Gentner Assistive Listening Product Warranty

Warranty

Starin Marketing, Inc. (Manufacturer) warrants that this Assistive Listening System (ALS) product is free of defects in both materials and workmanship. Should any part of this equipment be defective, Manufacturer agrees, at its option to:

- A. Repair or replace any defective ALS product, free of charge (except transportation charges), for a period of one year from the date of the original purchase, provided the owner returns the equipment to the Manufacturer at the address set forth below. No charge will be made for parts or labor during this period.
- B. Furnish replacement for any defective ALS product parts in the equipment for a period of one year from the date of original purchase. Replacement parts shall be furnished without charge. Except labor and transportation.
- C. Repair or replace any defective ALS accessory, free of charge (except transportation charges), for a period of 60 days from the date of the original purchase, provided the owner returns the equipment to the Manufacturer at the address set forth below. No charge will be made for parts or labor during this period. This Warranty excludes assembled products not manufactured by the Manufacturer whether or not they are incorporated in a Manufacturer product or sold under a manufacture part or model number.

THIS WARRANTY IS VOID IF:

- A. The equipment has been damaged by negligence, accident, act of God, mishandling, or has not been operated in accordance with the procedures described in the operating and technical instructions.
- B. The equipment has been altered or repaired by other than the Manufacturer or an authorized service representative of the Manufacturer.
- C. Adaptations or accessories other than those manufactured or provided by Manufacturer have been made or attached to the equipment which, in the determination of Manufacturer, shall have affected the performance, safety, or reliability of the equipment.
- D. The equipment's original serial number has been modified or removed.

NO OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING WARRANT OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR USE, APPLIES TO THE EQUIPMENT, NOR IS ANY PERSON OR COMPANY AUTHORIZED TO ASSUME ANY WARRANTY FOR MANUFACTURER OR ANY OTHER LIABLITIY IN CONNECTION WITH THE SALE OF MANUFACTURER'S PRODUCTS.

Manufacturer does not assume responsibility for consequential damages, expenses or loss of revenue or property, inconvenience or interruption in operation experienced by the

customer due to a malfunction in the purchased equipment. No warranty service performed on any product shall extend the applicable warranty period.

In case of unsatisfactory operation, the purchaser shall promptly notify Manufacturer at the address set forth below in writing, giving full particulars as to the defects or unsatisfactory operation. Upon receipt of such notice, Manufacturer will give instructions respecting the shipment of the equipment or such other matters as it elects to honor this warranty as above provided. This warranty does not cover damage to the equipment during shipment and Manufacturer assumes no responsibility for such damage. All shipping costs shall be paid by the customer.

This warranty extends only to the original purchaser and is not assignable or transferable.

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