

Interoperability Issues**With VCON Products:**

During point-to-point calls using XGA resolution, the frame rate may decrease dynamically at 128-512 Kbps bandwidth, according to on-camera movement.

With Other Products

During Data sharing in calls via Radvision Gateway, video problems may occur.

During calls to Tandberg endpoints through a gateway, FECC is not available.

Troubleshooting

After starting the HD600 with a Fong Kai camera, video from the camera may not be displayed.

1. If the camera is not turned on (green lamp on front is off), press the button on top of the camera.

2. If the camera is turned on, restart the HD600 by pressing Status>Diagnose (green Soft Key)>Reboot (yellow Soft Key).

Known Issues

1. The Fong-Kai Camera built-in microphone's audio quality is low.
2. While Zooming with Sony camera, Pan/Tilt is not adjustable.
3. During Call Transfer via MXM, a loud noise occurs during while transferring the call to another endpoint.
4. While attempting to stream video and data simultaneously during a point-to-point call, one of the endpoints may stop responding.
5. Preset camera positioning is not available.
6. The stationary analog camera's movement is not smooth.
7. If random audio noises occur during startup, restart the HD600.
8. During streaming, the maximum number of WEB based viewers participants is 10.
9. In the Web Management's Network configuration, NAT IP address is not saved. Instead, define this parameter either directly in the HD600 device or remotely through an MXM Administrator.
10. The video display may have reduced performance after several hours of operation.
11. Opening and closing data sharing repeatedly might cause unpredictable results.
12. Performing Data Sharing in SVGA or XGA Display Mode might cause unpredictable results.
13. Do not perform