



Authorized Service Center
42 Armstrong Dr. • Mustang, OK 73064
PH: (405) 376-3934 • FX: (405) 376-3998

FAX COVER SHEET

DATE: 12/24/98

TO Jim Starln

FROM: Iraj

Total Pages: 3

RE:

J)
wvz Kj



Authorized Service Center
42 Armstrong Dr. • Mustang, OK 73064
PH: (405) 376-3934 • FX: (405) 376-3998
(405) 324-5311

August 18, 1998

GRAND OPENING FOR NEW SERVICE CENTER

Dear Customer,

As you may know, the Oklahoma City, Altec Lansing® plant & service center are no longer performing repairs, warranty or otherwise. I would like to take this opportunity to let you know that I will be assuming the responsibilities of the Oklahoma City service center. I am happy to let you know that Telex® has approved IRA TEC / PRO AUDIO as the newest warranty repair / service center.

For the last 15 years I have worked at the OKC facility within quality control, manufacturing, and customer service / repair. Through the years I have probably spoken to many of you, and have also repaired many of your Altec / EV® / University® products, that is the reason I continue on as the warranty center now. 15 years is a long time and it has afforded me the opportunity to become adept at repairing many of the vintage Altec Lansing microphone mixers, 1674® & 1678®, as well as the current versions, 1684® & 1688®. University sound units are also included in my area of expertise, the 2000 series® & Unified® series. Of course, Electro Voice® models are also incorporated into my training and experience, and we welcome any questions you may have concerning any of these brand names.

Of course all estimates are free of charge, and if no problem can be determined within a said unit, there will be no charge for the labor involved (Shipping charges excluded). I am striving to provide the best possible service in the industry, as I am sure many of you do as well. I hope that we can work together to maintain the high standard of the products we are servicing.

Again, I am looking forward to working with all of you, in what I hope will be a long and successful relationship.

Thank you.

Iraj Rostampour
Owner / Chief Technician

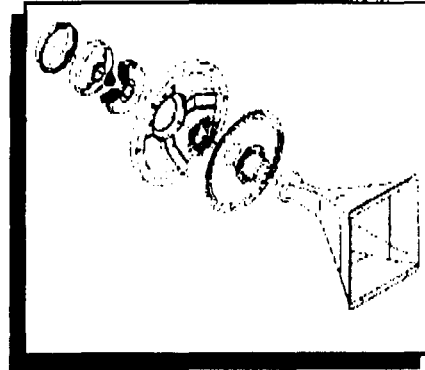
Great Plains Audio

42 armstrong Dr.
Mustang, Ok. 73064

Phone: (405) 376-9934
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Authorized Service Center

Altec Lansing
Electro-Voice
University Sound



Wednesday, October 28, 1998

Grand Opening Great Plains Audio

Dear Customer,

As you may have heard EVI Audio has decided to shut down the Altec Lansing plant in Oklahoma City. In doing so they have also closed the service department at the same time. I would like to take this opportunity to let you know that Great Plains Audio will be assuming the responsibilities for the servicing of acoustic products for EVI Audio in the future.

For the last 16 years I have worked at Altec in the engineering department as a technician and acoustic project engineer and I have probably talked to many of you on the phone. The last few years I have spent my time working with manufacturing engineering in the production of all the acoustic products and their associated parts during that time I have acquired a lot of valuable experience over the years in the designing, testing and building of high and low frequency transducers.

In my new business I will also have the capability to demagnetize/magnetize magnet structures. This will allow me to totally restore some of the old classic products that may have excessive damage to the magnets metal parts.

I am looking forward to working with you in the future.

Best Regards,

Bill Hanuschak
Bill Hanuschak

Owner