ClearOne

Converge 560/590

USER'S MANUAL

TECHNICAL SUPPORT

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MAX WIRELESS INSTALLATION AND OPERATION MANUAL

CLEARONE PART NO. 800-153-560 NOVEMBER 2005 (REV. 1.0)

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INTRODUCTION

THE CONVERGE 560/590

The Converge product line is the first room audio conferencing solution with the sound quality and flexibility of a professionally installed system. The Converge includes an audio conferencing mixer that uses distributed acoustical echo-cancelling technology to provide the most intelligible full-duplex audio conference experience possible. Features include:

- Audio mixer for high-quality audio performance in all acoustical environments.
- RF (radio frequency) controller or wired controller with call controls including auto-answer, flash duration adjustment, ringer adjustment and phonebook with speed dial capabilities.
- Internal telephone hybrid with touch-tone dialing capability.
- Microphone breakout box that enables a set of up to three microphones to be connected to the Converge--these microphones can be table mics, portable mics, or whatever type of microphone would be most suitable for the situation at hand. The Converge 560 includes two breakout boxes connected together and the Converge 590 has three breakout boxes connected together.

SERVICE AND SUPPORT

If you need additional information on how to install, set up or operate your Converge 560/590, please contact us. We welcome and encourage your comments so we can continue to improve our products and serve your needs.

TECHNICAL SUPPORT

Tel: 1-800-283-5936(USA) or 1-801-974-3760

Fax: 1-801-977-0087

E-mail: tech.support@clearone.com

Web: www.clearone.com

SALES AND CUSTOMER SERVICE

Tel: 1-800-945-7730 (USA) or 1-801-975-7200

Fax: 1-800-933-5107 (USA) or 1-801-977-0087

E-mail: sales@clearone.com

PRODUCT RETURNS

All product returns require a return materials authorization (RMA) number. Please contact ClearOne Technical Support before attempting to return your product. Make sure you return all the items that shipped with your product and include a brief description of how the product was being used when the problem occurred.

UNPACKING

Carefully remove all components of the Converge system from the packaging. Ensure that you received the following items:

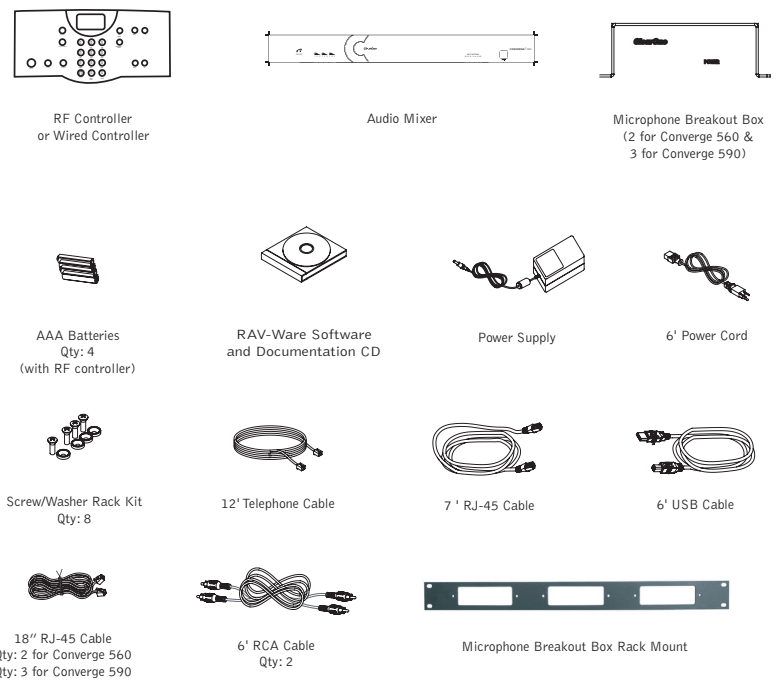


FIGURE 1.1 Converge unpacking

> **Note**: Rack mount ears are attached to the Mixer box. Refer to Chapter 2 of this manual for installation instructions.

If any parts are missing, please call the Technical Support Group at 1-800-283-5936 (USA) or 1-801-974-3760.

> **Note**: ClearOne is not responsible for product damage incurred during shipment. You must make claims directly with the carrier. Inspect your shipment carefully for obvious signs of damage. If the shipment appears damaged, retain the original boxes and packing material for inspection by the carrier. Contact your carrier immediately.

PRODUCT OVERVIEW

The following paragraphs give an overview of the Converge 560/590's componenets.

RF (RADIO FREQUENCY) CONTROLLER/WIRED CONTROLLER

The RF controller/wired controller allows you to manage all calls, program user preferences and adjust settings for your Converge.

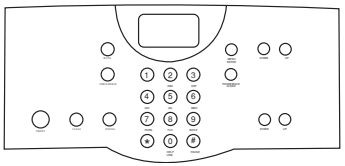


FIGURE 1.2 Converge controller

KEY FUNCTIONS

LCD Icon	Function
ANTENNA SIGNAL	Indicates commands are received and acknowledged by base unit and represents the signal strength from the base unit to the RF controller.
BATTERY	Indicates battery level (RF controller only)
Key	**Function**
ON/OFF	Press to activate the phone and access the dial tone. Press again to hang up the phone.
FLASH	Press to use call forwarding, access call waiting, or make a three-way conference call (if supported by your telephone service).
MUTE	Press once to mute all microphones during a call. Press again to unmute.
STATUS	Press and hold for two seconds to display the status of the Converge. (RF controller only)
REDIAL	Press once to dial the last number called.
MENU ENTER	Press once to access the controller programming menu. Once you are in the Menu, this key serves as the Enter key.
PHONEBOOK CLEAR	Press once to dial stored numbers. When you are in the Phonebook, use this key to delete characters or to go back to the previous screen.
DOWN UP	Press down or up to navigate through the menu and phonebook.
VOLUME	Press while on a call to adjust call volume.

FIGURE 1.3 Converge controller keypad functions

MIXER (FRONT)

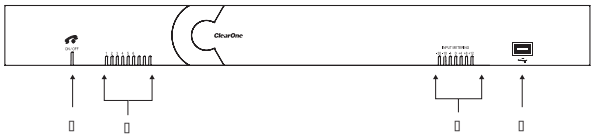


FIGURE 1.4 Converge mixer (front)

A. **Telephone LED**. This indicator lights red when the Converge is powered, but the telco is on hook (not in use). The indicator lights green when the telco is off hook (in use) and flashes green during an incoming call.

B. **Microphone status LEDs**. Nine indicators (Converge 590) or six indicators (Converge 560) indicate the activation status of the mic elements. When a mic element is gated, the corresponding LED lights green. When mics are muted, the LEDs for the corresponding mics turn red.

C. **Meter LEDs.** These LEDs represents audio from all inputs.

D. **USB port**. This port enables USB connection to a PC.

MIXER (BACK)

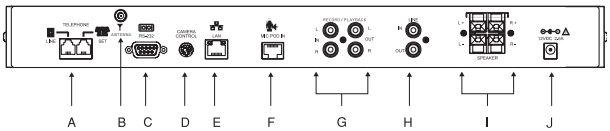


FIGURE 1.5 Converge mixer (back)

A. **Telephone Set, Line**. RJ-11 connection to an analog telephone jack and an analog telephone set.

B. **RF antenna connector (RF controller)**. Connect the external RF antenna to this port.

C. **RS-232**. RS-232 control port for connection to a control system such as AMX or Crestron or to a computer.

D. **Camera Control**. VISCA camera control port. This connection enables microphone activation to trigger camera presets (voice tracking).

E. **LAN**. This is a 10/100 BaseT auto-detecting Ethernet port for system control through a data network.

F. **Mic Pod In**. Use a Cat. 5 cable with RJ-45 connectors to connect the microphone breakout boxes.

G. **Playback In/Record Out**. RCA connection to record/playback devices such as a VCR.

H. **Line In/Out**. RCA connection to a codec, amplifier or sound card.

I. **Speaker Output**. Use speaker wire to connect these push terminals to the speakers.

J. **Power 12 VDC.** Power supply.

MICROPHONE BREAKOUT BOX

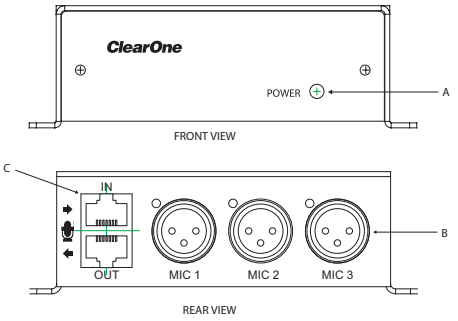


FIGURE 1.6 Converge breakout box

A. **Power Indicator.** Indicates whether the breakout box is powered on or not--a green light indicates ON.

B. **Microphone Connectors**. You can connect up to three mics--the mics can be tabletop mics, button mics, portable mics, etc.

C. **Link Connectors.** Connect the link line to the IN connector using RJ-45 cable. Connect the breakout box to the mixer using RJ-45 cable and connect the breakout box's OUT connector to the mixer's IN connector.

BASIC ROOM DESIGN

To ensure best microphone and loudspeaker placement (ceiling- or wall-mount), please use the manufacturer's guidelines for the microphones and loudspeakers you choose to use with your Converge system. For more information on Room Design, or to view the Converge online training course, visit www.clearone.com.

MICROPHONES

Mic pick-up range depends on room conditions. Background noise, reflective hard surfaces and the number of participants may affect the pick-up range. Take all of these factors into account when determining the best placement of the microphones in your Converge system and then adjust for your specific room conditions.

CEILING-MOUNT LOUDSPEAKERS

For best performance, ceiling loudspeakers should be installed as recommended by the manufacturer, depending on the kind of microphone being used. For example, if you are using ClearOne delta mics, then it is recommended that the ceiling loudspeakers be installed directly above the microphones. For example, if you have a Converge 590 with three ClearOne delta mics, you would install the ceiling loudspeakers above the first and third mics.

WALL-MOUNT LOUDSPEAKERS

For best performance, place the left channel loudspeaker on the left side of the room and the right channel loudspeaker on the right and make sure the back of each loudspeaker is parallel to the front wall. (Refer to the manufacturer's specifications and instructions for ideal loudspeaker placement.)

FOR BEST RF CONTROLLER PERFORMANCE

- Do not install the Converge mixer in a metal cabinet unless you are using the remote antenna accessory. Part number 910-153-050.
- Keep the mixer within line of sight of the RF controller, such as on the top of a credenza.
- Ensure antenna is connected to the back of the mixer and is pointed up.
- If installing the mixer in an equipment rack, make sure it is placed at or near the top of the rack.

FOR BEST AUDIO PERFORMANCE

- Use the provided cables.
- Do not move microphones while on a call.
- Speak at a normal conversation level and direct your voice toward the microphones.
- Do not place microphones next to fans, projectors or computers.

INSTALLATION OVERVIEW

Carefully consider the following items in order to ensure yourself of a smooth installation process.

READ THE USER MANUAL

Please read through this manual to familiarize yourself with the Converge system. Refer to the Help file in RAV-Ware for information on the software. Read through all requirements and safety information to be sure you set up and configure your Converge correctly.

MAKE SURE YOUR NETWORK IS READY

Review all system requirements. Then check with your network administrator to be sure your network meets all the Converge requirements.

CONNECT CABLES

Connect cables. If you are planning on using the Converge for web or videoconferencing, you'll need to connect peripheral equipment. See Chapter 2, Connecting the Converge.

INSTALL SOFTWARE

Install RAV-Ware and then use to adjust sound levels and to configure settings for additional equipment such as a video codec or a recording device. See Chapter 3, RAV-Ware Software Configuration.

BEGIN USING

Use the controller to answer and make calls. See Chapter 4, Using the Converge.

SYSTEM REQUIREMENTS FOR RAV-WARE

Component	Requirement
Operating System and RAM	Windows 2000 256 MB RAM Windows XP 256 MB RAM
Processor	300 MHz Pentium III or better
Monitor	1024 x 768 SVGA (16 bit) high color
Video Card	SVGA 1024 x 768 minimum
Free Hard Disk Space	20 MB minimum
RS-232 COM port	Up to 115,200 baud rate
USB port	USB 1.1–2.0
Flash Support	Macromedia Flash Player 7.0

> Note: Using a USB-to-serial adapter is not recommended.

NETWORK INFORMATION

To use Converge over a local area network (LAN), you need to know if the LAN uses Dynamic Host Configuration Protocol (DHCP) or if you need a static IP address.

If the LAN uses DHCP, there is no need to make any network adjustments. If the LAN does not use DHCP, gather the following information prior to LAN setup:

- The IP address to be assigned to the Converge.
- The subnet mask.
- The IP address of the default gateway.
- The network name to be assigned to Converge.

CONNECTING THE CONVERGE

BASIC CONNECTIONS

Connecting the Converge should be a smooth process. Once basic connections for audio conferencing are made, the system is ready to use.

SETTING UP AUDIO CONFERENCING

1. If you are installing the mixer into a rack, remove the side panels, rotate them and then reattach.

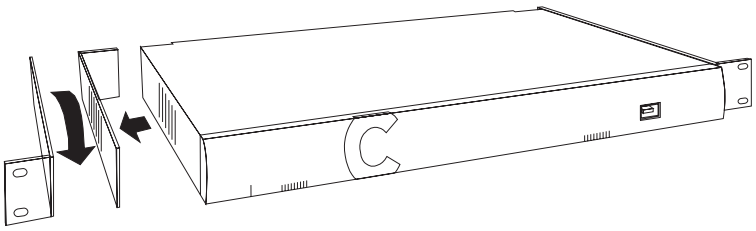


FIGURE 2.1 Attach rack ears

2. Connect the first microphone breakout box to the mixer with the 18” Cat. 5 cable.

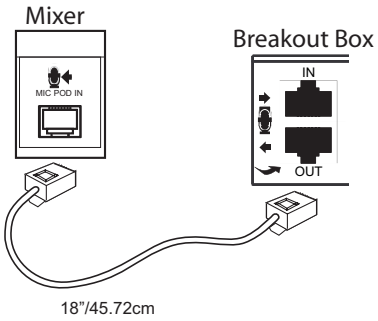


FIGURE 2.2 Connect to first microphone breakout box

3. Connect the second and third microphone breakout boxes using the 18” Cat. 5 cables. (Third breakout box on the Converge 590 only).

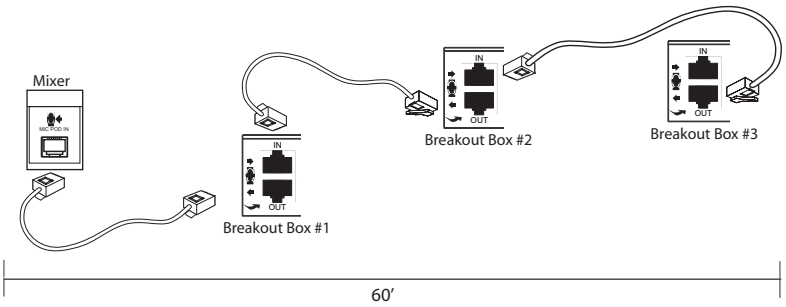


FIGURE 2.3 Connect additional microphone breakout boxes

4. Connect the microphones to the breakout boxes, as desired.

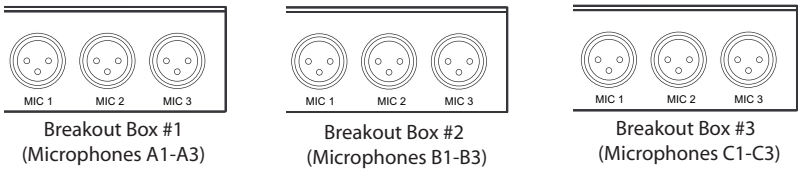


FIGURE 2.4 Connect microphones

5. Connect the speakers to the mixer.

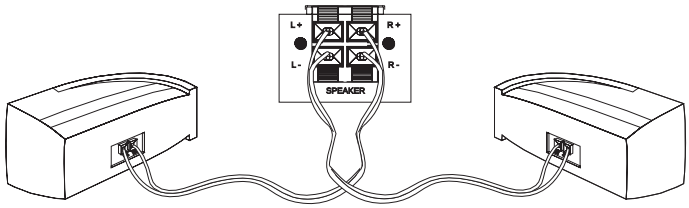


FIGURE 2.5 Connect speakers

> Note: For best performance, speakers must be installed properly. Refer to the manufacturer’s instructions included with your loudspeakers.

6. Using the RJ-11 cable, connect an analog telephone jack to the **Line** jack on the mixer.

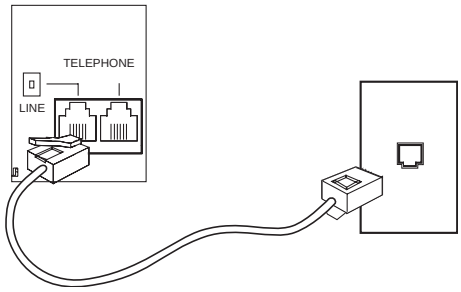


FIGURE 2.6 Connect telephone cable

> **Note**: For instructions on connecting to a digital phone line, refer to page 20.

7. Using an RJ-11 cable (not supplied), connect an analog telephone set to the **Set** jack on the mixer (optional).

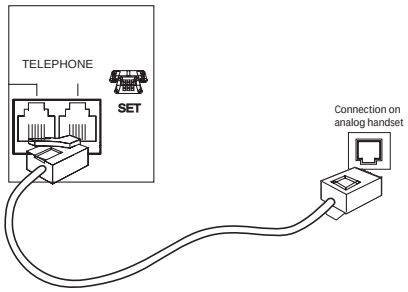


FIGURE 2.7 Connection to analog handset

8. Using the 7' Cat. 5 cable, connect the mixer to the network. (Network settings can be changed in RAV-Ware.)

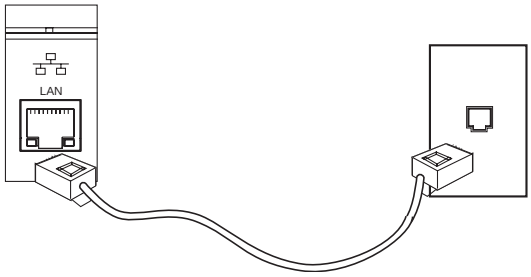


FIGURE 2.8 Connection to network

9. Using the power supply cords, connect the mixer to an electrical outlet.

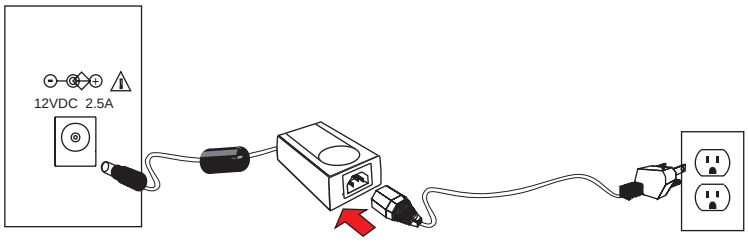


FIGURE 2.9 Connection to electrical outlet

10. If using the wired controller, connect the controller to the mixer's RS-232 serial port using the supplied RJ-11 to DB-9 adapter (see figure 2.10). If using the RF controller, attach the external antenna and turn it until it is upright (see figure 2.11).

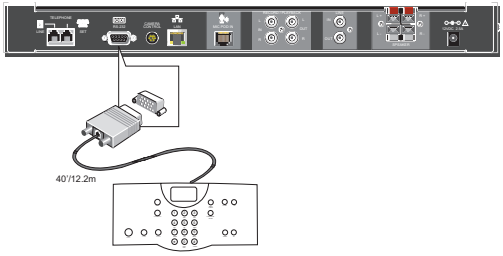


FIGURE 2.10 Attach wired controller to mixer

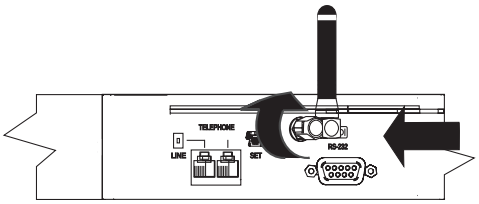


FIGURE 2.11 Attach external antenna for RF controller

11. If using the RF controller, insert four AAA batteries into the battery compartment in the bottom of the unit.

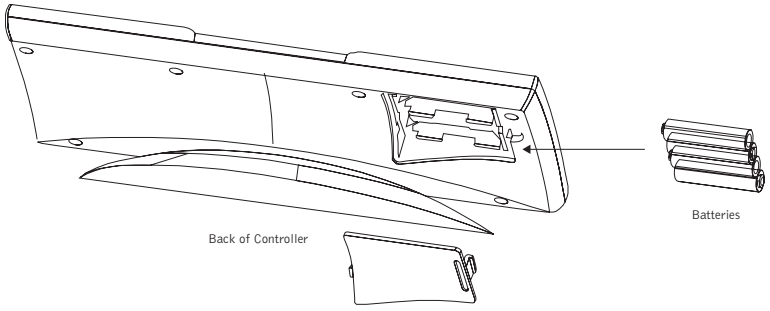


FIGURE 2.12 Insert batteries

AUXILIARY DEVICES

The mixer allows connection to a number of different audio and video peripherals, such as video codecs, VCRs, cameras and computers.

CONNECTING VIDEO CODECS, AMPLIFIERS, AND SOUND CARDS

Line input/output devices such as video codecs, amplifiers and sound cards can be connected to the Line In or Line Out connectors on the Converge mixer. These connectors provide mono-audio.

To connect a video codec

1. Using an RCA cable, connect the Line In on the Converge mixer to the line out on a video codec.
2. Using an RCA cable, connect the Line Out on the Converge mixer to the line in on a video codec.

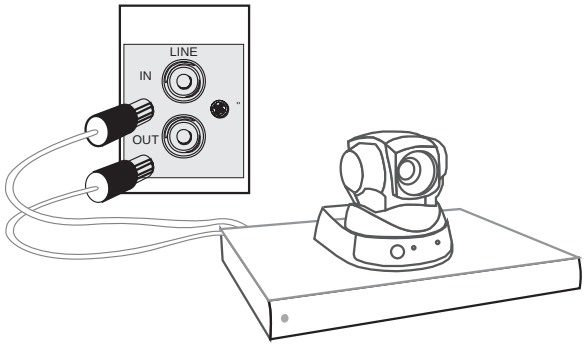


FIGURE 2.13 Connecting a Line In/Out device

To connect a sound card

1. Using an RCA cable, connect the **Line In** on the Converge mixer to the line out on a sound card.
2. Using an RCA cable, connect the **Line Out** on the Converge mixer to the line in on a sound card.

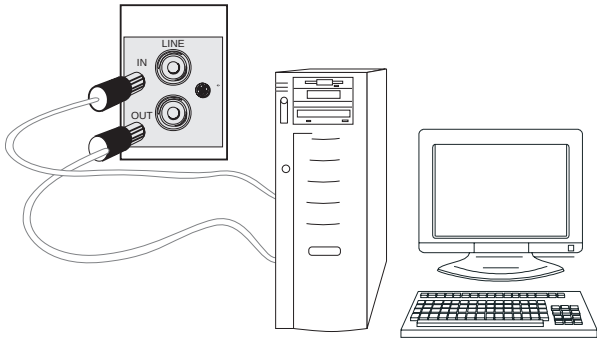


FIGURE 2.14 Connecting a sound card

To connect to an amplifier

1. Using an RCA cable, connect the **Line Out** or **Record Out** on the Converge mixer to the line in on an amplifier.

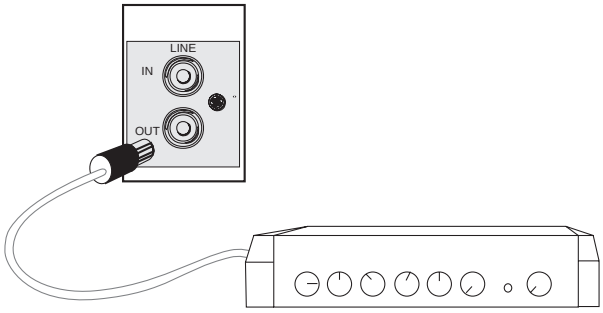


FIGURE 2.15 Connecting an amplifier

> **Note**: Use RAV-Ware to adjust the equalization and volume of these devices. Refer to pages 39–46 for more information. When using RAV-Ware, be sure to drag the amplifier to the correct device (either line out or record). This will properly assign the AEC reference and change the volume command on the controller to control the external amplifier volume.

CONNECTING VCRS AND DVD PLAYERS

You can record your audio/video conference or play audio using a playback device such as a VCR or DVD player.

To connect to record/playback

1. For recording, connect the **Left** and **Right Audio Out** on the Converge to the left and right audio in on the VCR or DVD player.
2. For playback, connect the **Left** and **Right Audio In** on the Converge to the left and right audio out on the VCR or DVD player.

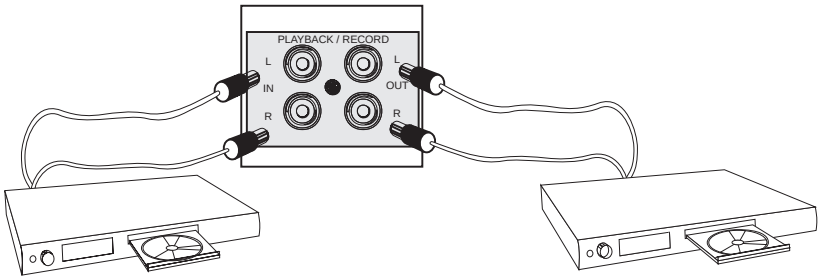


FIGURE 2.16 Connecting a record/playback device

> **Note**: You can also connect a mono-signal device or a non-record/playback device to these line in/out connectors.

CONNECTING PTZ CAMERAS

The Converge system provides voice-tracking capabilities through VISCA control port connection to a Pan, Tilt, Zoom camera. Voice Tracking allows the camera to move to preset positions based on microphone activation. For instructions on programming the presets, see page 47.

To add a camera

1. Connect the camera to the **Camera Control** port on the mixer.

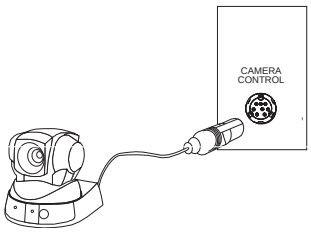


FIGURE 2.17 Connecting a camera

> **Note**: The camera video out signal connects to a video codec.

CONNECTING FOR SERIAL CONTROL

You can connect a computer or a control device, such as an AMX or Crestron, to the Converge mixer through the serial control port. See page 83 for a list of the serial commands.

To connect to a computer through the serial port

1. Connect computer to Control port on the back of the mixer using a 9-pin straight-through serial cable.

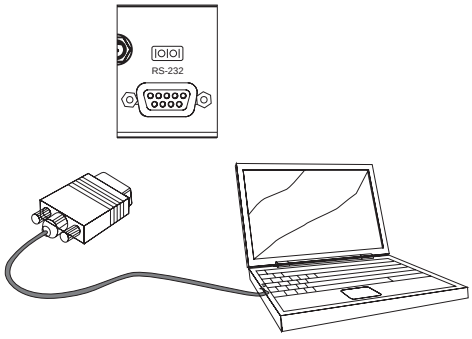


FIGURE 2.18 Connecting a computer serially

CONNECTING FOR USB CONTROL

You can also connect a computer to the Converge through the USB port.

To connect to a computer through the USB port

1. Connect computer to the USB port on the front of the mixer using a USB cable.

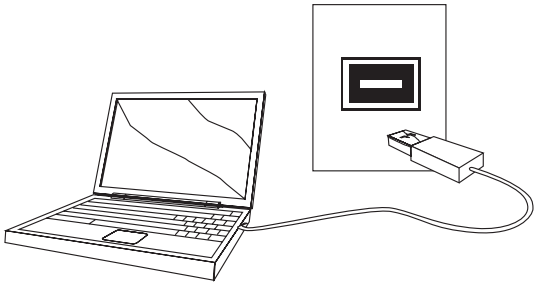


FIGURE 2.19 Connecting a computer through the USB

DIGITAL PHONES

If you have a digital (PBX) telephone service, you need to run an analog extension from the PBX (recommended for best performance) or use a digital-to-analog telephone line converter. For more information, contact ClearOne Technical Support.

> Note: If you connect the Converge through a digital-to-analog line converter, you will not be able to use the tabletop controller or the RAV-Ware dialing interface to make calls. You will instead need to dial from the digital phone. The phone handset must be kept off hook for the duration of the call.

To connect to a digital phone

1. Connect one end of the telephone cable into the Line jack on the back of the mixer and the other end into the digital-to-analog converter.
2. Connect the converter's power adapter into an electrical outlet.
3. Connect a second telephone cable from the converter to a PBX phone. Consult the converter's user manual for more information.

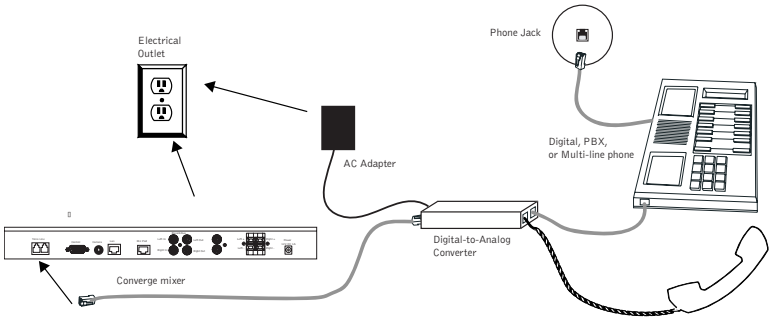


FIGURE 2.20 Connecting the Converge mixer to a digital-to-analog converter

RAV-WARE SOFTWARE CONFIGURATION

GETTING STARTED WITH RAV-WARE

Please ensure that you have administrative privileges before attempting to install RAV-Ware™ on computers running Windows 2000 or later. You should also review the System Requirements on page 9 to ensure software will run correctly and that you have all the necessary network information.

INSTALL RAV-WARE

1. Close all programs or applications running on your PC or laptop and insert the RAV-Ware CD into the CD-ROM drive.
   - If the Autorun feature is enabled on the PC, the CD will open automatically.
   - If the Autorun window does not open, select Run from the Start menu.Type <drive>:\\rav.exe where <drive> is the letter of the CD-ROM drive (e.g., D:\\rav.exe).
2. Follow the on-screen instructions.

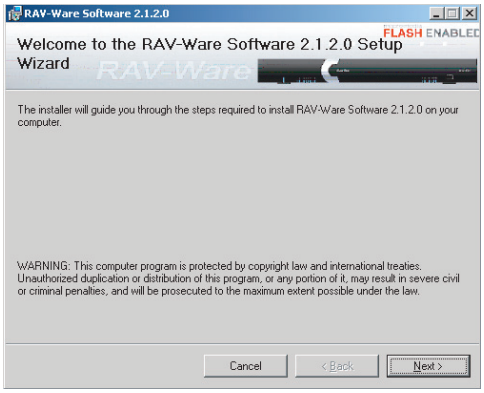


FIGURE 3.1 Installing RAV-Ware

> Note: The Disk Cost button allows you to view all available disk space.

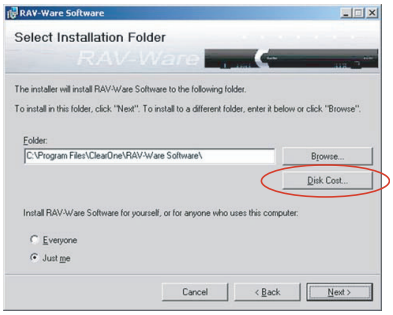


FIGURE 3.2 Disk Cost

RAV-WARE OVERVIEW

ClearOne's RAV-Ware software provides an easy interface for configuring system settings and customizing the audio in your Converge 590/560 conferencing system. While the Converge system is designed to work out of the box for audio conferencing, RAV-Ware is required to adjust audio levels and equalizer settings for the Converge components as well as the auxiliary audio devices. Once installed, RAV-Ware allows configuration locally through USB or RS-232 connection, or remotely through the Ethernet connection.

FIGURE 3.3 Converge 590 shown

Menus and Toolbar: Easily create, open or save files, find Converge systems on the network, add phonebook entries, configure regional settings, and view the event log.

Connections: Lists available units connected through serial or USB ports, or on the network.

Device Toolbox: Lists common brands of auxiliary audio products (video codecs, sound cards, microphones, VCRs, and amplifiers). The audio settings for these devices have been optimized for use with the Converge system.

Configuration Screen: Quickly access the configuration windows for the Converge system by clicking the icons.

Online/Offline Indicator: Shows connection status of RAV-Ware (online/offline) and the name of the connected unit.

Status Indicators: Status for Communications (green = online, red = offline), Telephone In Use (red = not in use, green = in use), and Mic Mute/Gating (red = mute/green = gated on).

RAV-WARE CONNECTIONS

When you connect to the Converge unit, RAV-Ware automatically finds all Converge units connected serially, by USB, or on the same subnetwork and lists them in the Connections pane.

TO CONNECT TO THE CONVERGE

1. Double-click the RAV-Ware desktop icon or select RAV-Ware from the Start menu (Start/Programs/RAV-Ware/RAV-Ware.exe).

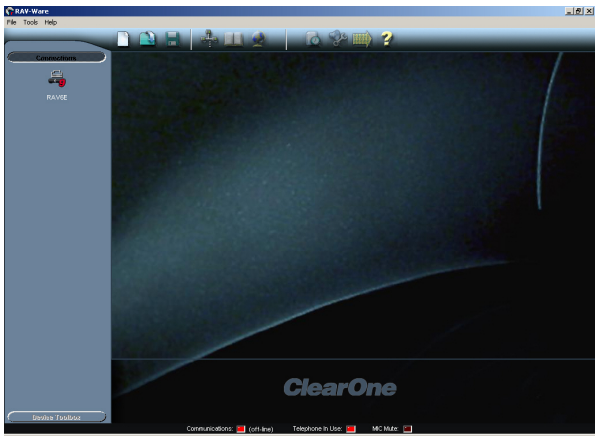


FIGURE 3.4 RAV-Ware units

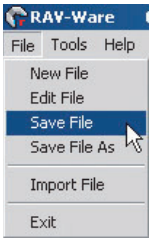
2. Click the Converge icon you want to configure in the Connections pane.
   - If you are connected serially or by USB, the Converge configuration window appears.
   - If you are connected through the network, you will be prompted to enter a user name and password. The default user name is **ClearOne** and the default password is **RAV** (user name and password are not case sensitive).

> **Note:** To connect to a Converge unit on another subnetwork, use Network Find (see page 27).

FIGURE 3.5 RAV-Ware units

RAV-WARE FILES

You can save current RAV-Ware files, create new files, edit existing files, and import files using the menus and toolbar icons. When connected to a Converge unit, any changes made to a RAV-Ware file are updated immediately within the Converge unit. The file must be saved to remain permanent within the RAV-Ware file.



TO SAVE A FILE

1. From the File menu, select **Save File** or click the **Save File** icon on the toolbar.
2. Browse to the desired location and enter the name of the file.
3. Click **Save**.

> **Tip:** You can right-click on the configuration window and select **Save File** to save your file. You can also select **Save File As** to rename and save the file you are working on.

TO CREATE A NEW FILE

1. Click the **New File** toolbar icon or select **New File** from the File menu.
2. Select either the Converge 560 or Converge 590 depending on your system.This will open the Configuration Screen where you can set user preferences for your Converge system.
3. Click **Save**.

TO EDIT AN EXISTING FILE

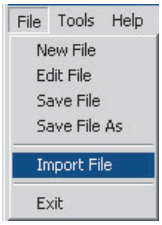
1. Click the **Edit File** toolbar button or select **Edit File** from the File menu.
2. Locate and select the file you want to edit.
3. Click **Open**.
4. Make the desired changes to the file.
5. Click **Save**.

> **Note:** The changes only take effect after they have been imported to a connected Converge system.

TO EDIT AN EXISTING FILE

1. Connect to a Converge unit.
2. From the File menu, select **Import**.
3. Choose your Converge file.
4. Click **Open**. The Converge unit reboots and updates with all the file changes.

> **Tip:** You can also right-click on the configuration window and select **Import** to import a saved Converge file.



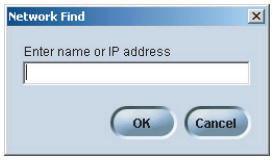
NETWORK FIND

Network Find allows you to connect to any Converge system on another subnetwork or network using its IP address or a unique network name. Use Network Find to access Converge units not listed in the Connections pane, but which reside on a different subnetwork or network.

TO OPEN THE NETWORK FIND

1. Click the **Network Find** icon on the toolbar.

TO CONNECT TO A SYSTEM ON THE NETWORK



1. Enter the **IP address** or **name** of the Converge system to which you want to connect.
2. Click **OK**.

3. You will see a password prompt window. Enter the **User name** and **Password** of the networked system. The default user name is **ClearOne** and the default password is **RAV.**
4. Click **OK**. The system icon will appear in the Connection list and the Configuration screen will open.

> **Note:** Once you have connected to a Converge unit using Network Find, a shortcut connection icon for that unit will display as long as RAV-Ware can find the unit on the network. If RAV-Ware cannot find the unit, the shortcut icon will be removed.

CONFIGURING SYSTEM SETTINGS

System settings include Communication, Regional, and Telephone settings.

COMMUNICATION SETTINGS

The Communication Settings window allows you to adjust the connectivity settings of external devices that communicate with the Converge, including the network and serial connections. You can connect a PTZ camera to the Camera port and use the Voice Tracking feature. You can also change the RF frequency (RF controller only) to match the frequency of your controller or if you are experiencing interference on the current channel.

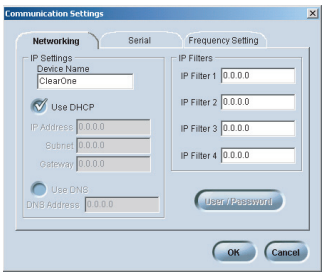
To open Communication Settings

1. Click the **Communications** icon in the Configuration screen.

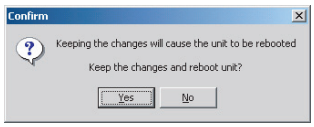
> **Note:** When Converge is connected to a DHCP network, the network, IP, gateway and subnetwork addresses are automatically assigned. Unless you want to specify a static IP address, there is no need to configure network settings.

To create a static IP address

> **Note**: Contact the network administrator for network settings.

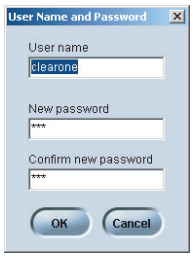


1. In the Networking tab, create a unique network name and enter it in the **Device Name** field. (Default is ClearOne-XX where XX is the last two digits of the MAC address.)
2. Clear the **Use DHCP** option and enter the **IP**, **Subnet** and **Gateway** addresses.
3. Select **Use DNS** if you have a Domain Name Server and want name resolution (to use a network name) for your static IP address.
4. In the IP Filters section, enter specific IP addresses that will be allowed to access the Converge system. You can specify a range of IP addresses by using zeros. For example, entering 192.168.105.0 will allow any IP addresses in the 192.168.105.1 to 192.168.105.254 range to access the Converge system.



5. Click **OK.**
6. Click **Yes** to save your settings.

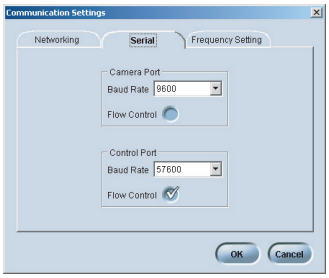
To change the User Name and Password



1. In the Networking tab, click **User/Password.**
2. Specify the **User Name**.
3. Type the **Password**.
4. Retype the password to confirm.
5. Click **OK** to save changes and close the window.

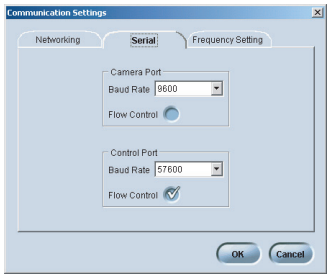
> **Note**: This option is only available when you are connected to a Converge unit. User Name and Password are not case sensitive and can be between 1 and 12 characters.

To configure the Camera port



1. In the Serial tab, set the **Baud Rate** to match the baud rate indicated in the camera specifications.
2. Select **Flow Control** to enable hardware flow control.
3. Click **OK** to save settings and close the window.

To configure the Control port



1. Set the Control Port **Baud Rate** to match the baud rate of the PC COM port or the control device.
2. Select **Flow Control** to enable hardware flow control. (Flow Control is selected as default in wireless units.)
3. Click **OK** to save settings and close the window.

> **Note**: Flow control is the regulation of information between two devices that are connected to one another.

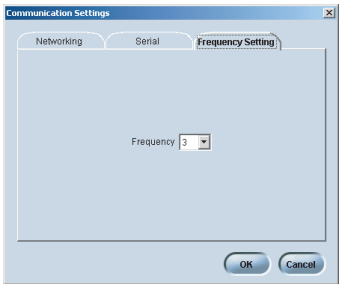
Attention: If you are connected to the Converge unit through the serial port, you will need to reboot the unit before the baud rate and flow control changes take place. If you are connected to the Converge unit through the USB port or Ethernet, changes are made instantly.

To change RF frequency channel (RF Controller only)

1. In the Frequency tab, select a frequency.
2. Click **OK** to save settings and close the window.

> **Note**: The channel frequency allows the mixer to communicate with the controller. The frequency used by RAV-Ware must match the frequency used by the controller. See page 62 to set the controller frequency.

Attention: If you are using the European or South African version of Converge, Frequency 1 and Frequency 8 are the same frequency.



REGIONAL SETTINGS

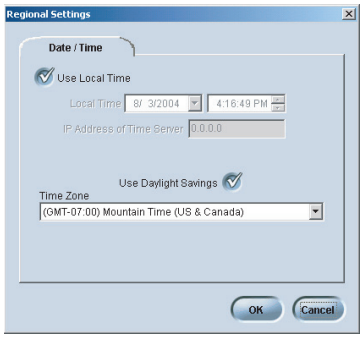
In the Regional Settings window, you can configure the date and time to ensure an accurate time stamp on log files.

To open Regional Settings

1. Click the **Regional Settings** icon in the Configuration screen or select **Regional Settings** from the Tools menu.

To set date and time

1. Select **Use Local Time** if you want to use the time on your local computer. Or clear the **Use Local Time** checkbox and enter the IP address for the time server.
2. Select **Use Daylight Savings** if your region observes daylight savings time.
3. Select your **Time Zone** and click **OK**.
4. Click **Yes** to confirm changes.



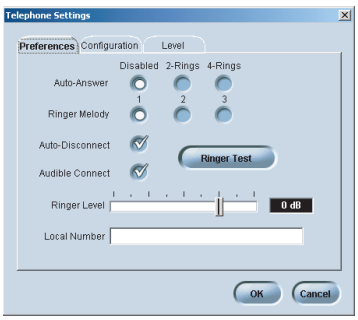
TELEPHONE SETTINGS

In the Telephone Settings window you can set telephone preferences such as auto-answer, auto-disconnect, ringer melody and program the local number. You can also adjust the telco level control, country setting and the flash settings.

To open Telephone Settings

1. Click the **Telephone Settings** icon in the Configuration screen.

To change telephone preferences

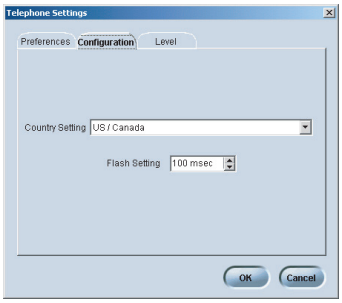


1. In the Preferences tab, set the system to **Auto-Answer** after **2 Rings** or **4 Rings** or select **Disabled** if you want to manually answer calls.
2. Select **Auto-Disconnect** if you would like Converge to disconnect when it detects loop-drop or call progress tones.
3. Select from three available ringer melodies. Click **Ringer Test** to hear selected melody.

> **Note**: This option is only available when you are connected to a Converge unit.

4. Select **Audible Connect** if you would like one tone to sound when the Converge is taken off hook and two tones to sound when the Converge is on hook.
5. Adjust ringer volume using the **Ringer Level** slider.
6. Enter the **Local Number** for the Converge system. The local number displays on the third line of the Controller LCD.

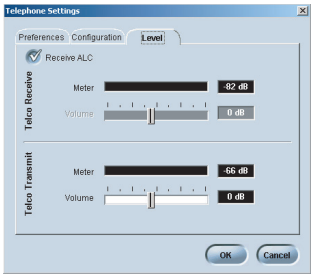
To select telephone configuration



1. In the Configuration tab, select the **Country** where the phone is being used.
2. Select the flash duration from the Flash Setting list. This setting is dependent on the requirements of your PBX or telephone provider.

Warning: The country code must be set correctly in RAV-Ware and the RF Controller to ensure that the unit operates properly and that it complies with the country's telco requirements. Changing this code to a country other than the intended country of operation might cause the Converge to be non-compliant.

To adjust telephone level



1. Select **Receive ALC**. Clearone recommends keeping Receive ALC (automatic level control) selected. This feature adjusts the far-end audio to keep it at a constant level.
2. Use the sliders to adjust the level of the telco transmit and telco receive.

> **Note**: If you select ALC, the Telco Receive slider is disabled.

3. Click **OK** to save settings and close the window.

CUSTOMIZING CONVERGE COMPONENTS

Your Converge system is pre-configured for optimal audio quality right out of the box. However, you can customize the audio and adjust the volume to match user preferences. You can also change the mix of audio being sent to the far-end conference site and recording devices.

MICROPHONE BREAKOUT BOXES

The Converge 590 has three breakout boxes representing three sets of three microphones each; the Converge 560 has two breakout boxes representing two sets of three microphones each. Control for all of the microphones is done through the breakout box tabs: Level, Processing, and Gating. You can enable/disable automatic level control (ALC) settings, enable/disable mute, enable/disable phantom power, enable/disable acoustic echo cancellation, enable/disable noise cancellation, enable/disable speech lift, adjust speech lift level, control gating mode, set gate ratio, hold time, and attenuation, set the decay rate if the gate is lost, and set chairman override.

To access Microphone Settings

1. Click the **Breakout** icon on the Configuration screen. The breakout box settings screen appears with the Level tab selected.

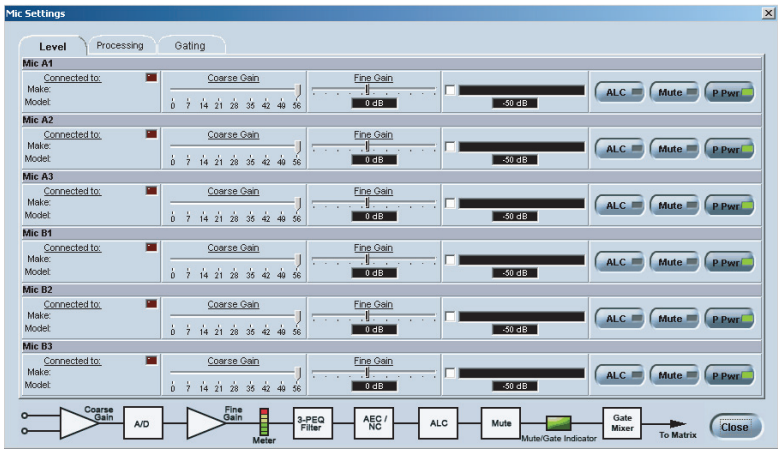


FIGURE 3.6 Microphone settings: level tab (Converge 560 shown)

BREAKOUT BOX LEVEL TAB

From this tab (see figure 3.6), you can view the make and model of the mic that has been dragged and dropped from the device toolbox onto the specific microphone connection of the breakout box. You can determine if a mic is gated on or muted by the Gating indicator being green or red, respectively. You can set the coarse gain and fine gain for the microphone channel, and read the post gain meter. You can also enable/disable automatic level control (ALC) settings, enable/disable mute, and enable/disable phantom power.

To adjust Coarse Gain

The Coarse Gain sets the analog gain for the microphone channel.

1. Using the slider, adjust the coarse gain for the microphone channel. The meter will display levels, when enabled. Enable the meter by clicking the check box.

To adjust Fine Gain

The Fine Gain sets the fine gain for the microphone channel. The Fine Gain allows you to set the gain limits more precisely than with the coarse gain control.

1. Using the slider, adjust the fine gain for the microphone channel. The meter will display levels, when enabled. Enable the meter by clicking the check box.

To enable ALC

ALC automatically adjusts microphone levels to ensure participants' voices are transmitted at consistent levels regardless of whether people are speaking loudly or softly.

1. Click the ALC button. The indicator will turn green when ALC is enabled.

To enable Mute

1. Click the Mute button. The Mute indicator will turn red and the Gate indicator next to "Connected to:" will also turn red when Mute is enabled.

To enable Phantom Power

Phantom power is an auxiliary power source to power certain types of microphones. The phantom voltage is 24VDC.

1. Click the Phantom Power button. The indicator will turn green when Phantom Power is enabled.

BREAKOUT BOX PROCESSING TAB

Click on the Processing tab from the Microphone Settings screen to access microphone processing features. You can enable/disable acoustic echo cancellation (AEC), set the NLP (non-linear processing level), enable/disable noise cancellation, adjust the cancellation depth, enable/disable speech lift, adjust speech level, and set the filter from this tab (see figure 3.7).

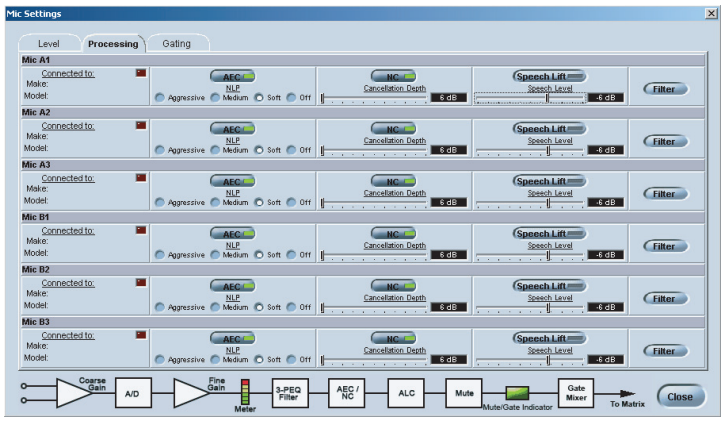


FIGURE 3.7 Microphone settings: processing tab (Converge 560 shown)

To disable Acoustic Echo Cancellation (AEC)

AEC prevents echo from reaching the far-end site. AEC should be kept enabled for normal operation.

1. Click AEC to disable Acoustic Echo Cancellation; the LED turns off. The default setting is with AEC enabled; the LED is green when AEC is enabled.

To set the Non-linear Processing (NLP) level

Non-linear Processing is an intelligent suppressor that removes any residual echo that remains after acoustic echo canecllation.

1. Click radio button correponding with the desired level. You can set the NLP level to aggressive, medium, soft, or off.

To disable Noise Cancellation (NC)

Noise Cancellation enhances speech clarity by attenuating the amount of background noise in the signal. ClearOne recommends keeping NC enabled.

1. Click NC to disable noise cancellation; the LED turns off. The default setting with NC enabled; the LED is green when NC is enabled.

To set the Noise Cancellation Depth

Adjust cancellation depth to the setting which provides the best combination of low noise and maximum speech clarity.

1. Using the slider, set the noise cancellation depth to the desired level.

To enable Speech Lift

Speech lift enables the microphone channel to be reinforced to the loudspeaker output channel.

1. Click the **Speech Lift** button. The indicator will turn green when speech lift is enabled.

To adjust Speech level

Speech level sets the attenuation level for the amplifier output of the selected microphone.

1. Using the slider, adjust the speech lift level to the desired setting between -18dB and 0dB.

To set Filter

The Filter button allows you to set up to three PEQ filters for the microphone channel.

1. Click the **Filter** button. A pop-up window (see figure 3.8) appears for the selected microphone channel. The filter is displayed in Filter Graph view.

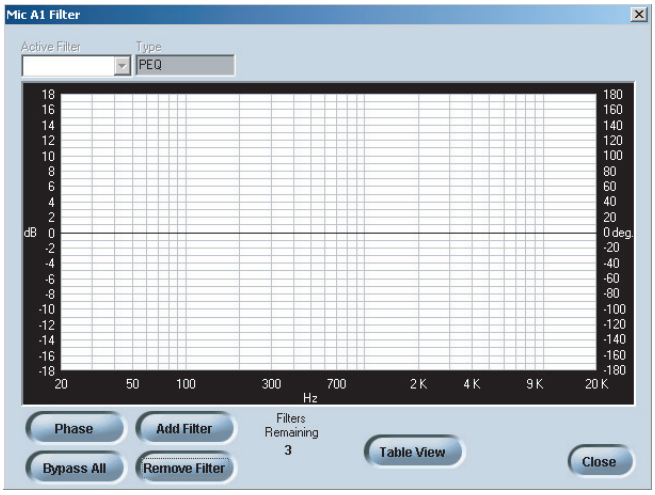


FIGURE 3.8 Microphone filter (filter graph view)

2. To begin, click **Add Filter** to add a filter to the graph. Modify the filter settings as desired. The settings are described below:

   - **Active Filter** selects among filters on the graph.

   > **Note**: No filters exist until you click **Add Filter** to add filters to the graph.

   - **Type** selects the filters type. The only type available for the Converge 560/590 is parametric EQ (PEQ).
   - **Frequency** selects the center frequency (in Hertz) for the filter you are configuring. Range is from 20Hz to 15kHz. Default is 1000Hz.
   - **Gain** adjusts the gain value from -15 to 15dB, in 1 dB steps. Default is 0dB.
   - **Q**, or Quality factor, selects the ratio of the center frequency divided by the bandwidth. Q reflects an inverse relationship to the bandwidth, and adjusts from .2 to 28.8. The default is 4.4.
   - **Bandwidth** establishes the numerical difference between the upper and lower points of a filter's audio passband. Range is from .05 to 5 octaves. The default is .33.
   - The **Bypass** box, when selected, bypasses the selected filter.
   - **Phase** generates—on the graph—the phase relationship of the graphed frequency response.
   - **Bypass All** bypasses all filters.
   - **Add Filter** adds a filter to the graph or table, centered at 1kHz and 0dB.
   - **Remove Filter** removes the selected filter from the graph or table.
   - The **Table View** button toggles between the Filter Graph and Filter Table views. The Filter Table view displays the active filter, filter type, center frequency, gain, Q, and bandwidth parameters of the graph window, but in a table format. You can configure filters from this view as well as the graph view. Click **Table View** again to return to the Filter Graph view.

3. When you finish configuring filters, click **Close** to exit.

BREAKOUT BOX GATING TAB

Click on the **Gating** tab from the Microphone Settings screen to access microphone gating features. You can control the gating mode, set the gate ratio, hold time, and attenuation, set the decay rate, and control chairman override from this tab (see figure 3.9).

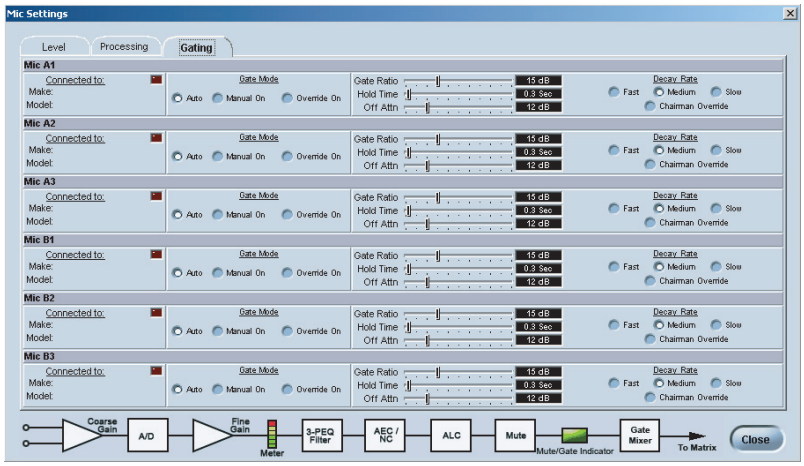


FIGURE 3.9 Microphone settings: gating tab (Converge 560 shown)

To set Gate Mode

Set Gate Mode allows you to set the gate mode. Choices are limited to manual on, override on, and auto. Manual on activates a mic; the microphone contributes to gating parameters. Override on activates a mic; the microphone does not contribute to gating parameters. Auto automatically gates the mic on or off, based on input levels and other parameters programmed into the Converge 560/590.

1. Click the **Gate Mode** radio button corresponding with the desired setting.

To adjust Gate Ratio

Gate ratio specifies how much louder the mic audio level must be above the ambient noise level before the mic gates on (see figure 3.10).

1. Using the slider, adjust the gate ratio to the desired level.

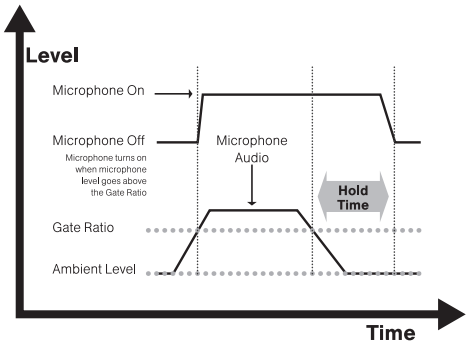


FIGURE 3.10 Converge 560/590 automixing gate functions

To set Hold Time

Adjust hold time allows you to set how long the channel stays gated on after the mic gates off (see figure 3.10).

1. Using the slider, adjust the hold time to the desired level.

To adjust Off Attenuation

Adjust off attenuation allows you to set the amount of level reduction applied to a mic when it is gated off.

1. Using the slider, adjust the off attenuation of the microphone to the desired level.

To adjust Decay Rate

Set decay rate allows you to set how quickly a mic gates off after the hold time expires.

1. Click the Decay Rate radio button for the desired amount of decay after the gate is lost.

To enable Chairman Override

Chairman override provides gating priority for a mic. When a mic with chairman override enabled gates on, all mics that don't have chairman override enabled will gate off.

1. Click the Chairman Override radio button enable the chairman override feature.

LOUDSPEAKERS

You can adjust your loudspeaker equalization, change volume levels and enable ClearEffect in the Loudspeaker window. Equalization in RAV-Ware is similar to the bass and treble adjustments on a stereo. Increasing or decreasing the low, mid and high frequencies and levels allows you to customize loudspeaker audio and provide the optimal listening experience for your users.

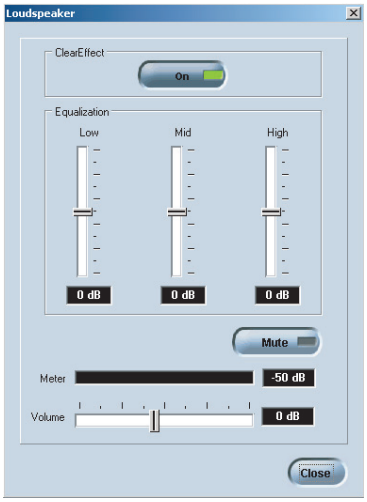
To access Loudspeaker settings

1. Click the **Loudspeaker** icon in the configuration screen. The Loudspeaker settings dialog box appears.

To enable ClearEffect

When ClearEffect is enabled, it causes the audio coming from the telephone line to emulate wideband audio. It does this by adding high and low frequencies to the audio signal, creating a fuller sound.

1. Click the **ClearEffect Off/On** button. The indicator will turn green when ClearEffect is enabled.



To adjust Equalization

1. Adjust the the Low, Mid and High frequency tones using the Equalization sliders.

To enable Mute

1. Click the **Mute** button. The Mute indicator will turn red when Mute is enabled.

To adjust audio level (Volume)

1. Using the slider, adjust the volume. The meter will display output levels.
2. Click **Close** to save the settings.

MIXER CONSOLE

The Mixer Console allows you to create audio mixes for the different outputs, adjust volume levels and view the output meters. The audio inputs are shown along the left side of the window and the audio outputs are along the top.

To open the Mixer Console

1. Click the Mixer Console icon in the Configuration screen. The Mixer Console window appears (see figure 3.11).

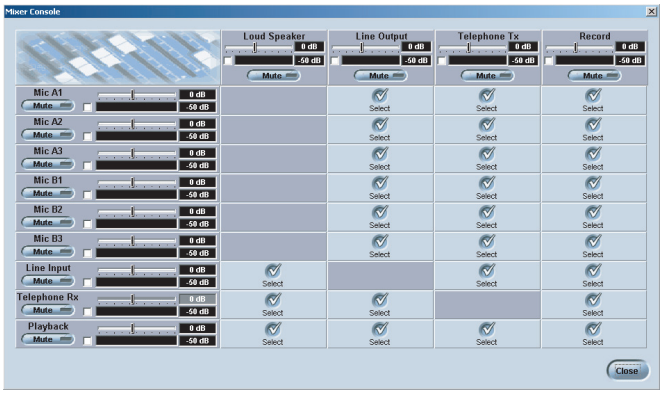


FIGURE 3.11 Mixer Console (Converge 560 shown)

To create a mix of audio

1. Select which audio is to be included in each output mix. A check mark indicates the audio will be included in the output mix.

To adjust audio levels

You can also adjust levels by opening the configuration windows for each component. Changes made to the levels on the Mixer Console window will be reflected in the configuration windows.

1. Use the sliders to adjust the audio levels for Playback, Telephone Rx, Line In, Loudspeaker, Line Output, Telco Tx, Record Out, and the microphones.

EFFECTS OF USING AN EXTERNAL AMPLIFIER

If you connect an external amplifier to the Converge unit on either the Line Out jack or the Record Out jack, the mixer console options change.

- If you place an external amplifier on the Line Output, the options to route any audio to the loudspeakers and to route the microphones to the Line Output are no longer available.
- If you place an external amplifier on Record, the options to route any audio to the loudspeakers and to route the microphones to the Record output are no longer available.

See page 18 for information on connecting an amplifier.

MICROPHONE CONFIGURATIONS

The Converge breakout box icon has connections for three sets of microphones, A1-A3, B1-B3, and C1-C3 (Converge 590 only). You can configure these microphones through RAV-Ware. You can use microphones that have preconfigured settings from the Device Toolbox or you can manually set up the microphones using the Add Device feature of the Device Toolbox (see page 54).

PRECONFIGURED MICROPHONES

The settings for many common microphones have been pre-configured for optimal performance with the Converge system. Preconfigured devices are listed in the Device Toolbox and can be dragged and dropped onto any of the microphone labels.

To select a preconfigured microphone

1. Click the Device Toolbox button to display preconfigured devices.

2. Click the plus sign (+) to expand the microphone category.
3. Click the microphone name and drag it to the Configuration screen. Drop over the Microphone label. The label will change based on the selected microphone.

LINE INPUT AND OUTPUT

The Converge mixer has jacks for Line Input and Line Output that allow you to connect different auxiliary devices. You can configure audio levels for these devices through RAV-Ware. You can use devices that have preconfigured audio settings from the Device Toolbox or you can manually set the audio settings for your line in and line out devices.

PRECONFIGURED VIDEO CODECS, AMPLIFIERS, AND SOUND CARDS

The audio settings for many common auxiliary devices such as video codecs, VCRs, amplifiers and sound cards, have been pre-configured for optimal performance with the Converge system. Preconfigured devices are listed in the Device Toolbox and can be placed on the Line In and Line Out icons.

> Note: If you would like to add a device to the Device Toolbox, please refer to the Device Toolbox Editor on page 54.

To select a preconfigured line-level device

1. Click the Device Toolbox button to display preconfigured devices (see figure 3.12).

FIGURE 3.12 Line input device list (Converge 560 shown)

2. Click the plus sign (+) to expand the category that matches your device type.
3. Click the device name and drag it to the Configuration screen. Drop over the Line input or Line Output icon. The label and icon will change based on the selected device.

> Note: Video codecs will cover both Line Input and Output. A sound card should be placed on Line Input, Line Output, or on both Input and Output for web conferencing. An amplifier is Output only.

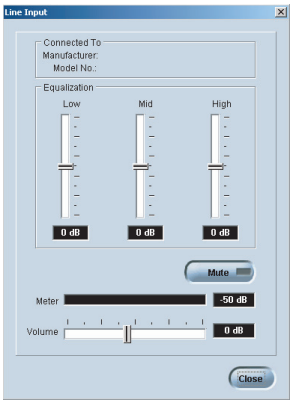
ADJUSTING LINE INPUT/OUTPUT SETTINGS

If your device is not listed in the Device Toolbox you can manually customize and configure the audio of your auxiliary devices in the Line Input and Line Output windows. Line input and output devices include video codecs, CD players, amplifiers and sound cards.

To access Line Input Settings

1. Open the Line Input window by clicking on the **Line Input** device icon. The Line Input dialog box appears.

To adjust Line Input Equalization



1. Adjust the the Low, Mid and High frequency tones using the Equalization sliders.

To enable Line Input Mute

1. Click the **Mute** button. The Mute indicator will turn red when Mute is enabled.

To adjust Line Input Audio Level (Volume)

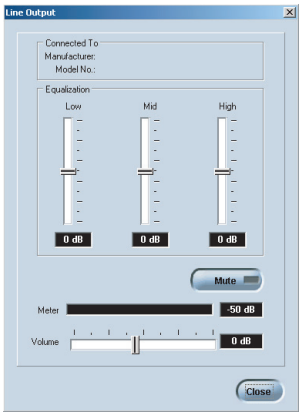
1. Using the slider, adjust the volume. The meter will display output levels.

> **Note**: To save the name and setting of your line input device, refer to the Device Toolbox Editor on page 54.

To access Line Output settings

1. Open the Line Output window by clicking on the **Line Output** device icon.The Line Output dialog box appears.

To adjust Line Output Equalization



1. Adjust the the Low, Mid and High frequency tones using the Equalization sliders.

To enable Line Output Mute

1. Click the **Mute** button. The Mute indicator will turn red when Mute is enabled.

To adjust Line Output Audio Level (Volume)

1. Using the slider, adjust the volume. The meter will display output levels.

> Note: To save the name and setting of your line output device, refer to the Device Toolbox Editor on page 54.

RECORD AND PLAYBACK

Record and Playback devices include VCRs, DVD players and sound cards. However, the Playback/Record jacks are line level inputs and outputs and are not restricted to these devices. You can use devices that have preconfigured audio settings from the Device Toolbox or you can manually set the audio settings for your VCRs or DVD players.

PRECONFIGURED RECORD/PLAYBACK DEVICES

The audio settings for many common record/playback devices have been preconfigured for optimal performance with the Converge system. Preconfigured devices are listed in the Device Toolbox and can be placed on the Record and Playback icons.

To select a preconfigured record/playback device

1. Click the Device Toolbox button to display preconfigured devices.

2. Expand the record/playback category to see a list of record/playback devices (see figure 3.13).

FIGURE 3.13 Record/playback device list (Converge 560 shown)

3. Click the device name and drag it to the Configuration screen. Drop over the Record or Playback icon. The label and icon will change based on the selected device.

> Note: You are not limited to record and playback devices with these connectors. The Record and Playback jacks are line input and line output jacks and can be connected to video codecs, CD players and amplifiers.

To remove a device

1. Right-click on the device you want to remove.
2. Select Clear Device.

ADJUSTING RECORD/PLAYBACK SETTINGS

If your device is not listed in the Device Toolbox you can manually customize and configure the audio of your auxiliary devices. The Record settings window is used to customize and configure audio being sent to recording devices that are connected to the record jack on the RAV mixer. The Playback settings window is used to customize and configure the audio from the playback device that is connected to the Playback jack on the Converge mixer.

To open Playback Settings

1. Open the Playback configuration window by clicking on the Playback device icon. The Playback window appears.

To adjust Playback Equalization

1. Adjust the the Low, Mid and High frequency tones using the Equalization sliders.

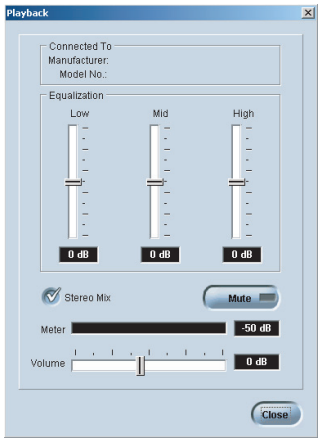
To enable Playback Stereo Mix

While the Converge provides mono-only audio, it will accept left and right audio from a stereo device. However, you must select Stereo Mix to ensure proper level adjustments are made.

1. Select Stereo Mix if your playback device uses stereo inputs (default in on).

To enable Playback Mute

1. Click the Mute button. The Mute indicator will turn red when Mute is enabled.



To adjust Playback Audio Level (Volume)

1. Using the slider, adjust the volume. The meter will display output levels.

> Note: To save the name and setting of your playback device, refer to the Device Toolbox Editor on page 54.

To open Recording Settings

1. Open the Record configuration window by clicking on the Record device icon. The Record window appears.

To adjust Recording Equalization

1. Adjust the the Low, Mid and High frequency tones using the Equalization sliders.

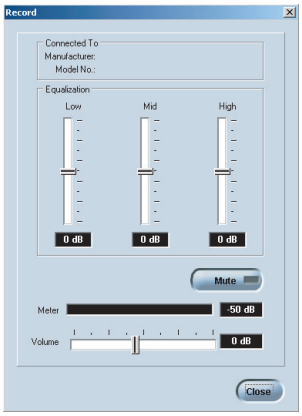
To enable Recording Mute

1. Click the Mute button. The Mute indicator will turn red when Mute is enabled.

To adjust Recording Audio Level (Volume)

1. Using the slider, adjust the volume. The meter will display output levels.

> Note: To save the name and setting of your recording device, refer to the Device Toolbox Editor on page 54.



CAMERA CONTROLS

The Converge system provides voice tracking capabilities through a VISCA control port connection to a PTZ camera.

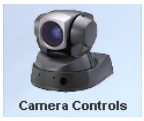
SETTING CAMERA PRESETS

The camera presets are programmed in RAV-Ware and assigned to each microphone pod. When a specific microphone is activated, the PTZ camera will move to the associated preset camera position. The Converge 590 supports nine camera positions and a home position. The Converge 560 supports six camera positions and a home position.

> Note: The PTZ camera can still be controlled manually from the camera or video codec remote control.

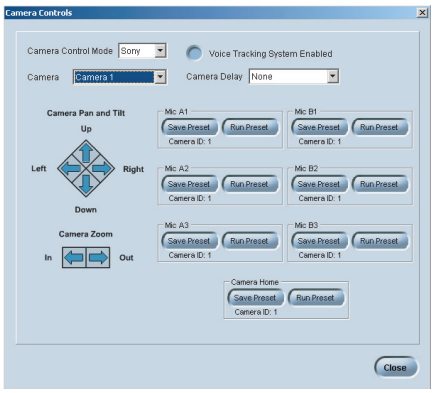
To open Camera Controls

1. Click the Camera Controls icon in the Configuration screen.



To set camera presets

1. Select the **Camera Control Mode**, either Sony or Canon.
2. Select which camera you are programming from the **Camera** list.
3. Select the **Camera Delay**. Camera delay is the amount of time the microphone must be activated before the camera moves to the preset position and amount of time the microphone must be inactive before returning to the home position. ClearOne recommends setting the camera delay to at least two seconds to prevent the camera from changing positions at every sound.



(Converge 560 shown)

4. Using the directional arrow buttons and the **Zoom In** and **Out** buttons, position the camera for the first microphone.
5. Click **Save Preset** under the microphone to assign the camera position to the mic.
6. Repeat steps 1-5 for the remaining camera positions.
7. Select **Voice Tracking System Enabled**.

> **Note**: Once you set the presets, do not switch Camera Control Mode (the camera type). This will delete all presets.

8. Click **Close** to save the settings.

To test camera presets

1. Deselect **Voice Tracking System Enabled**.
2. Select the camera you are testing.
3. Click **Run Preset** for each mic to test the programming. The camera moves to the preset position for each microphone.
4. Select **Voice Tracking System Enabled**.

DIALER AND PHONEBOOK USAGE

The Converge system includes a Phonebook that stores up to 20 names and phone numbers. Phonebook entries may be entered through RAV-Ware or using the Controller. The Dialer in RAV-Ware mimics the Controller and can be used to make calls, mute microphones, and adjust the loudspeaker volume. See chapter 4, Using the Converge, for information on using the Controller.

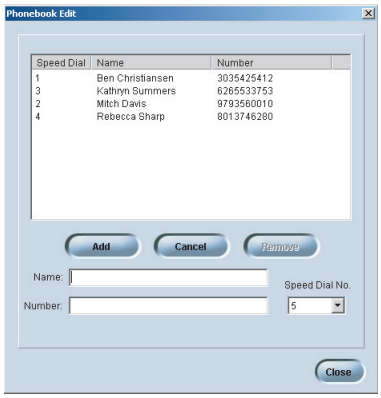
PHONEBOOK

RAV-Ware features a Phonebook utility which stores up to 20 phone numbers. These numbers are also assigned a speed dial number for dialing convenience through the Controller. Phonebook entries are listed in alphabetical order. You can add, edit or delete entries from the Phonebook window.

To open the Phonebook

1. Click the **Phonebook Edit** button on the toolbar or select **Phonebook Edit** from the Tools menu.

To add a Phonebook entry



1. Click **New Entry**.
2. Enter the **Name** and **Number**.
3. Enter a **Speed Dial Number**.
4. Click **Add Entry**.

To delete a Phonebook entry

1. Select the entry you want to remove.
2. Click **Remove**.

To edit a Phonebook entry

1. Select the entry you want to edit.
2. Make the desired changes to the entry.
3. Click **Change**.

DIALER

While most calls will be made using the controller, you can also manage all your calls from the Dialer in RAV-Ware. You can dial a number, redial the last dialed call and disconnect calls. You can also use flash settings, mute the microphones and adjust loudspeaker volume.

To open the Dialer


Dialer

1. Click the **Phonebook Edit** button on the toolbar or select **Phonebook Edit** from the Tools menu. The Dialer window appears (see figure 3.14).

> **Note**: This option is only available when you are connected to a Converge unit.

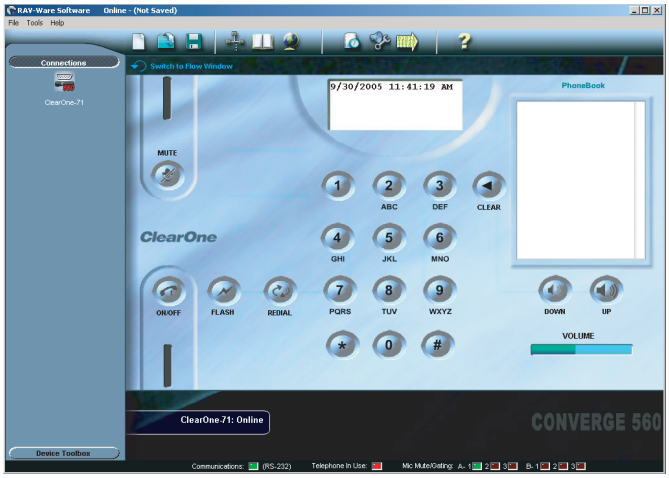


FIGURE 3.14 Dialer window

To make a call

1. Click the **ON/OFF** button.
2. Dial the number as you would on a standard phone. The number appears at the top of the display window.

> **Note**: You can also pre-dial the number and press the **ON/OFF** button to connect the call.

> **Tip**: You can also dial using the 0-9, star (*) and number (#) on your keyboard. Use the comma (,) key to enter a two second pause. The Enter key connects to and disconnects from the telephone line.

To make a call from the Phonebook

1. Using the mouse, select the number in the phonebook. The number appears in the display window.
2. Click the ON/OFF button to dial the call.

> Tip: You can also double-click the name in the phonebook. The phone will be taken off hook and the number dialed.

To end a call

1. Click the ON/OFF button.

To redial

1. Click the REDIAL button. The phone will automatically be taken off hook and the last dialed number will be called.

To send a Flash signal

1. The Flash key can be used for call transfer, call waiting or conference calling if your telephone service includes these features. Refer to your local telephone service provider for details.

To mute/unmute

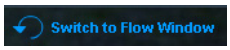
1. Click the MUTE button to mute all microphones. The LED will illuminate red.
2. Click the MUTE button again to unmute all microphones. The LED will turn off.

To adjust loudspeaker volume

1. Use the UP and DOWN buttons to adjust the loudspeaker volume to the desired level.

To return to the Configuration screen

1. Click the Switch to Flow Window link to return to the Configuration screen.



ADVANCED FEATURES

RAV-Ware has several advanced features which allow you to perform system checks and administrative functions.

SYSTEM CHECKS

The System Diagnostics window allows you to check your Converge system to be sure all components of your system are connected and working properly.

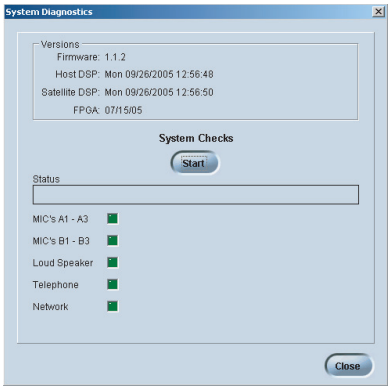
To open System Checks

1. Click the System Checks button or select System Checks from the Tools menu.

> Note: This option is only available when you are connected to a Converge unit.

To run System Checks

1. Click the START button. If you are local (in the same room as the loudspeakers), you will hear a tone as the Converge checks all components. When the check is complete, lights will indicate the status of each component. Green indicates the component is connected and functioning. Red indicates a problem with the component.



(Converge 560 shown)

EVENT LOG

The Event Log keeps record of a user-selectable events. You select which events you want recorded and RAV-Ware keeps a log, allowing you to periodically review events and make sure the system is running smoothly. You can also save the Event Log as a .txt file. Check the Event Log when there are communication errors or for other troubleshooting.

To open the Event Log

1. Click the **Event Log** toolbar button or select **Event Log** from the Tools menu.

To track events

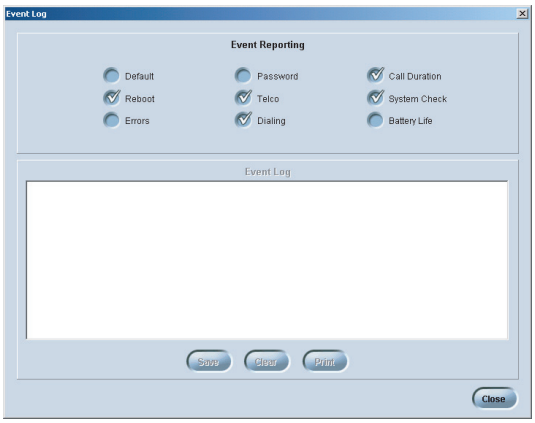
1. Select the events you would like to log.

To save an Event Log

1. Click the **Save** button.
2. Name the file.
3. Click **Save**. The log is saved as a .txt file.

To print an Event Log

1. Click the **Print** button.
2. Select the printer.
3. Click **Print**.



Selection	Function
Default	Logs when the mixer settings are defaulted.
Reboot	Logs every time the Converge system reboots.
Errors	Logs DSP communication errors only.
Password	Logs failed and successful access through TCP/IP or web interface.
Telco	Logs when telco was enabled and disabled.
Dialing	Logs dialed numbers.
Call Duration	Logs how long each call lasts.
System Check	Logs when system checks are performed and the results of the checks.
Battery Life	Logs battery level as reported by the RF Controller (wireless units only).

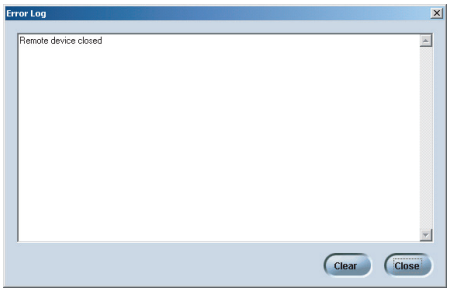
FIGURE 3.15 Event logs

ERROR MESSAGES

When the Converge system encounters an error, an error icon will appear in the lower left-corner of the screen. Review this log to troubleshoot problems.

To view Error Messages

1. Click the **Error** icon in the lower-left corner of the Converge window.



To clear Error Messages

1. Click **Clear**.

> **Note**: DSP communication errors can be tracked using the Event Log.

FIRMWARE UPGRADES

Firmware upgrades are included with any updated RAV-Ware release. Once the RAV-Ware update has been installed, you should upgrade the firmware. Firmware can be upgraded through the network, serial or USB connection.

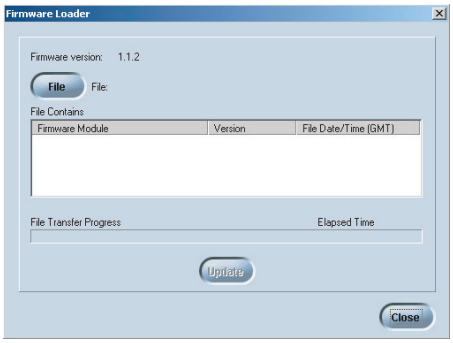
To open the Converge Firmware Loader

1. Click the **Firmware Loader** toolbar button or select **Firmware Loader** from the Tools menu.

> **Note**: This option is only available when you are connected to a Converge unit.

To upgrade Converge firmware

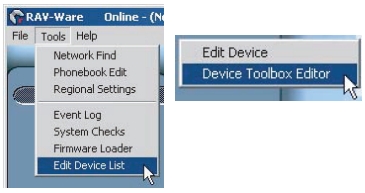
1. Click **File**.
2. Browse the RAV-Ware firmware folder and select the firmware file associated with your Converge unit.
3. Click **Open**.
4. Click the **Update** button. The File Transfer Progress bar will indicate when the firmware has been uploaded.
5. A confirmation dialog box appears, indicating that the mixer will reboot.



DEVICE TOOLBOX EDITOR

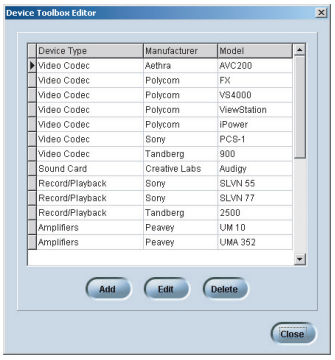
The Device Toolbox Editor allows you to add your auxiliary devices to RAV-Ware. You can add video codecs, sound cards, record/playback devices, amplifiers, and microphones to customize your system and easily access these devices for future Converge installations.

To open the Device Toolbox Editor



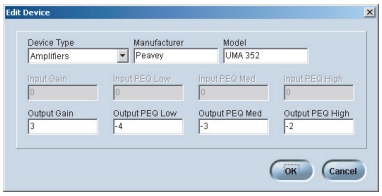
1. From the Tools menu, select **Edit Device List** or right-click on the Device Toolbox pane and select **Device Toolbox Editor**.

To add a device



1. Click **Add**.
2. Select **Device Type** from the Device Type list.
3. Enter the **Name** of the Manufacturer.
4. Enter the **Model Number** of the device.
5. Enter the **Equalization** levels and the Gain settings.
6. Click **OK**. The new device will appear in the Device Toolbox Editor window and in the Device Toolbox.

To edit a device



1. In the Device Toolbox Editor, select the device you want to modify.
2. Click **Edit**.
3. Change any information you desire.
4. Click **OK**.

> **Tip**: You can also edit the device by double-clicking the device in the Device Toolbox pane or by right-clicking the device and then choosing Edit Device.

To delete a device

1. In the device list, click the device you want to delete.
2. Click **Delete**.
3. Confirm you want to delete the device.

USING THE CONTROLLER

Most phone specific functions, such as dialing a call or adding a phonebook entry, will be managed from the controller. Phonebook and dialer actions can be done through Rav-Ware as well. See page 48 for more information.

TO ANSWER A CALL

1. Press on the controller to answer the call. When there is an incoming call, the phone rings, you will hear the ring tone coming from the speakers.

> Note: Converge can also be set to automatically answer calls. See page 60 to enable Auto-Answer.

TO MAKE A CALL

1. Press . You will hear a dial tone.
2. Dial the number as you would on a standard phone. The number appears on the LCD screen.

> Note: The controller accepts a maximum of 44 characters. No more than 44 characters can be entered.

LCD Screen

TO PRE-DIAL A CALL

1. Dial a phone number. You can press to delete the last digit entered in the pre-dialing string.
2. Press to send the call.

> Note: The phonebook key will delete the entire dial string if you press it for two seconds. Pressing and holding the pound (#) key for two seconds will insert a pause into the dialing string. The duration of the pause is two seconds.

TO END A CALL

1. Press to disconnect the call.

> Note: Converge can also be set to automatically disconnect calls. See page 60 to enable Auto-Disconnect.

TO MUTE/UNMUTE MICROPHONES

1. Press to mute the microphones.
2. Press again to unmute the microphones.

> Note: This function mutes all microphones in the room.The mixer front panel LEDs light red when the microphones are muted.

TO USE SPEED DIAL

1. Press and hold the assigned speed dial number on the dial pad.

> Note: You can dial numbers 1-9 by pressing and holding the assigned number. To dial speed dial 10, press and hold 0.

TO REDIAL A PHONE NUMBER

1. Press .

> Note: REDIAL saves the last number that was dialed from the controller. Once REDIAL is pressed, the phone will be taken off-hook and the number will be dialed.

TO DIAL A CALL FROM THE PHONEBOOK

1. Press on the controller.
2. Scroll to the entry and press .

> Note: The phonebook key will delete the entire dial string if you press it for two seconds. Pressing and holding the pound (#) key for two seconds will insert a pause into the dialing string. The duration of the pause is two seconds.

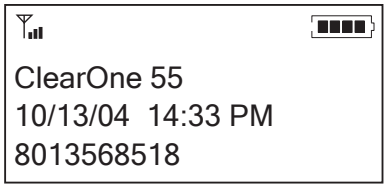
Dialing from the phonebook

TO USE THE STATUS KEY (RF CONTROLLER ONLY)

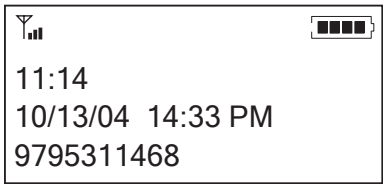
1. Press and hold for two seconds to display the status of the Converge.

   If the phone is not in use (on-hook) the LCD will display the device name, the date and time and the local number.

   If the phone is in use (off-hook), the LCD will display the call duration, the date and time and the dialed number.



On-hook status



Off-hook status

TO SEND A FLASH SIGNAL

1. Press to use call transfer, call waiting, or conference calling.

> **Note**: This feature is dependent on your PBX service or local phone service. Refer to your PBX vendor or local telephone service for details.

TO ADJUST THE SPEAKER VOLUME

1. Press to increase the volume.
2. Press to decrease the volume.

> **Note**: If an external amplifier is dragged to the line output or record output in RAV-Ware, the volume buttons will be programmed to adjust the external amplifier. See page 41 for more information.

PROGRAMMING PHONE PREFERENCES

You can manage the Phonebook, adjust phone settings, such as ring melody and tone, and set preferences, such as country codes and language, through the menu options outlined below. You can also program these preferences in the RAV-Ware software. Refer to Chapter 3 for more information on RAV-Ware.

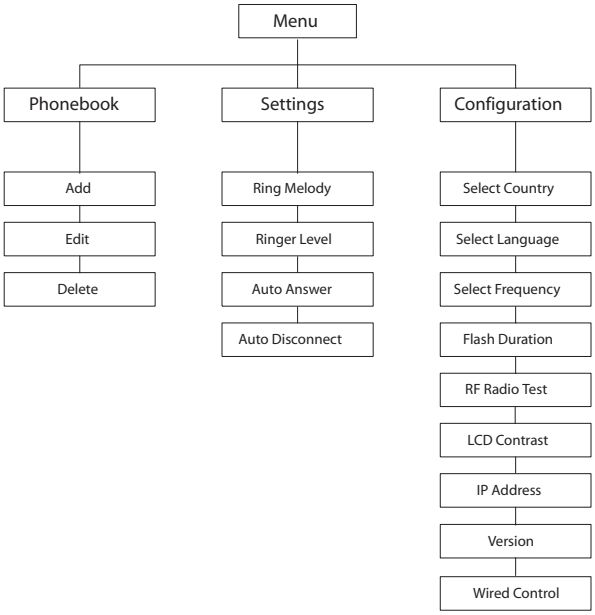


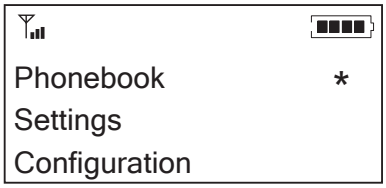
FIGURE 4.1 Menu tree

ACCESSING THE MENU

The main menu (see figure 4.1) gives you three options: Phonebook, Settings and Configuration. An asterisk * indicates your position in the menus and a down arrow ↓ indicates that the menu continues. Once in menu mode, use the arrow keys to navigate. ▲ moves the cursor up. ▼ moves the cursor down. ◄ is a delete key or a back key that moves you to the previous screen. M saves entries and moves the cursor to the next line.

To access the menu

1. Press M on the Controller to access the Converge program menu.



Main menu

USING THE PHONEBOOK FROM THE CONTROLLER

The Phonebook stores up to 20 names and numbers. You can add, edit and delete any of the contacts.

To add a Phonebook entry

1. Press M to access the menu options.
2. Press M to select Phonebook.
3. Press M again to select Add.
4. Type the name using the keypad.

Adding a contact

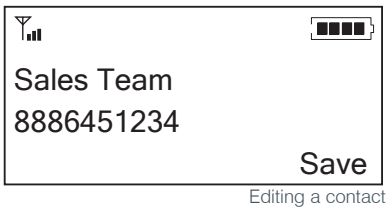
> Note: Press a keypad key repeatedly to cycle through its characters.

5. Press M to advance to the Number field.
6. Type the numer using the keypad.
7. Press M to advance to the Save option.
8. Press M again to save the entry and return to the Phonebook menu.

> Note: Entries edited or added to the phonebook through the controller are assigned speed dial number 0. This means that there is no speed dial associated with this number. You must use RAV-Ware to edit the speed dial. See page 48 for instructions.

To edit a Phonebook entry

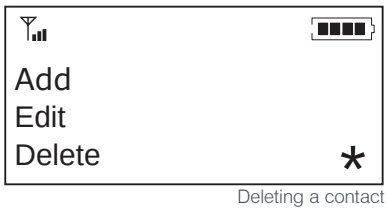
1. Press M to access the menu options.
2. Press M to select Phonebook.
3. Scroll to Edit and press M .
4. Scroll to a desired name and press M .
5. Make changes to the name and number using the keypad.
6. Press M to advance to the Save option.
7. Press M again to save the changes and return to the Phonebook menu.



Editing a contact

To delete a Phonebook entry

1. Press M to access the menu options.
2. Press M to select Phonebook.
3. Scroll down to Delete and press M .
4. Choose the entry you want to delete.
5. Press M delete the entry and return to the Phonebook menu.



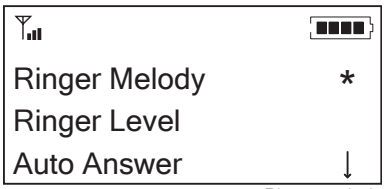
Deleting a contact

ADJUSTING THE SETTINGS

You can activate the auto-answer setting, activate auto-disconnect, select ringer melodies and adjust your ringer in the Settings menu.

To select a Ring Melody

1. Press M to access the menu options.
2. Scroll to Settings and press M .
3. Press M again to select Ringer Melody.
4. Select one of the three ringer melodies.
5. Press M to save the selection and return to the Settings menu.



Ringer melody

> **Note:** Once you select a melody, you will hear it played through the speakers.

To adjust the Ringer Level

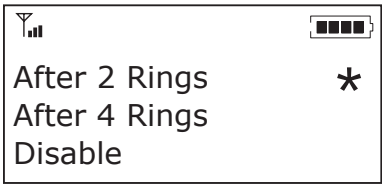
1. Press M to access the menu options.
2. Scroll to Settings and press M .
3. Scroll to Ringer Level and press M .
4. Use or to adjust the volume.
5. Press M to save and return to the Settings menu.

Ringer level

> **Note:** Ringer volume is indicated by a horizontal bar on the LCD screen and you will hear it from the speakers.

To activate Auto Answer

1. Press M to access the menu options.
2. Scroll to Settings and press M .
3. Scroll to Auto Answer and press M .
4. Select After 2 Rings, After 4 Rings, or Disable to deactivate the Auto Answer function.
5. Press M to save selection and return to the Settings menu.



Auto answer

To activate Auto Disconnect

1. Press M to access the menu options.
2. Scroll to Settings and press M .
3. Scroll to Auto Disconnect and press M .
4. Select Enable or Disable.
5. Press M to save selection and return to the Settings menu.

Auto disconnect

> **Note:** When enabled, Auto Disconnect will automatically hang up the phone once the other end is disconnected. Auto Disconnect uses loop drop or call progress--see PBX vendor or local service provider.

CONFIGURATION

The configuration menu provides options for selecting countries, languages and RF (for wireless units) as well as configuring the Flash setting.

To select a Country

1. Press M to access the menu options.
2. Scroll to Configuration and press M .
3. Press M again to select Country.
4. Select the country where the Converge is being used from the list of available countries.

Select a country

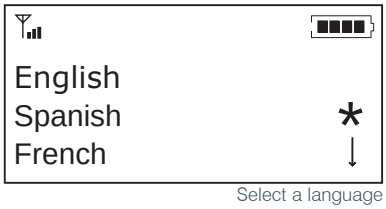
5. Press M to save the country selection and return to the Configuration menu.

> Note: This is assigned to the telco for the specific country settings.

Warning: The country code must be set correctly in RAV-Ware and the Controller to ensure that the unit operates properly when connected to the telco network and that it complies with the country's telco requirements. Changing this code to a country other than the intended country of operation might cause the Converge to be non-compliant.

To select a Language

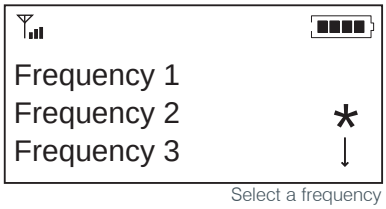
1. Press M to access the menu options.
2. Scroll to Configuration and press M .
3. Scroll to Language and press M .
4. Select a language from the list.
5. Press M to save the language and return to the Configuration menu.



Select a language

To select a frequency on RF Controller

1. Press M to access the menu options.
2. Scroll to Configuration and press M .
3. Scroll to Frequency and press M .
4. Choose a frequency from 1-8.
5. Press M to save the frequency and return to the Configuration menu.



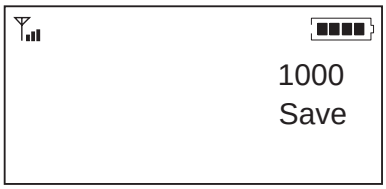
Select a frequency

> Note: The channel frequency allows the mixer to communicate with the controller. The frequency in RAV-Ware must match the Converge controller frequency. See page 30.

> Note: If you are using the European or South African version of Converge, frequency 1 and frequency 8 are the same frequency.

To enter Flash Duration

1. Press M to access the menu options.
2. Scroll to Configuration and press M .
3. Scroll to Flash Duration and press M .
4. Type the duration number from 50-1000 ms in 10 ms steps.
5. Press M to save the duration and return to the Configuration menu.



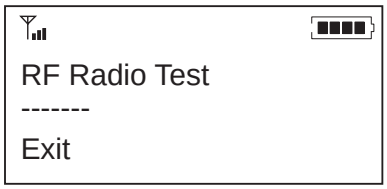
Enter flash settings

To enable wired controller

1. Press M to access the menu options.
2. Scroll to Configuration and press M .
3. Scroll to Wired Controller and press M .
4. Enable and Disable are displayed. Select Enable and press M .
5. The mixer resets and the wired controller is enabled.

To perform RF Radio Test on RF Controller

1. Press M to access the menu options.
2. Scroll to Configuration and press M .
3. Scroll to RF Radio Test and press M .
4. Press M to exit and return to the Configuration menu.



RF radio test

> **Note:** The RF Controller will send out a radio signal and display the signal strength between the Controller and the mixer. Use this feature to ensure the mixer and Controller are set to the same frequency and to verify of the signal strength. Use the chart to determine the reliability of the signal.

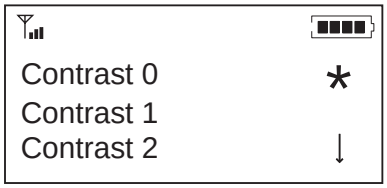
Signal Level	Reliability
0–4 bars	Fair
4–8 bars	Good
9–12 bars	Better
13–16 bars	Best

Signal strength reliability

Attention: If you are having trouble with the communication between the Controller and the mixer, refer to the Troubleshooting guide for tips on improving signal strength.

To change LCD contrast

1. Press M to access the menu options.
2. Scroll to Configuration and press M .
3. Scroll to Contrast and press M .
4. Choose a contrast setting (0-3).
5. Press M to select the contrast and return to the Configuration menu.

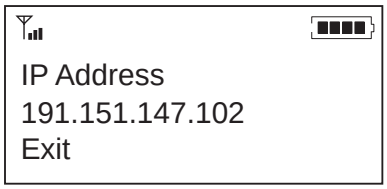


Contrast

To view the IP address

1. Press M to access the menu options.
2. Scroll to Configuration and press M .
3. Scroll to IP Address and press M .

> **Note:** The IP address for the Converge unit will display on the LCD.



IP address

4. Select Exit to return to the Configuration window.

To check the Converge controller version

1. Press M to access the menu options.
2. Scroll to Configuration and press M .
3. Scroll to Version and press M . The version of the Controller firmware will display.
4. Select Exit to return to the Configuration window.

Version

ACCESSING THE WEB INTERFACE

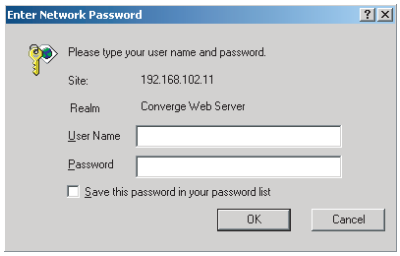
The Converge has a built-in web server that provides a remote access interface to your Converge system. However, not all programming and metering functions are available. The web interface allows you to connect to a Converge unit, run system checks, view the event log and manage calls.

To use the web interface from outside your network, your firewall must be properly configured to allow access. If you are accessing Converge from within the network, you may be able to use the network name. The web interface uses Port 80.

TO CONNECT TO CONVERGE THROUGH THE WEB INTERFACE

1. Open a web browser and enter the **IP address** or **Network Name** of the Converge in the address bar.
2. Enter your **User Name** and **Password**. The default user name is **ClearOne** and the default password is **RAV**.

   The Converge web interface opens. Navigation buttons are shown in the left channel.



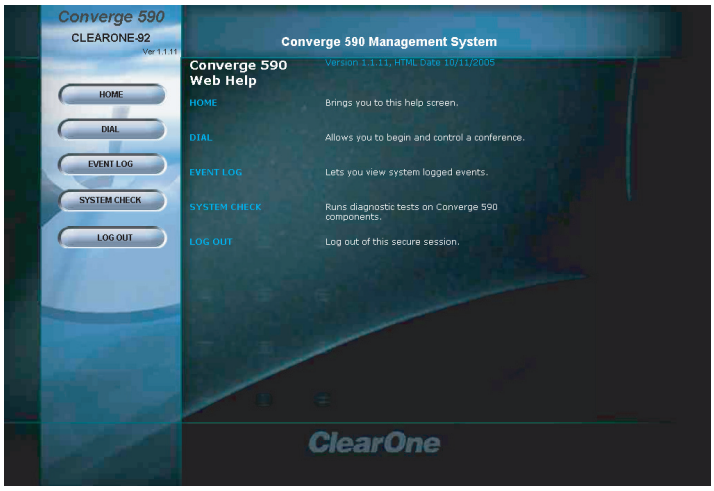


FIGURE 5.1 Converge 590 RAV-Ware management system

DIAL

You can make all your calls from the Dialer in the web interface. You can dial a number, redial the last dialed call and disconnect calls. You can also use flash settings, mute the microphones, adjust volume, and dial from the phonebook.

TO OPEN A DIALER WINDOW

1. Click the Dial button in the left channel navigation.

FIGURE 5.2 Dialer window

TO MAKE A CALL

1. Click the ON/OFF button to take the phone off-hook (indicator turns green).
2. Using the number pad, dial a phone number just as you would on a standard phone.

> Note: You can also pre-dial the number and press the ON/OFF button to connect the call.

> Tip: You can also dial using the 0-9, star (*) and number (#) on your on your key-board. Use the comma (,) key to enter a two second pause. The Enter key connects to and disconnects from the telephone line.

TO MAKE A CALL FROM THE PHONEBOOK

1. Click a number in the Phonebook you want to call. The number appears in the display window.
2. Click the ON/OFF button to dial the call or double-click on the entry.

TO END A CALL

1. Click the ON/OFF button.

TO REDIAL

1. Click the REDIAL button. The phone will automatically be taken off-hook and the last dialed number will be called.

TO SEND A FLASH SIGNAL

1. If your telephone service includes call transfer, call waiting or conference calling, you can use the Flash key. Refer to your local telephone service or PBX vendor for details.

TO MUTE/UNMUTE

1. Press the MUTE button to mute all microphones (the indicator turns red).
2. Press the MUTE button again to unmute all microphones (the indicator turns off).

TO ADJUST CALL VOLUME

1. Use the UP and DOWN volume buttons to adjust the volume to the desired level.

EVENT LOG

The Event Log keeps record of a user-selectable events. You select the events you want recorded in RAV-Ware. You then can download the log for review in the web interface. Check the Event Log when there are communication errors or for other troubleshooting.

TO OPEN EVENT LOG

1. Click the **Event Log** button in the menu pane.

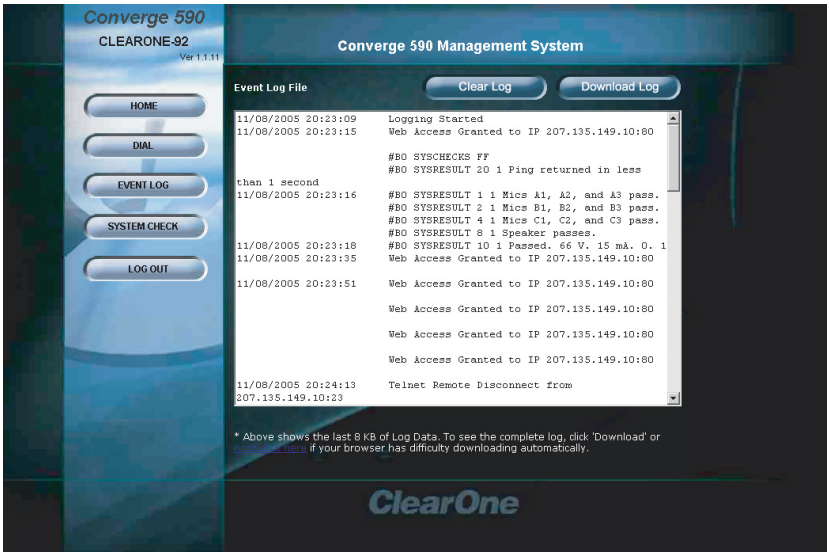


FIGURE 5.3 Event log

TO CLEAR LOG

1. Click the **Clear Log** button.

> **Note:** The log in RAV-Ware is also cleared.

TO DOWNLOAD LOG

1. Click the **Download Log** button.

> **Note:** Right-click on the event log to save a copy to your hard drive as a .txt file.

SYSTEM CHECK

The System Checks window allows you to check your Converge system to be sure all parts of your system are connected and working properly.

TO OPEN THE SYSTEM CHECKS

1. Click the **System Checks** button.

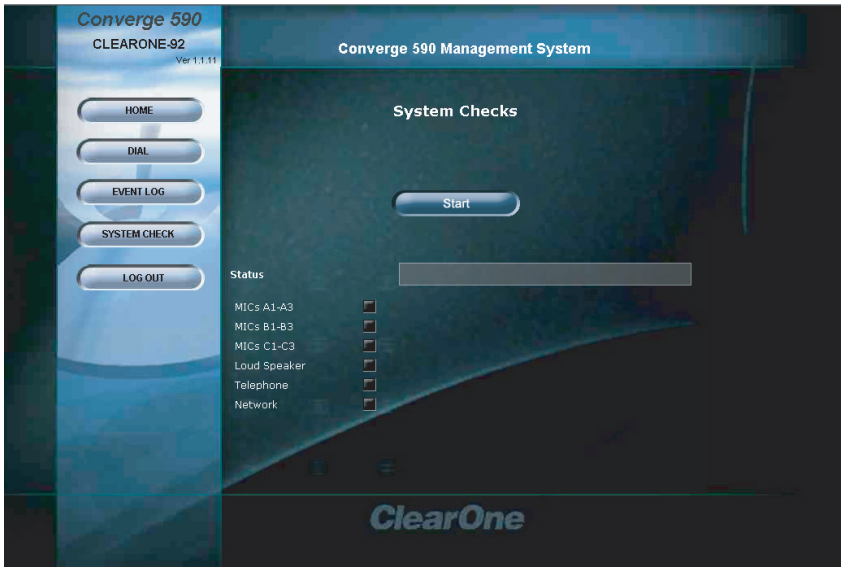


FIGURE 5.4 System checks

TO RUN SYSTEM CHECKS

1. Click the **Start** button. Converge checks all components. When the check is complete, lights will indicate the status of each component. Green indicates the part is connected and functioning. Red indicates a problem with the component.

LOG OUT

1. Click the **Log Out** button.

FIGURE 5.5 Log out

2. Click **Yes, Log Out** or **No, Go Back** to return to the main screen.

APPENDIX

MAINTENANCE

Unplug all components before cleaning. Do not use liquid or aerosol cleaners. Use a soft, damp cloth to clean the microphones and controller.

If storing for an extended period of time, remove the batteries.

TROUBLESHOOTING

The following paragraphs describe ways to troubeshoot difficulties with your Converge product, if necessary.

AUDIO

The following paragraphs outline audio troubleshooting.

No dial tone

Ensure that the RJ-11 cable is connected to an analog line. Make sure the phone cable is connected to the Line jack, not the Set jack. If you are connected to a digital line through a telephone handset, see page 21 for more information. Run a system diagnostic check through RAV-Ware to be sure all Converge components are working properly.

Converge does not ring

Adjust the volume of the ringer. Check that the RJ-11 cable is connected. Verify that the dialed phone number is correct.

Muffled reception

Check the connections of all audio inputs. Check the Audio Mixer in RAV-Ware to make sure the correct audio paths are selected. Adjust the volume of the audio outputs.

Far-end party cannot hear

Do not move the microphones while on a call. Move any items that might be blocking the microphones. Move closer to the microphones. Check mute on the inputs and outputs.

Short silences, echoes, or clipped speech on the far end

- Adjust the equalization in RAV-Ware for each component.
- Adjust the volume. Watch the meters. Make sure the loudest audio causes the meters to just enter the yellow zone.
- Be sure equipment is placed correctly for the best sound performance. Refer to Chapter 1 for basic room design guidelines.

RF CONTROLLER

The following paragraphs outline RF controller troubleshooting.

Controller doesn't communicate with the mixer

The RF Controller performs best when the Converge mixer is positioned within line of sight and with the antenna pointed up. Check the signal strength indicator in all areas of the room where the controller will be used.The signal strength indicator is on the LCD screen and the maximum number of bars is four.

For optimal RF connectivity, make sure the signal strength measures two or four bars in all operating locations (see figure 6.1). You can also use the RF Radio Test function on the Controller for a more detailed signal strength measurement. Refer to page 63 for more information.

Signal Level	Reliability
0–4 bars	Fair
4–8 bars	Good
9–12 bars	Better
13–16 bars	Best

FIGURE 6.1 Signal strength reliability

To improve signal strength:

- Verify that the mixer is within line of sight.
- Install the mixer in the top space of the equipment rack.
- Ensure that the antenna is pointed up.
- Do not install the mixer in a metal cabinet.

You can also purchase a remote mount antenna to improve the signal strength when the mixer is located in a different room or in an enclosed metal cabinet.
Part number: 910-153-050

Be sure the frequency setting on the controller is the same as the frequency setting in RAV-Ware.

Cannot assign a speed dial number

Any phone numbers entered using the Controller are automatically assigned to speed dial location 0. Access RAV-Ware to assign speed dial numbers.

SPEAKERS

The following paragraphs outline speaker troubleshooting.

Neither speaker plays

Check that the wires are properly connected. Check the audio mixer in RAV-Ware to ensure the audio is routed to the loudspeakers. Check volume setting and mute status.

Bass and treble are weak

Check the equalization for the loudspeakers in RAV-Ware.

Only one speaker plays

Check the equalization for the loudspeakers in RAV-Ware. Check the wires connected to the speaker that does not play. Be sure the wires are in good condition and are firmly connected.

One speaker still does not play

Disconnect the wires from both the speaker and the mixer. Disconnect the other wire from its speaker and connect that end of the wire to the speaker that doesn't play. If the speaker still doesn't play, the problem is in the speaker. If the speaker now plays, continue checking for the source of the problem. Disconnect the same wire from the mixer. Connect it to the other output. If the speaker plays, the problem is the original wire that was connected to that speaker.

GENERAL

The following paragraphs outline general troubleshooting.

Physical damage to Converge

All repairs must be done by a ClearOne technician. Call ClearOne technical support for more information.

CAMERA PINOUTS

Camera pinouts are provided in the following paragraphs.

8-PIN MINI DIN CONNECTOR

Pin Number	Control	Pin Number	Control
1	RTS	5	RXD
2	CTS	6	TXD
3	TXD	7	not used
4	GND	8	not used

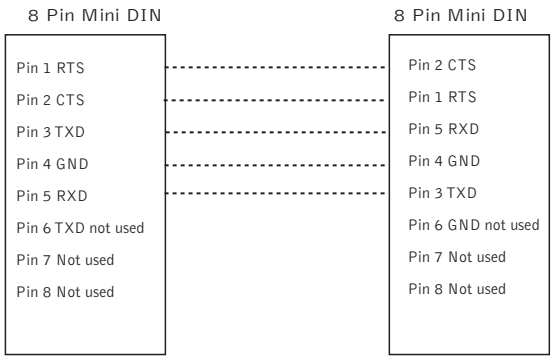


FIGURE 6.2 8-pin mini DIN connector pinouts

DB-9 CONNECTOR

Pin Number	Control	Pin Number	Control
1	CD	6	DSR
2	RXD	7	RTS
3	TXD	8	CTS
4	DTR	9	RI
5	GND		

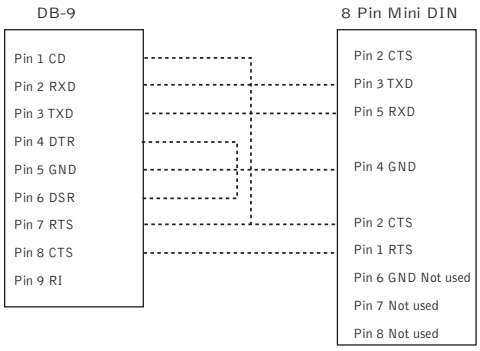


FIGURE 6.3 DB-9 connector pinouts

SPECIFICATIONS

Dimensions

Mixer (WxDxH)
17" x 7.5" x 2"
(43.2 cm x 19.1 cm x 5.1 cm)

Controller (WxDxH)
10.5" x 4.5" x 2.75"

Weight

Mixer 4.5 lb (2.04 kg)
Controller 2.0 lb (.91 kg)

Environmental

Operating Temperature:
32° to 122° F
0° to 50° C

Power Supply

Primary Voltage: 100 to 240 VAC Auto sensing
50-60 Hz

Audio Performance

Conditions: Unless otherwise specified, all measurements are performed with a
22 Hz to 15 kHz BW limit (no weighting)

Microphone Distribution Box:
Connection: Female XLR
Maximum Distance from Audio Mixer to Last Mic Box: 60 ft.
Maximum Level: +17 dBu
Frequency Response: 20 Hz - 14 kHz (+/-1dB)
THD+N: < 0.01% (+14 dBu input @ 1 kHz)
Phantom Power: 24 V selectable
Impedence: 5 kOhm

Line Input

Connection: Unbalanced RCA
Gain: -10 dBu nominal, adjustable from -14 dB to +18 dB
Nominal Level: -10 dBu
Maximum Level: +9 dBu
Impedance: > 10 kOhm

Line Output

Connection: Unbalanced RCA
Nominal Level: -10 dBu, adjustable from -14 dB to +18 dB
Maximum Level: +9 dBu
Frequency Response: 40 Hz - 15 kHz (+/-1dB)
Dynamic Range: > 80 dB
THD+N: < 0.02% (+6 dBu input @1 kHz)

Playback Input

Connection: Unbalanced RCA
Gain: -10 dBu nominal, adjustable from -14 dB to +18 dB
Nominal Level: -10 dBu
Maximum Level: +9 dBu
Impedance: > 10 kOhm

Record Output

Connection: Unbalanced RCA
Nominal Level: -10 dBu, adjustable from -14 dB to +18 dB
Maximum Level: +9 dBu
Frequency Response: 40 Hz - 15 kHz (+/-1dB)
Dynamic Range: > 80 dB
THD+N: < 0.02% (+6 dBu input @1 kHz)

Loudspeaker

Connection: Push terminals with left and right
Power: 15 Watts into 8 Ohm load
Impedance: 8 Ohm
Frequency Response: 60 Hz - 15 kHz (+/-1 dB)
Dynamic Range: > 80 dB
THD+N: < 0.5% (+5 dBu line input @1 kHz)
Output Level: 90 dBSPL output @ 1 meter

Mixer

AEC tail time: 128 ms
Noise cancellation: (6 - 15 dB)
Gating: Adaptive ambient, 1st mic priority, look ahead gating, NOM attenuation, manual on, override on, chairman override.

Telephone Interface

Conditions: All measurements taken with ALC disabled
Connection: RJ-11 (Set and Line Jacks)
Tail Time: 30 ms
Frequency Response: 250 Hz to 3.3 kHz (+/-1 dB)
THD+N: < 0.2% (+7 dBu line input @1 kHz)
Dynamic Range: > 60 dB

Communication I/O

10/100 Ethernet Control Port:
RJ-45 with LED indicators for link, duplex and activity status.

RS-232 Control Port:

DB9 female
9,600/19,200/38,400/57,600 (default)/115,200
Baud rate: 8 bits, 1 stop, no parity
Hardware flow control on (wireless default)/off

VISCA Camera Port

DIN, 9600 baud, No Flow Control

USB 1.1 Configuration Port

Slave Port

SERIAL COMMANDS

The Converge 560 and Converge 590 accept serial commands through telnet, RS-232 serial port or USB. The commands in this manual pertain only to the Converge 560 and Converge 590. RS-232 serial port protocol is 9,600, 19,200, 38,400, 57,600 (default) or 115,200 baud; 8 bits, 1 stop bit, no parity.

CONVENTIONS

The following typographic conventions are used in this document to describe the different serial commands. Use the Command structure section and the examples as a guide when creating your serial commands.

Convention	Description
<X>	Parameters enclosed in < > indicate a mandatory parameter.
[X]	Parameters enclosed in [ ] indicate an optional parameter.
1-8	Parameters separated by a hyphen (-) indicate a range between the values.
4,7,9	Parameters separated by a comma (,) indicate a list of available values.
BAUD	Words in uppercase bold indicate command text.
DEVICE	Indicates the device type and device ID.

COMMAND STRUCTURE

The following typographic conventions are used in this document to describe the different serial commands. Use the Command structure section and the examples as a guide when creating your serial commands.

Commands can be either UPPERCASE or lowercase. Also, extra spaces or tabs between arguments in text commands are allowed. Return values are always uppercase. In order for a command to be recognized by the serial port, the command must be terminated by a carriage return.

The structure of serial commands is as follows:

#TYPE DEVICE COMMAND [X] [X]

#	indicates the start of a command line
DEVICE	represents the device type and device number
COMMAND	is the command text
[X] [X]	represents any additional options in the order that they appear in the command descriptions that follow
*	placed in the Type ID or Device ID fields, the command applies to all units or all devices respectively.

Example:
A command to disable automatic gain control for Mic 2 on a Converge 560 device “0” will have the command line: #C0 AGC 2 M 0. In this command line, C=Converge 560, 0=unit 0, AGC=command, 2=channel, M=Mic Input group, 0=off state. If a command calls for a “null” value, leave a blank in the command line. For example, “#C0 AGC 2 M” will return the current AGC state of Mic 2 on device C.

Command responses will have a carriage return line feed. For example, #C0 AGC 2 M O carriage return line feed.

GROUPS AND CHANNELS

The following tables define the relationship between alpha and numeric representations. Text commands use the alpha designation, and binary commands use the numeric. In addition, different groups have different allowable channel ranges.

Group	Alpha	Number	Converge 590 Channel Range	Converge 560 Channel Range
Unknown		0	N/A	N/A
Outputs	O	2	1 – 3 1 is Record Out 2 is Line Out 3 is Speaker Out	1 – 3 1 is Record Out 2 is Line Out 3 is Speaker Out
Microphones	M	3	1 – 9	1 – 6
Line Inputs	L	7	1 – 2 1 is Record In 2 is Aux In	1 – 2 1 is Record In 2 is Aux In
Unit	U	9	0 for Unit Values 1 for Log	0
Matrix	X	11	TBD	TBD
	S	13	Phonebook	0
	N	15	2 for HTML skin 3 for Firmware 4 for Directory 5 for Firmware Data	1
Transmit	T	16	1	1
Receive	R	17	1	1
Local Camera	V	19	Sony Mode: 1–7 Canon Mode: 1–9	Sony Mode: 1–7 Canon Mode: 1–9

FIGURE 6.4 Alpha and numeric representations

TYPE AND DEVICE IDS

Type ID	Unit type	Device ID range
0xB	Converge 590	0x0
0xC	Converge 560	0x0

METER TYPE DEFINITIONS

Alpha	Numeric	Level position for Mic Channel	Level position for Line Inputs	Level position for Outputs	Level position for Telco Transmits	Level position for Telco Receives
A	2	Post Processing Meter after Signal Processing Chain	Level after PEQ and gain	Level after PEQ and gain	Level after gain	Level after gain adjustment
R	5	Echo Return Loss	N/A	N/A	N/A	N/A
E	6	Echo Return Loss	N/A	N/A	N/A	N/A
T	7	ERL + ERLE	N/A	N/A	N/A	N/A

FIGURE 6.5 Meter type definitions

SERIAL COMMAND ERROR CODES

Error number	Text message	Explanation/Solution
1	Memory error	The box is out of internal memory. Power cycle the box.
2	No command found	A command was not found in the string.
3	Unknown command	A command was executed on a different device type that this box response can not display. The command dictionary needs to be updated.
4	Not implemented	The command is not implemented.
5	Argument error	The command had an argument that was out of range.
6	Unknown command	The command is unknown to this unit.
7	Bad checksum	The binary command's checksum is wrong.
8	Camera not responding	A preset or macro failed to program because it is too large or because its command list contained an invalid command.
11	Command too big	The binary command is too large.

CONVERGE SERIAL COMMANDS

Command	Function
AA	Selects/reports setting of auto answer
AARINGS	Selects/reports setting of the number of rings to auto answer
ACONN	Selects/reports status of audible connect/disconnect indication
AD	Selects/reports setting of auto disconnect
AEC	Selects/reports acoustic echo canceller setting
AECREF	Enables/disables or reports current status of AEC reference
AGC	Selects/reports AGC
BATTERYLVL	Reports battery level on remote
BAUD	Selects/reports the baud rate of the serial port
CALLDUR	Indicates how long a call has lasted
CAMBAUD	Selects/reports baud rate of camera control port
CAMCTRLMODE	Sets/reports camera control port mode
CAMFLOW	Selects/reports flow control of camera control port
CAMMOVE	Sends command to move the camera on the camera control port
CAMPRESET	Executes camera preset
CAMPRESETSET	Sets current position of camera as preset
CAMPRESETSET2	Sets/reports current camera preset
CAMPOSITION	Sets/reports current position of camera on the camera control port
CAMSWITCHLAG	Set the switch time lag for voice tracking
CAMTRACK	Selects/reports camera voice-tracking mode
CAMZOOM	Sets/reports current zoom of camera on the camera control port
CHAIRO	Selects/reports the setting of chairman override for a mic input
CLEAREFFECT	Enables/disables or reports current status of clear effect
CLOCK	Sets/reports current time
COUNTRY	Sets/reports country for compliance
DECAY	Selects/reports the setting of the decay rate for a mic input
DEFAULT	Sets the unit to default
DEVICE	Selects/reports manufacturer identification label
DEVICETYPE	Enables /disables or reports the current type of device connected to an input or output
DIAL	Dials DTMF sequence or reports last sequence dialed
DID	Selects/reports device ID
ENETADDR	Selects/reports IP address of the Ethernet port
ENETDHCP	Selects/reports use of DHCP of the Ethernet port
ENETDNSA	Selects/reports DNS server IP address of the Ethernet port
ENETDNS	Selects/reports use of the DNS of the Ethernet port
ENETGATE	Selects/reports default gateway of the Ethernet port
ENETSUBN	Selects/reports subnet mask of the Ethernet port
EQ	Enables/disables or reports current status of equalization
EQSEL	Enables/disables or reports current status of equalization
FILTER	Selects/reports the setting of filters for a mic input
FILTSEL	Turns on and off the filters for a mic
FLOW	Selects/reports the flow control of the serial port
GAIN	Changes/reports gain for a channel
GATE	Reports gate status of microphones
GHOLD	Selects/reports the setting of the hold time for a mic input
GMODE	Selects/reports the setting of the gating mode for a mic input
GRATIO	Selects/reports the setting of the gate ratio for a mic input

CONVERGE SERIAL COMMANDS (CONTINUED)

Command	Function
GREPORT	Selects/reports gate status report frequency
HOOK	Sends a hook flash
HOOKD	Selects/reports hook flash duration
LABEL	Selects/reports label of specified channel or unit
LOCALNUM	Sets/reports current value of local number
LOGMASK	Sets or reports the unit event log mask
LVL	Reports in, out or processor level
LVLREPORT	Selects/reports level status
LVLREPORTEN	Enables/disables level reporting
MANUFACTURER	Selects/reports manufacturer identification label
MICCAMPRESET	Associate a microphone with a camera preset
MLINE	Selects/reports the setting of coarse gain
MTRX	Selects/reports matrix routing of an in to out
MUTE	Sets/reports mute status
NCD	Selects/reports the setting of noise cancellation for a mic input
NCSEL	Enables/disables or reports current status of noise cancellation
NLP	Selects/reports the setting of non-linear processing for each mic channel
OFFA	Selects/reports the off attenuation mode of a mic channel
PBDIAL	Dials speed dial number by name
PHONEBOOKADD	Saves entry in the phonebook
PHONEBOOKCNT	Queries number of entries in phonebook
PHONEBOOKDEL	Deletes an entry in the phonebook
PHONEBOOKREAD	Queries an entry in the phonebook
PP	Reports the setting of phantom power
REDIAL	Redials last number called
RESET	Resets the unit
RFFREQ	Sets/reports frequency for RF link to remote
RING	Indicates a ringing line
RINGERLVL	Selects/reports audible ring level
RINGERSEL	Sends/reports audible ring melody
RINGERTEST	Plays current audible ringer melody
SILENCEPRST	Associates camera preset with silence for voice tracking
SPEEDDIAL	Dials speed dial number by speed dial number
SPLIFT	Selects/reports the setting of the speech lift enable processing for each mic channel
SPLEVEL	Selects/reports the setting of the speech lift level for each mic channel
STEREOMIX	Enables/disables or reports stereo mix status
SYSCHECKS	Initiates system checks
SYSRESULT	Reports the results of the system check
TE	Selects/reports hook status
TELCOLVLCTRL	Selects/reports setting of Telco TX level control
TIMELOCALE	Sets or reports the time locale settings
UCLOCK	Sets or reports the current time.
UID	Reports unit ID (read only)
VER	Reports unit version (read only)
VOLUME	Changes/reports the gain for the output channel

AA - AUTO ANSWER ENABLE/ DISABLE

This command selects/reports the setting of auto answer.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	17 (R)	
Value	Unsigned Integer	2	0 = Off 1 = On 2 = Toggle (Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 28
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **AA** <Channel> [Value]

AARINGS - NUMBER OF RINGS TO AUTO ANSWER ON

This command selects/reports the setting of the number of rings to auto answer.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	17 (R)	
Value	Unsigned Integer	2	2 or 4 (Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 31
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **AARINGS** <Channel> [Value]

ACONN - AUDIBLE CONNECT / DISCONNECT INDICATION

This command selects/reports the status of the audible connect/disconnect indication.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	17 (R)	
Value	Unsigned Integer	2	0 = Off 1 = On 2 = Toggle (Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 96
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **ACONN** <Channel> [Value]

AD - AUTO DISCONNECT ENABLE/ DISABLE

This command selects/reports the setting of auto disconnect.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	17 (R)	
Value	Unsigned Integer	2	0 = Off 1 = Loop Drop 2 = Call Progress 3 = Loop Drop + Call Progress (Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 29
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **AD** <Channel> [Value]

AEC - ACOUSTIC ECHO CANCELLER ENABLE/ DISABLE

This command selects/reports the setting of Acoustic Echo Canceller.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group And Channels	
Group	Group	1	3 (M)	
Value	Unsigned Integer	2	0 = Off 1 = On 2 = Toggle(Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 27
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **AEC** <Channel> [Value]

AECREF - ACOUSTIC ECHO CANCELLATION REFERENCE

This command enables/disables or reports the current status of the AEC reference.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Value	Unsigned Integer	4	1 - 3 (Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 68
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **AECREF** [Value]

AGC - AUTOMATIC GAIN CONTROL

This command selects/reports the setting of automatic gain control.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group And Channels	
Group	Group	1	3 (M)	
Value	Unsigned Integer	2	0 = Off 1 = On 2 = Toggle (Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 1
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: *DEVICE* **AGC** <Channel> <Group> [Value]

BATTERYLVL - BATTERY LEVEL

This command reports the battery level on the remote. If the batteries run low, this command will automatically be sent out reporting the low indication.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Value	Unsigned Integer	4	0 = battery level unavailable 1 = Lowest 2 3 4 5 = Highest (Null to query in text.)	

BINARY FORM DETAILS

COMMAND ID: 65
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Value>

TEXT FORM DETAILS

COMMAND FORM DEVICE **BATTERYLVL** [Value]

BAUD - BAUD RATE

This command selects/reports the baud rate of the serial port.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Value	Unsigned Integer	4	9600, 19200, 38400, 57600,115200 (Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 2
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **BAUD** [Value]

Attention: If you are connected to the Converge unit through the serial port, you will need to reboot the unit before the baud rate and flow control changes take place. If you are connected to the Converge unit through the USB port, changes are made instantly.

CALLDUR - CALL DURATION

This command indicates how long a call has lasted. If no call is in session, this will report 0. At the time of call termination, this command will automatically be sent out reporting the duration.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group And Channels	
Group	Group	1	17 (R)	
Reserved		2	0	
Duration	String	8	String of format HR:MN:SS	

BINARY FORM DETAILS

COMMAND ID: 63
NUMBER OF ARGUMENTS: 3
ARGUMENT FORM: <Channel><Group><Reserved><Duration>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **CALLDUR** <Channel> <Duration>

CAMBAUD - CAMERA CONTROL BAUD RATE

This command selects/reports the baud rate of the camera control serial port.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Value	Unsigned Integer	4	2400, 9600, 19200, 38400 (Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 60
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **CAMBAUD** [Value]

CAMCTRLMODE - CAMERA CONTROL PORT MODE

This command sets/reports the camera control port mode.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Value	Unsigned Integer	4	0 = Sony 1 = Canon (Null to Query in Text)	

BINARY FORM DETAILS

COMMAND ID: 50
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **CAMCTRLMODE** [Value]

CAMFLOW - CAMERA CONTROL FLOW CONTROL

This command selects/reports the flow control of the camera control serial port on the unit. Hardware flow control is implemented using DTR and DSR.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Value	Unsigned Integer	4	0 = Off 1 = On 2 = Toggle (Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 61
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **CAMFLOW** [Value]

CAMMOVE - MOVE THE CAMERA

This command sends commands to move the camera on the camera control port. There is no query for this command.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group And Channels	
Group	Group	1	19 (V)	
Value	Unsigned Integer	2	0 = Stop 1 = Pan Right 2 = Pan Left 3 = Tilt Up 4 = Tilt Down 5 = Zoom In 6 = Zoom Out	

BINARY FORM DETAILS

COMMAND ID: 49
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **CAMMOVE** <Channel Group> [Value]

CAMPRESET - CAMERA PRESET

Executes a camera preset. There is no query for this command.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Value	Unsigned Integer	4	1 - 10	

BINARY FORM DETAILS

COMMAND ID: 51
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **CAMPRESET** [Value]

CAMPRESETSET - CAMERA PRESET SETUP

This command sets the current position of a camera as a camera preset. There is no query for this command.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Preset	Unsigned Integer	2	1 - 10	
Channel	Channel	1	See Group and Channels	
Group	Group	1	19 (V)	
Label	String	16		

BINARY FORM DETAILS

COMMAND ID: 52
NUMBER OF ARGUMENTS: 5
ARGUMENT FORM: <Preset><Channel><Group><Label>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **CAMPRESETSET** <Preset Channel Group Label>

CAMPRESETSET2 - CAMERA PRESET SETUP 2

This command sets or reports the current camera preset.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Preset	Unsigned Integer	2	1 - 10	
Channel	Channel	1	See Group and Channels	
Group	Group	1	19 (V)	
Pan Angle	Signed Float	2	If Sony, -100 to 100. If Canon, -100 to 100. (NULL to Query in Text)	Degrees
Tilt Angle	Signed Float	2	If Sony, -25 to 25. If Canon, -30 to 90	Degrees
Zoom Angle	Signed Float	4	If Sony, 6.6 to 65. If Canon, 3 to 47.5.	Degrees
Label	String	16		

BINARY FORM DETAILS

COMMAND ID: 56
NUMBER OF ARGUMENTS: 7
ARGUMENT FORM: <Preset><Channel><Group><Pan><Tilt><Zoom><Label>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **CAMPRESETSET2** <Preset>[Channel Group Pan Tilt Zoom Label]

CAMPOSITION - CAMERA POSITION

This command sets or reports the current position of the camera on the camera control port.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	19 (V)	
Pan Angle	Signed Float	2	If Sony, -100 to 100. If Canon, -100 to 100. (NULL to Query in Text)	Degrees
Tilt Angle	Signed Float	4	If Sony, -25 to 25. If Canon, -30 to 30.	Degrees

BINARY FORM DETAILS

COMMAND ID: 53
NUMBER OF ARGUMENTS: 2
ARGUMENT FORM: <Channel><Group><Pan Angle><Tilt Angle>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **CAMPOSITON** <Channel Group> [Pan Tilt]

CAMSWITCHLAG - CAMERA SWITCH TIME LAG

This command set the switch time lag for voice tracking.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Value	Unsigned Float	4	0.00 - 5.00	S

BINARY FORM DETAILS

COMMAND ID: 76
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **CAMSWITCHLAG** [Value]

CAMTRACK - CAMERA TRACK

This command selects/reports the camera voice tracking mode.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Value	Unsigned Integer	4	0 = Off 1 = On 2 = Toggle (Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 57
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **CAMTRACK** [Value]

CAMZOOM - CAMERA ZOOM

This command sets or reports the current Zoom of the camera on the camera control port.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	19 (V)	
Zoom Angle	Signed Float	2	If Sony, 6.6 to 65. If Canon, 3 to 47.5. (NULL to Query in Text).	Degrees

BINARY FORM DETAILS

COMMAND ID: 54
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Zoom Angle>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **CAMZOOM** <Channel Group> [Zoom]

CHAIRO - CHAIRMAN OVERRIDE MODE

This command selects/reports the setting of the chairman override for a microphone input.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Unsigned Integer	8	See Group and Channels	
Group	Unsigned Integer	8	3	
Value	Unsigned Integer	16	0 = chairman overrid off 1 = chairman override on 2 = toggle (Null to return current mode)	

BINARY FORM DETAILS

COMMAND ID: 114
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group> [Value]

TEXT FORM DETAILS

COMMAND FORM: DEVICE **CHIARO** <Channel> [Value]

CAMTRACK - CAMERA TRACK

This command selects/reports the camera voice tracking mode.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Value	Unsigned Integer	4	0 = Off 1 = On 2 = Toggle (Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 57
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **CAMTRACK** [Value]

CLEAREFFECT - CLEAR EFFECT WIDE BAND TELCO EMULATION

This command enables/disables or reports the current status of the clear effect.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	17 (T)	
Value	Unsigned Integer	2	0 = Off 1 = On 2 = Toggle (Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 66
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **CLEAREFFECT** <Channel> [Value]

CLOCK - CLOCK SET

This command sets or reports the current time.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Date	Unsigned Integer	1	1 - 31	
Month	Unsigned Integer	1	1 - 12	
Year	Unsigned Integer	2	2000 - 2099 (NULL to Query in Text)	
Hours	Unsigned Integer	1	00 - 23	
Minutes	Unsigned Integer	1	00 - 59	
Seconds	Unsigned Integer	1	00 - 59	
Day of Week	Unsigned Integer	1	1 = Sunday 2 = Monday 3 = Tuesday 4 = Wednesday 5 = Thursday 6 = Friday 7 = Saturday	

BINARY FORM DETAILS

COMMAND ID: 64
NUMBER OF ARGUMENTS: 2
ARGUMENT FORM: <Date><Month><Year><Hours><Minutes><Seconds><Day>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **CLOCK** [Date Month Year Hours Minutes Seconds Day]

COUNTRY - COUNTRY SELECTION

This command sets/reports the country for compliance.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Value	Unsigned Integer	4	1 = US / Canada 2 = Europe 3 = Mexico 4 = Australia / New Zealand 5 = South Africa 6 = Japan 7 = Brazil 8 = South Korea 9 = China 10 = Singapore 11 = Taiwan (Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 40
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **COUNTRY** [Value]

DEFAULT - DEFAULT THE UNIT

Sets the unit to factory defaults. There is no query for this command.

ARGUMENT DETAILS

None

BINARY FORM DETAILS

COMMAND ID: 17
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <0>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **DEFAULT**

Attention: The unit will need to be rebooted after sending the DEFAULT command.

DECAY - DECAY ADJUST

This command selects/reports the setting of the decay rate for a microphone input.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Unsigned Integer	8	See Group and Channels	
Group	Unsigned Integer	8	3	
Value	Unsigned Integer	16	1 = slow 2 = medium 3 = fast (Null to return the current decay rate)	

BINARY FORM DETAILS

COMMAND ID: 113
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **DECAY** <Channel> [Value]

DEVICE - DEVICE IDENTIFICATION LABEL

This selects/reports the manufacturer identification label of the specific channel.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	2, 3, 7(O, M, L)	
Reserved	Unsigned Integer	2	0	
Label	String	32	1 - 32 characters CLEAR = clear the label (Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 82
NUMBER OF ARGUMENTS: 9
ARGUMENT FORM: <Channel><Group><Reserved><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **DEVICE** <Channel> <Group> [Value]

DEVICETYPE - SETS THE TYPE OF DEVICE CONNECTED TO AN INPUT OR OUTPUT

This command enables / disables or reports the current type of device connected to an input or output.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	2, 7 (O, L)	
Value	Unsigned Integer	2	0 = 1 = 2 = 3 = 4 = (NULL to query in text)	

BINARY FORM DETAILS

COMMAND ID: 85
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **DEVICETYPE** <Channel> <Group> [Value]

DIAL - DTMF DIALING

This command dials a DTMF sequence or reports back the last sequence dialed.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	17 (R)	
Reserved		2	0	
Number	String	44	1 - 44 Chars of '0' - '9', 'A' - 'D', '*', '#', ',' (Null to query last number dialed in text)	

Note: A "," (comma) equals a two second pause.

BINARY FORM DETAILS

COMMAND ID: 30
NUMBER OF ARGUMENTS: 12
ARGUMENT FORM: <Channel><Group><Number>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **DIAL** <Channel> [Number]

DID - DEVICE ID

This command reports the device ID. This command is read-only.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Value	Unsigned Integer	4	See Type and Device IDs (Null sent in text, Value returned)	

BINARY FORM DETAILS

COMMAND ID: 3
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Value>

ENETADDR - ETHERNET PORT IP ADDRESS

This command selects/reports the IP address of the Ethernet port on the unit.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Value	IP Address	4	(Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 21

TEXT FORM DETAILS

COMMAND FORM: DEVICE **DID** [Value]
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **ENETADDR** [Value]

ENETDHCP - ETHERNET DHCP SELECTION

This command selects/reports the use of DHCP of the Ethernet port on the unit.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Value	Unsigned Integer	4	0 = On 1 = Off 2 = Toggle (Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 25
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **ENETDHCP** [Value]

ENETDNSA - ETHERNET DNS SERVER ADDRESSES

This command selects/reports the DNS servers IP addresses of the Ethernet port on the unit.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Value	IP Address	4	(Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 24
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **ENETDNSA** [Value]

ENETDNS - ETHERNET DNS SELECTION

This command selects/reports the use of DNS of the Ethernet port on the unit.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Value	Unsigned Integer	4	0 = On 1 = Off 2 = Toggle (Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 26
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **ENETDNS** [Value]

ENETGATE - ETHERNET DEFAULT GATEWAY ADDRESS

This command selects/reports the default gateway of the Ethernet port on the unit.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Value	IP Address	4	(Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 23
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **ENETGATE** [Value]

ENETSUBN - ETHERNET SUBNET MASK

This command selects/reports the Subnet mask of the Ethernet port on the unit.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Value	IP Address	4	(Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 22
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **ENETSUBN** [Value]

EQ - EQUALIZATION

This command enables/disables or reports the current status of the equalization on the input or output.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	2, 7 (O, L)	
High Gain	Signed Float	2	-12.00 - 12.00 (Null to query in text)	
Mid Gain	Signed Float	2	-12.00 - 12.00	
Low Gain	Signed Float	2	-12.00 - 12.00	

BINARY FORM DETAILS

COMMAND ID: 67
NUMBER OF ARGUMENTS: 2
ARGUMENT FORM: <Channel><Group><High Gain><Mid Gain><Low Gain>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **EQ** <Channel> <Group> [High Mid Low]

EQSEL - EQUALIZATION ENABLE

This command enables/disables or reports the current status of the equalization on the input or output.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	2, 7 (O, L)	
Value	Unsigned Integer	2	0 = Off 1 = On 2 = Toggle (NULL to query in text)	

BINARY FORM DETAILS

COMMAND ID: 74
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **EQSEL** <Channel> <Group> [Value]

FILTER - FILTER SETTINGS

This command selects/reports the setting of filters for a microphone input. Three nodes are available for each microphone channel.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Unsigned Integer	8	See Group and Channels	
Group	Unsigned Integer	8	3	
Node	Unsigned Integer	8	Group 3: 1 - 3 (node of mic input filter)	
Type	Unsigned Integer	8	6 (select PEQ) (Null returns current mode)	
Frequency	Unsigned Float	32	Type 0 = 0 (n/a) Type 6 = 20 - 15,000	 Hz
Gain/ Slope	Float	16	Type 0 = 0 (n/a) Type 6 = -15 - 15	 dB
Bandwidth Subtype	Unsigned Float	16	Type 0 = 0 (n/a) Type 6 =.05 - 5.00	 Octaves

BINARY FORM DETAILS

COMMAND ID: 116
NUMBER OF ARGUMENTS: 3
ARGUMENT FORM: Channel><Group><Node><Type><Frequency><Gain/Slope><Bandwidth/Subtype>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **FILTER** <Channel><Group><Node> [Type Frequency Gain Bandwidth]

FILTSEL - FILTER SELECT

This command turns on and off the filters for a microphone.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Unsigned Integer	8	See Group and Channels	
Group	Unsigned Integer	8	3	
Node	Unsigned Integer	8	Group 3: 1 - 3 (node of mic input filter) 0xFF for all	
Type	Unsigned Integer	8	0 = Off 1 = On 2 = Toggle	

BINARY FORM DETAILS

COMMAND ID: 117
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Node><Type>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **FILTSEL** <Channel><Group><Node> <On/Off>

FLOW - FLOW CONTROL

This command selects/reports the flow control of the serial port on the unit. Hardware flow control is implemented using DTR and DSR.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Value	Unsigned Integer	4	0 = Off 1 = On 2 = Toggle (Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 4
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **FLOW** [Value]

GAIN - GAIN ADJUSTMENT

This command changes or reports back the gain for a channel.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	2, 3, 7, 16, 17 (O, M, L, T, R)	
Value	Signed Float	2	-99.90 - 99.90 **(Null to query in text)	DB
Absol / Rel		0	A = Absolute R = Relative Null = Relative	

BINARY FORM DETAILS

COMMAND ID: 5

NUMBER OF ARGUMENTS: 1

ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE GAIN <Channel> <Group> [Value] [Absol/Rel]

> Note: Values indicate entry range only. Actual internal range of the gain stage is from -14 to 18. Absolute values will be limited to the internal gain range.

GATE - GATE STATUS

This command reports the gate status of mics. This command is read-only.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Value	Hexadecimal	4	Bits 0 - 8 represent gate status on Mics 1 - 9 (Null sent in text, Value returned)	

BINARY FORM DETAILS

COMMAND ID: 6

NUMBER OF ARGUMENTS: 1

ARGUMENT FORM: <Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **GATE** [Value]

GHOLD - GATE HOLD TIME ADJUST

This command sekects/reports the setting of the hold time for a microphone input.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Unsigned Integer	8	See Group and Channels	
Group	Unsigned Integer	8	3	
Value	Unsigned Float	16	.10 - 8.00 (Null returns current hold time)	Seconds

BINARY FORM DETAILS

COMMAND ID: 118

NUMBER OF ARGUMENTS: 1

ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **GHOLD** <Channel> [Value]

GMODE - GATING MODE

This command sekects/reports the setting of the gating mode for a microphone input.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Unsigned Integer	8	See Group and Channels	
Group	Unsigned Integer	8	3	
Value	Unsigned Integer	16	1 = auto 2 = manual on 3 = manual off (Null returns the current mode)	

BINARY FORM DETAILS

COMMAND ID: 108

NUMBER OF ARGUMENTS: 1

ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **GMODE** <Channel> [Value]

GRATIO - GATE RATIO ADJUST

This command sekects/reports the setting of the gate ratio for a microphone input.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Unsigned Integer	8	See Group and Channels	
Group	Unsigned Integer	8	3	
Value	Unsigned Integer	16	0 - 50 (Null returns current gate ratio)	dB

BINARY FORM DETAILS

COMMAND ID: 109

NUMBER OF ARGUMENTS: 1

ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **GRATIO** <Channel> [Value]

GREPORT - GATE REPORT

This command selects/reports the mode of gate status reporting.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Value	Unsigned Integer	4	0 = Off 1 = On 2 = Toggle (Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 7

NUMBER OF ARGUMENTS: 1

ARGUMENT FORM: <Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **GREPORT** [Value]

HOOK - HOOK FLASH

This command sends a hook flash. **There is no query for this command.**

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	17 (R)	
Reserved		2	0	

BINARY FORM DETAILS

COMMAND ID: 32
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Reserved>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **HOOK** <Channel>

HOOKD - HOOK FLASH DURATION

This command selects/reports the hook flash duration.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	17 (R)	
Value	Unsigned Integer	2	50 - 1000 (Null to query in text)	Ms

BINARY FORM DETAILS

COMMAND ID: 33
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **HOOKD** <Channel> [Value]

LABEL - LABEL

This selects/reports the label of the specific channel or the unit.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	2, 3, 7, 9, 16, 17 (O, M, L, U, T, R)	
Reserved	Unsigned Integer	2	0	
Label	String	32	For group U, 1 - 11 characters All other, 1 - 32 characters If not group U, CLEAR = clear the label (Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 8

NUMBER OF ARGUMENTS: 9

ARGUMENT FORM: <Channel><Group><Reserved><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **LABEL** <Channel> <Group> [Value]

LOCALNUM - LOCAL NUMBER

This command sets or reports back the current value of the local number.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	17 (R)	
Reserved		2	0	
Number	String	16	1 - 16 Chars of '0' - '9', 'A' - 'D', '*', '#', ',' (Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 59

NUMBER OF ARGUMENTS: 5

ARGUMENT FORM: <Channel><Group><Number>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **LOCALNUM** <Channel> [Number]

LOGMASK - EVENT LOG MASK

This command sets or reports the unit event log mask.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Value		Hex	4	X X X X X X X X X X X X X X X X | | | | | | | | | | | | | | | | = Reset | | | | | | | | | | | | | | | = Errors | | | | | | | | | | | | | | = Password Access | | | | | | | | | | | | | = Telco On/Off | | | | | | | | | | | | = Dial | | | | | | | | | | | = Call Duration | | | | | | | | | | = System Checks | | | | | | | | | = Battery Life | | | | | | | | = (reserved) | | | | | | | = Default (Null to query in text)

BINARY FORM DETAILS

COMMAND ID: 97
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **LOGMASK** [Value]

LVL - LEVEL

This command reports the level of a channel. This command is read-only.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	2, 3, 7, 16, 17(O, M, L, T, R)	
Position	Meter Type	2	See MeterTypeDefinitions	
Value	Signed Float	4	-99.99 - 99.99 (Sent with Null in text, Value returned)	DB

BINARY FORM DETAILS

COMMAND ID: 9
NUMBER OF ARGUMENTS: 2
ARGUMENT FORM: <Channel><Group><Position><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **LVL** <Channel> <Group> <Position> [Value]

LVLREPORT - LEVEL REPORT

This command selects/reports the status of level reporting for the specified channel.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	2, 3, 7, 16, 17 (O, M, L, T, R)	
Position	Meter Type	2	See MeterTypeDefinitions	
Value	Unsigned Integer	4	0 = Off (Delete from list being reported) 1 = On (Add to list being reported) 2 = Toggle(Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 10
NUMBER OF ARGUMENTS: 2
ARGUMENT FORM: <Channel><Group><Position><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **LVLREPORT** <Channel> <Group> <Position> [Value]

> **Note**: Level reporting for the unit must also be enabled (LVLREPORTEN).

LVLREPORTEN - LEVEL REPORT ENABLE

Enables level reporting for the unit.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Value	Unsigned Integer	4	0 = Turn off reporting but leave current list 1 = Turn on reporting 2 = Turn off reporting and clear the list (Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 16
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **LVLREPORTEN** [Value]

MANUFACTURER - MANUFACTURER IDENTIFICATION LABEL

This selects/reports the manufacturer identification label of the specific channel.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	2, 3, 7(O, M, L)	
Reserved	Unsigned Integer	2	0	
Label	String	32	1 - 32 characters CLEAR = clear the label (Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 81
NUMBER OF ARGUMENTS: 9
ARGUMENT FORM: <Channel><Group><Reserved><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **MANUFACTURER** <Channel> <Group> [Value]

MICCAMPRESET - MIC CAMERA PRESET

This command associates a mic with a camera preset for voice tracking.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	3 (M)	
Value	Unsigned Integer	2	0 to Clear 1 - 10 (NULL to Query in Text)	

BINARY FORM DETAILS

COMMAND ID: 55
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **MICCAMPRESET** <Channel> [Value]

MLINE - MIC/LINE COARSE GAIN SETTING

This command selects/reports the setting of coarse gain.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	3 (M)	
Value	Unsigned Integer	2	0 = 0 1 = 7 2 = 14 3 = 21 4 = 28 5 = 35 6 = 41 7 = 50 8 = 56 (Null to query in text)	dB

BINARY FORM DETAILS

COMMAND ID: 115
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **MLINE** <Channel> [Value]

MTRX - MATRIX ROUTING

This command selects/reports the matrix routing of an input to an output.

ARGUMENT DETAILS

Name	Type	Size	Values Units
Source Channel	Channel	1	See Group and Channels
Source Group	Group	1	3, 7, 17(M, L, R)
Destination Channel	Channel	1	Group 3 (M) is only allowed all channels. All other groups cannot have the all channel. (See Group And Channels)
Destination Group	Group	1	2, 16(O, T)
Value	Unsigned Integer	4	0 = Cross point off 1 = Cross point on 2 = Toggle (Null to query in text)

BINARY FORM DETAILS

COMMAND ID: 11
NUMBER OF ARGUMENTS: 2
ARGUMENT FORM: <Src. Ch.><Src. Gp.><Dest. Ch.><Dest. Gp.><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **MTRX** <Src. Ch.> <Src. Gp.> <Dest. Ch.> <Dest. Gp.> [Value]

MUTE - MUTE

This command selects/reports the setting of mute on a channel.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	3 (M) (all channels only)	
Value	Unsigned Integer	2	0 = Off 1 = On 2 = Toggle (Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 12
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **MUTE** <Channel> <Group> [Value]

NCD - NOISE CANCELLATION DEPTH ADJUST

This command selects/reports the setting of the noise cancellation for a microphone input.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	3, 17 (M, R)	
Value	Unsigned Integer	2	6 - 15 (Null to query in text)	dB

BINARY FORM DETAILS

COMMAND ID: 110
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **NCD** <Channel> <Group> [Value]

NCSEL - NOISE CANCELLATION SELECT

This command enables/disables or reports the current status of noise cancellation.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	3,17 (M, R)	
Value	Unsigned Integer	2	0 = Off 1 = On 2 = Toggle (Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 62
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **NCSEL** <Channel> <Group> [Value]

NLP - NON-LINEAR PROCESSING ADJUST

This command selects/reports the setting of the non-linear processing for each microphone channel.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	3 (M)	
Value	Unsigned Integer	2	0 = Off 1 = Soft 2 = Medium 3 = Aggressive (Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 115
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **NLP** <Channel> <Group> [Value]

OFFA - OFF ATTENUATION MODE

This command selects/reports the off attenuation mode of a microphone channel.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Unsigned Integer	8	See Group and Channels	
Group	Unsigned Integer	8	3	
Value	Unsigned Float	16	0 - 60 (Null to return current level)	dB

BINARY FORM DETAILS

COMMAND ID: 112
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **OFFA** <Channel> <Group> [Value]

PBDIAL - DIAL A PB ENTRY BY NAME

This command dials a speed dial number by name. There is no query for this command.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	17 (R)	
Reserved	Unsigned Integer	2	0	
Label	String	16	1 - 16 chars	

BINARY FORM DETAILS

COMMAND ID: 36
NUMBER OF ARGUMENTS: 5
ARGUMENT FORM: <Channe><Group><Reserved><Label>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **PBDIAL** <Channel> <Label>

PHONEBOOKADD - ADDS AN ENTRY TO THE PHONEBOOK

This command saves an entry in the Phonebook. There is no query. No two entries can share the same label. An argument error will be returned if an entry already has the name. To change an entry, you must first delete it and then add it again. If label is blank, the first 20 characters of the number will be used as the label. Number must not be blank. If an entry already exists with the assigned speed dial it will be overwritten.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Speed Dial	Unsigned Integer	4	0 for not assigned to a speed dial 1 - 19 20 for Conference	
Number	String	44	1 - 44 chars '0' - '9', 'A' - 'D', '*', '#'	
Label	String	16	1 - 16 chars	

BINARY FORM DETAILS

COMMAND ID: 38
NUMBER OF ARGUMENTS: 16
ARGUMENT FORM: <ID><Number><Label>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **PHONEBOOKADD**

PHONEBOOKCNT - QUERIES THE NUMBER OF ENTRIES IN THE PHONEBOOK

This command queries the number of entries in the Phonebook. This command is query only.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Value	Unsigned Integer	4	0 - 20	

BINARY FORM DETAILS

COMMAND ID: 78
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **PHONEBOOKCNT** <Value>

PHONEBOOKDEL - DELETES AN ENTRY TO THE PHONEBOOK

This command deletes an entry in the Phonebook. There is no query.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Label	String	16	1 - 16 chars	

BINARY FORM DETAILS

COMMAND ID: 77
NUMBER OF ARGUMENTS: 4
ARGUMENT FORM: <Label>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **PHONEBOOKDEL** <Label>

PHONEBOOKREAD - QUERIES A ENTRY IN THE PHONEBOOK BY INDEX

This command queries an entry in the Phonebook. This command is query only.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Index	Unsigned Integer	2	0 - 19 (Must be less than the Number of PhoneBook Entries)	
Speed Dial	Unsigned Integer	2	0 for not assigned to a speed dial 1 - 1920 for Conference (NULL to query in text)	
Number	String	44	1 - 44 chars '0' - '9', 'A' - 'D', '*', '#'	
Label	String	16	1 - 16 chars	

BINARY FORM DETAILS

COMMAND ID: 79
NUMBER OF ARGUMENTS: 16
ARGUMENT FORM: <Index><Speed Dial><Number><Label>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **PHONEBOOKREAD** <Index>
<Speed dial> <Number> <Label>

PP - PHANTOM POWER

This command reports the setting of phantom power.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Unsigned Integer	8	See Group and Channels	
Group	Unsigned Integer	8	3	
Value	Unsigned Integer	16	0 = Off 1 = On 2 = Toggle (Null returns current phantom power mode)	

BINARY FORM DETAILS

COMMAND ID: 107
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **PP** <Channel> [Value]

REDIAL - DIAL THE LAST NUMBER AGAIN

This command redials the last number. There is no query for this command.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group And Channels	
Group	Group	1	17 (R)	
Reserved		2	0	

BINARY FORM DETAILS

COMMAND ID: 45
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Reserved>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **REDIAL** <Channel>

RESET - RESET

Resets the unit. There is no query for this command.

ARGUMENT DETAILS

None

BINARY FORM DETAILS

COMMAND ID: 20
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <0>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **RESET**

RETURN VALUES

The box is reset and the boot up message is displayed..

RFFREQ - RF FREQUENCY SELECTION

This command sets/reports the frequency for the RF link to the Remote. The remote must be set to the same setting.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Value	Unsigned Integer	4	1 - 8 For Band 0, 1 = 904 MHz 2 = 907 MHz 3 = 910 MHz 4 = 913 MHz 5 = 916 MHz 6 = 919 MHz 7 = 922 MHz 8 = 926 MHz For Band 1, 1 = 868 MHz 2 = 868.333 MHz 3 = 868.667 MHz 4 = 869 MHz 5 = 869.333 MHz 6 = 869.667 MHz 7 = 870 MHz 8 = 868 MHz (Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 58
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **RFFREQ** [Value]

RING - RING INDICATION

This command indicates a ringing line. This command is reportable only. It cannot be queried or set.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	17 (R)	
Value	Unsigned Integer	2	0 = Ring cycle has stopped 1 = Ring cycle has begun	

BINARY FORM DETAILS

COMMAND ID: 34
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **RING** <Channel><Value>

RINGERLVL - AUDIBLE RING LEVEL

This command selects/reports the audible ring level.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	17 (R)	
Value	Signed Float	2	-12.00 - 4.00 (dB) (Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 46
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **RINGERLVL** <Channel> [Value]

RINGERSEL - AUDIBLE RING MELODY SELECTION

This command sends/reports the audible ring melody.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	17 (R)	
Value	Unsigned Integer	2	1 - 3 (Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 35
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **RINGERSEL** <Channel> [Value]

RINGERTEST - AUDIBLE RING MELODY TEST

This command plays the current audible ringer melody. This command is executable only. There is no query.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	17 (R)	
Reserved	Unsigned Integer	2	0	

BINARY FORM DETAILS

COMMAND ID: 83
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Reserved>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **RINGERTEST** <Channel>

SILENCEPRST - SILENCE CAMERA PRESET

This command associates a camera preset with silence for voice tracking.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Value	Unsigned Integer	4	0 to Clear 1 - 10 (NULL to Query in Text)	

BINARY FORM DETAILS

COMMAND ID: 75
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **SILENCEPRST** [Value]

SPEEDDIAL - SPEED DIALING

This command dials a speed dial number. There is no query for this command.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	17 (R)	
Value	Unsigned Integer	2	1 - 3334 for Conference	

BINARY FORM DETAILS

COMMAND ID: 37
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **SPEEDDIAL** <Channel> <Value>

SPLIFT - SPEECH LIFT

This command selects/reports the setting of the speech lift enable processing for each microphone channel.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	3 (M)	
Value	Unsigned Integer	2	0 = Off 1 = On 2 = Toggle (Null to return current speech lift level)	

BINARY FORM DETAILS

COMMAND ID: 106
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **SPLIFT** <Channel> <Value>

SPLEVEL - SPEECH LIFT LEVEL

This command selects/reports the setting of the speech lift level for each microphone channel.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	3 (M)	
Value	Unsigned Integer	2	-18 - 0 (Null to query in text)	dB

BINARY FORM DETAILS

COMMAND ID: 111
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **SPLEVEL** <Channel> <Value>

STEREOMIX - SETS THE INPUT TO BE A STEREO MIX

This command enables/disables or reports the stereo mix status of the playback input.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	7 (L)	
Value	Unsigned Integer	2	0 = On 1 = Off 2 = Toggle (NULL to query in text)	

BINARY FORM DETAILS

COMMAND ID: 86
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **STEREOMIX** <Channel> [Value]

SYSCHECKS - SYSTEM CHECKS

Initiates the system checks. There is no query for this command.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
System	Hexadecimal Integer	4	00 - Box A 01 - Box B 02 - Box C 03 - Speaker 04 - Telephone 05 - Network 06 - RF Remote (not implemented) All other bits reserved	
Check	Integer			

BINARY FORM DETAILS

COMMAND ID: 87
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <System Check>

TEXT FORM DETAILS

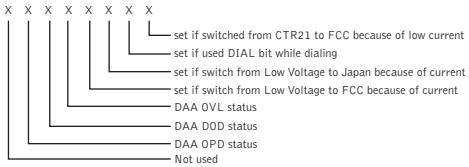
COMMAND FORM: DEVICE **SYSCHECKS** <System Check>

SYSRESULT - SYSTEM CHECK RESULT

This command reports the results of the system check. This command is reportable only. It cannot be queried or set.

ARGUMENT DETAILS

Name	Type	Size	Values
System Check	Hexadecimal Integer	2	06 – Remote (not implemented) 05 – Network 04 – Telephone 03 – Speaker 02 – Box C 01 – Box B 00 – Box A All other bits reserved.
Status	Unsigned Integer	2	0 = Fail 1 = Pass
Message	String	40	For the mics: this message will say if a box is not connected. If a box is connected, the message will say which microphones fail. If none fail, the message will say the box passes. For the speakers: the message will say if the speakers fail. If they, pass but are out of phase, the message will say they are out of phase. Otherwise, the message will say the speakers pass. For the telephone on hook: the message will report the line voltage, the line current, other results, and if dial tone is detected.For the telephone off hook: the message will report the line current, other results, and if dial tone is detected.The bit mask for the other results is



For the network check: the box will report if no IP address is set. If it is set, the box will ping the gateway. The message will say the ping failed if it is not returned in 5 s. Otherwise, the message will report how many seconds it took to return the ping.

BINARY FORM DETAILS

COMMAND ID: 88
NUMBER OF ARGUMENTS: 11
ARGUMENT FORM: <System Check><Status><Message>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **SYSRESULT** <System Check> <Status> <Message>

TE - TELCO ENABLE

This command selects/reports the hook status.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	17 (R)	
Value	Unsigned Integer	2	0 = Off 1 = On 2 = Toggle (Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 39
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **TE** <Channel> [Value]

TELCOLVLCTRL - TELCO TX LEVEL CONTROL ENABLE/ DISABLE

This command selects/reports the setting of Telco TX level control.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Channel	Channel	1	See Group and Channels	
Group	Group	1	17 (R)	
Value	Unsigned Integer	2	0 = Off 1 = On 2 = Toggle (Null to query in text)	

BINARY FORM DETAILS

COMMAND ID: 80
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Channel><Group><Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **TELCOLVLCTRL** <Channel> [Value]

TIMELOCALE - TIME LOCALE SETTINGS

This command sets or reports the time locale settings.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Daylight Savings	Unsigned Integer	4	0 = Do not use Daylight Savings 1 = Use Daylight Savings (Null to query in text)	
Time Zone	Unsigned Integer	4	-86400 - 86400 (number of seconds from UDT)	seconds
Time Zone Name	String	32	Description of time zone	

BINARY FORM DETAILS

COMMAND ID: 101
NUMBER OF ARGUMENTS: 10
ARGUMENT FORM: <Daylight Savings><Time Zone><Time Zone Name>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **TIMELOCALE** [DaylightSavings TimeZone TimeZoneName]

UCLOCK - CLOCK SET BY UDT COORDINATES

This command sets or reports the current time.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
UDT Time	Unsigned Integer	4		

BINARY FORM DETAILS

COMMAND ID: 104
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <UDT Time>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **UCLOCK** [UDT Time]

UID - UNIT ID

This command reports the unit ID. This command is read-only.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Value	Hexadecimal	4	(Sent with a Null, value returned in text)	

BINARY FORM DETAILS

COMMAND ID: 13
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **UID** [Value]

VER - VERSION

This command reports the version of the unit. This command is read-only.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Value	String	8	Version of format MM.mm.rr (Sent with a Null in text, value returned)	

BINARY FORM DETAILS

COMMAND ID: 14
NUMBER OF ARGUMENTS: 2
ARGUMENT FORM: <Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **VER** [Value]

VOLUME - VOLUME ADJUSTMENT

This command changes or reports back the gain for the output channel set as the EC reference.

ARGUMENT DETAILS

Name	Type	Size	Values	Units
Value	Signed Float	4	-99.90 - 99.90 ** (Null to query in text)	DB
Absol / Rel		0	A = Absolute R = Relative Null = Relative	

BINARY FORM DETAILS

COMMAND ID: 103
NUMBER OF ARGUMENTS: 1
ARGUMENT FORM: <Value>

TEXT FORM DETAILS

COMMAND FORM: DEVICE **VOLUME** [Value] [Absol/Rel]

> **Note**:Values indicate entry range only. Actual internal range of the gain stage is from -14 to 18. Absolute values will be limited to the internal gain range.

COMPLIANCE

The following paragraphs present all of the required compliance and declaration of conformity information.

FCC PART 15/ICES-003 COMPLIANCE

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC rules and Industry Canada ICES-003. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his/her own expense.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received including interference that may cause undesired operation.

Changes or modifications not expressly approved by ClearOne Communications could void the user's authority to operate the equipment.

FCC PART 68 COMPLIANCE

US:FBIBR00BRAV Ringer Equivalence Number (REN): 0.0B(ac)

This equipment complies with Part 68 of the FCC Rules Requirements adopted by ACTA. On the mixer unit of this equipment contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this information must be provided to your telephone company.

The REN is used to determine the number of devices that may be connected to the telephone line. Excessive RENs on the telephone line may result in the devices not ringing in response to an incoming call. In most, but not all areas, the sum of the RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to the line, as determined by the total RENs, contact the telephone company to obtain the maximum RENs for the calling area. The REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g. 03 is a REN of 0.3).

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide advance notice in order for you to make the necessary modifications to maintain uninterrupted service.

This equipment uses an RJ-11C jack that is used to connect this equipment to the premises wiring and telephone network. This RJ-11C jack complies with the applicable FCC Part 68 Rules and Requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 Rules and Requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

If you experience problems with this equipment, contact ClearOne Communications, 1825 Research Way, Salt Lake City, Utah 84119, or by phone at (800) 945-7730 for repair and warranty information. If the equipment is causing harm to the telephone network, the telephone company may request you disconnect the equipment until the problem is resolved.

No user-serviceable parts are contained in this product. If damage or malfunction occurs, contact ClearOne Communications for instructions on its repair or return.

Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information. This equipment cannot be used on telephone company provided coin service.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

Electrical Safety Advisory

This equipment uses AC power which can subjected to electrical surges, typically lightning transients which are very destructive to customer terminal equipment connected to AC power sources. The warranty for this equipment does not cover damage caused by electrical surge or lightning transients. To reduce the risk of this equipment becoming damaged it is suggested that the customer consider installing a surge arrestor.

IC COMPLIANCE

IC: 1970 A-RAV

Ringer Equivalence Number (REN): 0.0B(ac)

NOTICE: The term "IC" before the certification/registration number signifies that Industry of Canada technical specifications were met.

This certification means that the equipment meets certain telecommunications network protective operational and safety requirements. The Department does not guarantee the equipment will operate to the user's satisfaction.

The REN is used to determine the number of devices that may be connected to the telephone line. Excessive RENs on the telephone line may result in the devices not ringing in response to an incoming call. In most, but not all areas, the sum of the RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to the line, as determined by the total RENs, contact the telephone company to obtain the maximum RENs for the calling area. The REN for this product is listed above.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. In some cases, the companies inside wiring associated with a single line individual service may be extended by means of a certified connector assembly (telephone extension cord). The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by ClearOne Communications. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

NEW ZEALAND COMPLIANCE

In the event of main power failure, the Converge 560/590 equipment will become inoperable with regard to making telephone calls.

Also, all persons using the Converge 560/590 for recording telephone conversations shall comply with New Zealand law, which requires that at least one party to the conversation be aware that the conversation is being recorded. In addition, the principles enumerated in the Privacy Act of 1993 shall be complied with in respect to the nature of any personal information collected, the purpose of this collection, how it is used, and what is disclosed to any other party.

JAPANESE COMPLIANCE

The DC resistance of the PSTN line is restricted to 1700 - 308 = 1392 Ohms.

EUROPEAN COMPLIANCE

Conformity of the equipment with the guidelines below is attested by the CE mark.

EC Declaration of Conformity

Application of Council Directive(s):	1999/5/EC Radio equipment and Telecommunications Terminal Equipment (R&TTE) Directive
Manufacturer's Name:	ClearOne Communications
Manufacturer's Address:	1825 West Research Way Salt Lake City, Utah 84119 U.S.A.
Model Name:	Converge 560, Converge 590, Converge 560 Wired & Converge 590 Wired
Model No.:	910-153-560 through 910-153-595

Standard(s) to which Conformity is declared: 89/336/EEC "Electromagnetic Compatibility (EMC) Directive":

EN 55022: 1998 (Emissions)	Information technology equipment - Radio disturbance characteristics - Limits and methods of measurement.
EN 301489-1 & EN 301489-3 (Converge 560 & Converge 590)	ElectroMagnetic compatibility and Radio spectrum Matters (ERM); ElectroMagnetic Compatibility (EMC) standard for radio equipment and services; Part 3: Specific conditions for Short-Range Devices (SRD) operating on frequencies between 9 kHz and 40 GHz.
EN 55024: 1998 (Immunity) (Converge 560 Wired & Converge 590 Wired)	Information technology equipment - Immunity characteristics - Limits and methods of measurements.
EN 61000-3-2:1995/A1/A2:1998 EN 61000-3-3:1995	Part 3: Limits - Section 2: Limits for harmonic current emissions. Section 3: Limitation of voltage fluctuations and flicker in low voltage supply systems for equipment with rated current up to and including 16 A.
EN 61000-4-2: 1995/A1:1998	Electrostatic Discharge
EN 61000-4-3: 1996/A1:1998	Radiated RF Immunity
EN 61000-4-4: 1995	Electrical Fast Transients
EN 61000-4-5: 1995	Lighting Surge
EN 61000-4-6: 1996	Conducted RF Immunity
EN 61000-4-11: 1994	Voltage Dips and Voltage Interruptions

73/23/EEC "Low Voltage Directive (LVD)":

IEC 60950-1: 2003	Safety of Information Technology Equipment, Including Electrical Business Equipment.

73/23/EEC "Low Voltage Directive (LVD)":

IEC 60950-1: 2003	Safety of Information Technology Equipment, Including Electrical Business Equipment.

Radio Equipment (Converge 560 & Converge 590):

EN 301 220-1	Electromagnetic compatibility and Radio Spectrum Matters (ERM); Short Range Devices (SRD); Radio equipment to be used in the 25 MHz to 1000 MHz frequency range with power levels ranging up to 500 mW; Part 1: Technical characteristics and test methods.

Telecommunications Terminal Equipment:

EN 301 437 (CTR-37)	Terminal Equipment (TE); Attachment requirements for pan-European approval for connection to the analogue Public Switched Telephone Networks (PSTNs) of TE supporting the voice telephony service in which network addressing, if provided, is by means of Dual Tone Multi Frequency (DTMF) signaling.
ETSI TS 103 021	Access and Terminals (AT); Harmonized basic attachment requirements for Terminals for connection to analogue interfaces of the Telephone Networks; Update of the technical contents of TBR 21, EN 301 437, TBR 15, TBR 17.

We, the undersigned, hereby declare that the equipment specified above conforms to the above Directives and Standards.

Manufacturer

Signature

Tracy Bathurst
Full Name

VP of Product Line Management
Title

Legal Representative in Europe

Signature

Martin Offwood
Full Name

Managing Director - EMEA North
Title

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