

<b>Problem</b>	<b>Suggestion</b>
No video image	<p>Make sure the Power Adapter is plugged into a wall outlet and the main video cable of the camera.</p> <p>Select the right video input. Use the Videum Configure utility to see all three video inputs.</p>
Scrambled video.	<p>Verify the correct video standard (NTSC/PAL is selected).</p> <p>Try using an uncompressed capture (YUV2 or RGBT).</p>
Speckled or grainy video.	<p>Verify the monitor display is set to at least 16-bit color. This can be checked by right-clicking with the mouse on the desktop and selecting 'properties' from the pop-up menu..</p>
Error message: capture card is not present	<p>If this message appears, most likely there is a conflict with another device in your computer. This conflict must be resolved before the StingerPro II will work properly.</p>