as close to the point of cable entry as practical.

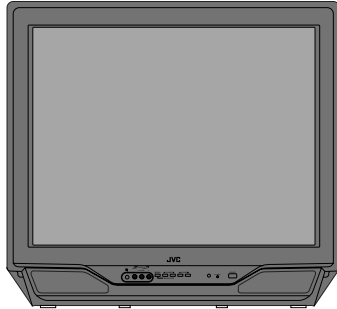
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# Unpacking Your Television

Thank you for your purchase of a JVC Color Television. Before you begin setting up your new television, please check to make sure you have all of the following items. In addition to this guide, your television box should include:

1 Television



1 Remote Control



Two AA Batteries



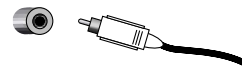
**Note: Your television and/or remote control may differ from the examples illustrated here.**

Once you have unpacked your television, the next step is to connect it to your antenna/cable or satellite system and to connect the audio/video devices you want to use with your television. To make these connections you will use plugs like the ones illustrated below.



### RF Connectors

Used to connect a coaxial cable from an external antenna or Cable TV system.



### A/V Input Plug

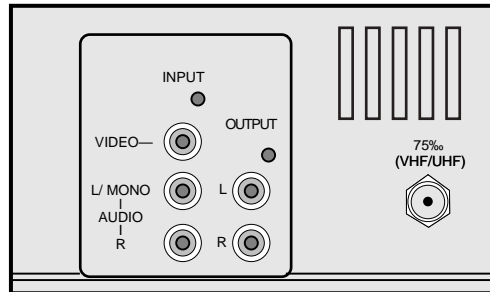
Used to connect audio/video devices like VCRs, DVD players, stereo amplifiers, game consoles, etc.

We recommend that before you start using your new television, you read this entire User's Guide so you can learn about your new television's many great features. But if you're anxious to start using your television right away, a quick setup guide follows on pages 10 - 12.

# TV Models and Remotes Guide

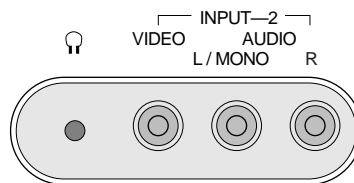
**NOTE:** Before you connect your television to another device, please refer to the proper diagrams for your TV and remote, depending on the model that you have purchased. These will help assist you in understanding how to connect your television to another device, as well as use the remote to set up your television.

## Rear Panel Diagram

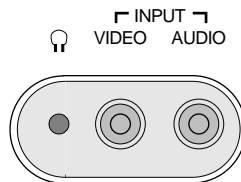


**MODELS: AV-20320, AV-20321**

## Front Panel Diagram



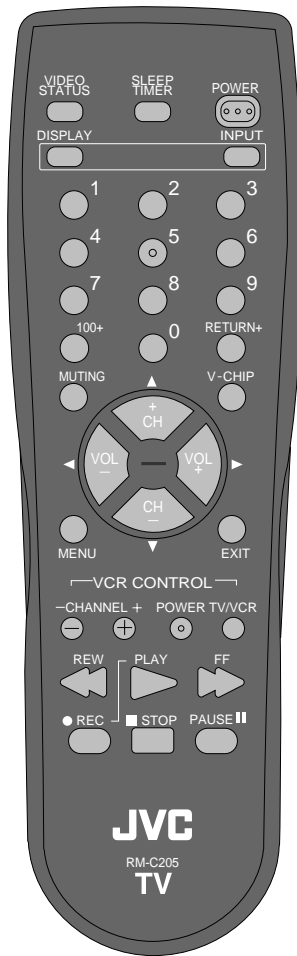
**MODELS: AV-20320, AV-20321**



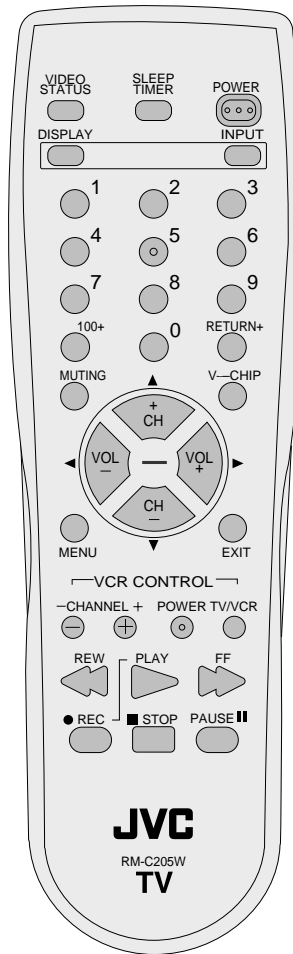
**MODELS: C-20310, C-13310, C-13311**



## TV Models and Remotes Guide



**Remote Control RM-C205**  
**MODEL: AV-20320, C-20310,**  
**C-13310**



**Remote Control RM-C205W**  
**MODEL: AV-20321, C-13311**

# Quick Setup 1

## Getting Started

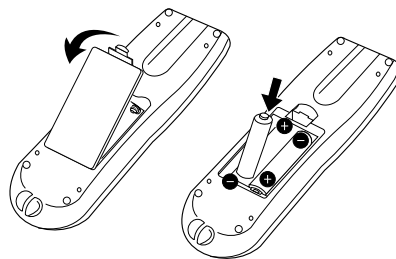
These quick setup pages will provide you, in three easy steps, with the basic information you need to begin using your new television right away. This information includes basic instructions on operating your remote control, making a simple cable/antenna and optional VCR connection and, finally, information on programming your television's Auto Tuner.

If you have questions, or for more detailed information on any of these steps, please consult the other detailed sections of this guide.

## Step One - The Remote Control

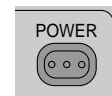
The remote control is the key to operating your television's many great features. Before you can operate your remote control, you first need to install the batteries (included).

Raise the latch on the remote's back cover to remove. Insert two batteries carefully noting the "+" and "-" markings, placing the "-" end in the unit first. Snap the cover back into place.



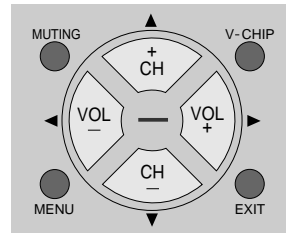
## Basic Operation

Turn the television on and off by pressing the POWER button at the top right corner of the remote.



The four key feature buttons at the center of the remote can be used for basic operation of the television. The top and bottom buttons will scan forward and back through the available channels. The right and left buttons will turn the volume up or down. These buttons are also marked with four arrows and are also used with JVC's onscreen menu system. You will need to use these buttons later in the Quick Setup.

The next step is to connect your television to an antenna or cable.



**10**

Proceed to Step Two 

## Quick Setup 2

### Step Two - Making Basic Connections

Next you will need to connect your television to an antenna or cable system. The most basic antenna/cable connection is shown below. For more detailed connections, such as ones where a cable box is required, see pages 13 and 14.

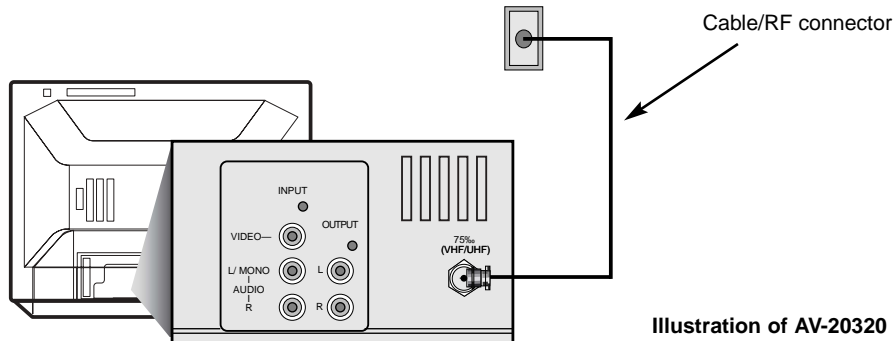


Illustration of AV-20320

- 1) Connect an RF cable out from the wall outlet in to the RF Input on the back of the TV.

You may also wish to connect a VCR at this point. A basic stereo VCR connection is shown below. For detailed instructions on connecting other components or a home theater system, see pages 13 to 16.

**Note:** A VCR is not required to operate your television. The connection shown below is for stereo televisions only (models AV-20320, and AV-20321 only). All others use connections shown on pages 13 and 14.

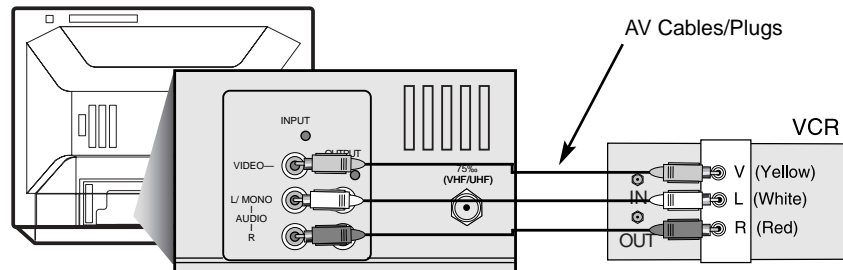


Illustration of AV-20320

- 1) Connect the yellow video cable out from the VCR's Video Output, in to the TV's Video Input jack.
- 2) Connect the white audio cable out from the VCR's Left Audio Output, in to the TV's Left Audio Input Jack.
- 3) Connect the red audio cable out from the VCR's Right Audio Output, in to the TV's Right Audio Input jack.

Finally, once you have finished your connections, plug the power cord into the nearest power outlet and turn on the television.

Proceed to Step Three 

## Quick Setup 3

### Step Three - Auto Tuner Setup

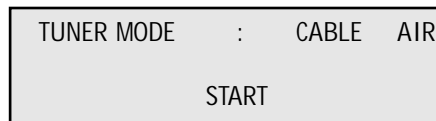
JVC's onscreen menu system lets you set your television up to meet your own personal viewing preferences. The menu screens and their features are discussed in detail in this book. The menu settings are optional, you can set as many or as few of them as you wish. But to begin watching your television right away you will need to run the Auto Tuner Setup. This lets your television learn the channels it is able to receive. To run the Auto Tuner Setup follow the steps below.



Press the MENU button on the remote control.

Press the ▲▼ buttons to move to AUTO TUNER SETUP

Press the ◀▶ buttons to begin AUTO TUNER SETUP



◀▶ To choose CABLE (if you are connected to a cable system) or AIR (if you use an antenna)

▲▼ To move to START

◀▶ To start Auto Tuner Setup

The Auto Tuner will now memorize all of the clear, active channels your television can receive. This will take one or two minutes.



The Auto Tuner is finished when the message PROGRAMMING OVER! appears onscreen.

The Auto Tuner programming is now complete. You can now begin watching your television, or you can continue on in this guide for more information on connecting audio/video devices, programming your remote control, or using the JVC onscreen menu system to customize your television viewing experience.



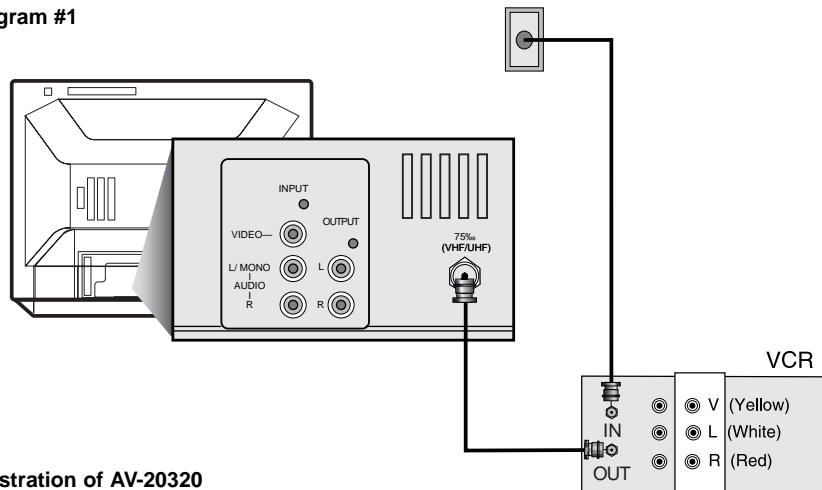
# Connections

## Cable and VCR Connections

There are two basic types of antenna or cable connections:

- If you have an antenna or have a cable system that does not require you use a cable box to select channels, please refer to **Diagram #1**.
- If you have a cable system that requires the use of a cable box to access any or all of the channels, please refer to **Diagram #2**.
- For your convenience, connection to a VCR is also shown in the following diagrams. You may omit the VCR from your connections if you wish.

**Diagram #1**



**Illustration of AV-20320**

- 1) Connect the antenna or cable TV wire from the wall outlet, in to the RF Input of the VCR.
  - 2) Connect an RF cable from the RF Output of the VCR, in to the RF Input on the back of the TV.
- Please consult your VCR's owner's manual for more information on its operation.
  - See page 15 for instructions on making stereo connections with your VCR (for television models AV-20320, and AV-20321 only).

# Connections

## Cable and VCR Connections - Continued

Diagram #2

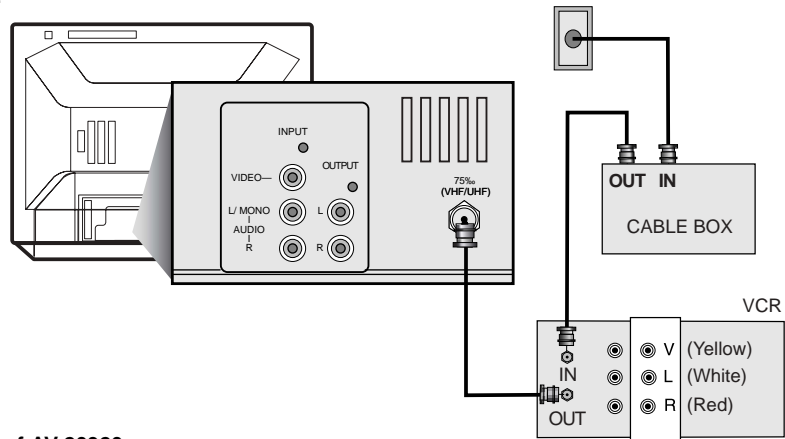


Illustration of AV-20320

- 1) Connect the antenna or cable TV wire from the wall outlet, in to the RF Input of the cable box.
  - 2) Connect an RF cable from the RF Output on the cable box, in to the RF Input on the back of the VCR.
  - 3) Connect an RF cable from the RF Output on the VCR, in to the RF Input on the back of the TV.
- Please consult your VCR's owner's manual for more information on its operation.
  - See page 15 for instructions on making stereo connections with your VCR (for television models AV-20320, and AV-20321 only).

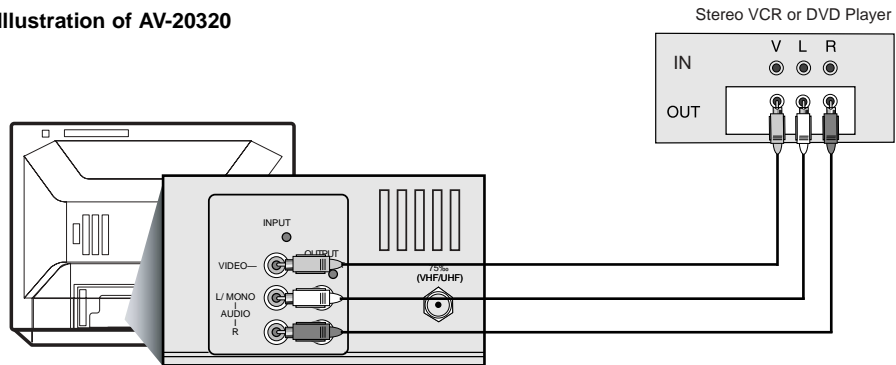
The connection diagrams are intended to show some basic connections. Some cable companies may require special connections to properly use your television. If you follow these diagrams and the television does not work properly, contact your local cable operator for more connection information.

# Connections

## Stereo VCR/DVD Connections

If you have a Stereo model television (AV-20320, AV-20321), you can use the connection shown below for high-quality stereo sound from your HiFi VCR. You can also use this diagram to connect your television to a DVD player.

### Illustration of AV-20320



- 1) Connect the yellow video cable out from the VCR's Video Output, in to the TV's Video Input jack
- 2) Connect the white audio cable out from the VCR's Left Audio Output, in to the TV's Left Audio Input Jack.
- 3) Connect the red audio cable out from the VCR's Right Audio Output, in to the TV's Right Audio Input jack.

## Connecting to an External Amplifier

Available on Stereo models (AV-20320, AV-20321) only.

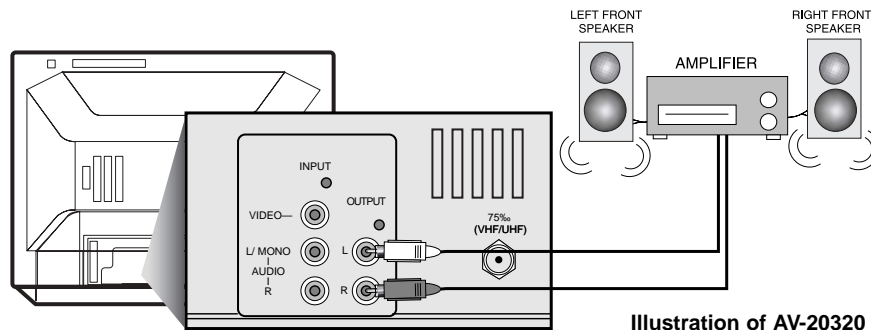


Illustration of AV-20320

- 1) Connect the white audio cable from the TV's Left Audio Output jack to the Amplifier's Left Audio Input jack.
  - 2) Connect the red audio cable from the TV's Right Audio Output jack to the Amplifier's Right Audio Input jack.
- See also "TV Speaker" on page 32 for more information on using external speakers.

# Connections

## Connecting to a Camcorder

You may connect a camcorder to your television by using the front Input Jacks. You may also connect a game console or other equipment using these jacks. Camcorders may also be connected to the television's rear input jacks.

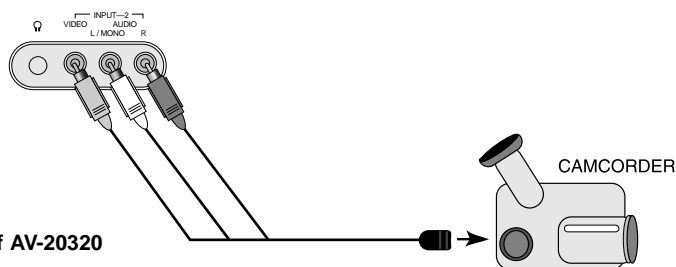


Illustration of AV-20320

- 1) Connect the yellow video cable out from the Camcorder's Video Output, in to the TV's Video Input jack.
  - 2) Connect the white audio cable out from the Camcorder's Left Audio Output, in to the TV's Left Audio Input Jack.
  - 3) Connect the red audio cable out from the Camcorder's Right Audio Output, in to the TV's Right Audio Input Jack.
- If your Camcorder is a mono sound model it will have only one audio jack. Connect it to the TV's Left Audio Jack.

## Headphone or Earphone Connection

You can connect a pair of headphones or earphone to the television using the headphone jack on the front panel. Models AV-20320 and AV-20321 have a headphone jack. Models C-13310, C-13311 and C-20310 have an earphone jack.

- 1) Plug a headphone/earphone jack into the headphone jack on the television's front panel.



# Remote Control

## Remote Control Basics



- Before you can operate the remote control, you must first install the batteries (included). See "Changing the Batteries" at the bottom of this page for instructions. (For an illustration, please see page 10.)
- Press the POWER button to turn the television on or off.
- Press the CH+ and CH- buttons to scan through the channels. Tap the CH+ or CH- button to move through the channels one channel at a time.
- To move rapidly through the channels using JVC's **Hyperscan** feature, press and hold CH+ or CH-. The channels will zip by at a rate of five channels per second.
- Press VOL+ or VOL- to raise or lower the volume. An indicator bar will appear onscreen to show you the television volume level.
- The CH+/- and VOL+/- buttons are also used to navigate JVC's onscreen menu system.
- You can directly access specific channels using the 10-key pad.
- For more information on remote control button features, see pages 37 to 39. For information on using the onscreen menus, see page 18.

**Notes:** Remote control model RM-C205 is shown at the left. A different color remote control may have come with your television.

## Changing the Batteries

Raise the latch on the remote's back cover to remove it.

Insert two AA batteries (supplied), carefully noting the "+" and "-" markings on the batteries and on the remote control. To avoid a potential short circuit, insert the "-" end first. Be sure to use only size AA batteries.

When batteries are installed, snap the cover back into place (until it clicks into position).

- If the remote control acts erratically, replace the batteries. Typical battery life is six months to one year. We recommend using alkaline batteries for longer battery life.


# Onscreen Menus

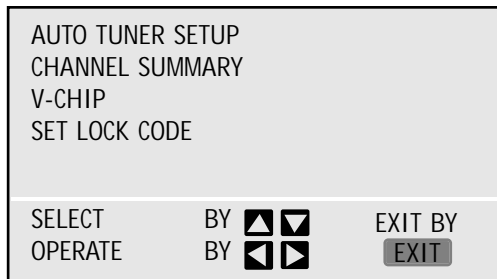
## Using the Guide

Certain symbols are used throughout this guide to help you learn about the features of your new television. The ones you will see most frequently are:

- ▲▼ Up and Down arrows mean press the CHANNEL UP or CHANNEL DOWN buttons. Pressing the UP or DOWN buttons let you:
  - Move vertically in a main menu screen
  - Move through a submenu screen
  - Move to the next letter, number, or other choice in a submenu
  - Back up to correct an error
  - Scan through TV channels (when not in a menu screen)

- ◀▶ Left and right arrows mean press the VOLUME LEFT or VOLUME RIGHT buttons to:
  - Select a highlighted menu item
  - Select an item in a submenu
  - Select numbers in certain menu options
  - Turn the volume up or down (when not in a menu screen)

 The "Press Button" icon means you should press the button named on your remote control. (Button names appear in SMALL CAPITAL LETTERS.)



## The Onscreen Menus

**To bring up the onscreen menu**, press the MENU button on the remote control. The item that appears in yellow is the one currently selected.

**Note:** Menus shown in this book are illustrations, not exact replications of the television's onscreen displays.

# Initial Setup

## Auto Tuner Setup

If you have already run the Auto Tuner as part of the quick setup earlier in this guide, please skip ahead to “Channel Summary” to continue setting up your television.

In Auto Tuner Setup, the TV automatically scans through all available channels, memorizing the active ones and skipping over blank ones or channels with weak signals. This means when you scan (using the CHANNEL +/- buttons) you will receive only clear, active channels.



Press the MENU button



To AUTO TUNER SETUP



To operate



To choose CABLE or AIR



To move to START



To start Auto Tuner Setup



Programming will take approximately 1 to 2 minutes.



- Noise Muting will not work during Auto Tuner Setup.

### NOTE:

- Some cable systems experience interference from radio frequencies on cable Channel 95. You may delete this channel from your scan by removing the “X” next to it on the Channel Summary screen shown on the next page.

# Initial Setup

## Channel Summary

Channel Summary allows you to customize the line-up of channels received by your TV. You can add or delete channels from the line-up or prevent any unauthorized viewers from watching any or all 181 channels.



Press the MENU button



To CHANNEL SUMMARY



To operate

| CH | ADD |   | : | CH | ADD |   |
|----|-----|---|---|----|-----|---|
| 01 | —   | — | : | 06 | —   | — |
| 02 | X   | — | : | 07 | X   | — |
| 03 | —   | — | : | 08 | —   | — |
| 04 | X   | — | : | 09 | X   | — |
| 05 | X   | — | : | 10 | —   | — |

The Channel Summary screen (above) will now be displayed with the channels set to scan marked with an "X". You can delete channels from the scan by removing the "X". If any channels were missed during Auto Tuner Setup and you wish to add them, you may be placing an "X" next to the channel number.



To the ADD column



To include or delete from scan



EXIT when finished

You can block access to a channel by activating the Channel Lock.



To CHANNEL SUMMARY



To operate



To the Lock Column



ZERO to lock or unlock that channel



EXIT when finished

## Channel Guard Message

When a viewer attempts to watch a guarded channel, the following message appears:

THIS CHANNEL IS LOCKED BY  
CHANNEL GUARD.  
PLEASE ENTER LOCK CODE BY  
10 KEY PAD TO UNLOCK IT.  
NO. - - - -

To watch a channel that you have locked, enter the Lock Code using the 10 key pad. If the wrong code is entered, the message "INVALID LOCK CODE!" will flash on the screen:

The channel cannot be accessed until the correct code is entered.

- Once a channel has been unlocked, it will remain unlocked until the television is turned off.
- See also "Set Lock Code", page 28.

## V-Chip

Your TV is equipped with V-Chip technology which enables TV Parental Guidelines (for United States and Canada) and Movie (MPAA) Guideline controls. V-Chip technology allows you to program your TV to receive, or not to receive, programs based on content according to the guidelines. Programs which exceed the ratings limits you set will be blocked. When a viewer attempts to watch a blocked channel, this message appears:

THIS PROGRAMMING EXCEEDS  
YOUR RATING LIMITS.  
PLEASE ENTER LOCK CODE BY  
10 KEY PAD TO UNLOCK IT.  
NO. - - - -

The channel will remain blocked until the correct lock code is entered (see page 28 for information on setting your lock code).

You can customize the V-Chip settings of your television to match your personal tastes. The V-Chip menu below is the starting point for your V-Chip settings.

V-CHIP ON OFF  
SET US TV RATINGS  
SET MOVIE RATINGS  
SET CANADIAN RATINGS ENG  
SET CANADIAN RATINGS FRE  
UNRATED VIEW BLOCK  
FINISH

You can use US V-Chip settings (for programming broadcast from the United States), Canadian V-Chip settings (for programming broadcast from Canada), and movie ratings. You may use any or all of the settings (US V-Chip, Canada V-Chip, Movie ratings). Descriptions for setting each of the three V-Chip formats appear in the next seven pages along with descriptions of the rating categories.

To access the rating categories:



Press the MENU button



To V-CHIP



To operate (Lock icon  will appear)



Press ZERO to access the V-Chip menu



To turn V-Chip ON or OFF (V-Chip must be turned ON for rating settings to operate)



To move to SET US TV RATINGS, SET MOVIE RATINGS, or SET CANADIAN RATINGS, (see following pages for descriptions of each item).

### Special Note about Ratings

Some programs are not broadcast with a ratings signal. Therefore, even if you setup V-Chip ratings limits, these programs will not be blocked. Parents are cautioned to preview the contents of these programs or movies.

# V-Chip

## US V-Chip Ratings

### U.S. PARENTAL RATING SYSTEMS

Programs with the following ratings are appropriate for children.

**TV Y is Appropriate for All Children.**

Programs are created for very young viewers and should be suitable for all ages, including children ages 2 - 6.

**TV Y7 is for Older Children.**

Most parents would find such programs suitable for children 7 and above. These programs may contain some mild fantasy violence or comedic violence, which children should be able to discern from reality.

Programs with the following ratings are designed for the entire audience.

**TV G stands for General Audience.**

Most parents would find these programs suitable for all age groups. They contain little or no violence, no strong language, and little or no sexual dialog or situations.

**TV PG Parental Guidance Suggested.**

May contain some, but not much, strong language, limited violence, and some suggestive sexual dialog or situations. It is recommended that parents watch these programs first, or with their children.

**TV 14 Parents Strongly Cautioned.**

Programs contain some material that may be unsuitable for children under the age of 14 including possible intense violence, sexual situations, strong coarse language, or intensely suggestive dialog. Parents are cautioned against unattended viewing by children under 14.

**TV MA Mature Audiences Only.**

These programs are specifically for adults and may be unsuitable for anyone under 17 years of age. TV MA programs may have extensive V, S, L, or D.






#### Viewing Guidelines

In addition to the ratings categories explained above, information on specific kinds of content are also supplied with the V-Chip rating. These types of content may also be blocked. The content types are:




- **V/FV** is for VIOLENCE/FANTASY VIOLENCE
- **L** stands for strong LANGUAGE
- **S** stands for SEXUAL CONTENT
- **D** stands for suggestive DIALOG

# V-Chip






## Setting US V-Chip Ratings

-  Press the MENU button
-  To V-CHIP
-  To operate (Lock icon  will appear)
-  Press ZERO to access the V-Chip menu





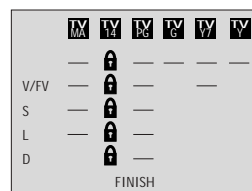
-  To turn V-Chip ON or OFF
-  To move to SET US TV RATINGS
-  To operate



## Directions to set US V-Chip Ratings



Line up the cursor in the column (TV PG, TV G, etc.) with the content row (V/FV, S, etc.) and press the  or  to move the cursor to the correct location. Press  or  to turn the locking feature on or off. An item is locked if the  icon appears instead of a “—”.

**For example.** To block viewing of all TV 14 shows, move the cursor to the top row of that column and add a lock icon. Once you've put a lock on the top row, everything in that column is automatically locked.

-  To the TV 14 Column
-  To turn on the lock



-  To FINISH
-  To save settings and exit

- If you want to change the setup, move the cursor to the top column and change the lock icon to “—” by pressing  or  again. You may then select individual categories to block.

# V-Chip

## Setting ratings with the V-Chip button

To access Rating information about a certain program, press the V-CHIP button while viewing that program. A display like this will appear:



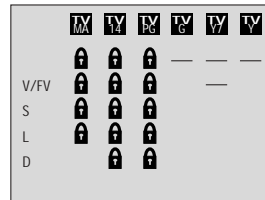
If you decide you want to block this category of viewing, press "0" while the above screen is visible, and all programs from that category will be blocked.

### Example 1:

If you want to set your V-Chip settings to block all programming above TV PG:



Press ZERO when TV-PG is displayed



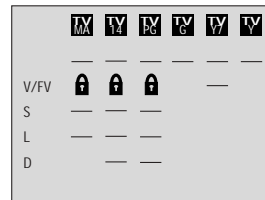
All Programming above TV PG will be blocked.

### Example 2:

If you want to set your V-Chip settings to block all programming above a current setting such as TV PG-V (with violence):



Press ZERO when TV-PG - V is displayed



All Programming above TV PG - V (with Violence) will be blocked.

- For Children's programming you can block TV-Y and Y7 programs by Pressing "0" when Y is displayed during a program. Programming for audiences other than children's audiences will not be affected.



# V-Chip

## Movie Ratings

**NR - Not Rated.**

This is a film which has no rating. In many cases these films were imported from countries which do not use the MPAA ratings system. Other NR films may be from amateur producers who didn't intend to have their film widely released.

**NR (Not Rated) Programming may contain all types of programming including children's programming, foreign programs, or adult material.**

**G – General Audience.**

In the opinion of the review board, these films contain nothing in the way of sexual content, violence, or language that would be unsuitable for audiences of any age.

**PG – Parental Guidance.**

Parental Guidance means the movie may contain some contents such as mild violence, some brief nudity, and strong language. The contents are not deemed intense.

**PG-13 – Parents Strongly Cautioned.**

Parents with children under 13 are cautioned that the content of movies with this rating may include more explicit sexual, language, and violence content than movies rated PG.

**R - Restricted.**

These films contain material that is explicit in nature and is not recommended for unsupervised children under the age of 17.

**NC-17 - No One Under 17.**

These movies contain content which most parents would feel is too adult for their children to view. Content can consist of strong language, nudity, violence, and suggestive or explicit subject matter.

**X - No One under 18.**

Inappropriate material for anyone under 18.

## Directions to set Movie (MPAA) Ratings




Press the MENU button



To V-CHIP



To operate (Lock icon  appears)



Press ZERO to access V-Chip setup options



To SET MOVIE RATINGS



To enter movies menu

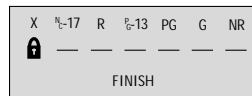
**For example**, to block viewing of X and NC-17 rated from shows:



To the X Column



To turn on the lock



To the NC-17 Column



To turn on the lock



To FINISH










To save settings and exit

# V-Chip

## Canadian V-Chip Ratings







- E - Exempt.**  
Exempt programming includes: news, sports, documentaries and other information programming, talk shows, music videos, and variety programming.
- C – Programming Intended for Children.**  
Violence Guidelines: There will be no realistic scenes of violence. Depictions of aggressive behavior will be infrequent and limited to portrayals that are clearly imaginary, comedic or unrealistic in nature.
- C8+ – Programming Intended for Children 8 and Over.**  
Violence Guidelines: Any realistic depictions of violence will be infrequent, discreet, of low intensity and will show the consequences of the acts. There will be no offensive language, nudity or sexual content.
- G – General Audience.**  
Programming will contain little violence and will be sensitive to themes which could affect younger children.
- PG - Parental Guidance.**  
Programming intended for a general audience, but which may not be suitable for younger children. Parents may consider some content not appropriate for children aged 8-13.
- 14+ - 14 Years and Older.**  
Parents are strongly cautioned to exercise discretion in permitting viewing by pre-teens and early teens. Programming may contain mature themes and scenes of intense violence.
- 18+ - Adult.**  
Material intended for mature audiences only.

### Directions to set Canadian V-Chip Ratings:

-  Press the MENU button
-  To V-CHIP
-  To operate (Lock icon  appears)
-  Press ZERO to access V-Chip setup options
-  To SET CANADIAN RATINGS ENG (for English)
-  To enter ratings menu



**For example**, to block viewing of programming rated 14+ and 18+:

-  To the 18+ Column
-  To turn on the lock
-  To the 14+ Column
-  To turn on the lock
-  To FINISH
-  To save settings and exit

- For instructions on “SET CANADIAN RATINGS FRE (in French)”, please see page 26 in the French side of this user’s guide.

# V-Chip

## Unrated Programs

### Notes About Unrated Programs:

Unrated programming refers to any programming which does not contain a rating signal. Programming on television stations which do not broadcast rating signals will be placed in the "Unrated Programming" category.









Examples of Unrated programs:

- Emergency Bulletins
- Locally Originated Programming
- News
- Political Programs
- Public Service Announcements
- Religious Programs
- Sports
- Weather
- Some Commercials

- TV programs or movies that do not have rating signals will be blocked if the Unrated Category is set to BLOCK.

### Directions to Block Unrated Programs:

You can block programs that are not rated.

-  Press the MENU button
  -  To V-CHIP
  -  To operate (Lock icon  appears)
  -  Press ZERO to access V-Chip setup options
  -  To UNRATED
- UNRATED      VIEW      BLOCK
-  To VIEW or BLOCK
  -  Press EXIT when done

# V-Chip

## Set Lock Code

Channel Guard and V-Chip settings are protected by a four-digit Lock Code. Your TV comes pre-set with a Lock Code of "0000". You may change the code to any four-digit number you wish. To change the Lock Code, follow the steps below.




Press the MENU button



To SET LOCK CODE



To operate (Lock icon  appears)



Press ZERO to access the Lock Code



The first digit will be highlighted



To select the number



To move to the next digit

Continue to follow these directions for all four numbers



To FINISH



To save settings and exit

Your Lock Code is now set.






### NOTES:

- After a power interruption you must reset the Lock Code.
- Write your Lock Code number down and keep it hidden from potential viewers.
- If you forget the Lock Code, a new code may be set using the steps listed above.

# Picture Settings






## Tint

Tint allows you to adjust the levels of red and green in your TV picture.

-  Press the MENU button
-  To TINT
-  To increase the levels of green
-  To increase the levels of red
-  To move to the next setting






## Color

The color function lets you make all the colors in the TV picture appear either more vivid or subtle.

-  Press the MENU button
-  To COLOR
-  To make the colors more vivid
-  To make the colors more subdued
-  To move to the next setting






## Picture

Picture allows you to adjust the levels of black and white on the TV screen, giving you a darker or brighter picture overall.

-  Press the MENU button
-  To PICTURE
-  To increase the level of contrast
-  To decrease the level of contrast
-  To move to the next setting






## Bright

You can adjust the overall brightness of the TV picture with the Bright control.

-  Press the MENU button
-  To BRIGHT
-  To lighten the picture
-  To darken the picture
-  To move to the next setting

## Detail

The Detail feature adjusts the level of fine detail displayed in the picture.

-  Press the MENU button
-  To DETAIL
-  To make the picture sharper (more detail)
-  To make the picture smoother (less detail)
-  To move to the next setting

# Picture Settings

## Noise Muting

This feature inserts a blank blue screen over channels which are not broadcasting or are too weak to be received clearly.



Press the MENU button



To NOISE MUTING



To turn Noise Muting ON or OFF

- Noise Muting will not work during Auto Tuner Setup or when you operate Channel Summary.

## Set Video Status

With Set Video Status, you can save your own set of picture quality adjustments as “Choice” and have access to them at the touch of a button.



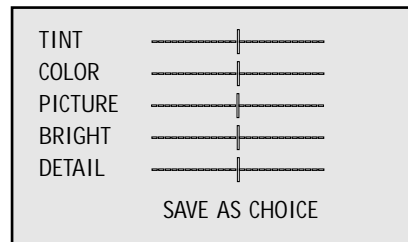
Press the MENU button



To SET VIDEO STATUS



To operate



To set the TINT levels



To move to the next option

Repeat these steps until all levels are set.



To SAVE AS CHOICE



To save settings and exit

- You must use SAVE AS CHOICE to exit the Set Video Status menu, otherwise your preferences will not be saved.
- You can access your “Choice” settings at any time by pressing the VIDEO STATUS button on the remote control.

## NOTE:

The setting screen will disappear if you do not make any adjustments or move to the next setting in approximately three seconds. Any changes you have made to picture settings up to that point will be stored. You can exit the Picture Settings menu at any time by pressing the EXIT button on the remote control.

---

## Sound Settings

**Please note:** The Sound Settings options are available on Stereo televisions (models AV-20320 and AV-20321) only.

### Bass

You can increase or decrease the level of low-frequency sound in the TV's audio with the Bass adjustment.



Press the MENU button



To BASS



To increase the bass



To decrease the bass



To move to the next setting

### Treble

Use Treble to adjust the level of high-frequency sound in your TV's audio.



Press the MENU button



To TREBLE



To increase the treble



To decrease the treble



To move to the next setting

### Balance

Adjust the level of sound between the TV's two speakers with the Balance setting.



Press the MENU button



To BALANCE



To shift the balance towards the right speaker



To shift the balance towards the left speaker



To move to the next setting

### NOTE:

You can leave the Sound Settings menu at any time by pressing the EXIT button on the remote control.

# Sound Settings

## MTS (Multi-Channel Television Sound)

MTS technology allows several audio signals to be broadcast at once, giving you a choice in what you wish to hear with a TV program. In addition to mono or stereo sound, an MTS broadcast may also include a Second Audio Program (SAP).



Press the MENU button



To MTS



Select the mode

(The ON AIR arrow tells you if a broadcast is in Stereo and/or contains an SAP).

- Keep the TV in STEREO mode to get the best sound quality. The sound will work in STEREO mode even if a certain broadcast is in MONO sound only.
- Choose the MONO setting to reduce excessive noise on a certain channel or broadcast.
- Selecting SAP will allow you to hear an alternative soundtrack, if one is available.

## TV Speaker

If your TV is connected to a stereo system, you can turn off the TV speakers and listen to the audio through your stereo.



Press the MENU button



To TV SPEAKER

|            |    |     |
|------------|----|-----|
| TV SPEAKER | ON | OFF |
|------------|----|-----|



To turn the TV's speakers ON or OFF



EXIT when finished






- Before you turn the TV Speaker setting from OFF to ON, **make sure that the TV volume level is low!** If the TV volume is set too high, the sound level will be extremely loud.
- After a power interruption, the TV Speaker settings will return to "ON".

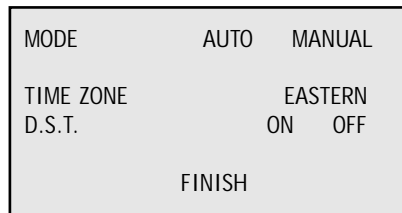




## General Items

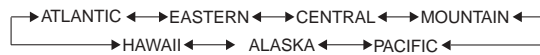
### Auto Clock Set





Before you use any of your TV's timer functions, you must first set the clock. You may precisely set your clock using the XDS time signal broadcast by most Public Broadcasting stations. To set the clock using the XDS signal:

-  Enter the channel number of your local PBS station
-  Press MENU
-  To SET CLOCK
-  To operate
-  To AUTO



-  To TIME ZONE
-  To select your time zone



-  To move to Daylight Savings Time (D.S.T.)
-  To turn D.S.T. ON or OFF
-  To FINISH
-  To save settings and exit

- If you do not have a PBS station in your local area, you will have to set the clock manually. See 'Manual Clock Set' at the top of the next page for instructions.
- The Daylight Savings Time feature automatically adjusts your TV's clock for Daylight Savings. The clock will move forward one hour at 2:00 am on the first Sunday in April. The clock will move back one hour at 2:00 am on the last Sunday in October.

# General Items

## Manual Clock Set

To set your clock manually (without using the XDS signal), choose MANUAL from the Set Clock menu and follow the steps below.

- ▲▼ To SET CLOCK
- ◀▶ To operate
- ◀▶ To MANUAL

|             |      |        |
|-------------|------|--------|
| MODE        | AUTO | MANUAL |
| TIME        |      | ---:-- |
| START CLOCK |      |        |

- ▲▼ To move to the hour
- ◀▶ To set the hour
- ▲▼ To move to minutes
- ◀▶ To set the minutes
- ▲▼ To move to START CLOCK
- ◀▶ To start clock and exit

|              |
|--------------|
| THANK YOU !! |
|--------------|
















### NOTE:

You will have to reset the clock after a power interruption of 90 seconds or longer. You must set the clock before operating any timer functions.

## General Items






### On/Off Timer

The On/Off timer lets you program your television to turn itself on or off. You can use it as an alarm to wake up, to help you remember important programs, or as a decoy when you're not home.

-  Press the MENU button
-  To ON/OFF TIMER
-  To operate (begins with ON TIME)
-  To set the hour (AM/PM) you want the TV to turn on
-  To move to minutes
-  To set the minutes
-  To accept ON TIME and move to OFF TIME (the time the TV will turn off). Set the OFF TIME the same way as ON TIME
-  To accept OFF TIME and move to CHANNEL
-  To select channel
-  To move to MODE
-  Choose ONCE or EVERYDAY
-  To ON/OFF TIMER
-  Choose YES to accept the timer setting, choose NO if you don't wish to accept
-  To FINISH
-  To save settings

### Language

You can choose to view your onscreen menus in three languages: English, French, or Spanish.

-  Press the MENU button
  -  To LANGUAGE
  -  To choose a language
- 
-  EXIT when finished

### NOTES:

- The On/Off time cannot be set to locked or guarded channels.
- In order for the On/Off timer to work, the clock must be set.
- After a power interruption, the Timer settings must be reset.

# General Items

## Closed Caption

Use this function to display the Closed Captioning text onscreen (when included in a broadcast).



Press the MENU button



To CLOSED CAPTION



To operate

|         |   |         |     |     |     |
|---------|---|---------|-----|-----|-----|
| MODE    | : | CAPTION |     |     |     |
| CAPTION | : | CC1     | CC2 | CC3 | CC4 |
| TEXT    | : | T1      | T2  | T3  | T4  |

FINISH



To select CAPTION, TEXT, or OFF



To move to CAPTION or TEXT



To select a caption (CC1 to CC4) or text channel (T1 to T4)



To accept that selection and move to FINISH



To save settings and exit

## Background

This feature inserts either a black or clear background behind the onscreen menu displays.



Press the MENU button



To BACKGROUND

|            |       |       |
|------------|-------|-------|
| BACKGROUND | BLACK | CLEAR |
|------------|-------|-------|



To turn Set Background to BLACK or CLEAR



EXIT when finished

## NOTES:

- Closed Captions subtitles are usually found on closed caption channel CC1. Some programs may include additional text information which is usually found on text channel T1. The other channels are available for future use.
- Closed captioning may not work correctly if the signal being received is weak or if you are playing a video tape.
- Most broadcasts containing Closed Captioning will display a notice at the start of the program.

# Button Functions

## Menu

The MENU button allows you to access JVC's onscreen menu system. Press MENU to activate the onscreen menu system.

- See individual topics (like "Set Video Status") for specific information on using menus.

## Exit

Press the EXIT button to leave a menu screen.

## Display

The Display screen shows the current status of timers and inputs.



Press the DISPLAY button

|              |          |
|--------------|----------|
| 07           |          |
| NOW          | 12:20 PM |
| SLEEP TIMER  | OFF      |
| ON/OFF TIMER | EVERYDAY |
| ON TIME      | 7:00 PM  |
| OFF TIME     | 10:00 PM |

- The channel or AV input (Channel 07)
- The current time (12:20 pm)
- Sleep Timer status/minutes remaining (The Sleep Timer is off)
- On/Off Timer status (Set to turn on everyday at 7:00 PM, off at 10:00 PM)
- Each Press of the DISPLAY button changes the display mode:



**Display** - Full screen shown above

**Time** - Shows the current time only

**Channel** - Shows the current channel

**Off** - Turns Display off

- You may also turn off the Display at any step by pressing EXIT.

## NOTE:

- Please note that if the Clock, Sleep Timer or On/Off Timer are not set, the Display screen will show: "CLOCK NOT SET", "SLEEP TIMER OFF", and "ON/OFF TIMER OFF" respectively.

# Button Functions

## Video Status

The VIDEO STATUS button gives you a choice of three TV picture display settings, including a display of your own preferences.

**Standard** - Resets the picture display to the factory settings.

**Choice** - Displays the setting levels you specified on the "Set Video Status" Menu (see page 30).

**Game** - Enhanced settings designed especially for video games.



Press the VIDEO STATUS button



## Sleep Timer

The Sleep Timer can turn the TV off for you after you fall asleep. Program it to work in intervals of 15 minutes, for a total time of up to 180 minutes.

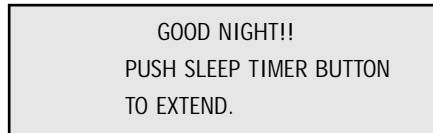


Press the SLEEP TIMER button



### Sleep Timer Message

20 seconds before the automatic shutoff, this message will appear:



You then have 20 seconds to press the Sleep Timer button to delay the shutoff for another 15 minutes.

## Muting

The MUTING button instantly turns the volume down completely when you press it. Press MUTING and the volume level will instantly go to zero. To restore the volume to its previous level, press MUTING again.

# Button Functions

## 100+ Button

Use the 100+ button to directly access channels above Channel 99. For example to move to channel 124, press 100+, 2 (two), 4 (four).

## Return+

The RETURN+ button has two functions:

**Return** - Returns to the channel viewed just before the channel currently onscreen.

**Return+** - Lets you program a specific channel to return to while scanning through the channels.



RETURN+ and hold for three seconds

RETURN CHANNEL  
PROGRAMMED !

Scan using the CHANNEL+/- buttons



RETURN+

You will return to your programmed channel.

- To cancel your Return+ channel, press and hold the RETURN+ button for three seconds. The message "RETURN CHANNEL CANCELLED!" will appear.
- Return+ works only with CHANNEL+/- . Pressing any number key will cancel Return+.

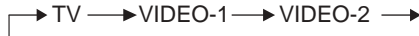
## Input

Selects the signal input source for the television: TV, for Antenna or Cable; Video 1; or Video 2, for video devices like VCRs, DVD players, or camcorders.



INPUT

AV-20320 and AV-20321 users.



C-13310, C-13311, and C-20310 users.



## VCR Buttons

You can use this remote control to operate the basic functions of your VCR. These functions include: play, record, rewind, fast-forward, stop, pause, channel scan, TV / VCR, power on, and power off.

- **Please note:** The RM-C205 and RM-C205W remote controls can only be used with JVC brand VCRs.

# Troubleshooting

| PROBLEMS   | CHECK  |
|--|--|
| There is no power                                  | <ul style="list-style-type: none"> <li>• See if the power cord became unplugged.</li> <li>• Check for a blown fuse or circuit breaker or a power outage.</li> </ul>  |
| There is no picture or sound                       | <ul style="list-style-type: none"> <li>• The antenna could be disconnected.</li> <li>• The input mode could be set improperly. See page 39.</li> <li>• The tuner (Auto Tuner Setup) could be set improperly. See page 19.</li> <li>• The TV station may be having difficulties. Check to see if other stations are working.</li> </ul> |
| Remote control is not operating properly or at all | <ul style="list-style-type: none"> <li>• Check to see that the batteries are still working and properly installed.</li> <li>• Make sure the remote has a clear sight path to the TV.</li> </ul>  |
| You cannot select a certain channel                | <ul style="list-style-type: none"> <li>• You may be too far from the TV. You must be within 23 feet (7 meters).</li> <li>• Make sure the channels have been programmed. See "Channel Summary", page 20.</li> <li>• Check to see if the channel is locked. See "Channel Summary - Lock" page 20.</li> </ul>                             |
| The power turns off by itself                      | <ul style="list-style-type: none"> <li>• Make sure the set did not become unplugged.</li> <li>• Perhaps the On/Off Timer is set. See page 35.</li> <li>• Check to see if the Sleep Timer was set. See page 38.</li> </ul>  |
| The clock is wrong                                 | <ul style="list-style-type: none"> <li>• The power was interrupted and the clock was not reset. See page 33.</li> </ul>  |
| The On Timer is blinking                           | <ul style="list-style-type: none"> <li>• There is a problem with the TV. Unplug the set and call for service.</li> </ul>   |
| The color quality is poor                          | <ul style="list-style-type: none"> <li>• Tint and Color may be improperly adjusted. See page 29.</li> <li>• The Video Status mode may be turned to the wrong setting. See page 30.</li> </ul>  |
| There are lines across the picture                 | <ul style="list-style-type: none"> <li>• There could be interference from another electrical appliance, such as a computer, another TV or VCR. Move any such appliances further away from the TV.</li> </ul>   |
| The picture is spotted                             | <ul style="list-style-type: none"> <li>• There could be interference from a high-wattage appliance, like a hairdryer or vacuum, operating nearby. Move the antenna away from the appliance or change to a coaxial cable connection which is less prone to interference.</li> </ul>   |
| There are double pictures (ghosts)                 | <ul style="list-style-type: none"> <li>• A building or passing airplane can reflect the original signal and produce a second, slightly delayed one. Adjust your antenna position.</li> </ul>   |
| Picture is snowy (image noise)                     | <ul style="list-style-type: none"> <li>• Your antenna may be damaged, disconnected or turned. Check the antenna connection. If the antenna is damaged, replace it.</li> </ul>  |
| Screen is 80% black                                | <ul style="list-style-type: none"> <li>• The Closed Caption Text mode is on. Turn it off in the Closed Caption Menu, page 36.</li> </ul>   |
| Stereo or bilingual programs can't be heard        | <ul style="list-style-type: none"> <li>• Make sure the MTS settings are correct. See "MTS" on page 32.</li> </ul>  |
| There is no sound from the TV's speakers           | <ul style="list-style-type: none"> <li>• The TV Speaker option may be turned off. See page 32.</li> </ul>  |
| Static electricity                                 | <ul style="list-style-type: none"> <li>• It is normal to feel static electricity if you brush or touch the screen.</li> </ul>  |
| You hear occasional crackling sounds               | <ul style="list-style-type: none"> <li>• It is normal for the TV to make crackling sounds when first turned on or off. Unless the sound or picture become abnormal, this is fine.</li> </ul>   |



# JVC Warranty

JVC COMPANY OF AMERICA warrants this product and all parts thereof, except as set forth below ONLY TO THE ORIGINAL PURCHASER AT RETAIL to be FREE FROM DEFECTIVE MATERIALS AND WORKMANSHIP from the date of original retail purchase for the period shown below (the "Warranty Period") (PICTURE TUBE is covered for Two (2) years.)

|               |               |
|---------------|---------------|
| <b>Parts</b>  | <b>Labor</b>  |
| <b>1 YEAR</b> | <b>1 YEAR</b> |

**THIS LIMITED WARRANTY IS VALID ONLY IN THE FIFTY (50) UNITED STATES, THE DISTRICT OF COLUMBIA AND COMMONWEALTH OF PUERTO RICO.**

**WHAT WE WILL DO:**

If this product is found to be defective within the warranty period, JVC will repair or replace defective parts at no charge to the original owner. Such repair and replacement services shall be rendered by JVC during regular business hours at JVC authorized service centers. Parts used for replacement are warranted only for the remainder of this Warranty Period. All products and parts thereof may be brought to a JVC authorized service center on a carry-in basis. Televisions with a screen size of 25 inches and larger may be covered on an in-home basis where such service is available.

**WHAT YOU MUST DO FOR WARRANTY SERVICE:**

To determine if in-home service is available in your area, either contact the selling dealer (retailer) or call 1-800-537-5722 to locate the nearest JVC authorized service center. Service locations can also be obtained from our website <http://www.jvcservice.com>. In-home service, if available, will require clear access to the Television by the service representatives. If in-home service is not available, carry in service will be provided.

If service is not locally available, box the product carefully, preferably in its original carton, and ship, insured, with a copy of your bill of sale plus a letter of explanation of the problem to the nearest JVC Factory Service Center, the name and location which will be given to you by the toll free number.

If you have any questions concerning your JVC Product, please contact our Customer Relations Department.

**WHAT IS NOT COVERED:**

This limited warranty provided by JVC does not cover:

- 1) Products which have been subject to abuse, accident, alteration, modification, tampering, negligence, misuse, faulty installation, lack of reasonable care, or if repaired or serviced by anyone other than a service facility authorized by JVC to render such service, or if affixed to any attachment not provided with the products, or if the model or serial number has been altered, tampered with, defaced or removed;
- 2) Initial installation, installation and removal from "built-in" entertainment centers and other mounting systems;
- 3) Operational adjustments covered in the Owner's Manual, normal maintenance, video and audio head cleaning;
- 4) Damage that occurs in shipment, due to an act of God, and cosmetic damage;
- 5) Signal reception problems and failures due to line power surge;
- 6) Video Pick-up Tubes/CCD Image Sensor, Cartridge, Stylus (Needle) are covered for 90 days from the date of purchase;
- 7) Accessories;
- 8) Batteries (except that Rechargeable Batteries are covered for 90 days from date of purchase.)

There are no express warranties except as listed above.

# Warranty



THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTY HEREIN.

JVC SHALL NOT BE LIABLE FOR THE LOSS OF USE OF THE PRODUCT, INCONVENIENCE, OR ANY OTHER DAMAGES, WHETHER DIRECT, INCIDENTAL OR CONSEQUENTIAL (INCLUDING, WITHOUT LIMITATION, DAMAGE TO TAPES, RECORDS OR DISCS) RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY, ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE, ARE LIMITED TO THE WARRANTY PERIOD SET FORTH ABOVE.

Some states do not allow the exclusion of incidental or consequential damages or limitations on how long the warranty lasts, so these exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary state to state.

JVC COMPANY OF AMERICA  
DIVISION OF JVC AMERICAS CORP.

1700 Valley Road  
Wayne, New Jersey 07470

<http://www.jvcservice.com>

REFURBISHED PRODUCTS CARRY A SEPARATE WARRANTY. THIS WARRANTY DOES NOT APPLY FOR DETAILS OF REFURBISHED PRODUCT WARRANTY. PLEASE REFER TO THE REFURBISHED PRODUCT WARRANTY INFORMATION PACKAGED WITH EACH REFURBISHED PRODUCT.

For customer use:

Enter below the Model No. and Serial No. which is located either on the rear, bottom or side of the cabinet.

Retain this information for future reference.

Model No.: \_\_\_\_\_

Serial No.: \_\_\_\_\_

Purchase Date: \_\_\_\_\_

Name Of Dealer: \_\_\_\_\_

## Authorized Service Centers

QUALITY **JVC** SERVICE  
HOW TO LOCATE YOUR JVC SERVICE CENTER  
**TOLL FREE: 1 (800) 537-5722**  
<http://www.jvc.com>

Dear Customer,

In order to receive the most satisfaction from your purchase, please read the instruction booklet before operating the unit. In the event that repairs are necessary, or for the address nearest your location within the Continental United States, please call

1-800-537-5722 for your nearest authorized servicer or visit our website at **www.JVC.com**.

Remember to retain your Bill of Sale for Warranty Service.

### Don't service the television yourself

#### Caution

To prevent electrical shock, do not open the cabinet. There are no user serviceable parts inside. Please refer to qualified service personnel for repairs.

#### Accessories

To purchase accessories for your JVC product, you may contact your local JVC Dealer. From the 48 Continental United States call toll free: 1 (800) 882-2345 or on the web at **www.JVC.com**

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### For service in Canada

To locate your local JVC service center or dealer in Canada please call:

In Eastern Canada:  
1 (416) 293-1311

In Western Canada:  
1 (604) 270-1311

En Français (Montréal):  
1 (514) 871-1311

Or visit us on the web at **www.JVC.ca**

# Specifications

| MODEL                           | C-13310<br>C-13311  | C-20310   | AV-20320<br>AV-20321  |
|---------------------------------|---|---|---|
| Reception Format                | NTSC System   |   | NTSC, BTSC System<br>(Multi-Channel Sound)  |
| Reception Range                 | VHF 2 to 13, UHF 14 to 69<br>Sub Mid, Mid, Super, Hyper and Ultra bands<br>(181 channel frequency synthesizer system) |   |   |
| Power Source                    | AC 120V, 60Hz   |   |   |
| Power Consumption               | 60W / 1.1A  | 87W / 1.4A  |   |
| Screen Size                     | 13 inch / 34 cm<br>measured diagonally<br>full square   | 20 inch / 51 cm<br>measured diagonally<br>full square |   |
| Audio Output                    | 1W  |   | 1W + 1W   |
| Speakers                        | 3 1/16 / 8 cm<br>round x 1  | 2 x 3 1/2 / 5x9 cm<br>oval x 1                        | 2 x 3 1/2 / 5x9 cm<br>oval x 2  |
| Antenna Terminal                | 75 ohms (VHF/UHF) (F-type connector)  |   |   |
| External Input Jacks            | Video: 1 Vp-p, 75 ohms<br>Audio: 500mVrms (-4dBs) high impedance  |   |   |
| Variable Audio Output           | —   |   | More than 0 to 1550<br>mVrms (+6 dBs)<br>Low impedance<br>(400 Hz when modulated<br>100%) |
| Headphone Jack                  | φ3.5 mm x 1   |   |   |
| Dimensions (Inch)<br>WxHxD (cm) | 14 3/8 x 13 1/8 x 14 3/4<br>36.4 x 33.4 x 37.4  | 19 7/8 x 17 7/8 x 19 1/2<br>50.3 x 45.2 x 49.3        |   |
| Weight (lbs / kg)               | 19.8 / 9.0  | 43.2 / 19.6   | 43.8 / 19.9   |
| Accessories                     | Remote control unit x 1 / AA batteries x 2  |   |   |

\*Specifications subject to change without notice.

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