Gentner

NEWS RELEASE

FOR RELEASE June 22, 1998, 7:00 a.m. EDT



MobileWord and Gentner Communications Corporation Announce New Teleconferencing Service Enhancement

Salt Lake City, UT, June 22, 1998—Gentner Communications Corporation (NASDAQ: GTNR) and MobileWord Communications today announced a strategic alliance whereby the two companies will combine efforts and offer teleconferencing transcription services delivered via the Internet to Gentner's 1-800-LETS MEET(sm) conferencing calling service clients.

The enhanced Gentner service offering will be based on MobileWord's pioneering talk-processing platform, TalkText. With TalkText, callers compose documents over the phone and have the file available for download via the Internet within 24 hours. TalkText works from any telephone, enabling users to provide spoken text that is converted into a processed text file.

"This is an additional service to our customers that we are very pleased to offer," said Frances Flood, President of Gentner Communications Corp. "The addition of MobileWord's TalkText speech-to-text platform enables participants using our Gentner 1-800-LETS MEET conference call service to receive a verbatim transcript of their call from MobileWord's Web site within 24 hours."

By combining TalkText and 1-800 LETS MEET, conference call participants will be able to receive a word-for-word record in an electronic text format that is editable with any word processor. From that file it will only take minutes to compile a report, not hours.

To take advantage of the enhanced services, users just advise the Gentner call facilitator that they want the TalkText option added to their call. The call facilitator will add the service to the call and generate a MobileWord account access code that provides the call organizer, and optionally all call participants, with access to the file transport area, which will be co-branded with the Gentner and MobileWord icons.

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After the call is concluded MobileWord's team transcriptionists, known as CyberScribes, will take the digitized sound file, transcribe it and post it to the web for easy downloading, using the latest versions of Microsoft's Internet Explorer or Netscape Navigator or Communicator.

"We're thrilled to be working with Gentner Communications, who is recognized as the market leader in innovative audio conferencing solutions. No longer will anyone who was part of a conference call have to type their notes or wait for someone else to do so," said Robert Cox, CEO of MobileWord, a former management consultant with Booz, Alan & Hamilton. "We've all been on conference calls and waited for the recap to be circulated or had to type it ourselves. In the business world, this implementation of TalkText by Gentner means greater productivity and higher efficiency."

MobileWord Communications, LLC (http://www.mobileword.com) is a venture capital backed company that develops and markets easy-to-use solutions for the digital age workforce to save time and money. Its cross section of clients includes DuPont, Reuters, Societe Generale, TBWA/Chiat-Day, Young & Rubicam, Viacom's Showtime Championship Boxing, Carey International, Prospect Associates, Market Navigation, as well as individual customers in the SOHO (small-office/home-office) and "road warriors" who require "Talk Processing," simplified file transfer and other office support services.

Gentner Communications Corporation (http://www.gentner.com) provides technology, service, and educational solutions for the broadcast, Business TV, telecommunications, corporate, distance learning, court and assistive listening markets. The Company has a wide product and service mix featuring remote facilities management systems, audio conferencing products, assistive listening systems, and a nationwide conference calling service.

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MobileWord, Talk Processing, FileTransport and TalkText are registered trademarks of MobileWord Communications, LLC.

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