

<b>Problem</b>	<b>Suggestion</b>
Green LED does not indicate camera power is turned on.	<p>Make sure the Power Adapter is plugged into a wall outlet and the main video cable of the camera.</p> <p>Check all cable connections to verify they are tight and fully inserted.</p>
Green LED is on, but no picture appears on the screen.	<p>Verify the lens cover has been removed.</p> <p>Is the TV/VCR set to the correct channel for live input? Refer to the TV/VCR owners manual.</p>
Audio is weak, and/or excessive feedback is heard.	<p>Is the person speaking too far from the base of the camera or at the rear of the base?</p> <p>The camera microphone should ideally be positioned behind the speakers being used. This will help eliminate feedback.</p> <p>Verify the audio out cable from the camera is plugged into a line-in jack. If a mic-in jack is used, you will experience more feedback and other noise.</p>
Camera will not focus automatically.	<p>Make sure the camera is not in manual focus mode by pressing the 'auto' button on the remote control.</p> <p>When using maximum zoom capabilities, the camera cannot focus on objects closer to the lens than 3 feet.</p>
Images on the LCD screen appear distorted, and/or colors are inaccurate.	<p>Use the control knobs on the rear of the base to adjust the screen as desired.</p> <p>LCD screens have a limited range of visibility. Attempting to view the picture too far from the side may result in an unsatisfactory image.</p>
The remote control does not work	Verify fresh batteries are installed and in the correct position