

Telex/EVI Audio
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Altec Lansing • DD4 • Dynacord • Electro-Voice • Gauss • Klark Teknik • Midas • University Sound • Vega

May 26, 1998

SB98-17

Change in Location of Factory Service

The west coast wireless distribution warehouse and our facility in Oklahoma City are being closed effective 6/30/98. With the closure of these facilities we will also discontinue factory service for Altec, Dynacord, Electro-Voice, Gauss and University Sound at these locations. We have set up Location Sound Corporation of North Hollywood, California to provide west coast service for the Altec and Electro-Voice wireless microphones. Other product lines currently serviced at Oklahoma City and Sun Valley will be directed to field service centers or the factory service department in Buchanan, Michigan. Attached is a complete list of authorized service centers for electronics, speakers and wireless microphones.

We remain committed to providing the finest after sales service in the industry through our network of professional factory and field service centers. After this change, our factory service center organization will be as follows:

Buchanan, Michigan	Order entry point for spare parts and repair for all Altec, Dynacord, Electro-Voice, Gauss and University Sound products.
Blue Earth, Minnesota	Repair for continuing electronics (June 1998)
Lincoln, Nebraska	Repair for continuing (June 1998) Altec and Electro-Voice Wireless Microphones and shipping point for R-Series and MS2500 series.

We appreciate your patience while these changes are being implemented.

Sincerely,


Frank Spain
National Service Manager