



## CONVERGE PRO BETA TRIAL

June 2007

ClearOne invites all AV technical staffs to participate in the Converge Pro Beta Trial being conducted 24 June 2007 through 1 August 2007.

The intention of the Beta Trial is to obtain feedback on the product so that ClearOne can be made aware of any problems encountered, and also collect suggested improvements that could be made in the future.

The beta trial will be limited to the software application called Console. However, ClearOne has a limited number of Converge Pro beta mixers that will be fielded to select partners.

To participate in the Converge Pro beta program, simply go to ClearOne's web site (<http://www.clearone.com/convergepro/>). Once there, you can register to download the Console software application. In addition, this page has production and technical information about the Converge Pro products, including:

- Datasheets
- User manual
- White paper
- Feature comparison between Converge Pro & XAP
- Technology benefits analysis
- Application templates

Feedback on the Console Beta Trial can be submitted three different ways:

- Via our on line forum (<http://forums.clearone.com/>)
- By sending an email to <mailto:tech.support@clearone.com>
- By calling ClearOne Technical Support at 1-800-283-5936

Also, ClearOne has introduced an RSS feed to notify beta testers on new releases and known issues on the Converge Pro. Sign up for ClearOne's RSS feed at <http://www.clearone.com/company/rss.php?content=main>.

The versions for the initial beta trial release for the Converge Pro will be:

- Converge Console Software Application: 0.9.33
- Converge Pro Controller Builder Application: 1.2.33
- Converge Pro 880, 840, TH20 Firmware: 0.0.58

See release notes on the next page for known issues with this release.



## Converge Pro Beta Release Notes

Converge Console Revision:	0.9.33
Converge Pro Controller Builder:	1.2.33
Converge Pro Firmware:	0.0.58

### Converge Pro Console known issues:

- **Site File Document Format:** The site file document format is not finalized at this time in development. There is a potential that any site files, data objects, and macro objects created with the beta version will not be compatible with the production release.
- **Converge Pro Hardware Compatibility:** Any existing beta testers with a Converge Pro mixer prior to 14 June 2007 will be required to send the units back to ClearOne for modification. Firmware Build 0.0.58 is not compatible with older hardware.
- **Strings:** Strings are not currently functioning on the 8i and TH20. They do function on the 840T and 880 mixers.
- **E-Bus References:** E-bus references created off-line within console do not persist on the Converge mixer when the site document is downloaded. The user may be required to configure the E-Bus reference channels while connected for this release.
- **Site Quality:** At times the Site Quality on a site document download may produce a "Current with Error" message on the bottom of the Console application. This message represents that Console is not fully synchronized with a Site. If this occurs, the user should select the Refresh button in the toolbar. This will force the software and site to re-synch.
- **USB Issues:** At times, the initialization of USB connection between the Console and the Converge Pro may fail. Failures can include Console not recognizing the Converge Pro, no communications between Console/Converge, and PC appearance of being frozen. If this occurs, disconnect the USB cable between the PC and the Converge Pro product. Reconnect the USB cable and then connect to the Site within Console.
- **Controller Builder Software Application Compatibility:** Along with the Converge Pro introduction, ClearOne will release a new version of the Controller Builder software application to allow programming of Converge Pro products. Currently, this release does not allow for programming any commands with more than 2 arguments.
- **Web Pages:** The Converge Pro mixers have an internal HTTP server with various management pages for configuration and monitoring of the product. This includes a Console Page with user programmable fader controls and buttons that can be brought up on a standard IE browser. The current release requires all fader controls (meter, slider, mute button) to be programmed to the same group and channel.
- **Automatic Reboot on Firmware Load:** The current version will not automatically reboot units after a firmware load. The new firmware does not take effect until the unit is rebooted.
- **Meter Slowdown:** While connected to a site, meters within the debug console can begin to slow down.
- **Remote Connection Time Out:** A user may get a remote time out message in Console when connected with a site via USB and are not actively changing anything with the software. If this occurs, reconnect to the site.
- **Timed Events Warning on 8i:** With Console connected to an 8i, when a timed event is executed, a user may get a server exception error. The exception can be cleared.