

PSR1212/XAP800 and G-Ware Upgrades

Listed below are the PSR firmware versions and their matching G-Ware software versions.

PSR1212 Firmware		G-Ware Software
Ver.1.0.0 (12/27/00)	Original Release Firmware	1.0.0 (Build 14) Original Release Version
Ver.1.0.2 (1/23/01)	RAM Timing update to correct static pops heard in PA during power up.	1.0.0 (Build 14) Original Release Version
Ver.1.0.3 (3/21/01)	Updated 8MB RAM to 16MB to accommodate Control Panels.	1.0.0 (Build 14) Original Release Version
Ver.2.0.0 (6/11/01)	XAP/Control Panel Release	3.0.0 (Build 120) PSR/XAP/Control Panel Version

IMPORTANT NOTE: Firmware and Software Compatibility

Do NOT use G-Ware version 1.0.0 software with PSR/XAP version 2.0.0 firmware.

Do NOT use G-Ware version 3.0.0 software with PSR version 1.0.X firmware.

If you try to connect using an incompatible G-ware version, there will be no damage to the unit or the software, but there will be many PUTGET errors during synchronization.

Also, site files are not compatible between versions. Site files created with G-Ware version 1.0.0 will not translate correctly to a version 2.0.0 PSR/XAP unit. Old site files must be recreated before synchronizing to a PSR/XAP version 2.0.0 firmware unit. To transfer a version 1.0.0 file, first upload the file to the unit. Next, upgrade the unit. Then synchronize to the upgraded unit with the latest version G-Ware. This will pull the site file out of the unit and into G-Ware, converting all site file settings to the proper format.

PSR UPGRADE INSTRUCTIONS

To upgrade 1.0.0 firmware to 1.0.2 firmware:

Please see Technical Document PSR1212_02.

To upgrade 1.0.0 or 1.0.2 firmware to 1.0.3 or 2.0.0 firmware:

Unit must be returned to Gentner Communications because the RAM must be upgraded from 8MB to 16MB.

To upgrade 1.0.3 firmware to 2.0.0 firmware:

Please see Technical Document PSR1212_04

If you have any questions contact Gentner Technical Support at (800) 283-5936 or (801) 975-7200.

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