

Problem	Suggestion
Error: No capture device present	Verify the camera drivers have been completely installed. It should appear as 'USB Camera' in the Windows Device Manager.
The computer does not recognize the camera when it is plugged in	<p>Check the Windows USB component installations in Device manager. Verify there are no conflicts or other problems with the port installation.</p> <p>Remove any drivers from other USB cameras that have been installed in the past. Remnants of drivers can be seen in Device Manager when the computer is booted into safe mode.</p>