

MultiTasker Lifetime Warranty

[Sign-up](#) to receive lifetime warranty to any MultiTasker products.

The following ALTINEX products are covered by our Lifetime warranty: MultiTasker solutions or any product model number that starts with MT. For warranty to be active the end user of any MultiTasker product must submit a complete online registration.

- **Who qualifies?**
All MultiTasker end users only, no reseller registration.
- **How to register?**
Complete and submit online registration form.
- **Proof of Ownership?**
Submit a valid MultiTasker serial number located on the enclosure.
- **Any Limitations?**
Only MultiTasker purchased after 1/1/04 will qualify.
- **Any more question?**
Visit www.altinex.com or call one of our technical support representatives.
- **What is covered?**
All plug in boards and enclosure. Power supply is covered for 3 years.
- **How much does it cost?**
Included with the MultiTasker purchase.
- **How long is the warranty?**
7 years from the date of purchase (life of the product).
- **Can I purchase a LTW?**
No, the lifetime warranty is only available for new MultiTasker equipment and those purchased after 1/1/04.

Terms & Condition

Lifetime Warranty

The following ALTINEX products are covered by our Lifetime warranty: MultiTasker solutions or any product model number that starts with MT. For warranty to be active the end user of any MultiTasker product must submit the following documents: Completely filled out Warranty registration card (Or register warranty online).

Duration Lifetime Warranty

As long as the original End User continues to own or use the Product, provided that: fan and power supply warranty is limited to seven(7) years. In the event of discontinuance of product manufacture, ALTINEX warranty support is limited to seven (7) years from the announcement of discontinuance.

Three year Warranty

The following ALTINEX products are covered by this warranty for a period of three years from the date of original manufacturer shipment: powered computer video interfaces, distribution amplifiers, switchers, matrix switchers, special application products, and Designer Solutions.

One-year Warranty

The pneumatic gas spring found in ALTINEX Designer Solution/Tabletop products is covered by this warranty for a period of one year from the date of original manufacturer shipment.

Ninety-day Warranty

The following ALTINEX products are covered by this warranty for a period of 90-days from the date of original

manufacturer shipment: cables.

RMA Requirement

Shipments will not be received and processed for warranty repair/replacement without an issued RMA (Return Materials Authorization). Please contact an ALTINEX representative to request an RMA prior to shipping product to our repair facilities.

ALTINEX reserves the right to refund the purchase price as its exclusive warranty remedy.

Restrictions

This warranty does not apply if the Product (a) has been altered, except by ALTINEX, (b) has not been installed, operated, repaired, or maintained in accordance with instructions supplied by ALTINEX, (c) has been subjected to abnormal physical or electrical stress, misuse, negligence, or accident; or (d) is sold, for beta, evaluation, testing, or demonstration purposes for which ALTINEX does not receive a payment of purchase price or license fee.

DISCLAIMER OF WARRANTY

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