## EV Wireless Bulletin



## All EV Wireless repair now in Lincoln factory facility

7/11/2000

In an effort to improve our level of customer service, the repair of all EV wireless products will now be performed in our Lincoln, Nebraska facility. As part of this transition, Kurt Stiers, lead wireless repair tech in Buchanan, is moving to Lincoln. So this move puts EV Wireless repair under the same roof where design and production occurs, which provides our repair staff with a tremendous level of technical expertise, practical know-how, and ready access to materials.

In addition, all EV Wireless service part orders are now being processed in Lincoln. Buchanan will no longer be able to fill these orders.

Your assistance in making this transition is greatly appreciated. Also, your comments on how we can improve our repair function are welcomed.

The Lincoln address is...

EV Wireless/Audio Service c/o Telex Communications Inc. 8601 E. Cornhusker Highway Lincoln, NE 68507

Phone: 402-467-5321 Toll free: 800-553-5992 Fax: 402-467-3279

Remember, if factory service is required, ship the unit prepaid in its original carton to the address listed above. Also, please include your phone number and a note describing the problem, along with any other information you think might be helpful.

