envivio.

4Forum User Reference Guide

Version 3.0 rev.0 for Windows®

May 12, 2004

4FO300USR-040512 -00



The leading provider of MPEG-4 broadcast and streaming solutions

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4Forum 3.0 User Reference Guide

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Chapter 1

Introducing 4Forum

Envivio 4Forum is a plug and play solution for creating, distributing, playing back and managing live and on-demand MPEG-4 presentations made of video, audio, a VGA screen capture and interactivity.

This document explains how to use 4Forum.

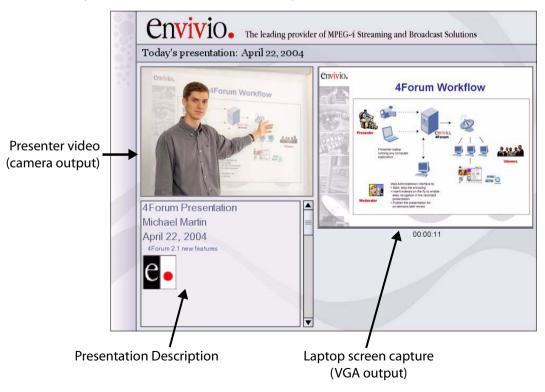
Envivio 4Forum solution

The 4Forum solution enables presenters to communicate information to geographically dispersed viewers.

The presenter simply connects a PC (with the supplied VGA cable) and a video camera (with a video cable) to the 4Forum appliance. The appliance broadcasts the screen capture of the PC with the live audio and video from the camera as one interactive stream.

The presenter shares, with the audience, any software application displayed on the screen, while recording the entire presentation as one interactive MPEG-4 file.

Figure 1. Example of 4Forum interactive MPEG-4 presentation



4Forum editions

4Forum is delivered in three editions, *System, Producer and Lite.* 4Forum System and Producer editions are available either a rack-mount or tower form factor.

4Forum Lite is only available in a set top box form.

4Forum System

4Forum *System* is a turnkey system ready for medium to larger webcasting deployments (From 2 to 100 simultaneous users, depending on the bit rate).

It consists of hardware components with a web-based administration application, encoders, players for playback, and streaming server to stream live and on-demand content.

4Forum *System* includes all of the above plus:

- Pack of 100 client licenses of EnvivioTVTM: the world's most advanced MPEG-4 player for set-top boxes, PCs, and mobile devices.
- 4Sight: powerful MPEG-4 server for streaming live broadcasts and distributing interactive media.

4Forum *Producer*

4Forum *Producer* has the same features like 4Forum *System* but does not include the 4Sight streaming server component. 4Forum *Producer* is for applications where streaming is not required (non real-time production of presentation files), or for large deployments (from 100 to several thousand simultaneous viewers) where one or more separate 4Sight streaming servers are used instead, to serve more simultaneous streams.

4Forum *Lite*

4Forum *Lite* is specifically designed for smaller webcasting deployments; it therefore has minimum features only. However, it is still scalable for larger webcasting deployments, using additional streaming servers. Its very compact

and small applicance makes it very portable and easy to set up. 4Forum *Lite* main settings are configurable via a LCD display.

4Forum components	4Forum <i>Lite</i>	4Forum Producer	4Forum <i>System</i>
4Forum web admin interface	X	X	X
Two live real-time encoders	X (a)	X	X
4Sight streaming server STD Software Edition	-	-	X
4Sight streaming server <i>Hardware Edition</i>	optional	optional	optional
Client Pack 10 client licenses	X	-	_
Client Pack 100 client licenses	optional	X	X
Client Pack 500 client licenses	optional	optional	optional
4Mation authoring tool ^(b)	optional	optional	optional

Table 1. Components included in 4Forum Editions

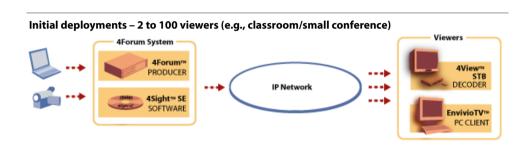
- a. Max. of 5 concurrent streams in unicast, unlimited streams in multicast.
- b. Professional authoring environment for creating interactive MPEG-4 content and applications, and customizing the background design templates for 4Forum.

4Forum configuration examples

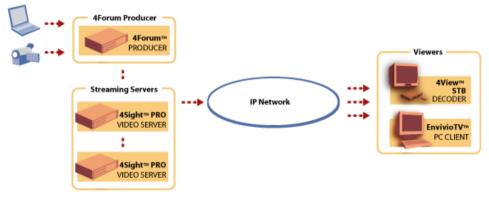
4Forum is a scalable solution. The following graphic shows how the solution can be scaled: you can simply produce presentation files or stream to several thousands simultaneous viewers, dispersed over a worldwide and heterogeneous IP network.

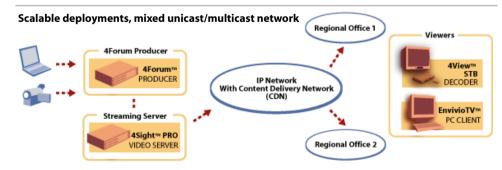
Figure 2. Configuration examples





Scalable deployments, homogeneous networks - 100 to thousands viewers





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4Forum components

4Forum is delivered as a plug and play solution. Software and hardware is therefore already installed and preconfigured.

For more information on 4Forum components configuration, please refer to Appendix A, "Frequently Asked Questions".

The 4Forum webcasting system is a turn-key solution composed of the following:

Encoding components

4Forum live encoders.

Streaming component

4Sight streaming server⁽¹⁾. 4Sight streaming server is preconfigured and installed as a service. If you want to check your 4Sight configuration connect to Envivio 4Sight WebAdmin.

NOTE For more information, see Appendix A, "Frequently Asked Questions" or refer to 4Sight Administrator's Guide.

For small deployments, 4Sight streaming server is installed on the same physical server as the encoding and administration server.

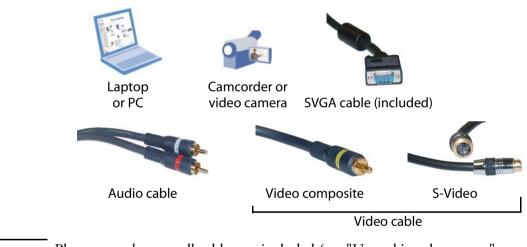
^{1.} Except for 4Forum *Producer* edition and 4Forum *Lite* edition that does not include a streaming server.

Additional components

In addition to the encoding and streaming components, you will also need the following items to set up your webcasting studio:

- Camcorder or video camera to capture audio and video of the presenter
- Laptop or PC to provide presentation slides or images to accompany your webcasts
- Video, audio and VGA cables (see Appendix 2, "Connecting audio and video equipment").

Figure 3. Additional components



Please note that not all cables are included (see "Unpacking the system" on page 20).

Web server

NOTE

4Forum supports Apache Web Server. Unless otherwise stated 4Forum has a preconfigured Apache web server installed as a service.

4Forum system licences

The 4Forum system was installed either with a full-license or with a demolicense.

Full-license

The full-license allows you to use 4Forum with all features.

Demo-license

The demo-license allows you to use 4Forum until an expiration date.

There are minor limitations for 4Forum with a demo-license:

- 4Sight streaming server: full functionality, maximum number of 10 users or 5 Mb at any time
- Live encoder: Envivio logo is burnt into the captured video
- 4Mation: Envivio demo is burnt into the MPEG-4 movies
- **NOTE** You can always use the 4Forum Licenser to update your demo-license to a fulllicense and use 4Forum without any limitations (see Appendix A, "Frequently Asked Questions").

Chapter 2

Installation

Unpacking the system

This section describes the components delivered with the product. Ensure that you have received the following:

Figure 1. Components delivered with 4Forum





EnvivioTV license pack certificate



4Sight, EnvivioTV, and 4Forum User Guides



4Forum CD

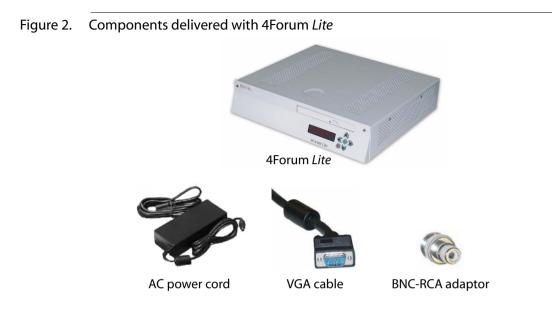


Figure 3. Components delivered with 4Forum Producer and 4Forum System (rack)



NOTE If you ordered the 4Forum rack system, you may also have received a kit to install 4Forum in a rack (see "Placement" on page 24 for installation instructions).

Figure 4. Components delivered with 4Forum *Producer* and 4Forum *System* (tower)



4Forum tower system (includes keyboard and mouse)



VGA cable



Audio breakout cable

Choosing the Operating Environment

The 4Forum is designed to operate in a typical office environment. Install the product in a location that is:

- Clean and free of airborne particles (other than normal dust).
- Well ventilated and away from sources of heat, including direct sunlight.
- Away from sources of vibration or physical shock.
- Isolated from strong electromagnetic fields produced by electrical devices.
- Provided with a properly grounded wall outlet.
- Provided with sufficient space to access the power supply cord, because they serve as the main power disconnect for the product.

CAUTION The operating temperature of the 4Forum must not go below 5 °C (41 °F) or rise above 35 °C (95 °F).

Placement

4Forum can be installed on a table top or in a rack. Use the following guidelines to determine the appropriate installation for your needs:

- If the 4Forum must be moved frequently, install it on a table top or other flat surface.
- If the 4Forum is going to be installed permanently, install it in a rack using rack mount brackets.

Whichever installation is used, always position the equipment to allow easy access to the rear panel and provide adequate ventilation.

Tabletop placement

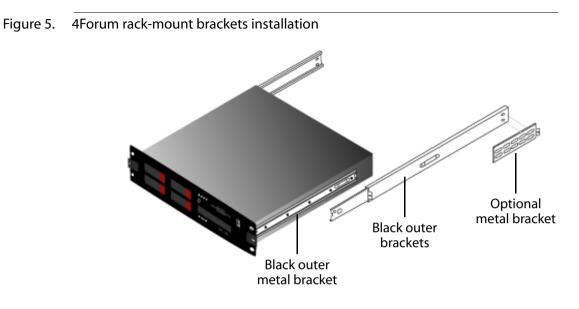
When 4Forum is installed on a table top or other flat surface, place the unit on a rubber mat or other material that will prevent the unit from sliding and protect the table top surface.

Ensure that the location and position provide the minimum required air flow clearance.

Rack-mount bracket installation

To install the 4Forum in a standard 24-inch equipment rack using brackets, perform these steps:

- 1. Using the brackets and attachment screws provided in the shipping kit, install the 4Forum black inner rack-mount brackets on both sides of the 4Forum.
- 2. Then mount the 4Forum black outer brackets onto the inner brackets. Optionally you can mount metal brackets onto the black outer brackets as shown in the following illustration.



Once mounted, the brackets should look like the following:

Figure 6. Installed rack-mount brackets



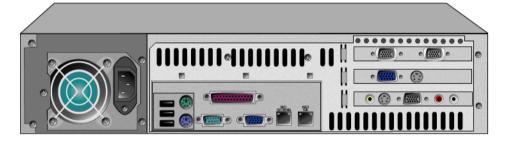
- **3.** Using bolts, mount the 4Forum in the rack by attaching both brackets to the rack.
- 4. Ensure that the installation provides the minimum required air flow clearance.

Connecting audio and video equipment

This section describes how to connect audio and video equipment to the 4Forum. For example, you will need to connect video and audio output from a video camera or camcorder. You will also need to connect a VGA signal from the presenter's laptop or PC.

4Forum rackmount chassis

Figure 7. 4Forum rackmount chassis .

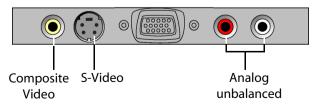


Connecting analog video and audio

Connect the presenter's video camera or camcorder to the 4Forum analog video and audio acquisition card, using the connectors shown below.

1. Connect either a composite video input or an S-Video input to the appropriate connector.

Figure 8. Audio and video connectors



- 2. Connect the analog audio input to the appropriate connectors. Use the RCA connectors on the acquisition card for unbalanced audio.
- **NOTE** 4Forum only accepts unbalanced audio.

Connecting a laptop display output

Use a VGA male to VGA male cable to connect the presenter's laptop or PC to the 4Forum VGA acquisition card.

- 1. Connect one end of the cable to the VGA output connector on the presenter's laptop or PC.
- 2. Connect the other end of the VGA cable to the VGA connector on the 4Forum VGA acquisition card.

Figure 9. VGA connector



NOTE The second VGA input is disabled.

4Forum tower chassis

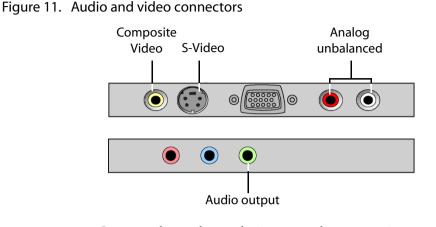
Figure 10. 4Forum rackmount chassis .



Connecting analog video and audio

Connect the presenter's video camera or camcorder to the 4Forum analog video and audio acquisition card, using the connectors shown below.

1. Connect either a composite video input or an S-Video input to the appropriate connector.



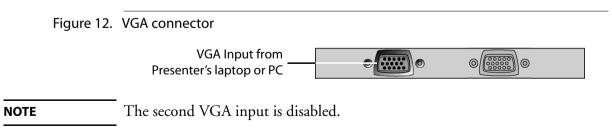
2. Connect the analog audio input to the appropriate connectors. Use the RCA connectors on the acquisition card for unbalanced audio.

NOTE 4Forum only accepts unbalanced audio.

Connecting a laptop display output

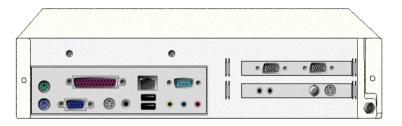
Use a VGA male to VGA male cable to connect the presenter's laptop or PC to the 4Forum VGA acquisition card.

- 1. Connect one end of the cable to the VGA output connector on the presenter's laptop or PC.
- 2. Connect the other end of the VGA cable to the VGA connector on the 4Forum VGA acquisition card.



4Forum Lite

Figure 13. 4Forum Lite chassis.



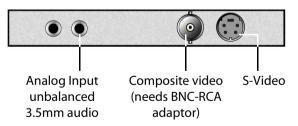
Connecting analog video and audio

Connect the presenter's video camera or camcorder to the 4Forum analog video and audio acquisition card, using the connectors shown below.

1. Connect either a composite video input or an S-Video input to the appropriate connector.

NOTE A BNC to RCA adaptor is provided for composite video (see Figure 2 on page 21).

Figure 14. Audio and video connectors



2. Connect the analog audio input to the appropriate connector. Use the RCA connectors on the acquisition card for unbalanced audio.

Connecting a laptop display output

Use a VGA male to VGA male cable to connect the presenter's laptop or PC to the 4Forum VGA acquisition card.

- 1. Connect one end of the cable to the VGA output connector on the presenter's laptop or PC.
- 2. Connect the other end of the VGA cable to the VGA connector on the 4Forum VGA acquisition card.

Figure 15. VGA connector



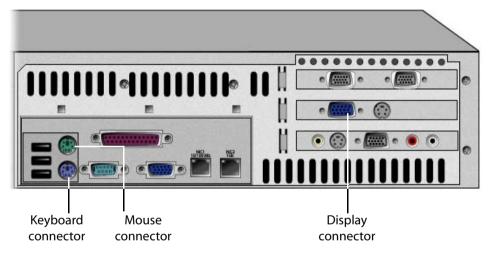
NOTE The second VGA input is disabled.

Connecting the mouse, keyboard, and display

Connect a mouse, keyboard, and display to the rear panel of the 4Forum. The location of the connectors may vary, depending upon your model.

4Forum rackmount chassis

Figure 16. Mouse, keyboard, and display connectors



4Forum tower chassis

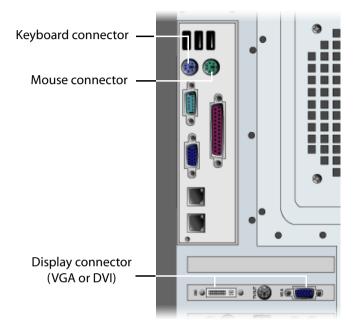


Figure 17. Mouse, keyboard, and display connectors

4Forum Lite

4Forum *Lite* does not require a mouse/keyboard since it can be administrated via a network.

Connecting to the network

You should tell your network administrator that you plan to connect the 4Forum to the network.

Depending upon the model, there may be two RJ-45 network interface connectors on the rear panel of the 4Forum:

- Use the 10/100 Mb network interface to connect to a 10/100 Mb ethernet network
- If present, use the 1 Gb network interface to connect to a 1Gb network, for Gigabit bandwidth data transfer.
- 1. Connect the 10/100 Mb network interface cable into the 10/100 Mb LAN connector on the rear panel of the 4Forum. Push the plug into the connector until it clicks into place.
- 2. If present, connect the 1 Gb network interface cable into the 1 Gb LAN connector on the rear panel. Push the plug into the connector until it clicks into place.
- **3.** Plug the other end of the LAN cables into the corresponding 10/100 Mb or 1 Gb network switch or hub.

Connecting power cords

Follow this procedure to connect the power cord.

CAUTION	Before connecting any power cords, verify that the input voltage selector switch (if present) is set to the correct voltage for your region.	
	1. Connect the power cord to the system.	
	2. Plug the power cord into grounded outlets.	
CAUTION	Use a grounded power cord that complies with national electrical safety regulations. Do not use or attempt to modify the supplied power cord if it is not the correct type for your electric power outlet. In regions where electrical storms are frequent, plug the system into a surge suppressor for additional protection.	

Support Information

This section provides basic troubleshooting advice and explains how to contact the Envivio support organization.

Troubleshooting Advice

Make sure that the system is plugged into an electric power outlet and switched on.

For systems with video and audio inputs or outputs:

- If the product has video input or video output connectors, ensure that the video cables are correctly connected.
- If the product has audio input or audio output connectors, ensure that the audio cables are correctly connected.

Obtaining Support

You may contact us for specific projects requiring customized options or specific development, available through our service organization. For contact information, see the Envivo website at http://www.envivo.com.

If you have support questions, contact Envivio Customer Services or send an email to your Sales contact.

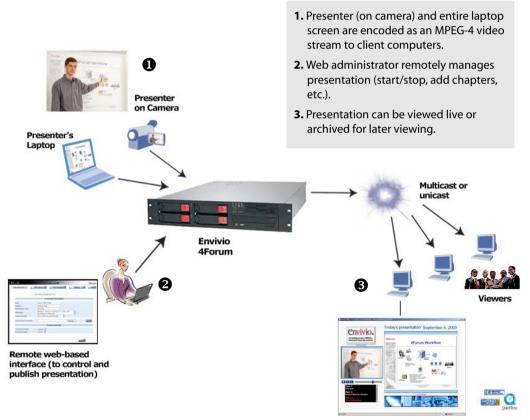
Chapter 3

Setting Up 4Forum

Basic Workflow

4Forum involves three types of actors:

- A presenter giving a presentation in front of a camera, using a laptop.
- 2 An administrator who controls 4Forum. He/she can start, insert dynamically chapter marks, stop, publish, and manage live and on-demand broadcasts remotely.
- 3 Viewers (or end users) who can view the live and on-demand MPEG-4 presentations.

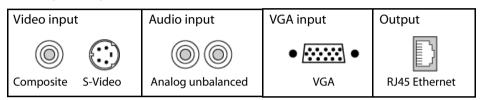


Client Computer - Presenter and Desktop

Configuring the presenter's computer

4Forum has input connectors for two media sources: one VGA source from a computer, and one video source from a camera

Figure 1. 4Forum input/output connectors



Configuring the presenter's computer (VGA source)

- 1. Ensure that the VGA cable from the presenter laptop (computer) is properly connected to 4Forum VGA input connector.
- 2. Set the presenter's laptop screen resolution:
 - Right-click on your desktop and select **Properties**, then go to **Settings** tab and set the screen resolution.
 - Check that your VGA output signal matches your settings
- **NOTE** 4Forum Producer and System supports resolutions up to UXVGA, 1600 x 1200. 4Forum Lite supports only a resolution up to 1024x768. The resolution can be selected from the encoding settings (see "Encoding Editor" on page 82) or defined by the template (see step 4, on page 55).
 - **3.** You can check the presenter's laptop screen resolution by launching the **Start>Programs>Vision RGB** program.
 - 4. Set the presenter's laptop output.

On the presenter's laptop, set the VGA output to an external monitor:

- right-click on your desktop and activate the external monitor output,
- or toggle the LCD/VGA key on your laptop.

Configuring the video camera

Ensure that the S-video (or composite) cable and the audio cable from the camera are properly connected to the audio/video input connectors of 4Forum.

Configuring the viewers' computer

Installing and configuring EnvivioTV

In order to play MPEG-4 content you have to install EnvivioTV.

You can install EnvivioTV as an ActiveX control this will embed EnvivioTV into a web page or as a plug-in for QuickTime[™] Player, RealPlayer or Windows Media[™] player.

EnvivioTV ActiveX control or plug-in can be installed:

- manually on every end users' computer
- or for larger audiences, automatically with 4Forum's automatic installer. This means that when users connect to a live stream, the automatic installer checks if EnvivioTV is already installed or if it needs to be upgraded.

Installing EnvivioTV plug-in for QuickTime Player, RealPlayer or Windows Media Player manually

- 1. Launch EnvivioTV installer.
- **CAUTION** At least, one player (QuickTimeTM Player, RealPlayer or Windows MediaTM) must be installed before installing ETV plug-in.
 - 2. During the installation, the program automatically detects if you have QuickTime[™] Player, RealPlayer or Windows Media[™] installed. If several of them are installed on your system, you are asked to choose which EnvivioTV plug-in you want to install. You can install one plug-in or all of them.
 - At the end of the installation process, if the EnvivioTV Preferences option is checked or go to Start>Programs>Envivio>EnvivioTV>EnvivioTV
 Preferences>Rendering Settings menu check Fast Rendering.

In the Quick Time plug-ins Options, check Allow Quicktime to play simple MP4 files and check Use Envivio optimized graphics rendering.

Figure 2. EnvivioTV Rendering settings

e <mark>.</mark> EnvivioTV	Preferences	_ 🗆 🗵
Information	Rendering Settings Network Settings	
Rendering	g Options	
O Hig	h quality rendering	
Fa:	st rendering	
Vs Us	e DirectDraw overlays if available	
🗖 Syr	nchronize with the VLB signal (Vertical Line Blanking)	
_ Timecode	Options	
🗖 Sh	ow timecodes over video	
1	Display "drop frame" timecodes for NTSC (29.97 frames/s)	
QuickTim	e Plug-in Options	
🔽 Alle	ow QuickTime to play simple MP4 files	
	e Envivio optimized graphics rendering	

- 4. In EnvivioTV Preferences>Networks Settings, choose Specify transport settings to use, uncheck UDP and check TCP and HTTP.
 - For **RTSP proxy settings**, check **Direct Connection**.
 - For HTTP proxy settings, check Use Proxy settings from Microsoft Explorer.

Figure 3. EnvivioTV Network settings

EnvivioTV Preferences	×
Information Rendering Settings Network Settings	
Transport Settings	1
C Use the transport settings of the player using EnvivioTV	
Specify the transport settings to use:	
Check the protocols which may work (contact your network administrator to set them properly). If one protocol does not work, the next protocol in the list will be tried.	
RTSP Proxy Settings	
Direct connection	
C Specify RTSP proxy:	
Address: Port: 554	
HTTP Proxy Settings	
O Direct connection	
Use proxy settings from Microsoft Internet Explorer	
C Specify HTTP proxy:	
Address: Port: 80	

Installing EnvivioTV for a large number of viewers' with ETV automatic installer

When configuring 4Forum, if you select Automatic installer (see "Player settings" on page 79), EnvivioTV plug-in or EnvivioTV ActiveX control will be automatically installed on the end user's computer.

This automatic installer is triggered when the user views the specific web page. The web page checks whether EnvivioTV plug-in is installed or needs to be upgraded to a newer version.

If EnvivioTV plug-in is not installed the automatic installer is downloaded and a message prompts you that EnvivioTV will be installed.

The automatic installer also checks your existing player version. If the installed version is too old, it will suggest a link to update your players (QuickTimeTM Player, RealPlayer or Windows MediaTM).

At the end of the installation, the user can check the EnvivioTV settings (see "EnvivioTV Rendering settings" on page 42 and "EnvivioTV Network settings" on page 43).

Installing EnvivioTV ActiveX control

EnvivioTV ActiveX control means that EnvivioTV is embedded into an HTML page rather than into a player.

EnvivioTV ActiveX control can be installed manually or automatically.

- EnvivioTV ActiveX control is installed with EnvivioTV, whatever plug-in is selected. The installation is transparent to the user.
- EnvivioTV ActiveX control can be installed automatically, if you select Automatic installer (see "Installing EnvivioTV for a large number of viewers' with ETV automatic installer" on page 43).

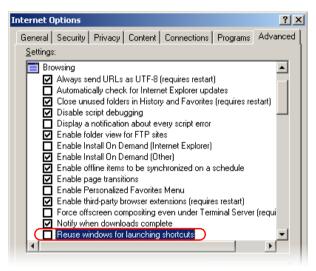
Configuring Internet Explorer

CAUTION

Internet Explorer 6.0 is required for accessing the 4Forum Administrator interface.

1. In Tools>Internet options>Advanced>Browsing, uncheck Reuse windows for launching shortcut. This option allows having always web interface window available and open all links in another Internet Explorer window

Figure 4. Setting Internet options.



2. If you are using a proxy, go to Tools>Internet options>Connections>Lan setting>Proxy server, check Bypass proxy server for local addresses. Then click Advanced, and enter the 4Forum and the server IP address in Exceptions field (192.168.100.*).

Figure 5. Setting proxy settings

Local Area Network (LAN) Settings	Proxy Set	tings		? ×
Automatic configuration	Servers	;		
Automatic configuration may override manual settings. To ensure use of manual settings, disable automatic configuration.		Туре	Proxy address to use	Port
Automatically detect settings	⊊⊔≣	HTTP:	proxy	: 8080
		<u>S</u> ecure:	proxy	: 8080
Use automatic configuration script		ETP:	proxy	: 8080
Address		<u>G</u> opher:	proxy	: 8080
Proxy server		Socks:		
Use a proxy server for your LAN (These settings will not apply dial-up or VPN connections).			, same proxy server for all protoc	cols
Address: proxy Port: 8080 Advanced	· I 🗖 L -		roxy server for addresses begi	nning with:
Bypass proxy server for local addresses		192.168.10	00.*	A V
OK Cano		Use semicolo	ns (;) to separate entries.	
			ОК	Cancel

Chapter 4

Quick Start

Workflow overview

This paragraph gives a general idea about the workflow of 4Forum and could be used as a check list. All steps are thoroughly explained in the next sections.

- 1. Check the connections:
 - Set the resolution of the laptop to 800 x 600, 1024 x 768, 1280x1024 or 1600 x 1200, and activate the external monitor output.
 - Check the connections to the laptop VGA connector and to the camera (see "Connecting audio and video equipment" on page 26).
- **2.** Launch Internet Explorer, connect to 4Forum Administrator interface (see "Configuring Internet Explorer" on page 45).
- 3. Double check system settings.
- 4. Choose an encoding preset that matches your VGA input resolution.
- 5. Choose a design template that matches your VGA input resolution.
- 6. Create a live event.
- 7. Encode the live event.
- 8. Preview the live event.
- 9. Insert chapters (optional).

You can add chapter marks during live encoding to help viewers jump to a particular point in the recorded presentation (VOD). Note that chapters are only available in the VOD presentation.

- **10.** Stop the encoding of the live event.
- **11.** Publish the presentation.

You can save the presentation as an MPEG-4 file, upload it to a remote streaming server for on-demand viewing, and save the presentation assets for later edition.

12. View the published event in the MPEG-4 Library.

13. Edit a presentation *(optional)*.

You can change the background design template, modify or add chapters, etc.

Launching the 4Forum Administrator interface

4Forum can be remotely controlled from a web browser with the 4Forum Administrator interface.

Follow these instructions to launch the 4Forum Administrator interface from your Internet Explorer.

 Launch Internet Explorer and open this URL: http://<IP_address>/index.html

where *<IP_address>* is the IP address of the 4Forum system.

2. click the Enter button, 🕚 ENTER

CAUTION Before shutting down 4Forum, always click the Quit button, 🍯 QUIT

Before running 4Forum for the first time

If you are running 4Forum for the first time and before creating a presentation, we recommend checking the 4Forum settings. For more advanced details on Settings, see "System settings" on page 78. Settings should only be modified by advanced users and administrators.

WARNING Settings should only be modified by advanced users and administrators. Once the settings are set, the user can operate 4Forum without having to change the settings again.

Creating a new Live Event

Creating a new live event involves three tasks:

- **Customize your live event**, by entering information about the event (date, speaker, description), by selecting a background design template, and by selecting an encoding preset.
- Encode the live event. You can also add chapter marks during encoding to help viewers jump to a particular point in the VOD presentation.
- **Publish the live event.** You can save the presentation as an MPEG-4 file, upload it to a streaming server for on-demand viewing, and/or save the presentation assets for later editing.

Step 1: Customizing your live event

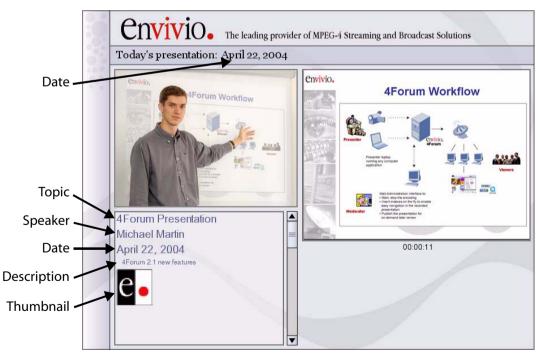
Follow these steps to customize your live event.

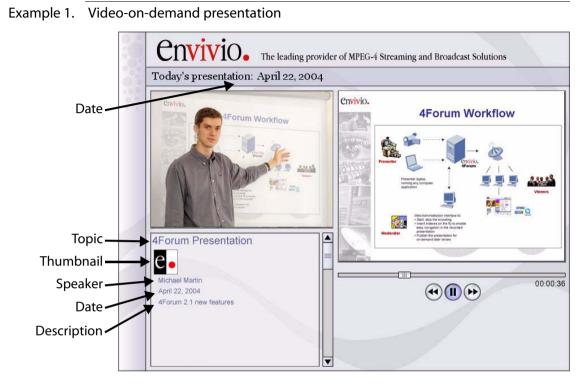
- **1.** Click the **New Live Event** tab.
- **2.** You can enter information (*optional*) that will be displayed in your live presentation:

1	1.Customize Live Event	
Date of Live Event:	April 22, 2004	
Speaker:	Julien Signès	
Topic:	presentation 4Forum	
Description:	Presentation of the new 4Forum	*
Attach image thumbnail:	Bro	owse

Date	The time and date of the presentation.
Speaker	The name of the person making the presentation
Торіс	A title for the presentation
Description	Provide a brief description of the presentation
Attach image thumbnail	You can select an image for your live event. This image is going to be displayed as a thumbnail in the description box.
	Note: 4Forum supports PNG and JPG files only with a size lower than 250k. Make sure your images have the right file format and size.

Figure 1. Live presentation





3. Select a background design template for your presentation:

Import Design Template (.zip files):			Parcourir	→
Design Template:	blue800x600/blue800x600.ebp	-		

- CAUTIONYou have to select a design template that corresponds to your laptop resolution.E.g. laptop resolutions is 800x600 you have to select Design Template
blue800x600.
 - you can choose a background design template from the drop-down list,
 - or import a new background design template: select a new background design template (ZIP file) and click the Import icon, [].

NOTE For more information on templates, see "4Forum Templates" on page 91.

4. Select an encoding preset from the drop-down list. Each preset optimizes the encoding of the live event for a specific network bandwidth and/or resolution.

For example, you can select a preset designed for broadcasting your live event to viewers with DSL network connections. Another preset could encode your presentation for corporate LAN users. You have to select an



Encoding Preset that corresponds to your laptop resolution. E.g. laptop resolutions is 800x600 you have to select Encoding Preset medium_800x600.

5. When you have provided the information required, you can continue to the next step.

CAUTION Double check that your background design template and your encoding presets corresponds to your laptop resolution.

- **6.** Then click the NEXT button to move to step #2 Encoding.
- NOTEIf your preset uses ACNS, after pressing the NEXT button, 4Forum will
communicate with ACNS (using the information provided in
Settings>ACNS) to create programs and assign them to channels.

Step 2: Encoding your live event

After you have customized your presentation, follow these steps to start encoding your live event.

2. Click the VCR encode button, **(1)** to start your live presentation. When you start encoding, the page is refreshed.

	2.Encoding
	4Forum is encoding.
Live Event:	http://192.168.105.93/presentations/live.html
Live Event link:	
Streaming Server Admin:	←

- **3.** You can click the View icon, **a** to check that the presentation is being broadcasted and encoded correctly.
- 4. You can click on the Open Streaming Server Admin icon, \leftarrow to see how many users are connected to your live event.
- **5.** You can use the Chapter Manager to dynamically add chapter markers during the live presentation or after the encoding has stopped. Then viewers can use chapter markers to jump forward or backward through the VOD presentation.
- **NOTE** For more information on Chapter Manager, see "Step 3: Adding chapter marks with the EZEditor" on page 70.
 - 6. You can stop encoding the presentation at anytime by clicking the flashing Stop button,

NOTE You can start encoding again by clicking the Encode button,

7. Click the **NEXT** button to move to "Step 3: Publishing your live event".

Step 3: Publishing your live event

When you have completed your live event, follow these steps to publish it as an MPEG-4 file and upload it to a streaming server.

NOTE If you do not want to create a final MPEG-4 file now, you can still save your presentation as an MPEG-4 package and re-edit it later (for example, change or add chapters, change the background design).

File name:	e.g. Presentation1
Event Description:	A
Publish as MP4 file:	
Upload MP4 Event to Streaming Server:	\Box (for immediate streaming)
3	.1 Post-production Publisher
Save event as MPEG-4 Editor file:	(For post-editing with the MPEG-4 Editor)

- Enter a file name for your presentation. The MPEG-4 file will be published and archived with this name in the MPEG-4 Library (see "MPEG-4 Library" on page 74). We recommend using a unique and meaningful file name.
- **NOTE** If you do not give a file name, the current date and time will be used. The file name must use english characters, however the event description supports other characters such as Japanese.
 - 2. Select the publishing options for your live event.

Publish as MP4 file	This option is always selected by default.
	This creates an MPEG-4 file that is saved in the
	MPEG-4 Library.

Upload MP4 Event to Streaming Server	Select this option if you want to upload the MPEG-4 file to the streaming server.
	Note: This is only necessary if your streaming server is not on 4Forum.
Save event as MPEG-4 Editor file	Select this option if you want to edit the presentation later with the MPEG-4 Editor. The MPEG-4 Editor allows you to edit chapters, background designs and text of your presentation (see "MPEG-4 Editor" on page 68).

 Once you have selected your publishing options, click the **publish** button. Your file will be automatically saved into the MPEG-4 Library (see "MPEG-4 Library" on page 74 for additional information). Chapter 5

Viewing an Event

Viewing a Live Event

The entire presentation is delivered as an interactive ISO MPEG-4 file that can be customized and branded. It can contain MPEG-4 graphics, vector-based animations, and interactivity. For example, you expand the presenter video half-screen and the slides video to full-screen view.

You can view the live event by launching either a web browser or Windows Media Player, QuickTime Player or RealPlayer.

Viewing the presentation using a web browser

To view the presentation, open a web browser and enter the following address: http://IP_address/presentations/live.html

where IP_address is the IP address of the streaming server

This will open an MPEG-4 player embedded in the default browser (Internet Explorer is recommended).

Viewing the presentation using a player

	To view the presentation, launch the player and enter the following address: e-rtsp://IP_address:7070/live.mp4
	where IP_address is the IP address of the streaming server.
	This will open the MPEG-4 movie in the player of your choice.
NOTE	By default, Windows Media Player with EnvivioTV TM plug-in is used but the application can be set for any other supported player (QuickTime, RealNetworks player, or ActiveX control), including any player available on the viewer's PC – See "Player settings" on page 79.
	The moderator can email a link of the presentation in the Settings>General tab before creating the live event, during the encoding of the new live event, or in

the library manager for video on-demand presentations.

The moderator can send this file to viewers or use it as an example to add it to the intranet.

Date CIVID- The leading provider of MPEG-4 Streaming and Broadcast Solutions Today's presentation: April 22, 2004 envivio. **4Forum Workflow** um Workflow Presenter video . 4Forum Presentation Michael Martin 00:00:11 April 22, 2004 4Forum 2.1 new features Presentation Description Laptop output

Figure 1. Live presentation using "blue800x600" template

You can enlarge the presenter video by clicking on it. You can expand the laptop video to full-screen view by clicking on it.

NOTE The layout, graphics and interactive behaviors are defined in the MPEG-4 template. This template can be modified and customized using the optional 4Mation (see Chapter 8 on page 91 for additional information).

Viewing a published event

Viewers can access a published event "on-demand" by clicking the link of the presentation in the MPEG-4 Library.

The published event contains MPEG-4 graphics, vector-based animations, and interactivity. As in a live presentation, you have full interactivity, for example, you can expand the presenter video half-screen and the slides video to full-screen view.

You have play, pause, stop controls and special fast forward and rewind controls. These allow you to fast forward in different speeds. For example, if you press the fast forward buttons twice your video is playing 4x faster than the original presentation.

Further users can navigate easily anywhere in the published event with the help of chapters marks.

The moderator can send this file to viewers or use it as an example to add it to the intranet.

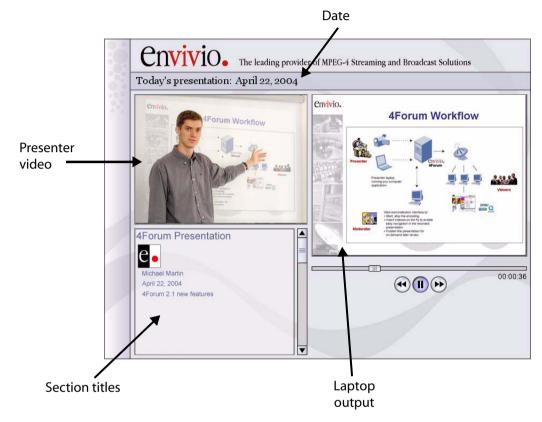


Figure 2. Video-on-demand presentation using "blue800x600" template

You can enlarge the presenter video by clicking on it. You can expand the laptop video to full-screen view by clicking on it.

You can play, pause, stop, fast forward and rewind by clicking on the controls.

Viewer's Portal

Administrators can select presentations in the MPEG-4 library and create a Viewer's portal for the viewers. The Viewer's Portal is a website that lists links to the live presentation and/or on-demand presentation.

The Viewer's Portal link can be emailed to the audience by the administrator.

Figure 3. Viewer's portal

			Viewers	Portal
The '	Viewers' Portal allows y	ou to view MPEG-4	4 events.	
			Live Eve	nt Link
live	Event: http://192.168.	100.10/presentatio	ns/live.html	
			1100	-
			VOD	Events:
No.	Name:	Date:	VOD Description:	Events: Link:
N o. 1	Name:	Date: 5:31PM 19 Apr 2004	T	

See "Viewers' portal" on page 74 for more information.

Chapter 6

Advanced use

Chapter Manager

You can use the Chapter Manager to dynamically add chapter markers during the live presentation or after the encoding has stopped.

Viewers can use chapter markers to jump forward or backward through the video-on-demand presentation.

		Chapter Mana	iger	
You can add, mo	dify or delete chapters,	, attach image thumbnails and n	nake them ir	visible with the Chapter manager.
		Add new chapter	r.	
Chapter Name:			Invisible:	(This will allow you to hide this chapter. Starting from this chapter mark until the next one.)
Description :			Time:	00 :00 :00 Total duration: 00:12:21
Image Thumbnail:		Browse		add
Ħ		Chapters		
🗄 1. Chapter Na	ame: 4Forum Presente	tion Tim	e: 00:00:00	Invisible: 🗖 Delete 🗖
				apply

Adding a new chapter during encoding

To add a new chapter follow these steps:

1. Provide the following information:

ter a name for the new chapter.
er a description for the new chapter.
ch chapter can have an image associated to it. The: 4Forum supports JPG and PNG files with a size over than 250k. Make sure your images have the right size.

Invisible	Invisible chapters allow you to hide chapters of your presentation. This means that the user will not see a certain section of your presentation.
	For example, if you have five chapters 1-2-3-4-5 and you make chapter 3 invisible then the user will not be able to see the presentation from chapter 2 to 4. Therefore, your chapters will appear in the order 1-2-4-5.
Time	Enter the time for the new chapter. If you leave it blank, time will be set to now.

2. Then click the **apply** button to save your changes.

Adding a new chapter after encoding

After the encoding has stopped, additional chapters can be added by entering a specific time manually.

NOTE Added chapter has to be within the duration of the presentation.

Changing the order of chapters after encoding

- **1.** You can change the order of chapter marks by changing their time or by adding new chapter markers.
- 2. Click the **apply** button to save your changes.

MPEG-4 Editor

	The MPEG-4 Editor allows the user to edit a presentation and to re-publish it. For example, you can change the background design template, modify the presentation text, add or modify the chapter marks, or cut out specific sections of your presentation by using invisible chapters markers.
	It is also a local repository for MPEG-4 packages.
	The MPEG-4 Editor includes two tools:
	• the EZeditor, for adding chapters marks during the presentation playback
	• the Chapter Manager, for modifying chapter marks manually.
CAUTION	The MPEG-4 Editor can only be used when you published a live event as an MPEG-4 package in the Event Publisher.

Basic workflow

Editing an MPEG-4 package involves five steps:

- 1. Select an MPEG-4 package
- 2. Edit the MPEG-4 background design.
- 3. Add chapter marks with the EZEditor (optional)
- 4. Modify chapters with the Chapter Manager (optional)
- 5. Publish the MPEG-4 package. You can save the presentation as an MPEG-4 file, upload it to the 4Forum streaming server or create a new presentation package.

Step 1: Selecting a presentation

1. Click the **MPEG-4 Editor** tab. The list of available MPEG-4 packages is displayed.

0.	NAME	DATE 🔻	EDIT	DELETE PACKAGE
1	Live3	5:31PM 22 Apr 2004	2	
2	Livel	4:40PM 22 Apr 2004		
з	presentation-clara	5:30PM 19 Apr 2004		

2. Select an MPEG-4 package, then click the Edit icon, 📝.

You can now edit the MPEG-4 background, use the EZEditor and/or the Chapter Manager and publish the MPEG-4 package.

NOTE You can delete an MPEG-4 package by checking the Delete Package box and clicking the **apply** button.

Step 2: Editing your MPEG-4 background design

1. Select a different background design template from the drop-down list.

	2. Edit Eve	ent	
Торіс:	presentation 4Forum	Date of Event:	Tue Apr 13 16:53:53 2004
Design Template:	blue800x600/blue800x600.ebp	-	
			apply

2. Click the **apply** button to apply your changes.

Step 3: Adding chapter marks with the EZEditor

The EZEditor (*pronounced easy editor*) is a visual post-editing tool that allows you to add chapters marks during playback.

Follow these steps to edit your event with EZEditor.

1. Click the Create EZfile icon, it to create the EZ file.

EZ Editor	
You can add, modify or delete your chapters with the EZ Edit during playback.	
EZ file: Create an EZ Editor MPEG-4.	

2. Click the Streaming icon, or the Download icon, ↓ to launch the presentation in the EZEditor.

EZ Editor				
You can add, modify or delete your chapters with the EZ Edit during playback.				
EZ file:	Use EZ Editor via streaming the MPEG-4	Use EZ Editor via downloading the MPEG-4		

There are two options to edit your presentation.

- The Streaming option will be faster since you are not downloading the complete presentation to your hard drive. However, any interaction will take longer since you have to wait for the streaming server buffer delay.
- The second download option will take longer initially since the presentation is downloaded, however editing will be smoother since the presentation is played back in real-time rather than streamed.
- 3. You can play, pause, forward, or rewind the presentation and add chapters.



Figure 1. Adding chapters using EZEditor

- **4.** When you click the **Add Chapter Now** button, the presentation pauses and a text box is displayed. You can enter a name for the new chapter, attach an image thumbnail, and add a description.
- **5.** Once you have finished adding chapters, click the **add** button to create a new chapter.

The new chapters are added to the list of the Chapter Manager.

- 6. Click on play, forward or rewind to add more chapters.
- **7.** When you have added all the chapters, close the EZEditor: click the black cross on the upper right hand side of your browser.

You can now review your new chapters in the Chapter Manager.

Step 4: Modifying chapters with the Chapter Manager

1. In the Chapter Manager, click the plus sign, **H** to view all your chapters.

NOTE

For more information on chapter parameters, see "Chapter Manager" on page 66.

		Chapters		
🗄 1. Chapter Name: 4Forum Present	ation		Time: 00:00:00	Invisible: 🗖 🛛 Delete 🗖
Description : Nichael Martin April 29, 2004		•	Image:	
🗆 2. Chapter Name: Chapter 1			Time: 00:02:30	Invisible: 🗖 🛛 Delete 🗖
Description :				
Overview		*	Load image:	Browse
🗆 3. Chapter Name: Chapter 2			Time: 00:12:05	Invisible: 🗖 Delete 🗖
Description :				
What's new		A	Load image:	Browse
			All Antonio	apply

- 2. When you have completed your edits, click the **apply** button.
- **3.** Then click the **NEXT** button to publish your MPEG-4 package.

Step 5: Publishing an MPEG-4 package

When you have completed your edits, follow these steps to publish it as an MPEG-4 file.

- 1. Enter a new file name for your presentation. We recommend choosing a unique and meaningful name.
- 2. Select the publishing options for your presentation:

Publish as MP4 Event	(Default selection) Select this option to create an MPEG-4 file that will be saved in the MPEG-4 Library.				
Upload MP4 Event to Streaming Server	Select this option if you want to upload the MPEG-4 file to the streaming server.				
	Note: This is only necessary if your streaming server is not on the same machine as 4Forum.				
Save media as MPEG-4 package	Select this option if you want to re-edit the presentation later with the MPEG-4 Editor.				

3. Click the **publish** button to apply your selection(s).

MPEG-4 Library

The MPEG-4 Library is a local repository of files produced by 4Forum. These files are not necessarily served by the streaming server but can be delivered by using the Upload icon, \uparrow , for each file.

Click the **MPEG-4 Library** tab to access the Viewer's Portal and the Library Manager.

Viewers' portal

The viewers' portal is a website with links to the live presentation and/or published events.

Publishing a presentation to the Viewers' portal

To add a presentation to the Viewers' portal:

- **1.** Select a presentation Live or VOD and click the **Publish to Viewers' Portal** checkbox, then click **apply**.
- **2.** The selected presentation is added to the list of available presentations in the Viewers' portal.

To remove a presentation from the Viewers' portal:

- 1. Select a presentation and uncheck **Publish to Viewers' Portal**, then click **apply**.
- **2.** The selected presentation is removed from the list of available presentations in the Viewers' portal.

Previewing the Viewers' Portal

You can preview the Viewers' portal by clicking the Preview icon, **(**.

Figure 2. Viewer's portal

			Viewers	Tortai
The '	Viewers' Portal allows y	ou to view MPEG-4	4 events.	
			Live Eve	nt Link
Live	Event: http://192.168.:	100.10/presentatio	ns/live.html	
			1100	
			VOD	Events:
No.	Name:	Date:	¥OD Description:	Events: Link:
N o. 1	Name: presentation.mp4	Date: 5:31PM 19 Apr 2004	T	

Emailing the Viewers' Portal URL

The Viewers' portal URL can be emailed to your audience by clicking the Email icon, \square .

NOTE Clicking this icon launches your default email client for example, Outlook or Outlook Express.

Managing published events with the Library Manager

		Lib	rary Manager			
Free	Space:	59,172,757,50	4 bytes free			
¥ies	vers' Portal 🗲 🖂		4 presentation into access to MPEG-4 p			Portal gives
NO.	NAME	DATE	DESCRIPTION	UPLOAD TO STREAMING SERVER	PUBLISH TO VIEWERS PORTAL	DELETE FILI
		12:20PM 22 Apr 2004	live link			
1	4Forum_Overview.mp4	4:17PM 30 Apr 2004		1		
3	4Forum_3.0_New_Features.mp4	10:32AM 30 Apr 2004		↑		
						apply

The **Free space** parameter gives you information on the available free space on your machine.

The following information is given for each event: the file name, the date and the description.

NOTE If present, the live event is always displayed on top of the list of events.

Downloading a presentation

You can download the selected presentation by clicking on the file name in the Name column.

Streaming an MPEG-4 presentation

If it was uploaded to the streaming server, you can stream the selected presentation by clicking the View streamed presentation icon, *(a)*, in the Name column.

Emailing the link to the presentation

You can email the link of the selected presentation by clicking on the Email icon.

Uploading a presentation to the streaming server

You can upload the selected presentation to the streaming server by clicking the Upload icon, \frown .

When a file is delivered to the streaming server, the Upload icon is not displayed.

Publishing a presentation to the Viewers' Portal

You can publish the selected presentation for your viewers. The Viewers' Portal is for viewers only. It can be previewed by clicking on the Preview icon, \frown .

Deleting a presentation

NOTE

You can delete a selected presentation by clicking the Delete File checkbox.

Chapter 7

4Forum Settings

System settings

You can use the Settings tab to configure the general system, the network, the encoding, the background design templates, the Cisco ACNS settings.

NOTE The Settings tab should only be used by advanced users and administrators. Once the settings are set, the user can operate 4Forum without having to change the settings again.

General settings

General setting are divided in three parts: Player and language settings, Video input, and Logs

Follow these steps to view and modify general system settings.

1. Click the **Settings>General** tab.

13	Settings (4Forum ver	ion 3.0.0)
Player:	Windows Media Player 💌	Use Automatic Installer: 🗖
Live Event link:	Mttp://192.168.105.93/presentat	ions/live.html
Language:	English 💌	
Date Format:		
	Video Inp	ıt
Video Source:	Composite 💌	
Video Format:	NTSC -	

2. Provide the following information:

Player settings

Player	Select the player.
	• If you select one of the players (Windows Media Player, ActiveX control), the presentation will be embedded in a web page using the selected player.
	• If you select the EnvivioTV default player, the presentation will be played in your default player i.e. Windows Media Player, RealPlayer or QuickTime Player. This can be set in EnvivioTV preferences.
	• If you select Automatic Installer, the presentation will be embedded into a web page. The automatic installer detects if the ETV-plug-in or ActiveX control is already installed. If not or if the installed version is too old, the automatic installer starts the installation process after the user's agreement.
	Note: The same content can still be played in any player with the EnvivioTV plug-in. This setting only defines which player will be launched when the viewer clicks on the links automatically generated by 4Forum (see "Viewers' portal" on page 74).
Live event link	Click the Email icon, 🖾 to email the link of the live presentation. This link can be sent to users for viewing the live presentation.
4Forum language	

Language	Select your preferred language for the 4Forum web administrator.
	Possible values: English, Japanese, Chinese or Korean.
Date Format	Select the date format.

Video input

Video source	Select the type of video source.
	Possible values: S-Video (default) or Composite.
Video format	Select the type of video format.
	Possible values: NTSC or PAL.

Log files

		LUYS
Main Log	→	8
4Mation Live Log	→	B
4Mation VOD Log	\rightarrow	3

To display a log, select a log file then click the View icon, \neg .

To delete a log file, select a log file then click the Trash icon, 😭.

Network settings

Follow these steps to view and modify network settings

1. Click the **Settings>Network** tab

	Settings (4Fo	rum version 2.1.4)
4Forum Producer IP (HTTP): 4Forum Administrator Login: Password: Confirm Password:	192.168.100.10.	Force to local IP (Check this when you are using DHCP.)
Streaming Server Admin: Streaming Server IP: FTP Login:	envivio	Force to local IP (Check this when you are using DHCP.)
Password:	sololololololol	

2. Provide the following information:

4Forum Producer IP address and password protection

	4Forum Producer IP (HTTP)	Enter the IP address or domain name of the 4Forum HTTP server.
	Force to Local IP	Check this option if you are using DHCP. This will set the IP address automatically.
	4Forum administrator login	Enter a login name.
	Password	Enter a password for this login name.
	Confirm password	Enter the same password again.
Server set	ttings	
	Streaming Server Admin	Click the Open icon, 🗲 , to open the streaming server WebAdmin.
	Streaming Server IP	Enter the IP address of the streaming server.
		Note: If you are using 4Forum <i>System</i> edition this is going to be the same address as the 4Forum Producer IP (HTTP).
	Force to Local IP	Check this option if you are using DHCP. This will set the IP address automatically.
	FTP Login	Enter the login name for the FTP server – only needed if the streaming server is on a separate machine, otherwise leave it blank.
	Password	Enter the password for the FTP server – only needed if the streaming server is on a separate machine, otherwise leave it blank.

3. Click the **apply** button to enable these settings.

Transmission mode

Transmission	Select if you want to broadcast in Unicast or Multicast.
mode	Note: Choose Unicast if you want to stream through the
	Internet or other non-multicast networks.

Encoding Editor

The Encoding Editor allows you to modify existing presets or to create new presets. A preset defines how your video is encoded, for instance what bitrate, frame rate etc. For one presentation there are two presets the first one corresponds to the video of the presenter, the second one to the VGA output of the laptop.

Below are the default presets of projects after a new installation of 4Forum.

NOTESAll these presets are set with a low latency.Only the sum of both presets is the total bitrate of your presentation. Please
make sure that your audience has sufficient bandwidth to stream your
presentation.

	VIDEO		SI	IDES		AUDIO			Total	Connection		
	Preset name	Resolution	Bit rate	Frame rate	Resolution	Bit rate	Frame rate	Sampling frequency	Channels	Bit rate	bit rate	speed
tion	800x600_ low_bitrate	160x120	100	15	800x600	120	1	32	mono	16	236	Narrowband
Low resolution	800x600_ medium	320x240	200	15	800x600	300	3	32	mono	16	516	ADSL
Low	800x600 high_quality	320x240	500	30	800x600	600	5	32	stereo	64	1164	T1
ution	1024x768_ low_bitrate	320x240	200	15	1024x768	200	1	32	mono	16	416	ADSL
Medium resolution	1024x768_ medium	320x240	200	15	1024x768	600	3	32	mono	16	816	ADSL
Mediu	1024x768_ high_quality	320x240	500	30	1024x768	1200	5	32	stereo	64	1764	LAN
tion	1280x1024_ low_bitrate	320x240	200	15	1280x1024	300	1	32	mono	16	516	ADSL
High resolution	1280x1024_ medium	320x240	200	15	1280x1024	900	3	32	mono	16	1116	T1
Higl	1280x1024_ high_quality	320x240	500	30	1280x1024	1500	5	32	stereo	64	2064	LAN
ution	1600x1200_ low_bitrate	320x240	200	15	1600x1200	400	1	32	mono	16	616	ADSL
ıh resolu	1600x1200_ medium	320x240	200	15	1600x1200	1200	3	32	mono	16	1416	LAN
Very high resolution	1600x1200_ high_quality	320x240	500	30	1600x1200	2000	5	32	stereo	64	2564	LAN

Modifying an existing preset

Follow these steps:

1. Select a preset from the drop-down list.

General Parameters		
Load Existing Preset:	1	3

2. You can use the default parameters, or adjust them:

General parameters

General Parameters		
Load Existing Preset: Broadcast IP Adress: Latency:	1 239.193.11.201 Normal	3
Broadcast IP Address	Enter the broadcast IP address.	
Latency	Select the latency for your Encoding Presets.	

VGA parameters

¥GA Parameters		
Bit Rate:	70	
Frame Rate (1-10):	3.0	
Resolution:	800×600 💌	
Broadcast Port (must be even):	6148	
TTL:	16	

Bit Rate	Enter the bit rate (in kbits/s) for the VGA stream.	
Frame Rate	Enter the frame rate (in fps/s) for the VGA input.	
Resolution	Select the resolution for the VGA input.	
	Possible values: 800x600, 1024x768, 1280x1024 or 1600x1200.	
Broadcast Port Enter the broadcast port for the encoded VGA stre		
	Note: The port number must be even.	

TTLTTL stands for Time To Live.A value in the range 0 through 255 defines the scope
within which multicast packets should be sent over a
network using Internet Protocol (IP). Each router
decrements the TTL by one. When the value reaches a
predefined lower limit, the router throws the packet
away. By default the TTL is set to 16.

Video parameters (camera)

	Video Parameters
Bit Rate:	70
Frame Rate:	7.49
/ideo Size:	Full 🗾 176×144
Broadcast Port (must be even):	7570
TTL:	16

Bit Rate (kbits/s)	Enter the encoding bit rate for the presenter video stream.	
Frame Rate (fps/s)	Enter the frame rate used for the presenter video stream.	
Video size	Select the resolution of the captured presenter video.	
Broadcast Port	Enter the port number for the presenter video stream. Note: You can calculate the audio port number by adding 2 to the video port number.	
TTL	TTL stands for Time To Live. A value in the range 0 through 255 defines the scope within which multicast packets should be sent over a network using Internet Protocol (IP). Each router decrements the TTL by one. When the value reaches a predefined lower limit, the router throws the packet away. By default the TTL is set to 16.	

Audio parameters (camera)

Audio Parameters		
Bit Rate: Sampling Frequency: Channels:	40 44.1 • kHz Mono •	
Bit Rate	Enter the bit rate for the presenter audio stream.	
Sampling frequency	Enter the frame rate for the presenter audio stream	
Channels	Select the number of channels captured in the presenter audio stream. Possible values: mono or stereo.	

3. Modify parameters, then click the **save** button.

Creating a new preset

Follow these steps:

1. Enter a new preset name.

New Preset Name:

- 2. Modify preset parameters (see "Modifying an existing preset" on page 84).
- 3. Click the **save** button to apply your modifications.

Deleting a preset

- 1. Select a preset from the drop-down list
- 2. Click the Trash icon, 😭, then confirm your action.

Background design template settings

A design template is the background design of your presentation.

Follow these steps to upload or delete a background design template.

1. Click the **Settings>Templates** tab.

Design Template List (4Forum version 2.1.2)			
N o. 1	Name corporate800_600	3	
2	Envivio	3	
3	envivio_corporate	B	
4	envivio_cubes	8	
Import Design Tei	mplate (.zip files): Browse	→	

- 2. To upload a new template, click the **Browse** button to select a template file then click the Import icon, →.
- **NOTE** The imported file has to be an archived project (with ZIP extension) exported from 4Mation (see "Saving the 4Mation project as a ZIP file" on page 93).
 - 3. To delete a template, select a template then click the Trash icon, 😭.

Envivio 4Forum and Cisco ACNS

	The objective of the Cisco Application and Content Networking System (ACNS) software solution is to deliver content to the user in the most efficient manner possible. To that end, ACNS supports multiple content routing methods, and allows Content Engine caches to be populated with content in multiple ways. The Cisco ACNS network consists of at least one Content Distribution Manager, one or more Content Engines, and one or more optional Content Routers.
	Cisco ACNS software allows content services to be configured, reconfigured, and monitored centrally from the Content Distribution Manager graphical user interface (GUI), Cisco's web-based application management tool.
	Follow these steps to use Cisco ACNS with Envivio 4Forum.
NOTE	ACNS settings should only be set once by the administrator. 4Forum users do not have to change any ACNS settings again. They only have to select a preset in Settings>Encoding and check the option Use ACNS settings .
	1. Click the Settings>CDN tab.
	 Check the Use Cisco ACNS CDN option to enable ACNS. This will make the use ACNS option available in Settings> Encoding.
	Cisco ACNS 5.1 Settings (4Forum version 3.0.0)
	Use Cisco 5.1 ACNS CDN:
	3. Provide the following information:

ACNS settings

Cisco ACNS 5.1 Settings (4Forum version 3.0.0)			
Use Cisco 5.1 ACNS CDN:			
Root CE IP Address:			
CDM IP Address:port	: 8443		

Root CE IP address	Enter the IP address of your RootCE.
CDM IP address	Enter the IP address of your CDM.
CDM IP Port	Enter the CDM IP Port.

Content Distribution Manager Authentication

CDM User	
CDM Password	

4Forum needs authentication credentials for you Content Distribution Manager GUI.

CDM Login	Enter the CDM login
CDM Password	Enter the CDM password

Broadcast Addresses

Video Multicast Address:Port	:
VGA Multicast Address:Port	

Please ensure that the video multicast address is different from the VGA multicast address.

Video Multicast Address	Enter the multicast address for the video. This multicast address is going to be used in the program file.
VGA Multicast Address	Enter the multicast address for your VGA. This multicast address is going to be used in the program file.

Program file

NOTE

Program Start (MM/DD/YYYY HH:MM:SS):	Now	
Program Duration (Minutes):	60	

Program start Enter the start of the program (MM/DD/YYYY HH:MM:SS).

Now button	Click the Now button to enter the current time and date.
Program duration	Enter the duration (in minutes) of the program.

Channels

Live ACNS Channel Name:	
On-demand ACNS Channel Name:	

Live ACNS Channel Name	Enter the name of your Live Channel. Please check channel settings in your Cisco CDM graphical user interface (GUI).
On-Demand	Enter the name of your Live Channel. Please check
ACNS Channel	channel settings in your Cisco CDM graphical user
Name	interface (GUI).

Manifest URL

For prepositioned content

Manifest File URL:	http://10.32.176.120/ACNS/liveManifest.xml
Delete existing Program Files:	8
Manifest URL	Path of the manifest file for the on-demand channel. Clicking on the link opens the XML file in a browser.
	Note: LiveManifest.xml is the manifest file for the on- demand channel. Do not be confused by its name.
Delete existing program files	Clicking the Trash icon, 🗃 will delete all existing program files.

4. Click the **save** button to apply these settings.

Chapter 8

4Forum Templates

Creating or Updating Templates

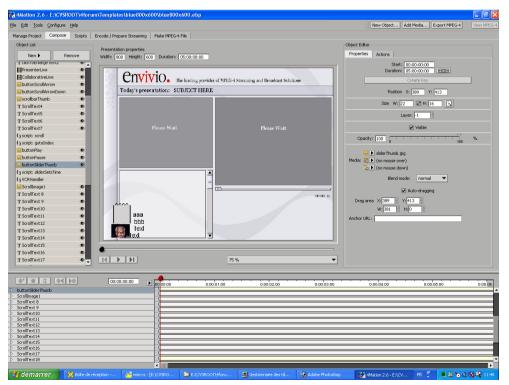
This chapter describes how to use 4Mation to create or update your own customized 4Forum background design templates.

Editing the background design template with 4Mation

Using 4Mation, the administrator can define a new look and feel and interactive behavior for the presentations.

4Forum background design templates (EBP files) are located in the 4Forum>Templates directory. (See the 4Mation User's Guide for additional information)

Figure 1. 4Forum template opened in 4Mation



Version 3.0

Saving the 4Mation project as a ZIP file

The archived project file (ZIP file) created by 4Mation contains all the information about position of objects, scene size, graphics, local interactivity, text information, etc. (see Figure 1, on page 92).

The same file will be used by 4Forum as a background design template for both the live and published presentations.

Use the **Export project as ZIP...** command of 4Mation to export the new background design template. This ZIP file can be uploaded to the system through the **New Live Event** page to become selectable as a background design template (see "Step 1: Customizing your live event" on page 52).

See 4Mation 4Mation User's Guide for further details.

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Appendix A

Frequently Asked Questions

How do I update my demo licences with a full license?

If you have installed 4Forum with a demo license, you can upgrade it with a full-license using the licenser.

To update 4Forum:

- 1. Stop 4Forum.
- 2. Go to C:/4Forum/Resources/Licenser, and double click 4Forum-LicenserXXX.exe.
- **3.** Indicate the path to the full-license file, then follow the on-line instructions.

How do I check the streaming server configuration?

4Sight is Envivio's streaming server. It is preconfigured and installed as a service. If you want to check your 4Sight configurations connect to 4Sight web Administrator. Follow these steps to connect to 4Sight WebAdmin:

- 1. Go to Start>Envivio>4Sight 2.8> 4Sight WebAdmin menu.
- 2. To launch the web interface, select the Start>Envivio>4Sight 2.8> 4Sight Administration menu.
- **3.** To edit the default movie folder, select the Server Configuration>Movie Folder menu, then enter C:\4Forum\ESCContents\Movies.

NOTE For more information, refer to 4Sight Administrator's Guide.

How do I see how many users are connected?

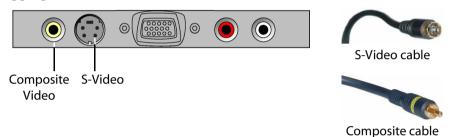
4Sight is Envivio's streaming server and it allows you to see how many users are connected to your event. Launch 4Sights WebAdmin and go to connected users section.

NOTE For more information, refer to 4Sight Administrator's Guide.

How do I check my video input?

Check the video connections

- 1. The presenter's video camera or camcorder must be connected to the 4Forum analog video acquisition card, using the connectors shown below.
- 2. Connect either a composite video input or an s-video input to the appropriate connector.



Check the signal using Amcap software

CAUTION

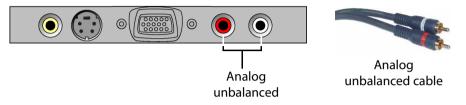
You have to quit 4Forum before launching Amcap software.

1. Go to C:\\4Forum\Amcap\amcap.exe. The Amcap software allows you to check your S-Video or composite input signal.



How do I check my audio input?

- 1. Check your audio cables.
- 2. The analog audio input must be connected to the appropriate connectors. Use the RCA connectors on the acquisition card for unbalanced audio.



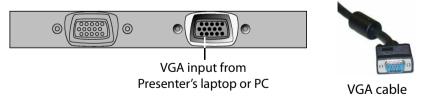
NOTE 4Forum only accepts unbalanced audio.

"No VGA signal detected!" How do I check my VGA input?

Check the connections

Use a VGA male to VGA male cable to connect the presenter's laptop or PC to the 4Forum VGA acquisition card.

- 1. Connect one end of the cable to the VGA output connector on the presenter's laptop or PC.
- 2. Connect the other end of the VGA cable to the VGA connector on the 4Forum VGA acquisition card.

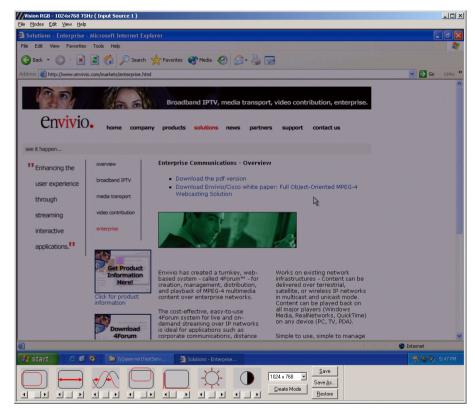


Check the signal using Vision RGB PRO software

CAUTION

You have to quit 4Forum before using Vision RGB PRO software.

- 1. Go to Start>Program Files>Vision RGB PRO and launch Vision RGB.
- 2. If there is a signal, you should see the VGA output in Vision RGB PRO window.
- Figure 1. Viewing the VGA output using Vision RGB PRO



3. If there is no signal, a "NO SIGNAL" error message is displayed.

To resolve this problem, follow these steps:

- On the presenter's laptop, right-click on the desktop and activate the external monitor output, or toggle the LCD/VGA key on your laptop. Then disable the screen saver since this changes the VGA signal output of your laptop.
- 2. Check if you can see the VGA output, in Vision RGB PRO window.
- If so, quit Vision RGB PRO and re-launch 4Forum.
- If you still cannot see your VGA signal:
 - Double check your VGA cable connections: make sure the VGA cable is plugged into the enabled VGA connector (see "Connecting audio and video equipment" on page 26).
 - Then double check that the laptop has the external monitor output activated.
- 3. Reboot the 4Forum machine and re-launch 4Forum.

How do I configure brightness, contrast or positions of my VGA signal?

Vision RGB PRO software allows you to configure the brightness, contrast and position of your VGA signal.

CAUTION You have to quit 4Forum before using Vision RGB PRO soft	tware.
------------------------------------------------------------------	--------

- 1. Go to Start>Program Files>Vision RGB PRO and launch Vision RGB.
- 2. From the View>Picture Adjustments menu, and use the controls to optimize your VGA signal.
- Figure 2. VGA signal adjusment controls



How do I setup streaming over the Internet? What do I have to configure if I am using a firewall?

4Forum configuration

- In the 4Forum Web interface, go to the Settings>Network Tab and select Unicast as transmission mode.
 Since the Internet is not a multicast enabled network, you have to use unicast over the Internet.
- 2. Then start a New Live Event and select a low-bitrate encoding preset; or check with the viewer how much bandwidth is available and select the encoding preset depending on that.

Viewer configurations

1. The viewer has to check with his IT administrator that ports 554 and 7070 of the firewall are open.

I cannot view any live or video-on-demand MP4 files

- 1. To check that the streaming server, 4Sight is running:
 - Go to Start>Settings>Control Panel>Administrative Tools>Services, 4Sight status must be *Started*
 - Or connect to your streaming server IP address on port 1220: http://StreamingServer_IP_address:1220
- 2. Check if your MP4 file has been created (click the MP4 Library tab).
- 3. Check if your MP4 file has been uploaded to 4Sight server.

Design template can be viewed but integrated video or slides are not displayed

1. Check that the IP settings of the 4Forum machine are correctly set in the Settings>General Tab.

- 2. Check if the streaming server, 4Sight is running:
 - Go to Start>Settings>Control Panel>Administrative Tools>Services, 4Sight status must be *Started*
 - Or connect to your Streaming Server IP address on port 1220: http://StreamingServer_IP_address:1220
- 3. Check the location of the folder where the streaming server is serving.

Why is my screen capture encoded in a poor quality?

- 1. Start a New Live Event and double check that you have selected the same resolution for your design background template, encoding preset and laptop resolution.
- 2. Increase the bit rate of your video.

The FTP connection is not working (when the streaming server and 4Forum are not installed on the same machine)

- 1. Check that your FTP connection is working:
 - Open a DOS window and type **cmd**. Then, in the command line window, type **ftp IP_address_of_ftp_sever** (for example, *ftp 192.168.100.100*).
- **2.** Check your Internet connection: double check that your FTP server is running when you use 4Forum:
 - Go to the Settings>General tab and check the IP address of your streaming server machine and your FTP server preferences.
- **NOTE** The login and password must be the same as those specified for your FTP server. Configure the FTP server to give users download, upload, read, and write permissions for your allocated FTP folder. Restart the FTP server after making any changes.

"Sorry, could not ftp live.mp4" is displayed when the streaming server and 4Forum are not installed on the same machine

This error message appears when you are creating a New Live Event and you are using a separate streaming server with either the wrong FTP login/password or the wrong IP address.

Click the Settings>General tab to check if the streaming server IP address and the FTP login/password are valid.

How do I decrease the CPU usage on the viewer's machine?

You can decrease the CPU usage of the viewer's machine by using the video800x600_low_bitrate.prj encoding preset.

NOTE The resolution of your laptop, background design template and encoding preset must be consistent, for example blue 800x600, blue800x600.ebp and video800x600_low_bitrate.prj.

What does the error message mean 4Forum is not creating a live event?

This message may appear after filling the Customize Live Event step in the New Live Event tab. This means that the MP4 file for your live event was not generated.

To resolve this issue, try to start a New Live Event again.

Which languages are supported? How do I switch to another language?

4Forum Administrator Interface supports English, Chinese, Japanese and Korean.

To change the language of your 4Forum Administrator interface, go to the Settings>General Tab and select your preferred language in the drop down menu.

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Appendix B

Physical Characteristics

Rack-mount chassis

Dimensions	Width: 483 mm (19"), Height: 90mm (3.5"), Depth: 635 mm (25")
Weight	23 kg (51 lb)
Operating temperature	5° C to 35°C (41° F to 95°F)
Operating humidity	15% to 80% (relative)
Storage temperature	-40° C to 70°C (-40° F to 158°F)
Storage humidity	8% to 80% (relative)
Power supply	Input voltage: 100 to 240 VAC auto-ranging Input frequency: 50/60 Hz
Maximum power output	460 W

Tower chassis

Dimensions	Width: 227 mm (8.9″), Height: 506 mm (19.9″), Depth: 503 mm (19.8″)
Weight	27 kg (59 lb)
Operating temperature	5° C to 35°C (41° F to 95°F)
Operating humidity	15% to 80% (relative)
Storage temperature	-40° C to 70°C (-40° F to 158°F)
Storage humidity	8% to 80% (relative)
Power supply	Input voltage:100 to 240 VAC auto-ranging Input frequency: 50/60 Hz
Maximum power output	400 W

4Forum Lite

Dimensions	Width: 322 mm (12.7″), Height: 68,58 mm (2.7″), Depth: 254 mm (10″)
Weight	5 kg (11 lb)
Operating temperature	5° C to 35°C (41° F to 95°F)
Operating humidity	15% to 80% (relative)
Storage temperature	-40° C to 70°C (-40° F to 158°F)
Storage humidity	8% to 80% (relative)
Power supply	Input voltage: 100 to 240 VAC Input frequency: 50/60 Hz
Maximum power output	120 W

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Appendix C

Regulatory information

Product safety regulations

The product has been designed to comply with the following regulations: UL 1950 - CSA 950 (US/Canada) EN 60 950 (European Union) IEC 60 950 (International) CE – Low Voltage Directive (73/23/EEC) (European Union) EMKO-TSE (74-SEC) 207/94 (Nordics) GOST R 50377-92 (Russia) IRAM Type Certification (Argentina)

Product EMC regulations

The product has been designed to comply with the following regulations: FCC /ICES-003, Class A Emissions (USA/Canada) Verification CISPR 22, 3rd Edition, Class A Emissions (International) EN55022, Class A Emissions (CENELEC Europe) EN55024: 1998, Immunity (CENELEC Europe) EN61000-3-2, Harmonics (CENELEC Europe) EN61000-3-3, Voltage Flicker (CENELEC Europe) CE – EMC Directive 89/336/EEC (CENELEC Europe) VCCI, Class A Emissions (Japan) AS/NZS 3548 Class A Emissions (Australia / New Zealand) BSMI CNS13438 Class A Emissions (Taiwan) GOST R 29216-91, Class A Emissions (Russia) GOST R 50628-95, Immunity (Russia) RRL, MIC Notice No. 1997-41 (EMC) & 1997-42 (EMI) (Korea) 112

Electromagnetic compatibility notices

FCC statement (USA)

This device has been designed to comply with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

ICES-003 (Canada)

Cet appareil numérique respecte les limites bruits radioélectriques applicables aux appareils numériques de Classe A prescrites dans la norme sur le matériel brouilleur: "Appareils Numériques", NMB-003 édictée par le Ministre Canadian des Communications.

English translation: This digital apparatus does not exceed the Class A limits for radio noise emissions from digital apparatus set out in the interference-causing equipment standard entitled "Digital Apparatus," ICES-003 of the Canadian Department of Communications.

Europe (CE declaration of conformity)

This product has been designed to comply with the Low Voltage Directive (73/23/EEC) and EMC Directive (89/336/EEC). The product has been marked with the CE Mark to illustrate its compliance.

VCCI (Japan)

この装置は、 クラズA 情報技術装置です。この装置を家庭環境で使用すると 電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を 講ずるよう要求されることがあります。 VCCI-A

English translation: This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take corrective actions.

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