



Altinex Service Alert

Alert Number:	0001
Recall Required:	No
Date Issued:	05/02/03
Model Numbers affected:	VA6803FC, DA1926AV, VA6804FC
Serial Number Range:	VA6803FC starts with 5, DA1926AV starts with 3, VA6804FC starts with 3.

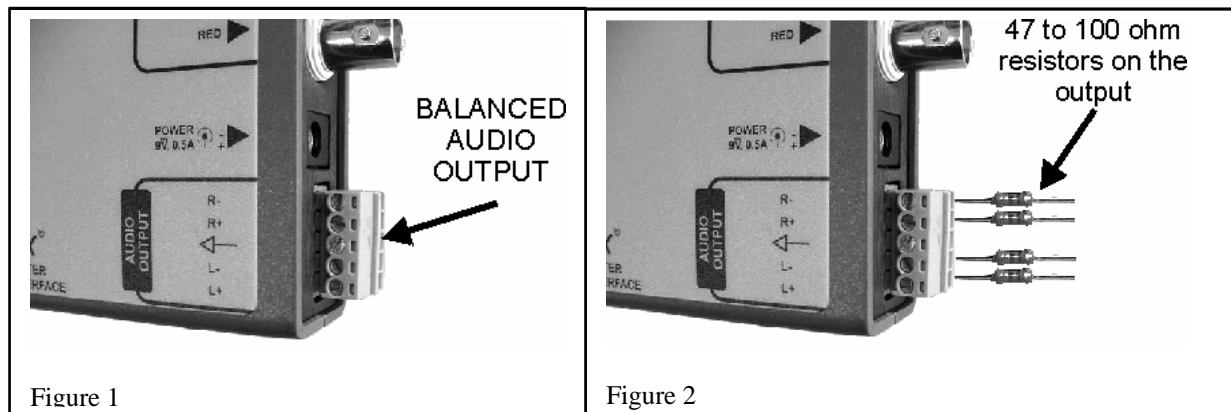
Description of symptoms:

High frequency noise heard on the audio line when an audio cable run from balanced output exceeds 20ft. With certain low capacitance cables the noise does not start until 35 to 50 ft.

Recommended Solutions:

Solution 1:

Insert 47 to 100 ohm 1/8W resistor in series with all balanced lines coming out of the unit as shown on figure 1 and 2. Resistors can be obtained from Altinex technical support free of charge. Request kit number: ASA0001. Resistors also can be purchased from RadioShack for \$.99.



Solution 2:

Request audio adapter sent to you from Altinex Technical Support under TSR1491. This adapter is available free of charge.

